Community Engagement

Julia Clarke
Director of Corporate Governance
July 2018



The People's Academy

- Regular People's Academy courses running at both sites
- July Academy fully booked!
- Feedback received very positive from participants and staff
- Young People's Academy being held on both sites in July
- Promotion of Academy across the region at community engagement events and specific engagement with schools and colleges





Developments





We are meeting Health
Education England to discuss
how our People's Academy
model might be used to
establish a Patient Leader
Academy for the West Midlands



We are in communication with LPFT, who are keen to learn from our success



Future Plans

Alongside the regular courses on site, we are looking at new ideas for 2019:

 Academy Roadshow – a one day event that we can deliver in schools and colleges across the region in collaboration with West Midlands Ambulance Service.



 Specialist Academy for people with learning difficulties, to be developed with support from Darwin College and My Options at Telford & Wrekin Council.





Public Engagement

We are going out into our communities to engage with the public across Shropshire, Telford & Wrekin and

Powys.



See Hear Shropshire



Happy Birthday NHS, Southwater, Telford & Wrekin

International
Children's Day
Festival
organised by the
Shrewsbury Polish
Centre

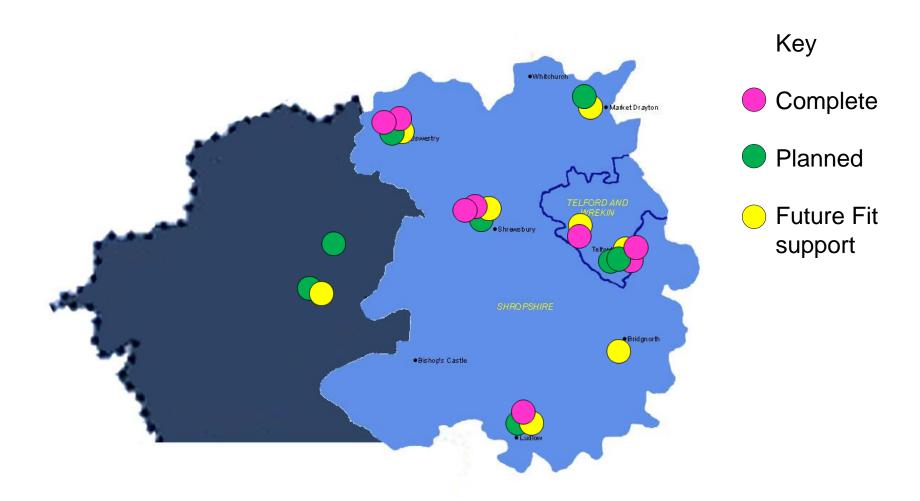
Together We Achieve





Health Information Day, Ludlow Library

Engagement across the region



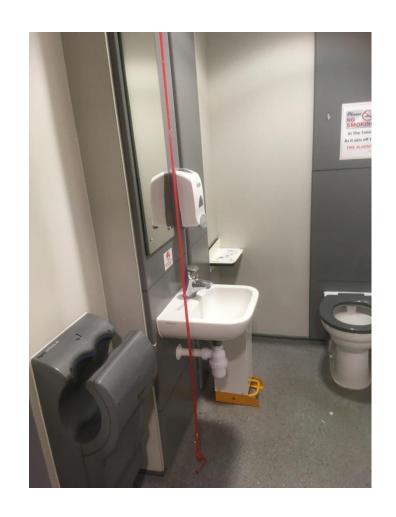


Projects

Stoma Friendly Toilets

We have facilitated meetings between Estates and representatives of Colostomy UK and the Urostomy Association, looking at toilet provision across both sites in order to ensure we are as accessible as possible.

A programme of improvements has been agreed and we look forward to receiving Stoma Friendly certification in due course.





Public Members



- The Trust currently has 10,286 public members
- The Trust provides all members with a quarterly newsletter 'Safest and Kindest' either by email or post.

All Trust members are invited to a series of health lectures. Recent lectures include:

- Sepsis Dr Edwin Borman, 30th April 2018
- End of Life Care Dr Roddy, Jules Lewis and Jules Lock, 15th May 2018

Forthcoming lecture includes:

Could it be cancer? –Dr Bruce Eden, 3rd September 2018





Volunteering

During National Volunteer's Week we celebrated hosting our annual volunteer tea parties at both sites













Volunteering

We reported last quarter that a volunteer role was being developed for A&E.

"Thoroughly enjoying my A&E volunteer role, lots of Patient Engagement in regards to their Care, and suggestions on how we could improve it. This is all via the patient friends & family cards, although some like to have a chat too. The youngest filling in a card was 8 years old, oldest 96!"

Lynda, A&E Volunteer



The White Garden



The White Garden

The White Garden has been opened today, and we look forward to it providing a safe and tranquil space for years to come.

Thanks to everyone involved in this project, particularly Mike and the gardening team, and staff and children at Crowmoor School





Working with our partners





| Meres & Mosses | Business | Environment | Network

- Trust speaker at a Conference: Healthier, happier staff: improving the wellbeing of your workforce
- Working in Partnership with Woods for Wellbeing to support patients through our outdoor environment.
- The trust hosted a 'Woods for Wellbeing', Social Forestry conference, which supported us building links with our local community







NHS70 – this weekend



Saturday 7 July 2018 SaTH Fun Day/Fun Run, RSH

Travel through 70 years of our NHS with music, demonstrations, interactive displays, activities and food stalls

Thank you!

Staff from across the Trust have gone the extra mile to ensure that our celebrations are a success – all we need now is sunshine!



Upcoming events



Sunday 8 July 2018

Lions Day on Wheels, Wellington Taking our NHS70 Roadshow to engage with the people of Telford and East Shropshire



10 & 11 August 2018

The Shrewsbury Flower Show

Our NHS70 Roadshow will be at the Flower Show, whose theme is "Through the Ages" this year

