

Reporting to:	Trust Board – 27 April 2017																										
Title	Annual Losses, Compensation and Write offs																										
Sponsoring Director	Neil Nisbet, Finance Director and Deputy Chief Executive																										
Author(s)	Vicky Hall, Senior Financial Accountant																										
Previously considered by																											
Executive Summary	<p>The following table summarises the losses and special payments during 2016/17 that require Trust Board approval:</p> <table style="width: 100%; border-collapse: collapse;"> <tr> <td>NHSLA Employer Liability Settlements (£10K maximum per case)</td> <td style="text-align: right;">£52,475</td> </tr> <tr> <td>NHSLA Public Liability Settlements (£3K maximum per case)</td> <td style="text-align: right;">£6,000</td> </tr> <tr> <td>Health & Safety Executive report fees</td> <td style="text-align: right;">£1,870</td> </tr> <tr> <td>Contribution for patients loss of items</td> <td style="text-align: right;">£5,199</td> </tr> <tr> <td>Cash discrepancy from change machines/petty cash delivery</td> <td style="text-align: right;">£104</td> </tr> <tr> <td>Bad debts - Overseas patients (overseas patients are always set up as potential bad debts)</td> <td style="text-align: right;">£22,413</td> </tr> <tr> <td>Bad debts – Other including prescriptions</td> <td style="text-align: right;">£4,932</td> </tr> <tr> <td>Increase in general bad debt provision</td> <td style="text-align: right;">£8,143</td> </tr> <tr> <td>Claims withdrawn from the Compensation Recovery Unit</td> <td style="text-align: right;">£385,769</td> </tr> <tr> <td>Increase in CRU bad debt provision (CRU bad debt provision at 22.94% previously 21.99% to October 2016)</td> <td style="text-align: right;">£41,606</td> </tr> <tr> <td>Pharmacy expired stock</td> <td style="text-align: right;">£270,623</td> </tr> <tr> <td>Write-off of disused stock in Stores</td> <td style="text-align: right;">£8,834</td> </tr> <tr> <td>Total</td> <td style="text-align: right;">£807,968</td> </tr> </table>	NHSLA Employer Liability Settlements (£10K maximum per case)	£52,475	NHSLA Public Liability Settlements (£3K maximum per case)	£6,000	Health & Safety Executive report fees	£1,870	Contribution for patients loss of items	£5,199	Cash discrepancy from change machines/petty cash delivery	£104	Bad debts - Overseas patients (overseas patients are always set up as potential bad debts)	£22,413	Bad debts – Other including prescriptions	£4,932	Increase in general bad debt provision	£8,143	Claims withdrawn from the Compensation Recovery Unit	£385,769	Increase in CRU bad debt provision (CRU bad debt provision at 22.94% previously 21.99% to October 2016)	£41,606	Pharmacy expired stock	£270,623	Write-off of disused stock in Stores	£8,834	Total	£807,968
NHSLA Employer Liability Settlements (£10K maximum per case)	£52,475																										
NHSLA Public Liability Settlements (£3K maximum per case)	£6,000																										
Health & Safety Executive report fees	£1,870																										
Contribution for patients loss of items	£5,199																										
Cash discrepancy from change machines/petty cash delivery	£104																										
Bad debts - Overseas patients (overseas patients are always set up as potential bad debts)	£22,413																										
Bad debts – Other including prescriptions	£4,932																										
Increase in general bad debt provision	£8,143																										
Claims withdrawn from the Compensation Recovery Unit	£385,769																										
Increase in CRU bad debt provision (CRU bad debt provision at 22.94% previously 21.99% to October 2016)	£41,606																										
Pharmacy expired stock	£270,623																										
Write-off of disused stock in Stores	£8,834																										
Total	£807,968																										
Strategic Priorities																											
1. Quality and Safety	<input type="checkbox"/> Reduce harm, deliver best clinical outcomes and improve patient experience. <input type="checkbox"/> Address the existing capacity shortfall and process issues to consistently deliver national healthcare standards <input type="checkbox"/> Develop a clinical strategy that ensures the safety and short term sustainability of our clinical services pending the outcome of the Future Fit Programme <input type="checkbox"/> To undertake a review of all current services at specialty level to inform future service and business decisions <input type="checkbox"/> Develop a sustainable long term clinical services strategy for the Trust to deliver our vision of future healthcare services through our Future Fit Programme																										
2. People	<input type="checkbox"/> Through our People Strategy develop, support and engage with our workforce to make our organisation a great place to work																										
3. Innovation	<input type="checkbox"/> Support service transformation and increased productivity through technology and continuous improvement strategies																										
4. Community and Partnership	<input type="checkbox"/> Develop the principle of ‘agency’ in our community to support a prevention agenda and improve the health and well-being of the population <input type="checkbox"/> Embed a customer focussed approach and improve relationships through our stakeholder engagement strategies																										

5 Financial Strength: Sustainable Future	<input type="checkbox"/> Develop a transition plan that ensures financial sustainability and addresses liquidity issues pending the outcome of the Future Fit Programme
Board Assurance Framework (BAF) Risks	<input type="checkbox"/> If we do not deliver safe care then patients may suffer avoidable harm and poor clinical outcomes and experience <input type="checkbox"/> If we do not work with our partners to reduce the number of patients on the Delayed Transfer of Care (DTOC) lists, and streamline our internal processes we will not improve our 'simple' discharges. <input type="checkbox"/> Risk to sustainability of clinical services due to potential shortages of key clinical staff <input type="checkbox"/> If we do not achieve safe and efficient patient flow and improve our processes and capacity and demand planning then we will fail the national quality and performance standards <input type="checkbox"/> If we do not get good levels of staff engagement to get a culture of continuous improvement then staff morale and patient outcomes may not improve <input type="checkbox"/> If we do not have a clear clinical service vision then we may not deliver the best services to patients <input checked="" type="checkbox"/> If we are unable to resolve our (historic) shortfall in liquidity and the structural imbalance in the Trust's Income & Expenditure position then we will not be able to fulfil our financial duties and address the modernisation of our ageing estate and equipment
Care Quality Commission (CQC) Domains	<input type="checkbox"/> Safe <input type="checkbox"/> Effective <input type="checkbox"/> Caring <input type="checkbox"/> Responsive <input type="checkbox"/> Well led
<input type="checkbox"/> Receive <input type="checkbox"/> Review <input checked="" type="checkbox"/> Note <input checked="" type="checkbox"/> Approve	Recommendation To NOTE and APPROVE the annual losses, compensation and write-off of bad debts