

Outcome Summary of Quality & Safety Committee Meeting

Thursday, 24th May 2012, 14.00

Present:	Dr Peter Vernon (Chair) Dr Ashley Fraser Martin Beardwell	Non Executive Director Medical Director Non Executive Director
In attendance:	Sarah Bloomfield	Deputy Chief Nurse
Apologies:	Vicky Morris Dr Simon Walford John Davies Mr Chris Beacock	Director of Quality and Safety/Chief Nurse Non Executive Director Trust Chairman Deputy Medical Director
Secretary:	Bergitte McGovern	Executive Assistant to Director of Quality and Safety

Quality & Safety

Patient Experience Metrics

The Deputy Chief Nurse reported that the nursing care metrics reflected a good month on month improvement. She expressed concern regarding the 2 consistently low performing areas in the Patient Experience Metrics, namely 'Do you feel informed about potential medication side effects?' and 'Have staff talked to you about your discharge from the hospital?'.

With regard to the first metric the Deputy Chief Nurse has invited the Pharmacy Centre Chief to the next Ward to Board meeting to progress this matter. She was also due to attend a Safe Medicine Group Meeting to highlight this issue.

With regard to the second metric further work was required around discharge planning. The Deputy Chief Nurse reported that she and the Associate Director of Quality and Patient Experience were involved in the discharge policy and that a corporate action plan will be developed. The Chair highlighted that poor discharge planning was a performance issue, which should be monitored by the Finance and Performance Committee and he agreed to raise this at the next board meeting.

Centre Performance Meetings

The need for Quality and Safety governance issues to have a higher focus at Centre Performance meetings was discussed. The Director of Quality and Safety/Chief Nurse and the Medical Director met with the Finance Director and the Director of Operations to raise this issue and the Deputy Chief Nurse was working with the Continuous Improvement Team in order to help streamline the reporting process. However, despite this the Committee agreed that a focus had to be maintained on this area to ensure issues were adequately addressed and appropriate action and escalation ensued.

Quality Accounts

The draft Quality Accounts were noted by the Quality and Safety Committee. Copies are currently with external stakeholders for feedback. The Deputy Chief Nurse reported that the Quality Accounts would be ready for Trust Board approval in June 2012.

Quality Governance Framework

The Quality Governance Framework had been reviewed in the Board workshop and the Director of Quality and Safety/Chief Nurse had paired Non Executive Directors and Executive Directors to focus on specific sections. As far as the Committee was aware no further progress had been made. This will be raised at the next Board meeting to agree next steps.

Executive Walkabouts

The Chair noted and raised a concern that only one executive walkabout took place in April 2012 as two were meant to take place every month.

Patient Safety

Royal College of Ophthalmology

The committee reviewed the outcomes of the considerable amount of work which The Royal College of Ophthalmology have provided the Trust in relation to the ophthalmology Never Events which occurred and the cessation of cataract surgery at ICAT and RSH Main Theatres. The consultants from the Royal College of Ophthalmology provided the Trust with a report feeding back on events and work that had been done and further discussions culminated in them issuing a letter supporting the recommencement of cataract surgery in the trust. The Trust were assured that significant measures were in place to protect patient safety, as were the external commissioners who agreed that cataract surgery could recommence. Daily audits have been taking place since the recommencement of surgery which are being reviewed by the Director of Quality and Safety/Chief Nurse and the external commissioners. The Royal College of Ophthalmology were due to conduct an ICAT site visit in late June 2012, when final signoff is expected.

Clinical Risk and Assurance

Unannounced Care Quality Commission (CQC) Visit

The CQC conducted an unannounced visit to PRH on Wednesday, 9th May 2012. They visited Ward 15, Ward 10 and Ward 4. The CQC draft report has been received and states that the Trust is fully compliant. The Director of Quality and Safety/Chief Nurse and Deputy Chief Nurse will be responding to the draft report during the week commencing 28th May 2012.

Routine Matters

Next Quality and Safety Committee Workshop:

21st June, 14.00, Room G, Education Centre, PRH.
Preceded by Ward Assurance Visit 13.00 – 14.00

Next Quality and Safety Committee Meeting:

19th July, 14.00, Syndicate Room 5, SECC
Preceded by Ward visit 13.00 – 14.00