

Paper 5

<b>Recommendation</b>  <input checked="" type="checkbox"/> <b>NOTE</b>	The Trust Board is asked to note the paper regarding Maternity Services Public Engagement
<b>Reporting to:</b>	<b>Trust Board</b>
<b>Date</b>	30 August 2018
<b>Paper Title</b>	Maternity services – Public Engagement
<b>Brief Description</b>	<p>The purpose of this paper is to update the Trust Board on the following:</p> <ul style="list-style-type: none"> <li>• Current situation maternity staffing and activity</li> <li>• Update on engagement and communications</li> </ul> <p>The engagement period was launched on Tuesday 3 July and concluded on Monday 13 August 2018 (midnight). During this period of engagement, the service has asked to hear from local people, and particularly women and families using its maternity service to understand how we can best meet their needs at this time. We have also sought views via a questionnaire accessed on the maternity services section the SaTH website and is also contained within the Engagement Document.</p> <p>There were a total of 15 events for the public/users and 15 events for staff to attend throughout the six weeks and across the County. Posters were advertised widely internally throughout community teams to their GP surgeries and MLU's, on the Trusts internet page and in addition were sent to the following stakeholders for dissemination:</p> <p><b>Attendance to date:</b>          Service users/mothers to be = 9          Staff = 12</p> <p><b>E-mail contact:</b>          Contact details were also provided within the engagement document and on the internet at the following:</p> <p><a href="mailto:sth-tr.maternity@nhs.net">sth-tr.maternity@nhs.net</a></p> <p>To date no e-mails have been received and the account was checked daily.</p> <p>The outcome of the engagement period is in the process of analysis and will be summarised with recommendations in a report presented to the Trust Board on 27th September 2018; which will be held in public.</p>
<b>Sponsoring Director</b>	Nigel Lee, Chief Operating Officer Deirdre Fowler, Director of Nursing, Midwifery & Quality
<b>Author(s)</b>	Sarah Jamieson, Head of Midwifery

Recommended / escalated by	None
Previously considered by	
Link to strategic objectives	<p><b>Patient and Family</b> – through partnership working we will deliver operational performance objectives</p> <p><b>Safest and Kindest</b> – delivering the safest and highest quality care causing zero harm</p>
Link to Board Assurance Framework	<p>RR561</p> <p>RR951</p> <p>RR1185</p>
Equality Impact Assessment	<p><input checked="" type="radio"/> <b>Stage 1 only (no negative impacts identified)</b></p> <p><input type="radio"/> <b>Stage 2 recommended (negative impacts identified)</b></p> <p style="padding-left: 20px;"><input type="radio"/> negative impacts have been mitigated</p> <p style="padding-left: 20px;"><input type="radio"/> negative impacts balanced against overall positive impacts</p>
Freedom of Information Act (2000) status	<p><input type="radio"/> <b>This document is for full publication</b></p> <p><input type="radio"/> <b>This document includes FOIA exempt information</b></p> <p><input type="radio"/> <b>This whole document is exempt under the FOIA</b></p>

## MATERNITY SERVICES – PUBLIC ENGAGEMENT

### Introduction

This paper updates the Executives, Q&S Committee and the Trust Board on the following:

- Current situation maternity staffing and activity
- Update on engagement and communications

### Key messages

#### Staffing, activity & safety

On the 1<sup>st</sup> January 2018, inpatient services at the three smaller midwife led units (MLU's) resumed. However, since that time, 98% of women have given birth in Telford or Shrewsbury with 2% giving birth in the three smaller MLUs Oswestry, Bridgnorth and Ludlow. Following a number of ad-hoc suspensions inpatient services were suspended in those units on the grounds of safety. This current suspension has now been in place since the 20<sup>th</sup> May 2018.

End of July Data:

	Month of July
Consultant Unit	354
Shrewsbury MLU	3
Wrekin MLU	24
BBA/Other	1
Home	7
% of births in Consultant Unit	90.8%
% of birth in Wrekin MLU, Shrewsbury MLU or at home	9.0%

\*\* Does not include the three smaller MLU's as no current inpatient services including births.

### Update on engagement and communications

A comprehensive communications and engagement plan was planned to enable us to inform the Trust Board of the outcome on the 27<sup>th</sup> September 2018. The Care Group received external support with the engagement plan, to ensure transparency and openness and commissioned the services of Hood & Woolf.

The engagement period was launched on Tuesday 3 July and concluded on Monday 13 August 2018 (midnight). During this period of engagement, the service has asked to hear from local people, and particularly women and families using its maternity service to understand how we can best meet their needs at this time. We have also sought views via a questionnaire accessed on the maternity services section of the SaTH website and is also contained within the Engagement Document.

There were a total of 15 events for the public/users and 15 events for staff to attend throughout the six weeks and across the County. Posters were advertised widely internally throughout community teams to their GP surgeries and MLU's, on the Trusts internet page and in addition were sent to the following stakeholders for dissemination:

- Neighbouring Trusts (Powys, North Wales, Hereford)
- Neighbouring Heads of Midwifery

- CCG's (Telford & Wrekin and Shropshire)
- Healthwatch (Telford & Wrekin and Shropshire)
- WMAS
- LMS – Local Maternity System
- Local MLU campaign groups
- Maternity Voices Partnership social media

### Dates, times and venues

		STAFF	PUBLIC	STAFF	PUBLIC	STAFF	PUBLIC
OSWESTRY	DATE	12/07/2018	12/07/2018	01/08/2018	01/08/2018	10/08/2018	10/08/2018
	TIME	16.30-18.30	14.30-16.30	16.30-18.30	14.30-16.30	16.30-18.30	14.30-16.30
	WHERE	MLU	MLU	MLU	MLU	MLU	MLU
BRIDGNORTH	DATE	19/07/2018	19/07/2018	25/07/2018	25/07/2018	02/08/2018	02/08/2018
	TIME	15.30-17.30	13.30-15.30	12.00-2.00	10.00-12.00	15.30-17.30	13.30-15.30
	WHERE	MLU	MLU	MLU	MLU	MLU	MLU
LUDLOW	DATE	12/07/2018	12/07/2018	01/08/2018	01/08/2018	10/08/2018	10/08/2018
	TIME	11.00-13.00	09.00-11.00	11.00-13.00	09.00-11.00	11.00-13.00	09.00-11.00
	WHERE	MLU	MLU	MLU	MLU	MLU	MLU
RSH	DATE	26/07/2018	26/07/2018	31/07/2018	31/07/2018	08/08/2018	08/08/2018
	TIME	12.00-14.00	09.30-11.30	13.30-15.30	15.30-17.30	15.30-17.30	13.30-15.30
	WHERE	Innovation suite	Innovation suite	Hamar Seminar	Hamar Seminar	Faculty of Health (H)	Faculty of Health (H)
WREKIN	DATE	23/07/2018	23/07/2018	31/07/2018	31/07/2018	08/08/2018	08/08/2018
	TIME	14.30-16.30	12.00-14.00	11.00-13.00	09.00-11.00	09.00-11.00	11.00-13.00
	WHERE	Walker Suite	Walker Suite	Walker Suite	Walker Suite	Walker Suite	Walker Suite

### Next steps

The current suspension of inpatient services at the three MLUs will continue until the outcome of the engagement period is known. The units will, however, continue to remain open between 8am and 8pm for antenatal and postnatal outpatient services. Likewise, home births will not be affected.