

Community Engagement

Julia Clarke

Director of Corporate Governance

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Proud To **Care**
Make It **Happen**
We Value **Respect**
Together We **Achieve**

Why do we Engage?

We have a legal duty to involve:

National Health Service Act 2006

Each relevant English body must make arrangements, as respects health services for which it is responsible, which secure that users of those services, whether directly or through representatives, are involved (whether by being consulted or provided with information, or in other ways) in:

- (a) the planning of the provision of those services,
- (b) the development and consideration of proposals for changes in the way those services are provided, and
- (c) decisions to be made by that body affecting the operation of those services.

**We engage with our communities because
listening to people helps us to deliver the best
care we can**



From our pilot Academy in January 2018, to the final course in November, the SaTH People's Academy has been a great success!

In 2019, we have 6 People's Academy courses and 5 Young People's Academies planned

We have welcomed people from across Shropshire, Telford & Wrekin and Mid Wales into our Trust to learn more about what we do, and find out about how they can become involved with us

In Numbers

Academy Courses	5
Young People's Academy Courses	2
People's Academy Attendees	62
People's Academy Graduates	40
Young People's Academy Attendees	41
Young People's Academy Graduates	41
Departments involved	10



Working Together

Between July and December 2018 we had **11** requests for public representatives to support work within our Trust, and **11** Academy graduates have come forward to work with us, some on more than one project.

Opportunities included:

- Observe and Act training, through the Patient Experience team
- An accessibility survey for the new Fertility clinic
- Support for the Transforming Care Institute with both RPIWs and Sponsor Teams
- Support for the Living with and Beyond Cancer team
- Support for the Phlebotomy scoping exercise

Volunteering

There are currently 948 active volunteers working across both hospital sites.

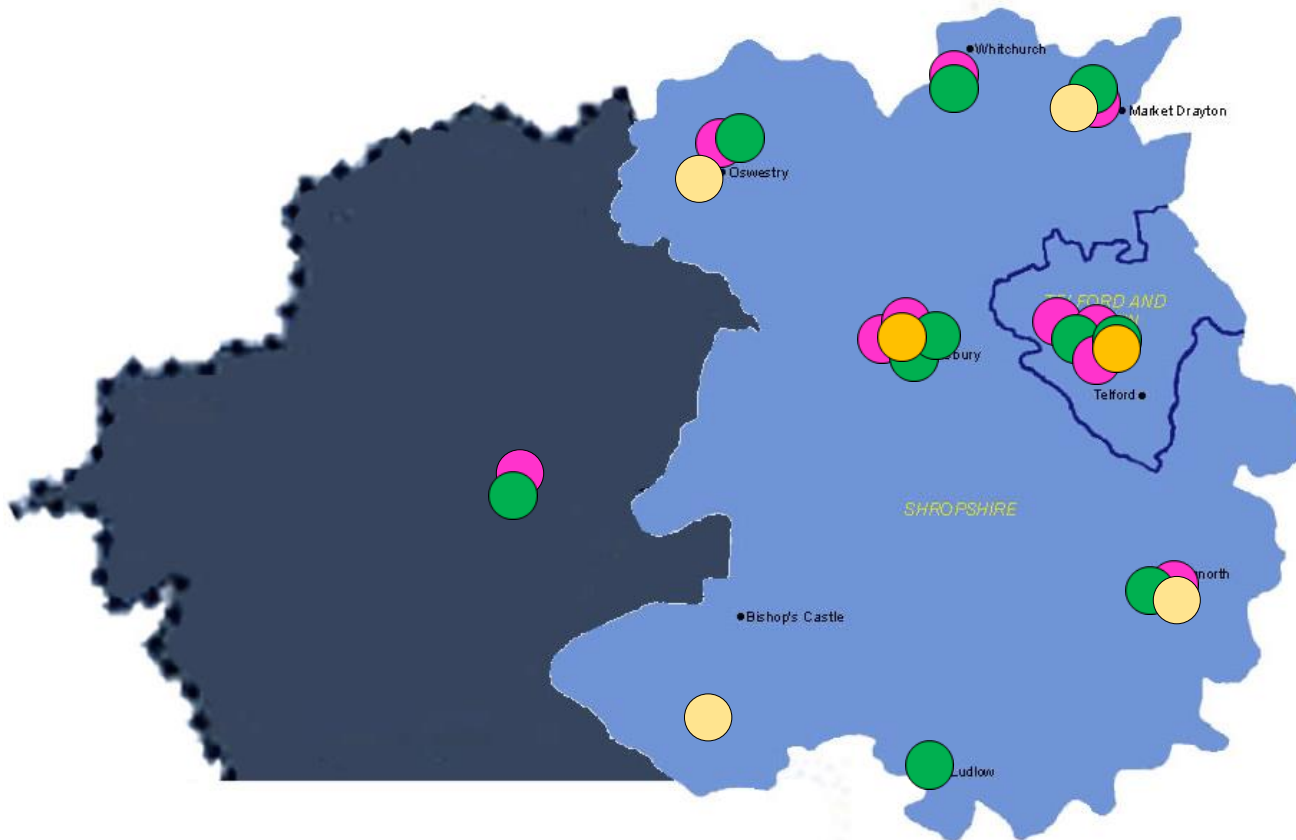
In addition, we have:

Volunteers in progress	
18+ Scheme	23
16 – 18 Scheme	35

The Trust receives an average of 20 applications/week from members of the public wanting to volunteer with us.

Engagement across the region

October – December 2018



- **Events we have attended:**
 - Community Connectors, Oswestry, Market Drayton, Whitchurch and Bridgnorth
 - Shropshire Deaf and Hard of Hearing Forum
 - Shropshire Disability Network
 - TACT Service User Group
 - VCSA Board
 - Carers Health & Wellbeing Fayre
 - Powys Community Health Council

- **Upcoming events**
 - Community Connectors, Oswestry, Market Drayton, Whitchurch and Bridgnorth
 - Life Outside Caring Group
 - VCSA Board
 - Maternity Voices
 - Shropshire Disability Network
 - Telford College
 - Powys Community Health Council

- **Community Working Together meetings**

- **Community Listening Events**

Section 242 duties

In Quarter 3, our team have provided support for:

- **Potential overnight closure of one ED**
 - Identification of affected populations
 - Support for planning meetings
 - Community meetings
- **Ophthalmology**
 - Support for engagement plan and patient survey
- **Phlebotomy**
 - Support for patient survey and EQIA
- **Shropshire Anticoagulation service**
 - Support for patient survey

Public Engagement

Community Events

The team attend Community Connector meetings in Whitchurch, Oswestry, Bridgnorth and Market Drayton. These have generated additional requests to attend community meetings and events.



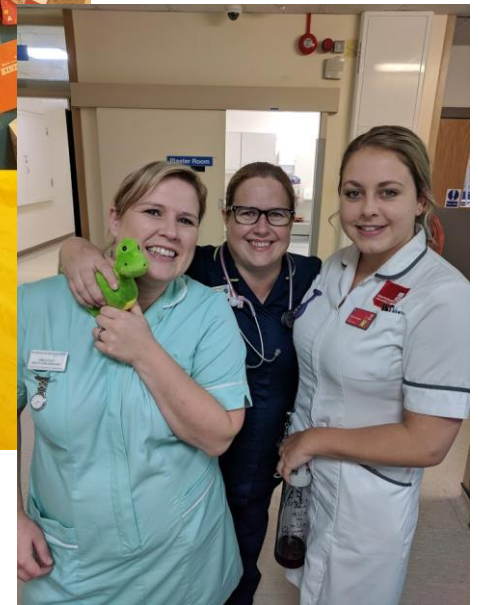
Merry Christmas!

Our engagement team hosted Cllr Raj Mehta, the Mayor of Telford & Wrekin, when he came into Princess Royal Hospital to meet some of our staff and give them mince pies



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Little things...



Kate, our Community Engagement Facilitator, was given a box of plush dinosaurs at an engagement event, and delivered them to both A&E departments and the Children's Ward
Thank you Kraft Foods!

Community Fundraising



Sarah Voice works as a specialist nurse in the Anticoagulation Team and is taking on a half marathon to raise money for a specialist piece of equipment which can avoid the need for a child to give a blood sample and avoid a trip to hospital.

“My initial aim was to raise enough money to buy one machine, but I am now hoping that I will be able to raise enough to buy two, which will be donated to children who need them and be able to improve the quality of life for both the child and their families.”

Corporate Fundraising



New mums at SaTH have been given an extra special treat thanks to a generous donation of baby toiletries from the award-winning brand Childs Farm.



Halls, an independent firm of estate agents, chartered surveyors, auctioneers and valuers donated £4,000 to the Dementia Team to roll out its Droplet scheme.



ABLEWORLD contacted the SaTH Charity office and wanted to support by providing shoe boxes filled with gifts for our elderly patients.

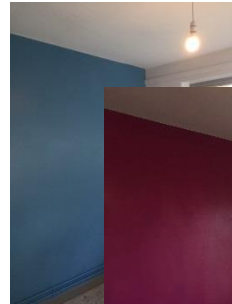


Bevan was launched in the summer with a limited edition run of 1,948 to celebrate the year the NHS was formed. Up until December Bevan had raised £2,500 for SaTH Charity.

Doctor's Houses at PRH

A joint community project with Telford and Wrekin Council and the local community

An open house on 14th February 2019 2pm-4pm



Engagement Plans for Quarter 4

- SLT session on our Section 242 duties in March
- February People's Academy at Princess Royal Hospital
- March People's Academy at Royal Shrewsbury Hospital
- Young People's Academies on both sites
- Bespoke Young People's Academy in February as part of relationship with Shrewsbury College
- Continuing support for public engagement around service redesign in Ophthalmology, Phlebotomy, Cancer Information and Anticoagulation services.
- Community Working Together Events in Telford and Shrewsbury
- Attending community meetings across Shropshire, Telford & Wrekin and Mid Wales

Priorities for 2019

- **The People's Forum**

We are finalising plans for the People's Forum, similar to a Board of Governors in a Foundation Trust, and hope to start recruitment in the spring.



- **Specialised Academy sessions**

Sessions in development for Adults with Learning Difficulties and primary school age children.

