

THURSDAY 30 NOVEMBER 2017

12.00noon - TRUST BOARD MEETING TO BE HELD IN PUBLIC

Seminar Rooms 1&2, Shropshire Conference Centre, RSH

A private Board meeting will precede this where it will be resolved that representatives of the press and other members of the public be excluded having regard to the confidential nature of the business to be transacted, publicity on which would be prejudicial to the public interest (section 1(2) Public Bodies (Admission to Meetings) Act 1960)

Peter Latchford, Chair

PUBLIC AGENDA

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| 1. | WELCOME AND APOLOGIES | Verbal | Chair | 12.00noon |
| 2. | VIP AWARDS | Verbal | Chair | 12.10pm |
| 3. | PATIENT STORY | 1 | Chair | 12.15pm |
| 4. | BOARD MEMBERS' DECLARATIONS OF INTERESTS | 2 | Chair | 12.25pm |
| 5. | DRAFT MINUTES of Public Trust Board meeting held on 28 September 2017 | 3 | Chair | 12.30pm |
| 6. | MATTERS ARISING – To consider any matters arising from the minutes | | | 12.35pm |
| | 2017.2/169.1 – Update re: Exit Interviews/Surveys | Verbal | Workforce Director | |
| | 2017.2/170.2 – Update re: 111 call-outs / capacity | Verbal | Chief Operating Officer | |
| | 2017.2/173 – Update re: CQC National Adult Inpatient Survey 2016 related League Tables | Verbal | Director of Nursing, Midwifery & Quality | |
| | 2017.2/179 – To implement system to prioritise creditor's payments | Verbal | Finance Director | |
| | 2017.2/182.2 – IPC Doctors Hand Hygiene compliance | Verbal | Medical Director | |
| 7. | To Receive and Approve 3-month Forward Plan | 4 | Chair | 12.45pm |
| 8. | CHIEF EXECUTIVE'S OVERVIEW | Verbal | Chief Executive | 12.50pm |
| SUSTAINABILITY (PATIENT & FAMILY) | | | | |
| 9. | To Receive and Approve key Sustainability issues in Summaries from Sustainability Committees held 24 October & 28 November 2017 (<i>to follow</i>) | 5i 5ii | Committee Chair | 1.00pm |
| 10. | To Receive and Approve Charitable Funds Annual Report and Accounts 2016/17 | 6 | Finance Director | 1.10pm |
| Services in the Spotlight | | | | |
| 11. | To Receive and Note Service Escalation Framework for SaTH | 7 | Chief Operating Officer | 1.15pm |
| | i) To Receive and Approve Interim Service Continuity Plan for Urgent & Emergency Care Services | 8 | | 1.25pm |
| | ii) To Receive Update relating to Winter Resilience 2017/18 | 9 | Chief Operating Officer | 1.40pm |
| | iii) To Receive and Approve Plan relating to Neurology Services | 10 | Chief Operating Officer | 1.50pm |
| Performance | | | | |
| 12. | To Receive and Approve: | | | |
| | • Trust Performance Report | 11 | Finance Director | 2.00pm |
| | • Emergency Department Update / Actions | 11i | Interim Director of Transformation | |
| | • Trust Mortality Dashboard | 11ii | Medical Director | |
| | • Quality Performance Report | 11iii | Director of Nursing, | |
| | • 6-month Safer Staffing Nurse Review | 11iv | Midwifery & Quality | |

REVIEW RELEVANT BOARD ASSURANCE FRAMEWORK RISKS

QUALITY – SAFEST & KINDEST (OUR VISION)

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| 13. | To Receive and Approve key Quality and Safety issues in Summaries from Quality & Safety Committees held 17 October & 23 November 2017 | 12 12i | Committee Chair | 2.20pm |
| 14. | To Receive and Approve Trust Quality Strategy - Safest & Kindest Every Day | 13 | Director of Nursing Midwifery & Quality | 2.30pm |
| 15. | To Receive and Approve Trust Quality Improvement Plan & Summary Document | 14 | Director of Nursing Midwifery & Quality | 2.40pm |
| 16. | To Receive and Approve Q2 Complaints & PALS Report | 15 | Director of Corporate Governance | 2.50pm |

REVIEW RELEVANT BOARD ASSURANCE FRAMEWORK RISKS

HEALTHIEST HALF MILLION – (OUR MISSION)

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| 17. | To Receive Sustainable Transformation Plan Update | 16 | Programme Director | 3.00pm |
| 18. | To Receive Future Fit Update | Verbal | Programme Director | 3.15pm |
| 19. | To Receive Community Engagement Update | Present ation | Director of Corporate Governance | 3.30pm |
| 20. | To Receive Transforming Care Institute Update | 17 | Chief Executive | 3.40pm |

REVIEW RELEVANT BOARD ASSURANCE FRAMEWORK RISKS

WORKFORCE - VALUES INTO PRACTICE (OUR PEOPLE)

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| 21. | To Receive and Approve Summary of Workforce Committee held 16 October & 20 November 2017 | 18 18i | Committee Chair | 3.50pm |
| 22. | To Receive and Approve Extension of Policy Review Dates | 19 | Workforce Director | 3.55pm |
| 23. | To Receive Values Guardian Update | Present ation | Workforce Director | 4.00pm |
| 24. | To Receive Workforce Review | Present ation | Workforce Director | 4.10pm |
| 25. | To receive Medical Engagement Report | 20 | Medical Director | 4.25pm |
| 26. | To Receive and Approve Equality Delivery System (EDS) & Action Plan, incorporating Workforce Race Equality Standard (WRES) | 21 | Director of Nursing Midwifery & Quality / Workforce Director | 4.35pm |

REVIEW RELEVANT BOARD ASSURANCE FRAMEWORK RISKS

ASSURANCE

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| 27. | To Receive and Approve Board Assurance Framework & Trust Operational Risk Register | 22 | Chief Executive | 4.45pm |
| 28. | To Receive and Approve Proposed 2018 Trust Board Meeting Dates | 23 | Chair | 4.50pm |
| 29. | ANY OTHER BUSINESS | Verbal | Chair | 4.55pm |
| 30. | LEARNING FROM MEETING | Verbal | Chair | 5.00pm |

MEETING CLOSED & QUESTIONS FROM THE FLOOR

31. **NEXT FORMAL TRUST BOARD MEETING: Thursday 8 February 2018, 12noon, Conference Centre, RSH**