

The Shrewsbury and Telford Hospital NHS Trust

Trust Board – 27th January 2011

National Inquiries and External reports- Board awareness of key issues for improvement

Executive Lead	Vicky Morris – Chief Nurse/ Director of Quality and Safety
Author	As above
Corporate Objective	CO1 – Enhancing Patient Experience, Safety and Effectiveness
Goal	Enhancing Patient Experience, Safety and Effectiveness
Executive Summary	<p>The Board have received and noted a paper in 2010 which outlined the key issues from the Francis report. The report outlined the recommendations that all Trust Boards needed to consider to ensure that the wider lessons to be learned from the Mid Staffordshire report. The Board agreed that these recommendations would be tracked through Audit Committee.</p> <p>There are a number of national Inquiries and external reports that the Board need to note and consider and provide evidence that issues have been considered and actions put in place to ensure that patient safety, clinical effectiveness and patient experience are not affected through similar issues.</p> <p>In reviewing Board or formal papers over the last few years, the Board do not appear to have received other external reports for consideration.</p> <p>This paper is therefore presented as a framework document from which we can ensure as a Board we are cited on and embed the recommendations made from any external report of relevance. This framework has been developed by the West Midlands Strategic Health Authority in response to a regional meeting for Directors leading on safety. With the electronic tracking template the Quality and Safety Committee will be able to track the recommendations being implemented and review any trends or themes emerging from internal review.</p>
Recommendations	<p>The Board is asked:</p> <ul style="list-style-type: none"> • to DISCUSS the use of this tool • to APPROVE that the Quality and Safety Committee now track these recommendations including the Francis report recommendations previously tracked by the Audit Committee.

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Contribution to Inspection, Registration, Performance and Delivery

Risks and Assurance	There are a range of clinical issues, clinical incidents and serious incidents/ risks that require robust systems and processes to be developed to ensure that the Trust can support safe and effective services for patients and provide a positive patient experience. The Trust referencing, noting and implementing relevant recommendations from regional or national reports is essential to ensure that we are proactive in improving our services to patients.
Contribution to Key Performance Indicators	Benchmarking our systems, processes, communication and leadership against external reports will contribute to the improvement required against the full range of clinical and quality Indicators.
Compliance with Clinical and other Governance Requirements	External regulators and best practice would expect Board reference to external reviews and to be clear about not only the implementation of recommendations but also the impact on clinical outcomes from a result of improving practice. This will support our regulatory requirements and form an ability to review our standards with our Commissioning partners and to give patients the confidence in our care provision.

Impact Assessment

Quality	Provides an ability for internal clinical teams as well as the Board to benchmark our systems and processes that are currently in place against external recommendations to improve the range of Quality issues being raised in a number of external reports. This will support our internal challenge and drive for continuous quality Improvements.
Financial	With detailed reviews required on the full scope of these recommendations, the Quality and Safety Committee will need to receive the specific financial impact (if and where these may arise)
Workforce	There are clear workforce considerations and implications to a number of these recommendations which again will need to be considered in detail.
Legislation and Policy	There will be a requirement within our registration requirements to ensure we evidence our care provision against best practice and clinical evidence. Undertaking this review and tracking through to implementation is essential to meet any future challenges.
Equality and Diversity	These issues are relevant across all patient groups and services.
Communication and Marketing	In any internal and external communication we need to be very clear that we are learning from and implementing any lessons learned through our own patients experience as well as those whose experience has led to an external report (in another Trust)

Engagement and Decision-Making Process

This paper will be considered and followed through by the Quality and Safety Committee as a core reference point and focus on the areas of improvement required.
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