

WINTER PLANNING UPDATE

Nigel Lee
Chief Operating Officer



Proud To **Care**
Make It **Happen**
We Value **Respect**
Together We **Achieve**

Key areas for Winter resilience

(Operational Plan 2017/18)

- Reconfiguration of bed base at PRH
- Embedding SAFER principles
- Increased community support/SATH2Home
- Open Clinical Decisions Unit (CDU) at PRH
- Increase weekend discharges (Criteria Led Discharge)

Key enablers

- Weekend discharge teams:-
 - Doctors
 - Pharmacy provision
 - Therapies
- Discharge lounge on the RSH site
- Ambulance handover support – HALO / Nurses
- Additional packages of care – Local authorities

What went well...

- Opened discharge lounge at RSH
- Reconfigured beds at PRH
- Implemented SaTH2HOME
- Additional support services - Pharmacies
- Therapies
- Ambulance handover support

Didn't go well...

- Utilisation of discharge lounge - location
 - size
- Demand and capacity modelling
- Maintaining/sustaining – weekend workforce
- SATH2HOME – potential/embedding the principle.
Restriction on catchment SY1 – SY5
- Clinical Decisions Unit (CDU):-
 - location used as a bedded area
 - slippage of new build

Learning – focus fortnight

- Winter planning needs to begin in April 2018
- Winter lessons learnt day – 26.04.18 with Care Groups and system partners
- Use the winter checklist (NHSI)
- Needs integrated approach with whole system
- Service Improvement during winter period
- Breaking the cycle events
- SAFER – embedding the principles