

Report to Trust Board 30th August 2012

Title	Quality Report
Sponsoring Executive Director	Director of Quality and Safety/Chief Nurse
Author(s)	Associate Director of Quality and Patient Experience
Purpose	To share the range of patient quality and assurance, in processes now in place across the Trust and share the outcomes emerging from these.
Previously considered by	PEIP and Quality and Safety Committee

Executive summary

This Quality report provides the Trust Board with an opportunity to review the systems and processes which have been established in order to gain a range of assurances in relation to Quality and Safety.

The Quality and Safety Committee have noted the range of developed systems and processes internally and used their clinical ward and department reviews to triangulate these issues.

The report outlines the range of methodologies and findings from some of the external and internal processes and outlines the process for regular review and reporting, so that the Trust Board can be assured that the trends and themes emerging from these sources are acted on in a timely manner to ensure improvements are made across every patients experience.

Related SATH objectives	SATH Sub-objectives
C1-6	

Risk and assurance issues	Assurance gained on range of methods and feedback
Equality and diversity issues	Systems and processes will establish a range of feedback for all users of the service
Legal and regulatory issues	Meets regulatory requirements to work with both staff and patients to make ongoing improvements in care

Action required by the Trust Board

The Trust Board is asked to **DISCUSS** the report and the systems, and the processes developed over the last year which provides a baseline for quality improvements and assurances as the Trust Board moves forward on its improvement programme.