

## Emergency Department Oversight Group Committee Summary

# The Board are asked to receive and note the Emergency Department Oversight Group Chair's report of the key points from the meeting that it wishes to escalate to the Board

## Key points from the meeting held on 21/11/19

Item title CQC regulatory compliance requirements

Mapping of actions against regulations complete. Fundamental process has been reviewed along with SOP's and learning. Consistency and compliance are current focus. Action plan shows all short-term actions are progressing with medium- and long-term actions identified

#### Assurance: Moderate

Item title Workforce

*Current Consultant capacity is reducing due to a combination of resignations, maternity leave and a reduction in PA's......Agency CV's are currently under review whilst permanent position advertising underway. Middle grade recent recruits continue to be assessed.* 

#### Assurance: Low

#### Item title Performance

Performance continues to be a challenge...a review/audit is to be undertaken to try to identify bottlenecks to flow, to look at staffing to activity, Ambulance protocols and a breach themes review.

#### Assurance: Low

Item title Quality and Safety

Continuing reviews of Sepsis documentation ongoing. Audits of the environment significantly improved. The meeting requested a clearer understanding of protocols and the working relationship with WMAS.

#### Assurance: Moderate

#### Item title Risk register

Lack of trollies in ED /AMU......business case going to Executive team Scanning backlog still an issue. New equipment approved but lead in time to address issue approx 6 months.

### Assurance: Moderate

Board Assurance Framework No issues discussed

Completed by:Trevor Purt, Chair of Emergency Department Oversight Group CommitteeDate:25/11/2019

Assurance rating key re risk/issue status: High: improving position Moderate: unchanged position

Low: worsening position