

Transforming Care Weekly

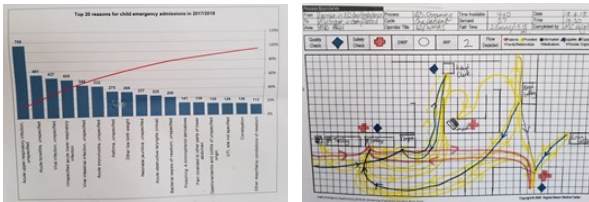
Successful 3P event held looking at the hospital re-design to improve patient outcomes

The aim of the event was to look at Processes for the re-design of our new hospitals with a view to Preparing for Production (3P).



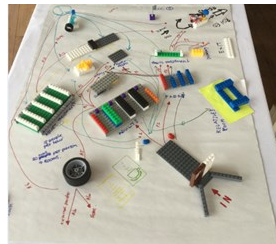
All candidates signed a contract to agree how they will improve their input through creativity and commitment to implementation.

This helped focus the group to ensure full participation by, thinking like a “12 year old” and looking to nature to inspire them create innovative ideas that could be tested out through modelling during the week. On the second day, the team created 172 ideas.

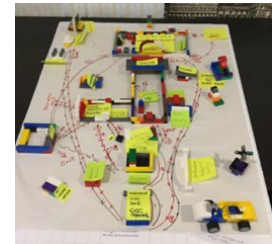


Drawing upon current data and using a variety of innovation tools, the team made great headway in agreeing guiding principles as follows: From patient waiting to no waiting; From Staff disengaged to staff engaged; From surgery can-

celled, to all planned surgeries delivered; From Siloed, to integrated care; from all urgent care to ED, to appropriate triage and urgent care, and from sick patient planned site to safe patient. From these “headings”, the team used different innovation techniques to drill down into the detail, which enabled them to test out various scenarios through modelling.



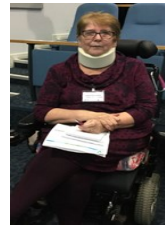
Urgent Care Centre



ED, RSH



Key to the success of the week, was the involvement of two patient partners, Peter Hall and Janet O’Loughlin.



They both felt fully engaged throughout the week and were pleased to have the opportunity to input into the future of our hospital services.

Next Staff Kaizen Huddle
Friday 22 March 2019 at 12.30pm
TCI Innovation Suite, RSH North or Education Centre, PRH
Production Board & PeopleLink Board Training
Thursday 28 March 2019 at 2pm
TCI Innovation Suite, RSH North