

<b>Reporting to:</b>	<b>Trust Board – 28 April 2016</b>																														
<b>Title</b>	Annual Losses, Compensation and Write offs																														
<b>Sponsoring Director</b>	Neil Nisbet, Finance Director and Deputy Chief Executive																														
<b>Author(s)</b>	Vicky Hall, Senior Financial Accountant																														
<b>Previously considered by</b>																															
<b>Executive Summary</b>	<p>The following table summarises the losses and special payments during 2015/16 that require Trust Board approval:</p> <table border="0"> <tr> <td>NHSLA Employer Liability Settlements (£10K maximum per case)</td> <td style="text-align: right;">£81,969</td> </tr> <tr> <td>Claim for redress costs for failings identified in a review by the Parliamentary &amp; Health Service Ombudsman</td> <td style="text-align: right;">£975</td> </tr> <tr> <td>Health &amp; Safety Executive report fees</td> <td style="text-align: right;">£73,687</td> </tr> <tr> <td>Payment in lieu of complaints</td> <td style="text-align: right;">£621</td> </tr> <tr> <td>Contribution for patients loss of items</td> <td style="text-align: right;">£4,599</td> </tr> <tr> <td>Cash discrepancy from cash machines</td> <td style="text-align: right;">£1,391</td> </tr> <tr> <td>Bad debts - Overseas patients (overseas patients are always set up as potential bad debts)</td> <td style="text-align: right;">£50,704</td> </tr> <tr> <td>Bad debts – Other including prescriptions</td> <td style="text-align: right;">£5,329</td> </tr> <tr> <td>Increase in general bad debt provision</td> <td style="text-align: right;">£2,712</td> </tr> <tr> <td>Claims withdrawn from the Compensation Recovery Unit</td> <td style="text-align: right;">£269,726</td> </tr> <tr> <td>Increase in bad debt provision (CRU Bad Debt provision at 21.99% previously 18.9% to September 2015)</td> <td style="text-align: right;">£51,136</td> </tr> <tr> <td>Pharmacy expired stock</td> <td style="text-align: right;">£110,217</td> </tr> <tr> <td>Write-off of disused stock in Stores</td> <td style="text-align: right;">£5,286</td> </tr> <tr> <td>Damage to equipment</td> <td style="text-align: right;">£2,158</td> </tr> <tr> <td><b>Total</b></td> <td style="text-align: right;"><b>£660,510</b></td> </tr> </table>	NHSLA Employer Liability Settlements (£10K maximum per case)	£81,969	Claim for redress costs for failings identified in a review by the Parliamentary & Health Service Ombudsman	£975	Health & Safety Executive report fees	£73,687	Payment in lieu of complaints	£621	Contribution for patients loss of items	£4,599	Cash discrepancy from cash machines	£1,391	Bad debts - Overseas patients (overseas patients are always set up as potential bad debts)	£50,704	Bad debts – Other including prescriptions	£5,329	Increase in general bad debt provision	£2,712	Claims withdrawn from the Compensation Recovery Unit	£269,726	Increase in bad debt provision (CRU Bad Debt provision at 21.99% previously 18.9% to September 2015)	£51,136	Pharmacy expired stock	£110,217	Write-off of disused stock in Stores	£5,286	Damage to equipment	£2,158	<b>Total</b>	<b>£660,510</b>
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<b>Strategic Priorities</b>																															
1. Quality and Safety	<input type="checkbox"/> Reduce harm, deliver best clinical outcomes and improve patient experience. <input type="checkbox"/> Address the existing capacity shortfall and process issues to consistently deliver national healthcare standards <input type="checkbox"/> Develop a clinical strategy that ensures the safety and short term sustainability of our clinical services pending the outcome of the Future Fit Programme <input type="checkbox"/> To undertake a review of all current services at specialty level to inform future service and business decisions <input type="checkbox"/> Develop a sustainable long term clinical services strategy for the Trust to deliver our vision of future healthcare services through our Future Fit Programme																														
2. People	<input type="checkbox"/> Through our People Strategy develop, support and engage with our workforce to make our organisation a great place to work																														
3. Innovation	<input type="checkbox"/> Support service transformation and increased productivity through technology and continuous improvement strategies																														
4. Community and Partnership	<input type="checkbox"/> Develop the principle of ‘agency’ in our community to support a prevention agenda and improve the health and well-being of the population <input type="checkbox"/> Embed a customer focussed approach and improve relationships through our stakeholder engagement strategies																														
5. Financial Strength: Sustainable Future	<input type="checkbox"/> Develop a transition plan that ensures financial sustainability and addresses liquidity issues pending the outcome of the Future Fit Programme																														

<b>Board Assurance Framework (BAF) Risks</b>	<input type="checkbox"/> If we do not deliver <b>safe care</b> then patients may suffer avoidable harm and poor clinical outcomes and experience <input type="checkbox"/> If we do not work with our partners to reduce the number of patients on the <b>Delayed Transfer of Care (DTC)</b> lists, and streamline our internal processes we will not improve our 'simple' discharges. <input type="checkbox"/> Risk to <b>sustainability</b> of clinical services due to potential shortages of key clinical staff <input type="checkbox"/> If we do not achieve safe and efficient <b>patient flow</b> and improve our processes and capacity and demand planning then we will fail the national quality and performance standards <input type="checkbox"/> If we do not get good levels of <b>staff engagement</b> to get a culture of continuous improvement then staff morale and patient outcomes may not improve <input type="checkbox"/> If we do not have a clear <b>clinical service vision</b> then we may not deliver the best services to patients <input checked="" type="checkbox"/> If we are unable to resolve our (historic) shortfall in <b>liquidity</b> and the structural imbalance in the Trust's <b>Income &amp; Expenditure</b> position then we will not be able to fulfil our financial duties and address the modernisation of our ageing estate and equipment
<b>Care Quality Commission (CQC) Domains</b>	<input type="checkbox"/> Safe <input type="checkbox"/> Effective <input type="checkbox"/> Caring <input type="checkbox"/> Responsive <input type="checkbox"/> Well led
<input type="checkbox"/> Receive <input type="checkbox"/> Review <input checked="" type="checkbox"/> Note <input checked="" type="checkbox"/> Approve	<b>Recommendation</b> <b>To NOTE and APPROVE the annual losses, compensation and write-off of bad debts</b>