

**The Shrewsbury and Telford Hospital NHS Trust**

**Trust Board – 30th June 2011**

**CQC Dignity and Nutrition for Older People Review of Compliance Executive Summary**

<b>Executive Lead</b>	Vicky Morris, Director of Quality & Safety/Chief Nurse
<b>Author</b>	Care Quality Commission
<b>Strategic Domain</b>	C. Quality and Safety: We will always provide the right care for our patients and ensure that they suffer no harm
<b>Organisational Objective</b>	<p>C1. Ensure that we learn from mistakes and embrace what works well</p> <p>C2. Design care around patient needs</p> <p>C3. Provide the right care, right time, right place, right professional</p> <p>C4. Deliver services that offer safe, evidence-based practice</p> <p>C5. Meet regulatory requirements and healthcare standards</p> <p>C6. Ensure our patients suffer no avoidable harm</p>
<b>Executive Summary</b>	<p>This report provides a formal briefing for the Trust Board on the Care Quality Commission's published report on the Royal Shrewsbury Hospital (RSH). Overall the CQC found that the Royal Shrewsbury Hospital was meeting both of the essential standards of quality they reviewed but they have made recommendations for improvement in order to maintain this. The CQC team assessed two wards in RSH against the two CQC essential standards of care which relate to dignity and nutrition.</p> <p>Outcome 1: Respecting and involving people who use services</p> <p>Outcome 5: Meeting nutritional needs</p> <p>The Trust addressed any immediate clinical issues raised by the CQC team and the action plan based on the report and recommendations are included within this Board paper. The Quality and Safety Committee will monitor the completion on all actions.</p>
<b>Recommendations</b>	<p>The Trust Board is asked:</p> <ul style="list-style-type: none"> <li>• to <b>NOTE</b> the findings of this report.</li> <li>• to <b>APPROVE</b> the action plan.</li> </ul>