

The Shrewsbury and Telford Hospital NHS Trust

Trust Board – 27th October 2011

Urgent Care – Update On Preparations For The Winter Period

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Strategic Domain	A. Financial Strength B. Patients, GPs and Commissioners C. Quality and Safety D. Learning and Growth
Organisational Objective	A1. Develop and implement sustainable clinical strategies A4. Maximise the productivity and efficiency of our services B2. Ensure our patients have a good experience B3. Deliver services which are convenient and timely for patients B4. Develop and agree clear care pathways to meet the needs of our patients B6. Improve our communication processes and the information we provide B7. Work in partnership to ensure services meet local healthcare needs B8. Engage with GPs to plan and deliver future services Design care around patient needs C3. Provide the right care, right time, right place, right professional C4. Deliver services that offer safe, evidence-based practice D1. Learn to continuously improve, innovate and cooperate D6. Adopt behaviours that match our core values
Executive Summary	The purpose of this paper is to update and brief the Board on preparations for the winter and in particular the management of the non-elective patient care system and its flow during that period. Specifically this paper outlines an emerging proposal ('The Perfect Fortnight') to improve communication and coordination at the clinical service level. The paper also describes how this emerging proposal fits with the specific actions being taken by the Trust to improve the current non-elective patient flow across the two hospital sites.
Recommendations	The Trust Board is asked to NOTE: <ul style="list-style-type: none"> • The need and timescale for a signed off health economy Winter Plan • The outline of the Perfect Fortnight proposal and its importance to the delivery of a robust Winter Plan • How the proposal complements the existing SaTH actions to improve hospital flow and how the resultant bed capacity will support Winter Plan escalation requirements. • How the proposal represents an opportunity to act differently, testing and establishing principles and working practices that support and deliver improved performance across the urgent care pathway.