STRATEGIC PRIORITY	LEAD EXECUTIVE	OPERATIONAL OBJECTIVE 2015-16
Reduce harm, deliver best clinical outcomes and improve patient experience.	Medical Director	Achieve greater implementation of the mortality review system with demonstrable outcomes achieved from learning from avoidable deaths.
		To focus on improving the clinical outcome of patients with Fractured Neck of Femur, sepsis and acute kidney disease, and achieving all elements identified within the Best Practice Tariff.
		Ongoing medical revalidation embedded within medical areas.
	Director of Nursing and Quality	Implement actions and recommendations within the Care Quality Commission Action Plan.
		Reduce the number of healthcare associated infections.
		Implement effective systems to engage and involve patients, relatives and carers as equal partners in care.
		Improve care of the dying through implementation of best practice.
	Director of	Develop robust plans to recruit to establishment to ensure safe staffing levels.
	Nursing and Quality	Develop and implement robust processes to support nursing and midwifery revalidation (by Dec 15).
		Further progress plans to extend 7 day services working towards the delivery of key clinical standards.
Address the existing capacity shortfall and process issues to consistently deliver national healthcare standards.	Chief Operating Officer	Address the current capacity shortfalls through a number of joint initiatives including: achieving the agreed Fit To Transfer (FTT) numbers, changes to ward configurations and increasing the level of ambulatory emergency care.
Develop a clinical strategy that ensures the safety and short-term sustainability of our clinical services pending the outcome of the Future Fit Programme.	Chief Operating Officer	Roll out and embed the Discharge to Assess model and embrace new models of care with independent providers.
		Identify and implement a plan to protect elective activity from emergency pressures.
		Agree and implement the service model for the Women and Children's services remaining at Royal Shrewsbury Hospital.
Undertake a review of all current services at specialty level to inform future service and business decisions.	Director of Business and Enterprise	Develop robust marketing plans to promote services and support agreed future business developments.
		Board review operational and financial performance in all specialties through service line reviews
		Develop and embed a market orientated business planning and development framework.
Develop a sustainable long- term clinical services strategy for the Trust to deliver our vision of future healthcare services through our Future Fit Programme	Director of Business and Enterprise	Develop the short listed options and a Strategic Outline Case for future service models for acute services and out of hospital care.
		Commence, and complete, public consultation on proposed clinical services models.
		Draft an Outline Business Case on preferred option for acute services.
Through our People Strategy develop, support and engage with our workforce to make our organisation a great place to work	Workforce Director	Develop a Values-driven organisation
		Implement the Trust's Leadership Development Programme
		Improve staff engagement across the Trust.
		Deliver 5 Year Workforce Plans for all services that support transformation and address recruitment issues within challenged specialities.
Support service transformation and increased productivity	Finance Director	Develop robust IT solutions to deliver the national 'paperless NHS' and patient access to medical information' requirements including e-prescribing and an integrated clinical portal.
through technology and continuous improvement		Develop a robust technology strategy for Diagnostics.
strategies.		Develop and embed a Continuous Improvement Strategy.
Develop the principle of	Director of	Develop strong relationships and progress initiatives with volunteers.
'agency' in our community to support a prevention agenda and improve the health and wellbeing of the population.	Corporate Governance	Continue to develop environmental and social sustainability through the Good Corporate Citizen programme.
		Develop a strategy around health related social change through our FT membership.
Embed a customer focussed approach and	Communications Director	Develop a Stakeholder Engagement and Customer Relationship Strategy.
improve relationships through our stakeholder engagement strategies		Manage GP relationships through a robust GP Engagement Strategy and focussed account management.
that ensures financial	Finance Director	Secure support to manage short -term financial pressures pending review of the Long Term Financial Model
sustainability and addresses liquidity issues		Identify and deliver recurring cost improvement programmes
pending the outcome of the Future Fit Programme		Engage with commissioners to secure a whole health economy sustainable financial solution (including Better Care Fund and QIPP)
		Develop a rolling equipment replacement programme.
		Develop a robust investment strategy to modernise our estate