

Paper 7

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| Recommendation <input type="checkbox"/> DECISION <input checked="" type="checkbox"/> NOTE | <div style="border: 1px solid black; padding: 2px;">The Trust Board</div> <p>is asked to RECEIVE and NOTE the Service Escalation Framework for Shrewsbury and Telford Hospital NHS Trust</p> |
| Reporting to: | Trust Board |
| Date | Thursday 30 th November 2017 |
| Paper Title | Service Escalation Framework |
| Brief Description | <p>There has been no formal process to determine the risk level of services commissioned by Shropshire and Telford & Wrekin Clinical Commissioning Groups.</p> <p>A draft service Escalation Framework has been developed by Commissioners and is currently being piloted.</p> <p>This paper outlines this Escalation Framework. The Care Groups have been requested to assess services using this framework, the outcome of which will inform the Board Assurance Framework.</p> |
| Sponsoring Director | Chief Operating Officer |
| Author(s) | Shropshire Clinical Commissioning Group |
| Recommended / escalated by | |
| Previously considered by | Executive Directors Wednesday 22 nd November 2017 |
| Link to strategic objectives | Patient and Family Safest & Kindest |
| Link to Board Assurance Framework | RR561 RR668 RR889 |
| Equality Impact Assessment | <input checked="" type="radio"/> Stage 1 only (no negative impacts identified) <input type="radio"/> Stage 2 recommended (negative impacts identified) <input type="radio"/> negative impacts have been mitigated <input type="radio"/> negative impacts balanced against overall positive impacts |
| Freedom of Information Act (2000) status | <input checked="" type="radio"/> This document is for full publication <input type="radio"/> This document includes FOIA exempt information <input type="radio"/> This whole document is exempt under the FOIA |