

Community Engagement

Julia Clarke

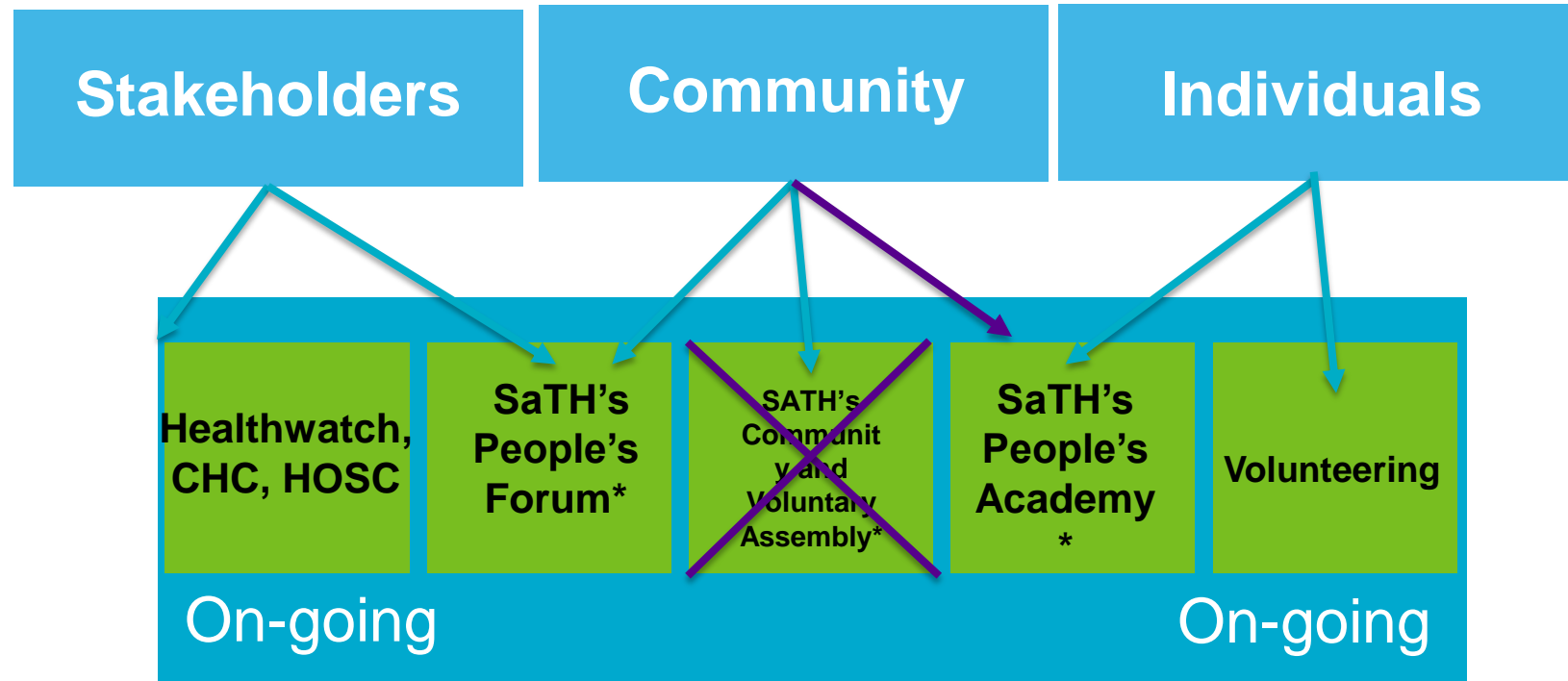
Director of Corporate Governance



Proud To **Care**
Make It **Happen**
We Value **Respect**
Together We **Achieve**

Where we started...

SaTH Public and Community Engagement



The People's Academy – pilot 10 – 31 January 2018

Week 1

NHS

Structure
Funding
Commissioning
Behind the
scenes tour



The People's Academy

Week 2

SaTH

Structure
Who's who
Services
VMI & SSP
Skills workshop

Week 3

Our Population

Geography
Demography
Health profiles
Equality &
Diversity
Dementia Friends
information session



Week 4

How people can influence:
PALS/Feedback
Complaints/
Volunteering and
public champions
External
organisations
Behind the
scenes tour



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After the Academy



Academy Graduates



**No further
involvement**

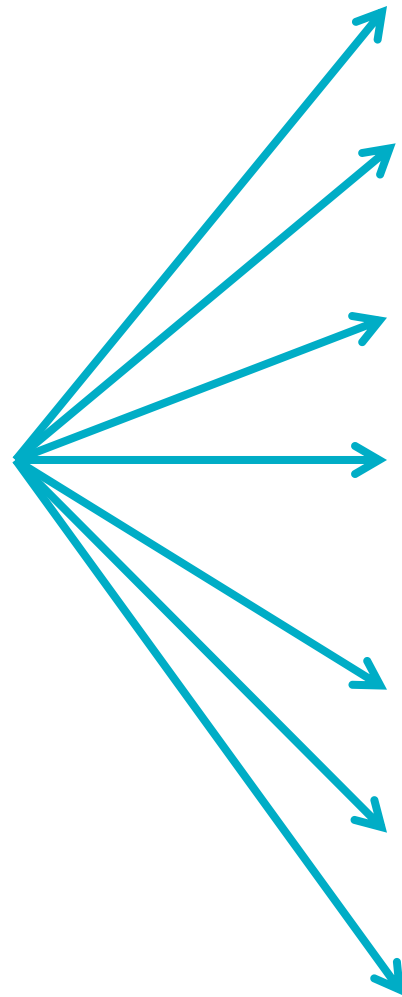
Volunteering

**Public Involvement
Champions
(specific projects
/specialities)
(e.g VMI, Strategy, SSP,
Care groups)**

**Patient Experts/
Experience
(Signpost to
Corporate Nursing)**

**Information held on a centralised Volunteer and Involvement
Database by the Engagement Team**

Public Champions



Reader's Panel

VMI/Strategy/SSP

Representatives at
Trust meetings e.g.
Business Planning

Being part of a
group that monitor
Trust services (e.g.
PLACE inspections)

Connectors and
Ambassadors

Support the
recruitment of staff

Training and
development

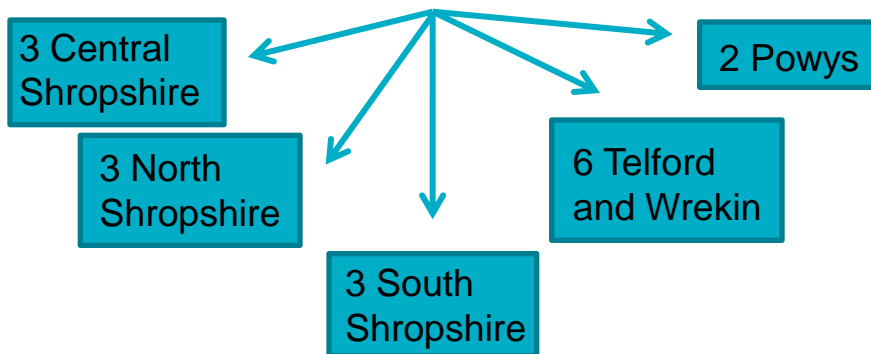
People's Forum

Chair – Non Executive Director

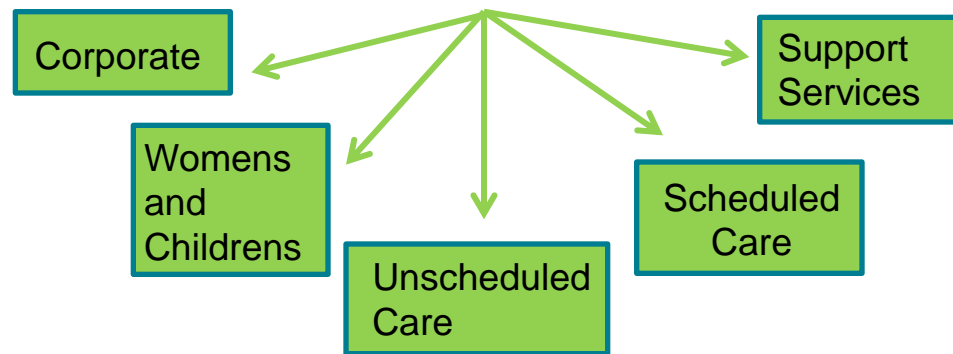
Lead Director – Julia Clarke



Public Representatives



Care Group Representatives



The Peoples Forum will report to the Trust Board



What will the Forum do?

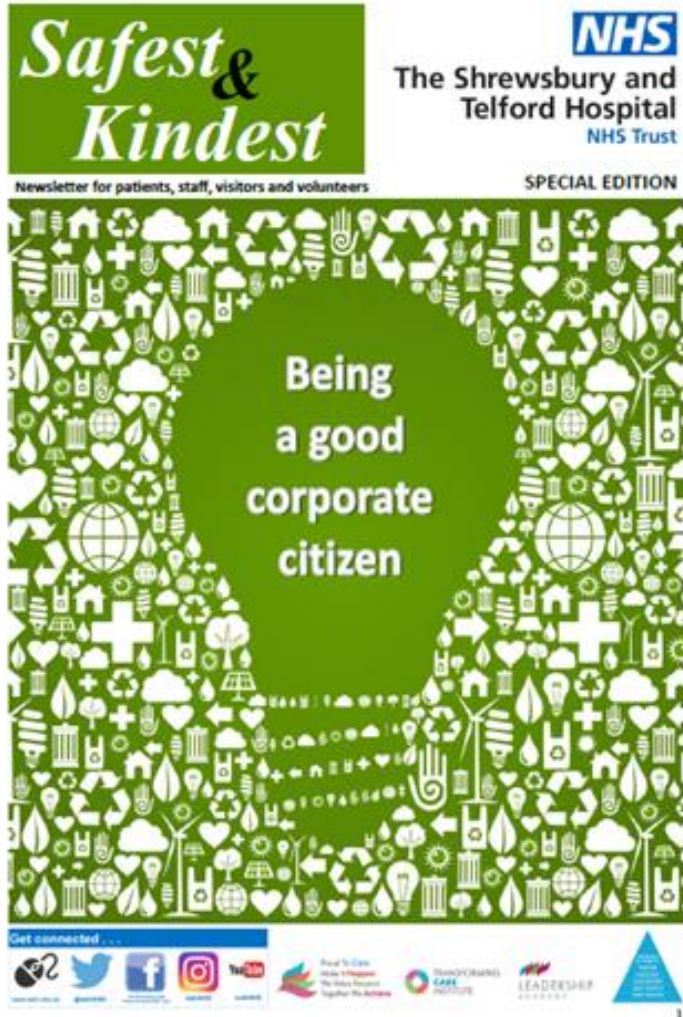
The Forum will 'voice' of our local community who will represent the interests of our different constituencies. Functioning similarly to a Council of Governors in a Foundation Trust the representatives will provide a public voice to our organisation.

For example Forum could be involved by:

- Helping us set our strategic direction
- Having an ambassadorial/connector role with our local community
- Representing the Trust at local events
- Involvement in Stakeholder panels appointing Board members
- Report to the Board quarterly as part of the wider Community Engagement update



Trust Membership



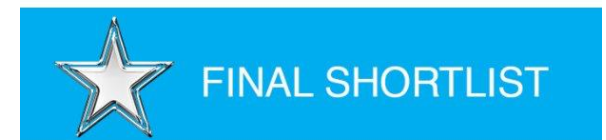
The Trust has over 10,000 public Trust Members.

- A regular newsletter
- Health Lectures
- Events and information about how to get involved



Volunteers

- Approximately 800 volunteers plus over 300 affiliated volunteers (e.g. League of Friends etc)
- Finalist for the Membership Engagement Service Engagement Champion Award, for our volunteer schemes



Highlighted as an area of good practice

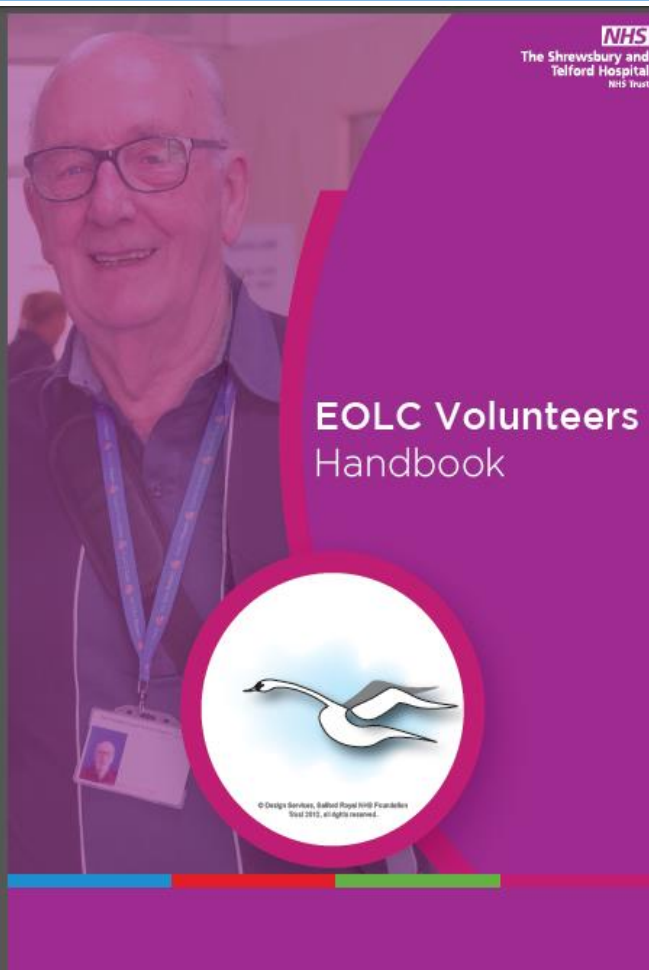
Highlighted as an area of good practice for our Young Volunteer Scheme and our training and induction for new volunteers by **NHS Health Education England Volunteer Strategy Consultation Document 2017**

***“There are many fantastic examples of volunteering schemes for young people.
For example:***

The Shrewsbury and Telford Hospital NHS Trust offers a volunteering scheme for 16 to 18-year-olds. Placements are in clinical settings and last between six to 12 months. Placements provide an excellent opportunity for young people interested in clinical and medical careers to gain valuable experience”



End of Life Care Volunteers



- Volunteers will provide support to patient and their relatives/care at EOLC
- It will enable families to have time out if needed to refresh, speak to other family members or visit home for supplies
- To sit with patients who have no family members or their family is not available

Purple4Polio



Maternity Developments

“Pebble Way” – an outdoor area of reflection

An area is being developed to provide an outdoor area within RSH to provide patients, relatives, staff and the public an area of reflection

The area is being developed with patient and public representatives and is likely to be completed by Autumn 2018

Bereavement Helpline update

The Trust currently provides bespoke information sheets for women and their families, which also signposts them to the appropriate support/helpline (depending on the gestation of their baby). The Trust also has a dedicated bereavement midwife who provides support to women and their family after the loss of their baby.

Working with our partners



Shropshire
Wildlife Trust



**Meres & Mosses
Business
Environment
Network**

- Conference: Healthier, happier staff: improving the wellbeing of your workforce
- Tree planting at RSH is planned in conjunction with a local business
- Working in Partnership with Woods for Wellbeing to support patients through our outdoor environment



NHS70

On 5 July 2018, the NHS will celebrate its 70th birthday

NHS England and NHS Improvement are working with a wide array of partners to mark this major milestone and we're encouraging everyone to get involved

The 70th birthday is a perfect opportunity to celebrate the hard work and commitment of NHS staff, profiling their skills, experience and successes, whilst recognising the challenges they face



Celebrating NHS70 @ SaTH

7th July 2018 SaTH Fun Day and Charity event

‘A Walk Through Time’

(With a charity 5km fun run/walk and bike event)

The logo for NHS 70, featuring the word 'NHS' in white on a blue background, followed by '70' in blue on a white background.

Other events @SaTH in 2018 to celebrate NHS70:

- A community road show celebrating the last 70 years of the NHS locally
- A series of health lectures across both sites
- Volunteer tea parties

Christmas eCard Competition



Staff and members of the public are invited to send in their festive photos, animation or designs for a new Christmas eCard which will be available to send to inpatients at both hospital sites