

Paper 23

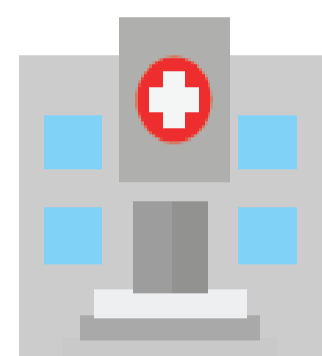
Recommendation <input type="checkbox"/> DECISION <input checked="" type="checkbox"/> NOTE	<div style="border: 1px solid black; padding: 2px;">Trust Board</div> <p>is asked to note the importance of the Transforming Care Production System (TCPS) to our staff and patients.</p> <p>2700 of our staff have now accessed TPCS training with 1 in 4 leading targeted improvement work.</p>
Reporting to:	Trust Board
Date	31 May 2018
Paper Title	Transforming Care Update – May 2018
Brief Description	<p>Several more significant steps have been achieved :</p> <ul style="list-style-type: none"> • Patient, Julie Southcombe shared nationally the impact of her involvement with TCPS work at NHSI Learning from Lean Conference • Value stream progress is now included at each Senior Leaders Trust meeting to support wider implementation of tested solutions • TCPS work and SaTH's organisational strategy has been further aligned via the Directors annual objectives • Respiratory value stream transition to Unscheduled Care Group in April 2018, and is now extending as their standard work value stream
Sponsoring Director	Simon Wright - CEO
Author(s)	Cathy Smith – KPO Lead
Recommended / escalated by	Simon Wright - CEO
Previously considered by	Regular update required by Trust Board
Link to strategic objectives	Safest and kindest
Link to Board Assurance Framework	<p>Delivery of Transforming Care Methodology: objectives 32 and 33</p> <p>32. Continue with TCI lean methodology across the organisation from April</p> <p>33. Review capacity for Lean for Leaders from April</p>
Outline of public/patient involvement	<p>Patients are supporting this work through co-design at Rapid Process Improvement Weeks, supporting national sharing events, attending reports outs and undertaking sponsor/team member roles for particular value streams.</p>
Equality Impact Assessment	<ul style="list-style-type: none"> <input checked="" type="radio"/> Stage 1 only (no negative impacts identified) <input type="radio"/> Stage 2 recommended (negative impacts identified) <ul style="list-style-type: none"> * EIA must be attached for Board Approval <input type="radio"/> negative impacts have been mitigated

	<input type="radio"/> negative impacts balanced against overall positive impacts
Freedom of Information Act (2000) status	<input checked="" type="radio"/> This document is for full publication <input type="radio"/> This document includes FOIA exempt information <input type="radio"/> This whole document is exempt under the FOIA

Transforming Care Production System

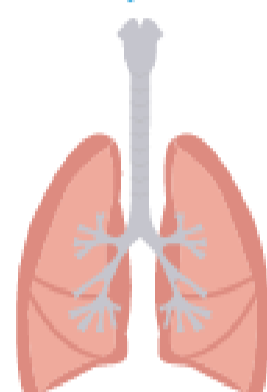
Safer

MAKING OUR CARE SAFER AND KINDER



60% reduction in waiting time to first eye clinic appointment (18 weeks due to 7 weeks)

2 day reduction in length of stay for our respiratory patients



Sepsis workbook completed by over 1470 staff

Engagement



1:4

of our staff educated in TCPS are leading an improvement initiative

Improvements made:

5S

All wards have examples of making the environment safer with 5S methodology

Sepsis

Pathway for Trust-wide implementation is being created on AMU, PRH

KPO Team Coaching

Trust leaders to run improvement workshops

Staff Kaizen Huddles

Staff attend TCPS huddles to share success

Leadership

SATH LEADERS ACCELERATING IMPROVEMENT



<p>Stroke Team to attend finals of HSI Awards</p>	<p>Leading the implementation of safety huddles</p>	<p>spreading success from Respiratory VS across all their wards</p>	<p>brings staff together to improve emergency care</p>
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Importance to staff

STAFFING IS OUR BIGGEST RISK

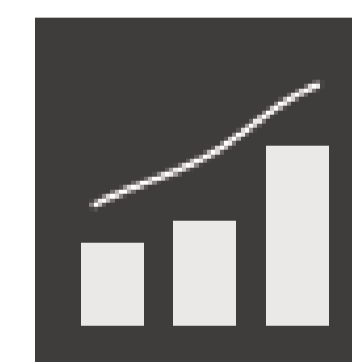
TCPS can help remove waste and empower managers



References returned within 48 hours (previously 21 days)



Recruitment process shortened by 9 weeks

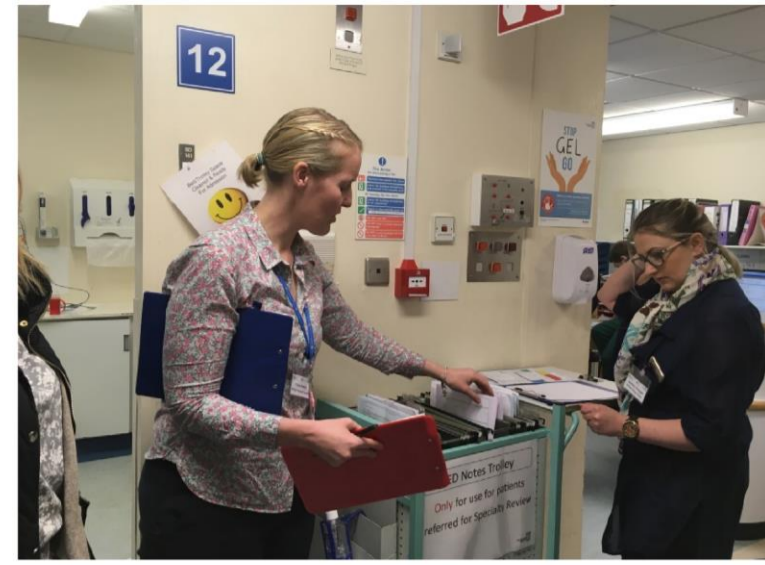


Increase in vacancies filled (Vacancy rate from 8.2% to 5.8%)



ED team together planning improvements

Testing standard work making notes readily available



Ward staff ensuring new staff have a good first day experience



Staff from across the Trust wanting to know more



MDT Team mapping care in ED

Target: Educate 4000 by April 2019



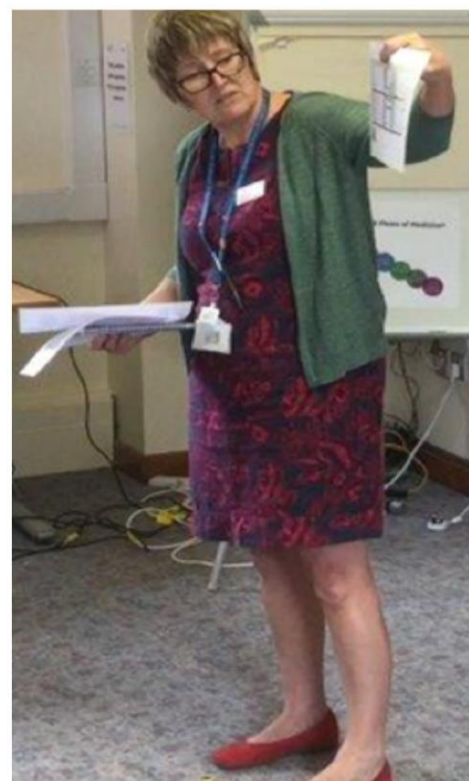
Target: Engage 1000 by April 2019



Fracture clinic staff respond to external audit



So how do we make reporting incidents easier?



TCPS training helps Clinical Coding Dept plan their annual leave



Set up reduction in clinic prep, helping the smooth running of clinics



5S is much more than tidying: Finance Team reduce payment process by 3 days



Sharing of learning and spread: 5S of blood trolleys departmental wide



Introducing safety huddles in midwifery led units



Ward 27&Ward 28 using 5S

TCPS Status and Challenges

Organisational Objectives

Trust Strategy



Transforming Care Institute



Values



Infrastructure & Resource : 2018/19 plan

- KPO Lead to accredit additional 5xTeam leads and 3xWork Shop Leads
- 5 additional staff to be identified to join KPO Team
- KPO Apprentice to be appointed
- Executive genba rounding to be embedded
- Increased attendance at Staff Kaizen Huddles required
- 5th KPO Specialist to achieve WSL accreditation

Challenges

- KPO capacity is struggling to match demand from staff for:
- Training
 - Process flow mapping
 - 5S workshops
 - Lean for Leaders training

Wider Leadership Programme Integration

- Leadership Academy
- Aston Team Coaching
- Executives expected to undertake Transforming Care Leadership Training (ALT or L4L)
- All staff Band 7 and above to have a plan for L4Ls training
- Organisational Strategy alignment
- Integration of values in practice agreement in TCPS education

Trustboard are asked to note:

- Patient, Julie Southcombe shared the impact of her involvement with TCPS work at NHSI 'Learning from Lean' Conference
- Value stream progress now included at each SLT meeting
- TCPS work and organisational strategy further aligned via the Directors annual objectives
- Respiratory value stream transition to Unscheduled Care Group in April 2018, and extended into their standard work value stream
- The opportunities to develop greater knowledge of the TCPS