

<b>Reporting to:</b>	<b>Trust Board – 30 April 2015</b>																										
<b>Title</b>	Annual Losses, Compensation and Write offs																										
<b>Sponsoring Director</b>	Neil Nisbet, Finance Director																										
<b>Author(s)</b>	Vicky Hall, Senior Financial Accountant																										
<b>Previously considered by</b>																											
<b>Executive Summary</b>	<p>The following table summarises the losses and special payments during 2014/15 that require Trust Board approval:</p> <table> <tr> <td>NHSLA Public Liability settlements (£3K maximum per case)</td> <td>£3,000</td> </tr> <tr> <td>NHSLA Employer Liability Settlements (£10K maximum per case)</td> <td>£121,338</td> </tr> <tr> <td>Settlement in lieu of employment tribunal claim</td> <td>£54,304</td> </tr> <tr> <td>Payment in lieu of complaints</td> <td>£4,081</td> </tr> <tr> <td>Contribution for patients loss of items/cash</td> <td>£17,967</td> </tr> <tr> <td>Bad debt write-offs - Private Patients</td> <td>£1,807</td> </tr> <tr> <td>Bad debts - Overseas patients (overseas patients are always set up as potential bad debts)</td> <td>£22,882</td> </tr> <tr> <td>Bad debts - Other</td> <td>£7,920</td> </tr> <tr> <td>Increase in general bad debt provision</td> <td>£9,803</td> </tr> <tr> <td>Claims withdrawn from the Compensation Recovery Unit</td> <td>£406,937</td> </tr> <tr> <td>Increase in bad debt provision (CRU Bad Debt provision at 18.9% previously 15.8% to October 2014)</td> <td>£7,778</td> </tr> <tr> <td>Pharmacy expired stock</td> <td>£77,393</td> </tr> <tr> <td><b>Total</b></td> <td><b>£735,210</b></td> </tr> </table>	NHSLA Public Liability settlements (£3K maximum per case)	£3,000	NHSLA Employer Liability Settlements (£10K maximum per case)	£121,338	Settlement in lieu of employment tribunal claim	£54,304	Payment in lieu of complaints	£4,081	Contribution for patients loss of items/cash	£17,967	Bad debt write-offs - Private Patients	£1,807	Bad debts - Overseas patients (overseas patients are always set up as potential bad debts)	£22,882	Bad debts - Other	£7,920	Increase in general bad debt provision	£9,803	Claims withdrawn from the Compensation Recovery Unit	£406,937	Increase in bad debt provision (CRU Bad Debt provision at 18.9% previously 15.8% to October 2014)	£7,778	Pharmacy expired stock	£77,393	<b>Total</b>	<b>£735,210</b>
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<b>Strategic Priorities</b> <input type="checkbox"/> Quality and Safety <input type="checkbox"/> Healthcare Standards <input type="checkbox"/> People and Innovation <input type="checkbox"/> Community and Partnership <input type="checkbox"/> Financial Strength	<b>Operational Objectives</b>																										
<b>Board Assurance Framework (BAF) Risks</b>	<input type="checkbox"/> If we do not deliver <b>safe care</b> then patients may suffer avoidable harm and poor clinical outcomes and experience <input type="checkbox"/> If we do not implement our <b>falls</b> prevention strategy then patients may suffer serious injury <input type="checkbox"/> Risk to <b>sustainability</b> of clinical services due to potential shortages of key clinical staff <input type="checkbox"/> If we do not achieve safe and efficient <b>patient flow</b> and improve our processes and capacity and demand planning then we will fail the national quality and performance standards <input type="checkbox"/> If we do not have a clear <b>clinical service vision</b> then we may not deliver the																										

	<p>best services to patients</p> <p><input type="checkbox"/> If we do not get good levels of <b>staff engagement</b> to get a culture of continuous improvement then staff morale and patient outcomes may not improve</p> <p><input type="checkbox"/> If we are unable to resolve our (historic) shortfall in <b>liquidity</b> and the structural imbalance in the Trust's <b>Income &amp; Expenditure</b> position then we will not be able to fulfil our financial duties and address the modernisation of our ageing estate and equipment</p>
<p><b>Care Quality Commission (CQC) Domains</b></p>	<p><input type="checkbox"/> Safe</p> <p><input type="checkbox"/> Effective</p> <p><input type="checkbox"/> Caring</p> <p><input type="checkbox"/> Responsive</p> <p><input type="checkbox"/> Well led</p>
<p><input type="checkbox"/> Receive    <input type="checkbox"/> Review</p> <p><input checked="" type="checkbox"/> Note        <input checked="" type="checkbox"/> Approve</p>	<p><b>Recommendation</b></p> <p><b>To NOTE and APPROVE the annual losses, compensation and write-off of bad debts</b></p>