

Paper 1

Recommendation <input type="checkbox"/> DECISION <input checked="" type="checkbox"/> NOTE	The Trust Board is asked to receive, note and consider this Patient's story
Reporting to:	Trust Board
Date	28 th September 2017
Paper Title	Patient's story of Kelly Jones
Brief Description	<p>This short video presents an insight into the experiences of Kelly Jones whose twins died three years ago.</p> <p>Kelly has responded to this personal tragedy by identifying areas of her care that should be improved. Having learned from her tragic case, and through working with Kelly, the Trust has introduced new antenatal CTG monitors and has provided enhanced training for midwives and doctors in CTG interpretation.</p> <p>SaTH is now using an extended version of this video for training clinicians in the importance of compassion, good communication and competence for the delivery of kind and safe care.</p> <p>Kelly sees this work as her mission, on behalf of her twins, other babies who have died, and for all babies yet to be born at SaTH. She feels that by working with the Trust to achieve improvements in care, she will attain greater meaning from these tragic events and for her life.</p>
Sponsoring Director	Medical Director
Author(s)	Edwin Borman
Recommended / escalated by	
Previously considered by	
Link to strategic objectives	<p>SAFEST AND KINDEST - Develop innovative approaches which deliver the safest and highest quality care in the NHS causing zero harm</p> <p>SAFEST AND KINDEST - Deliver the kindest care in the NHS with an embedded patient partnership approach</p>
Link to Board Assurance Framework	<p>If we do not develop real engagement with our staff and our community we will fail to support an improvement in health outcomes and deliver our service vision (RR 1186)</p>
Outline of public / patient involvement	SaTH's continuing work with Kelly Jones.

Equality Impact Assessment	<ul style="list-style-type: none">● Stage 1 only (no negative impacts identified)● Stage 2 recommended (negative impacts identified)<ul style="list-style-type: none">* EIA must be attached for Board Approval● negative impacts have been mitigated● negative impacts balanced against overall positive impacts
Freedom of Information Act (2000) status	<ul style="list-style-type: none">● This document is for full publication● This document includes FOIA exempt information● This whole document is exempt under the FOIA