

What will happen now?

- **When will someone contact me?**

Someone will telephone you either today or tomorrow and offer to visit you.

- **Who will contact me?**

You will be contacted by a specialist teacher who is a member of the Sensory Inclusion Service (Hearing Impairment).

- **When will the hearing aids be fitted?**

The Hospital Audiology Team will usually arrange to fit your child's hearing aids within the next four weeks.

Your child's hearing

You have just visited a Children's Hearing Services Clinic (CHSC). Following a number of hearing tests the ENT Consultant has recommended your child is fitted with hearing aids.

Alternatively you may have an appointment to have another hearing test. This test will be to gain more information about your child's hearing so that hearing aids can be set up more accurately. Earmould impressions may be taken at that appointment.

At CHSC you would have met a representative of the Sensory Inclusion Service (Hearing Impairment). From this point SIS (HI) will be closely involved working with your family.

Who are SIS (HI)?

We are an Education Service working for Telford & Wrekin and Shropshire Councils. We are all teachers who have received additional training to work with children with hearing difficulties and their families.

We work with children and families from birth until the children leave full-time education.

SIS (HI) and the Primary Care (PCT) and Acute Trusts (SATH)

SIS work closely with ENT Services and the Audiology Department at the Royal Shrewsbury Hospital and the Princess Royal Hospital in Telford along with a range of other services. The responsibility for providing and fitting hearing aids lies with Audiology Services. SIS are responsible for the maintenance of your child's hearing aids.

Sensory Inclusion Service
(Hearing Impairment)

Floor 2
Darby House
Lawn Central
Telford
TF3 4JA

Tel: 01952 385269

Email: cssadmin@telford.gov.uk

Shropshire Local Offer

www.shropshire.gov.uk/local-offer/

Telford & Wrekin Local Offer

www.telfordsend.org.uk

Shropshire Deaf Children's Society

Tel: 01952 770019

Email: nat4sdcs@aol.com

Shropshire Audiology services

www.sath.nhs.uk/services/audiology

National Deaf Children's Society

www.ndcs.org.uk

Email: helpline@ndcs.org.uk

NHS 111: www.nhs.uk

Information, Advice and Support Service

www.telfordsendiass.org.uk

<https://shropshire.local-offer.org/services/618>

[http://www.shropshire.gov.uk/special-education-needs-and-disability-\(send\)/information,-advice-and-support-service/](http://www.shropshire.gov.uk/special-education-needs-and-disability-(send)/information,-advice-and-support-service/)

Please do not hesitate to contact us if you have any questions or concerns

If you have any questions you would like to ask us write them here, ready for our visit.

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Sensory Inclusion Service (Hearing Impairment)



**This leaflet will tell you
what will happen over the
next few days**