

# Community Engagement

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# The People's Academy

- 68 graduates from the SaTH People's Academy available to support the Trust
- First graduate from the Young People's Academy joined our Transforming Care team for an RPIW in September



*Thank you again for the brilliant course you hosted recently, I definitely didn't know what to do with myself yesterday afternoon now the course is finished!*

Academy graduate, September 2018



# Developments



- Developing future Young People's Academy's in collaboration with staff from across the Trust and local College.
- 2019 dates confirmed for the SaTH People's and Young People's Academy

Planning underway for a bespoke Academy for Adults with Learning Difficulties

# Presentation at MES Network event, Birmingham



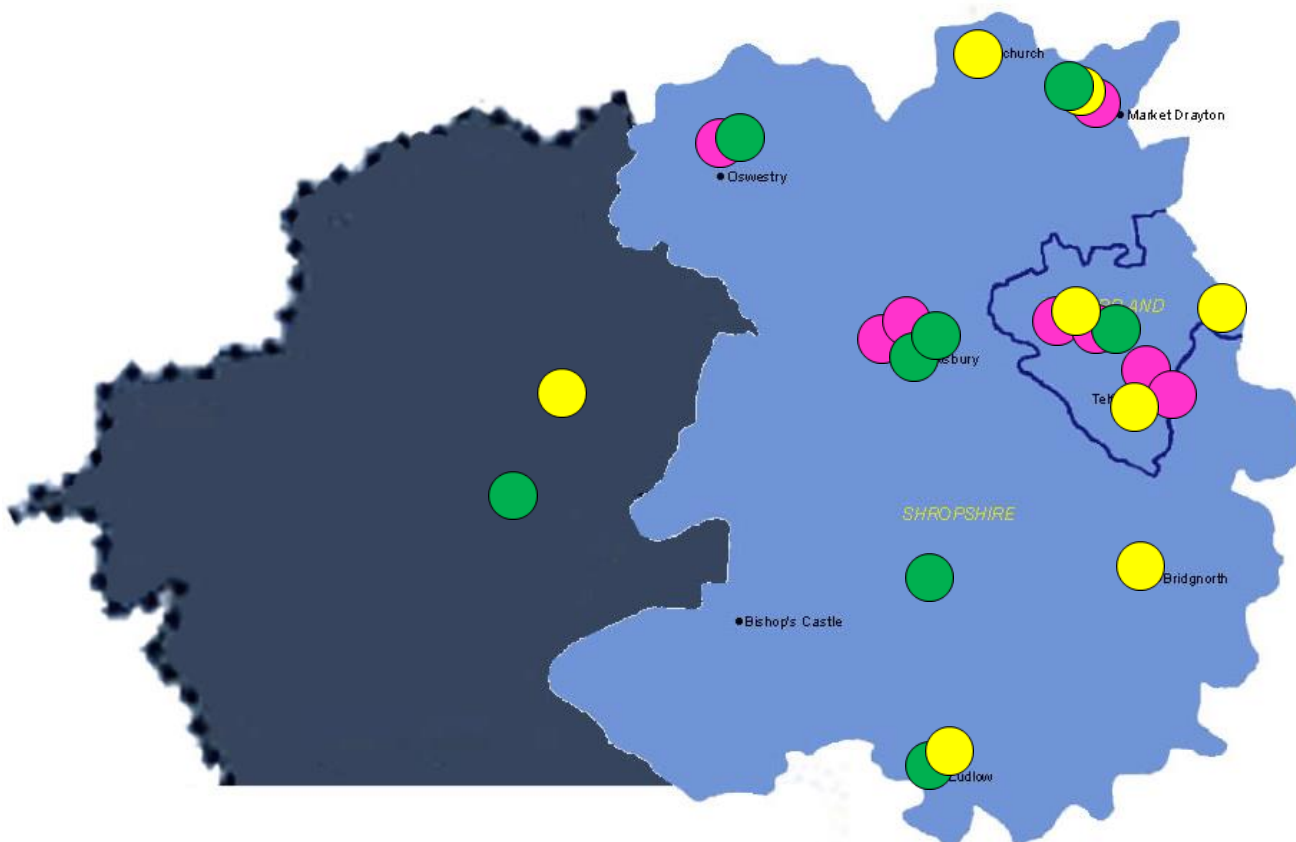
The People's **Academy**

Recently we presented our work around Community Engagement at the Trust to NHS colleagues from the North and Midlands at the Membership Engagement Services (MES) network event in Birmingham.



# Engagement across the region

July – September 2018



## Events we have attended:

- Community Connectors, Oswestry and Market Drayton
- Lions Day on Wheels
- Telford50 Carnival of Giants
- Shrewsbury Flower Show
- Shropshire Deaf and Hard of Hearing Forum
- Shropshire Disability Network
- Shrewsbury College Induction Fayre
- Ironbridge Coracle Regatta
- TACT Service User Group

## Upcoming events

- Community Connectors, Oswestry and Market Drayton
- Life Outside Caring Group
- VCSA Board
- Ludlow Library Health event
- Maternity Voices
- Shropshire Disability Network
- South Shropshire Community network
- Newtown Market

## Future Fit support



# Section 242 requirements

Our team are currently supporting:

- Temporary suspension of overnight A&E services at PRH and getting local patient involved in the process, including an Equality Impact Assessment
- Ophthalmology
- Phlebotomy
- Anticoagulation service
- EDS2 Stakeholder Event planning

# Public Engagement



*It's been a busy summer!*



Our  
**NHS 70 Fun Day**  
was a fantastic  
success, and raised  
more than £7000 for  
SaTH Charity

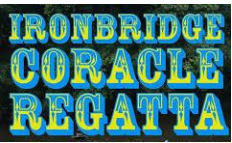




# Events

This summer has seen the engagement team go to events throughout the region including:

- The Shrewsbury Flower Show
- Lions Day on Wheels
- Ironbridge Coracle Regatta
- Carnival of Giants
- Inductions days at our local colleges





# You Said, We Did – Stoma Friendly Toilets

Following feedback from our local Colostomy UK group we have worked at developing Stoma Friendly Toilets across the Trust.

We are delighted to report that we have received our first Stoma Friendly stickers at PRH, and are well on the way to ensuring that all our accessible toilets meet current standards by the end of the year.

Thanks to Irene Constable, from Colostomy UK and Oswestry BOTs (Bums on Tums), for working with us on this project



# Volunteering

- The Trust currently has just over 900 volunteers across both hospital sites.
- We are currently applying for an NHS England/Helpforce £75k grant to develop our End of Life Care Volunteer Scheme. The grant would support us in:
  - To increase the scope of the current volunteer service
  - Provide volunteer support in the local community



# Young Volunteer Scheme

- The Young volunteer scheme is open to any individual aged 16-18 who is interested in a career within health. Over 120 students took part in the 2018/19 scheme.
- Following A-Level results, the majority of students who were on the Young Volunteer scheme have now gone on to study a health related topic at university. Feedback from a partner school:

*“The overwhelming majority of these students have chosen to pursue course in healthcare or related fields and I am in no doubt that their experiences as volunteers had a significant impact on both their course choice and their success in gaining places at university. I would be grateful if you could share the success with colleagues who have been involved with the scheme, so they understand the difference it can make to local young people, who may not ordinarily have access to a network of support and opportunity”*

***Mrs Jo Flynn, Deputy Head, Thomas Telford School***



# Engagement Plans for Quarter 3

- November's People's Academy
- Supporting ongoing engagement with A&E continuity planning
- Supporting public engagement around service redesign in Ophthalmology, Midwife led units, Phlebotomy and Anticoagulation services.
- Supporting the development and facilitation of the EDS2 stakeholder event
- Planning event for the Young People's Academy
- Attending local community events