



## The Hearing Aid Check

<b>Contact us:</b>	
<b>Sensory Inclusion Service</b> (Hearing Impaired)	<b>Shropshire Audiology services</b>
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<b>Website: <a href="http://www.sath.nhs.uk/services/audiology">www.sath.nhs.uk/services/audiology</a></b>	

If you require this information in large print or another language please contact audiology. Updated October 2018 DW

Concerns about your appointment? Contact the Patient Advice and Liaison (PALS): 01743261691/01952 282888

Child / Young person:

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Hearing aid type:

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Volume Control:

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On /off control:

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Where spare aid is kept:

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Audiologist:

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## Hearing Aid Listening Checks

- Attach the listening stick to the hearing aid and if possible turn the volume down.
- Switch the hearing aid on.
- Turn the volume up to a comfortable listening level.
- Talk at a normal level whilst gently squeezing the aid. Move the volume control and switches up and down in order to check they are functioning correctly. Any crackling, hissing or going on and off indicates a major fault.
- If a major fault occurs take the hearing aid off the child and contact the Teacher of the Deaf (ToD).

FAULT	POSSIBLE CAUSE					
<b>No Sound</b>	A flat battery or battery inserted incorrectly <b>Check/Change battery</b>	Aid on wrong programme <b>Turn aid off and on again</b>	Wax/cream in ear mould <b>Wash/puff out ear mould</b>	Condensation in tubing <b>Puff out ear mould</b>	Dirt in hook filter <b>Replace with spare</b>	A more serious fault <b>Contact ToD</b>
<b>Reduced Power</b>	Condensation in tubing <b>Puff out ear mould</b>	Aid on wrong programme <b>Turn aid off and on again</b>	Wax in ear mould <b>Wash/puff out ear mould</b>	Dirt in hook filter <b>Replace with spare</b>	Dirt in microphone covers <b>Replace</b>	A more serious fault <b>Contact ToD</b>
<b>Feedback/Whistling</b>	Ear mould incorrectly fitted <b>Check fitting</b>	Poorly fitting ear mould <b>Contact ToD</b>	Cracked tubing <b>Re-tube</b>	Cracked hook/elbow <b>Replace</b>		
<b>Intermittent Sound/ Crackling</b>	Condensation in aid <b>Leave in a <u>warm</u> place, mould detached and battery drawer open</b>	Condensation in tubing <b>Puff out ear mould</b>	A more serious fault <b>Contact ToD</b>			