The Shrewsbury and Telford Hospital NHS Trust

| Recommendation | The Trust Board |
|---|---|
| | is asked to Receive and Note |
| | |
| Reporting to: | Trust Board |
| Date | 27 July 2017 |
| Paper Title | Patient Story - Wendy Booth |
| Brief Description | In this short video, Wendy describes her journey from being a carer for her mother who was living with dementia, to being a fully engaged volunteer for the Trust. |
| | Wendy believes that by being able to tell the story of her mother's care, she started a journey which has helped her cope with the loss of her mother and empowered to become a fully engaged member of the Trust Volunteer team. |
| | Wendy is an expert by experience in the field of caring for those living with dementia and is able to pass on that knowledge and experience to staff in SATH |
| | Wendy now teaches at Staffs University and is a member of the SATH Dementia Steering Group. |
| | This is Wendy's story in her own words |
| Sponsoring Director | Deirdre Fowler |
| Author(s) | Graeme Mitchell |
| Recommended / escalated by | |
| Previously considered by | |
| Link to strategic objectives | SAFEST AND KINDEST - Develop innovative approaches which deliver the safest and highest quality care in the NHS causing zero harm |
| | SAFEST AND KINDEST - Deliver the kindest care in the NHS with an embedded patient partnership approach |
| Link to Board Assurance Framework | If we do not develop real engagement with our staff and our community we will fail to support an improvement in health outcomes and deliver our service vision (RR 1186) |
| Equality Impact | Stage 1 only (no negative impacts identified) Stage 2 recommended (negative impacts identified) |
| Assessment | negative impacts have been mitigated |
| | negative impacts balanced against overall positive impacts |

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Freedom of Information Act (2000) status

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- This whole document is exempt under the FOIA