

Notes:

## Further help and information

Royal Shrewsbury Hospital (RSH)  
01743 261 000

Princess Royal Hospital (PRH)  
01952 641 222

The Hamar Help and Support Centre  
01743 261 035

Macmillan Welfare Rights  
01743 261000 ext 2405

Macmillan Cancer Support  
0808 8080000

Macmillan Information and Support  
RSH Ext. 1957 PRH Ext. 5702

Hospital Chaplaincy  
RSH Ext. 3638 PRH Ext. 4519

When cure is no longer possible; care is...



Severn  
Hospice  
Registered Charity No. 512394

Shrewsbury  
Bicton Heath  
Shrewsbury  
SY3 8HS

01743 236565

Telford  
Apley Castle  
Telford  
TF1 6RH

01952 221350

Newtown  
Llanfair Road  
Newtown  
Powys  
SY16 2DW

01686 617204

[www.severnhospice.org.uk](http://www.severnhospice.org.uk)

The Shrewsbury and  
Telford Hospital  
NHS Trust

## Hospital Palliative Care Service

Information for  
patients & carers

Listen  
Why me?  
Hope  
What next?  
Home  
Smiles  
Pain  
Support  
Family  
Care  
Finance  
Let's talk

Leaflet produced by  
Severn Hospice



## The Hospital Palliative Care Team

Palliative care is an approach that aims to improve the quality of life of patients and their loved ones who are living with a life-limited illness.

Our team can be involved in a patient's care from the point of diagnosis or at any point throughout their illness, not just at the end of life. We provide specialist advice and information to people living with a serious illness who are currently staying in either the Royal Shrewsbury Hospital, or the Princess Royal Hospital in Telford.

The Hospital Palliative Care team works closely with the ward teams as well as Severn Hospice, which part funds the service. By providing a cohesive service patients are able to access the best possible care and support during what can often be a stressful time.

We recognise that emotional, family, financial and spiritual worries might just be as important to you as physical problems.

If you need on-going support through a specialist palliative care team on discharge from hospital a referral to Severn Hospice will be discussed with you.

## Aims of the service

- To provide advice and support across both hospitals to patients living with a life-limiting illness, regardless of diagnosis
- Assist the ward teams to identify your needs and plan appropriately
- Help with the management of pain and other symptoms
- Support you during your stay in hospital
- Offer practical suggestions to help you do the things that are important to you
- Maintain your personal choice and assist you in achieving your preferred place of care
- Liaise with the wider multi-professional team to provide quality care for you and your family

## Patient's permanent consultation record

If you would like a written record of your discussion with the nurse or doctor, please let them know.

## How can the service be contacted?

The service is available 9am to 5pm Monday to Friday, excluding bank holidays. To request a visit from one of the Palliative Care Clinical Nurse Specialists please speak to the Ward Sister, your named nurse, Consultant or by calling the team direct on the numbers below:

**RSH 01743 261 649**

**PRH 01952 641 222 ext. 4565**

(There is a 24 hour answer phone available)

## Members of the team:

**Your Palliative Care Clinical Nurse Specialists is:**

**Alison Jones**



**Ruth Walker**



**Diane West**



**Tina Griffiths**



**The team is led by Dr Toria Stevens, Consultant in Palliative Medicine.**

Your Palliative Care Clinical Nurse Specialist for this admission is the single named person highlighted above who can act as a point of contact for any concerns or questions you may have. They can also put you in touch with the right people to help you get the information and support you need.