

Some questions you may have....

When will I get the hearing aid checked again?

Following your hearing aid fit you will be seen again within one year for hearing aid review.

How do I get batteries?

You can get more batteries free of charge from your GP reception desk by taking your brown book. We can send them through the post or you can get them from your Audiology clinic.

What happens if the hearing aid breaks?

Contact SIS and they will organise repair.

Will I get a spare aid?

When you attend your first hearing aid review a spare will be organised.

How do I check my hearing aid and get new moulds?

The SIS Team will advise you in these areas once they begin to visit you.

Useful contacts....

Shropshire Deaf Children's Society

Tel: 01952 770019

Email: nat4sdc@aol.com

Shropshire Audiology services

Email: sath.audiology@nhs.net

National Deaf Children's Society

www.ndcs.org.uk

Email: helpline@ndcs.org.uk

NHS 111: www.nhs.uk

Require this information in large print or another language? Contact audiology: 1743 261482

Any concerns about the way your appointment was conducted? Contact: Patient advice liaison service (PALS):

RSH- 01743261691

PRH- 01952 282888

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Your child has been fitted with a hearing aid



Some people you may meet and some questions you may have

The people you may meet....

The Sensory Inclusion Service (SIS)

As a hearing aid wearer your child has been referred to SIS. Every hearing impaired child is designated a Teacher of the Deaf (ToD).

They will work with you and your child both at home and in any educational setting.

The SIS Educational Audiologist works closely with Shropshire Audiology services and is responsible for ensuring that your child uses the hearing aid (s) effectively in their educational setting.

Your Educational Audiologist is:

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Your Teacher of the Deaf is:

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Contact Information:

Tel: 01952 385269

Fax: 01952873269

Mobile texting: 0779787850

e-mail: sis@telford.gov.uk

Shropshire Audiology Service

This team have the responsibility to fit, verify and evaluate the hearing aids that your child will use. They will also continue to monitor your child's hearing.

Contact Information:

Tel: 01743 261482

Fax: 01743261006

Mobile texting: 07913798467

e-mail: audiology@sath.nhs.uk

ENT

An ENT Consultant is a doctor who specialises in the identification and treatment of ear, nose and throat conditions. They are often the first point of contact for families when they find out their child has been diagnosed with having a hearing loss.

Your ENT Consultant is:

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Contact Information:

Princess Royal Hospital

Tel: 01952 641222 extension:
4284/4238

Royal Shrewsbury Hospital

Tel: 01743 261499 / 261497

Paediatrician

A paediatrician is a doctor who specialises in working with children. Your child will be referred to a paediatrician following your child's hearing loss detection. They can offer information, support and investigate the cause of the hearing loss. Your paediatrician will also check your child's general development.

Your Paediatrician is:

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Contact Information:

Tel: 01952 567300

Ophthalmology

An ophthalmologist is a doctor who specialises in the diagnosis and treatment of eye defects and diseases. Your child's eyes may be checked to ensure they are healthy.

Your Ophthalmologist is:

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Contact Information:

Princess Royal Hospital

Tel: 01952 641222

Royal Shrewsbury Hospital

Tel: 01743 261000