

18-0127: FOI Request: Overseas Visitor Managers and Overseas Visitor Charges

Thank you for your FOI request sent on 16th January 2018.

Under Section 1(1)(a) of the Freedom of Information Act 2000, I can confirm that The Shrewsbury and Telford Hospital NHS Trust holds information that falls within the definition in your request which is set out below:

1. How many overseas visitor managers / assistants the Trust employed in the financial year:

- a. 2013/14
- b. 2014/15
- c. 2015/16
- d. 2016/17
- e. 2017/18.

I appreciate the number may have fluctuated throughout the year. If so, please state the number employed at one point in each financial year, preferably (for consistency) in the January. Please provide the figures in Work Time Equivalent (WTE) if possible.

In May 2017 the Overseas Visitor Team was created as dedicated administrators of overseas visitors and their care. This team is made up of 1 manager and 2 Overseas Visitor Officers. Before this, overseas visitor information was handled by the PALS Team, amongst their many other duties.

2. In relation to charges made in accordance with the Immigration Act 2014, and / or the NHS (Charges to Overseas Visitors) Regulations 2015

a. 2013/14	17
b. 2014/15	19
c. 2015/16	23
d. 2016/17	26
e. 2017/18 year-to-date (to 31 st December)	51

3. In relation to charges made in accordance with the Immigration Act 2014 / NHS (Charges to Overseas Visitors) Regulations 2015, please state the total amount invoiced in the financial year:

a. 2013/14	£33,584.02
b. 2014/15	£55,545.55
c. 2015/16	£94,924.45
d. 2016/17	£54,429.97
e. 2017/18 year-to-date (to 31 st December)	£190,426.12

4. And please state the total payments that were recovered from overseas patients in each of these financial years:

a. 2013/14	£28,815.00
b. 2014/15	£31,909.00
c. 2015/16	£44,373.66

d. 2016/17	£34,804.50
e. 2017/18 year-to-date (to 31st December)	£113,927.92