

The Shrewsbury and Telford Hospital NHS Trust

Trust Board – 30 June 2011

Draft Quality Account

Executive Lead	Vicky Morris, Director of Quality & Safety/Chief Nurse
Author	Vicky Morris, Director of Quality & Safety/Chief Nurse
Corporate Objective	C. Quality and Safety: We will always provide the right care for our patients and ensure that they suffer no harm
Goal	<p>C1. Ensure that we learn from mistakes and embrace what works well</p> <p>C2. Design care around patient needs</p> <p>C3. Provide the right care, right time, right place, right professional</p> <p>C4. Deliver services that offer safe, evidence-based practice</p> <p>C5. Meet regulatory requirements and healthcare standards</p> <p>C6. Ensure our patients suffer no avoidable harm</p>
Executive Summary	<p>The Quality account is presented to the Trust Board as a final account for formal approval prior to publication on the Choices web site on 30th June.</p> <p>In seeking final approval this document has been widely circulated to external parties and within the organisation, with executive leads and Board Directors having an opportunity to comment on the content of the account and indeed the accuracy of the account.</p> <p>Mandated external partners are required to provide open commentary on our Quality account and these are provided through Statements within the document.</p> <p>All comments received back from Non- Executive and Executive colleagues have been considered and amendments made.</p>
Recommendations	<p>The Trust Board is asked:</p> <ul style="list-style-type: none"> • To NOTE the changes made to the final Quality account following consideration of a draft version on the 9th June 2011. • to Confirm to the best of their knowledge and belief they have complied with the requirements set out in the "Statement of Directors' Responsibilities in respect of the Quality Account (Appendix 1) • To APPROVE the Quality Account for 2010/11