

The Shrewsbury and Telford Hospital NHS Trust

Outcome Summary of Quality & Safety Committee Meeting

Thursday, 22nd March 2012, 14.00

Present:	Dr Peter Vernon (Chair)	Non Executive Director
	Vicky Morris	Director of Quality and Safety/Chief Nurse
	Dr Ashley Fraser	Medical Director
	Dr Simon Walford	Non Executive Director
	Martin Beardwell	Non Executive Director
	John Davies	Trust Chairman
In attendance:	Sarah Bloomfield	Deputy Chief Nurse
	Mr Chris Beacock	Deputy Medical Director
Secretary	Bergitte McGovern	Executive Assistant to Director of Quality and Safety

Patient Safety

Never Events

The Committee reviewed the never events and had a discussion regarding the clear actions that were required within the service in order to assure patient safety and prevent such incidents from occurring again.

The Committee have requested assurance at the next meeting that all actions have been completed and have requested to review the audit results.

Quality & Safety

Quality Accounts

The Deputy Chief Nurse gave a presentation on the outcomes of priorities established for 2011/12 and draft priorities for 2012/13 for the Committee's consideration. The Committee asked that the priorities proposed had specific and measurable patient outcome targets so that progress could be evaluated.

Quality Improvement Strategy

The Quality Improvement Strategy had been reviewed in a Board workshop earlier in the week. The Committee formally noted that all stakeholders comments had now been included and final amendments based on Centre objectives were being made before the Quality Improvement Strategy was due to go to the Trust Board for approval.

Quality Governance Framework

The Quality Governance Framework had been reviewed in the Board workshop. The Committee formally noted the self-assessment position and supported the approach being proposed to the Board.

Quality Report - Serious Incidents

Whilst the Committee noted the high number of Serious Incidents they noted the benchmarking work had been undertaken to give a clear picture of reporting culture and differences in how Trusts report incidents. The Committee was confident that the focus in the last year on Quality and Safety had increased and encouraged the reporting of Serious Incidents.

Quality Report - Complaints

The Committee noted the remaining backlog of delayed responses and were concerned about those delays, however the significant shift in the backlog was noted as progress. The Committee requested a detailed report on all those over 6 months.

Quality and Safety Committee Ward Assurance Visit

The Director of Quality and Safety/Chief Nurse, the Trust Chairman and Quality & Safety Committee Chair, visited A&E (RSH), the site office and Ward 32. This visit had focused on patient flow.

Patient Experience

Patient Experience and Involvement Panel Report

The positive engagement of patients was noted and the Committee was pleased to see the planned work programme.

Quality and Safety Committee Patient Representative Recruitment

It was agreed to formally recruit a patient representative onto the Committee. The Chair of the Quality and Safety Committee will speak to the Patient Experience and Involvement Panel before the advert goes out.

Routine Matters

Executive Walkabouts

The Chair and the Director of Quality and Safety/Chief Nurse agreed to speak to the Trust Board regarding the attendance of Executive Walkabouts and the need to find replacements if they had to decline attendance.

Next Quality and Safety Committee Workshop:

19 April, 10.00, Syndicate Room 1 & 2, SECC, RSH.
Preceded by Ward visit 09.00 – 10.00 RSH

Next Quality and Safety Committee Meeting:

24 May, 14.00, Syndicate Room 5, SECC
Preceded by Ward visit 13.00 – 14.00