Sustainable Services Programme Update
Trust Board Update
27 July 2017
Aims of this presentation

To share:

• A brief update on Sustainable Services Programme (SSP) and the wider Future Fit programme

• A very quick reminder of the key patient outcomes and improvements from implementing the new clinical model

• A comparison between our model and Northumbria

• Involvement and engagement activities to date
Sustainable Services Programme update

Future Fit:
- Further work on the Integrated Impact Assessment—impact of the proposed changes on Women and Children – complete
- External review commissioned by the CCGs on the Future Fit process (including the appraisal process) – completed by KPMG
- Joint Committee of the CCGs (6 members each) with 3 external members to meet and review additional information – August 2017
- Public Consultation during 2017 – aiming for September/October for 12 weeks

For the Trust (in addition to supporting the above):
- Considering deliverability options in terms of phasing and implementation
- Working on the non-site specific elements of the programme to progress to FBC
- Progressing the workforce transformation 5 year plan – how we get from A to B in terms of workforce
- Working through the detail with clinical teams on how they will operationalise the clinical model (e.g. Multidisciplinary Unscheduled Care workshop on 18 July)
Sustainable Services Programme – improving patient experience and flow

Current

RSH
- A&E
- AMU
- SAU
- CDU
- AEC
- ITU
- Inpts

PRH
- A&E
- AMU
- CAU
- AEC
- CDU
- ITU
- Inpts

Emergency Site
- Short stay
- ED/UCC
- Critical Care
- Inpts
- Day Case

Planned Site
- UCC
- Day Case

Uncoordinated flow of patients

Coordinated & cohorted flow of patients
A single purpose built Emergency Centre:

- Better clinical outcomes with reduced morbidity and mortality
- Bringing specialists together treating a higher volume of critical cases to improve and maintain standards and grow skills
- Ensure greater degree of consultant delivered decision making and care
- Improved clinical adjacencies and improved access to multi-disciplinary teams – the right team at the right time
- Delivery of care in appropriate environments for specialist care
- Improved recruitment and retention of specialists

A reminder of what this means for patients
Within the balanced site proposal, patients would benefit from:

- Being cared for in their nearest hospital as much as possible for their acute service needs – Urgent Care, Outpatients, Diagnostics and some inpatient specialties
- Receiving planned care within a defined service separate from emergency care
- Improved pathways between primary and secondary care providers delivering a seamless patient pathway
- Timely access to care through the achievement of national standards
- Improved access to an enhanced range of services within the county i.e. Cardiology
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Comparison between SaTH & Northumbria Specialist Emergency Care Hospital’s acute models of clinical care

Services provided by both SaTH & NSECH

- Acute medicine inpatient beds
- AMU/AEC
- Cardiology
- Consultant led maternity services
- Critical care
- Diagnostics
- Emergency Centre with Accident UCC
- Neonatology
- Paediatric inpatients
- Paediatric Assessment Unit
- Respiratory Inpatients
- Emergency and Trauma theatres
- Therapy services

Additional Services provided by SaTH

- Vascular surgery
- Urology
- Cardiac Percutaneous Coronary interventions
- Nephrology
- Neurology
- Oncology & Haematology Centre
- Accident and Urgent Care Centre 24/7

Additional Services provided by NSECH

- 10% of GP practices
- Community Health & Social Care integration
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Comparison between SaTH and Northumbria Healthcare Hospital’s planned models of clinical care

Planned Care Services provided by both SaTH & Northumbria Healthcare:
- Elective surgery
- Stroke rehabilitation
- Endoscopy
- Midwife Led Units
- Oncology Day Unit
- Outpatient and Pre-op assessment
- Accident & UCC
- Diagnostics
- Therapies
- Day Surgery Unit
- Bariatric surgery
- Planned orthopaedic surgery
- Breast Care
- General medicine inpatients

Additional Services provided by SaTH:
- Radiotherapy
- Accident UCC 24/7

Additional Services provided by Northumbria Healthcare:
- 10% of GP practices
- Community Health & Social Care integration
Involvement and engagement (26 July 2017)

Since Trust Board approval of the SOC, and in addition to Future Fit meetings, there has been:

- 22 separate Task and Finish Groups with clinicians, staff and operational teams
- 27 technical team meetings
- 135 small group/individual meetings that have included the project team
- **17 updates and presentations to external groups and stakeholders**
- **77 roadshows with 365 people ‘checking in’**
- **10 overarching Clinical Working Groups**
- 6 Critical Friends Groups
- 5 Detailed planning workshops
- 3 departmental updates
- 11 Gossip Groups
- 45 people visited the SSP stand at the fun day/AGM
- **144 of the Trusts 256 consultants have been involved in developing the detail (57%)**
- 2 Channel3 Workshops to discuss IT and telehealth

- All clinical and non-clinical areas at PRH and RSH have been visited with details of the options, the key dates and information of how to get involved/get in touch
- Considerable engagement with all staff groups including operational managers, medical and nursing staff, HCAs, administrative staff, house keepers, radiographers, blood scientists, midwives