The Shrewsbury and Telford Hospital NHS Trust

Paper 1	NHS Trust
Recommendation	Trust Board is asked to note this month's Patient Story.
Reporting to:	Trust Board
Date	30 th November 2017
Paper Title	Patient story
Brief Description	A patient story in the form of a poem, read by Sr. Clare Wesley, Ward Manager W27R Key themes
	 Patient needs to be included as partners in their care
	 We need to stop and reflect on how clinicians present themselves to patients
	 Remember that the focus of what we do is our patients, even when we are working in challenging and pressured environments
Sponsoring Director	Deirdre Fowler, Director of Nursing Midwifery & Quality
Author(s)	Sister Clare Wesley, Ward Manager 27R
Recommended / escalated by	
Previously considered by	
Link to strategic objectives	SAFEST AND KINDEST - Deliver the kindest care in the NHS with an embedded patient partnership approach
Link to Board Assurance Framework	N/A
Outline of public/patient involvement	N/A
Equality Impact Assessment	X ^C Stage 1 only (no negative impacts identified) C Stage 2 recommended (negative impacts identified) * EIA must be attached for Board Approval
	C negative impacts have been mitigated
	C negative impacts balanced against overall positive impacts



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 $\ensuremath{\mathbb{C}}$ This document includes FOIA exempt information

C This whole document is exempt under the FOIA