

## Chief Executive's Report to the Trust Board

### 1.0 Introduction

- 1.1 This is my second month in the Trust and I would like to take the opportunity to thank colleagues across the Trust and partner organisations for making me feel so welcome. It has been fantastic to meet so many colleagues and to hear about the great work they are doing as well as the plans and actions to drive quality improvements in our services for patients. It does however continue to be a very challenging time as we work hard to prepare and respond to the Covid-19 pandemic.
- 1.2 Whilst building relationships with staff and stakeholders, I have focused on key issues including the quality improvement plans, the preparation of the draft operational plan for 2020/21 (including the financial plan) and of course Covid-19.
- 1.3 In terms of the Covid-19 Pandemic, this is a developing position and the Board of Directors will be apprised of the current position at the Board meeting.

### 2.0 NHS national updates

- 2.1 In terms of national policy developments, key events and details of actions that we are required to take forward, some key highlights from March include:
- Information regarding Covid-19 and the next steps on the NHS response, which were outlined in a letter dated 17 March 2020 from Sir Simon Stevens, NHS Chief Executive and Amanda Pritchard, NHS Chief Operating Officer, and guidance published today which sets out how health and care systems and providers should change their discharging arrangements and the provision of community support during the coronavirus situation.
  - In terms of our aim to strengthen our digital platform, I am delighted to confirm that the Trust has been successful in securing a place on the national digital aspirant programme. This gives us access to resources and expertise and, in particular, £6 million of funding which will enable us to launch an Electronic Patient Record system across our hospitals. This is a vital IT upgrade which should move our organisation significantly forward.
  - NHE England and Improvements' greener NHS initiative is working with staff, organisations and the public to help transform the health service and reach net zero carbon emissions as soon as is practical. The Trust is committed to improving our position in this area, working in collaboration with partners.



### 3.0 Progress in some key areas.

#### 3.1 National Bereavement Care Pathway

- 3.1.1 As part of our actions to further improve our maternity services and enhance the support that we give to our patients and their families, particularly those who have suffered a loss, we are now part of a national programme which will help us ensure that bereaved parents and their families are supported in the best way possible.
- 3.1.2 The National Bereavement Care Pathway will help our professionals provide families with a greater consistency and quality of bereavement care after the loss of a baby or the loss of a pregnancy.

### 3.2 Ward 35 Opens

- 3.2.1 You will have heard a lot about Ward 35 over recent months and I am pleased to confirm that we have now opened Ward 35 at RSH to patients on 9 March 2020.
- 3.2.2 This is a 25-bed therapy-led and discharge ward within the Copthorne Building, will provide intensive therapy support to help our patients so that they are able to go home as soon as they can.
- 3.2.3 Not only should this support our patients to get home quicker, which should improve patient experience, but it should also help to ease pressure on our busy Emergency Department.



### 3.3 Response Volunteers launched

- 3.3.1 This initiative has been introduced to help make sure that our patients are not in hospital longer than they need to improve their experience.
- 3.3.2 Our new 'Response Volunteers' have been recruited and trained to help support our clinical teams with tasks such as collecting medication from pharmacy and signposting patients. Based at Princess Royal Hospital, the volunteers will help patients to be discharged quicker.
- 3.3.3 They will be wearing purple t-shirts to help them stand out so that they can be identified more easily within the organisation and for patients.



### 3.4 Resuscitation Council UK's Newborn Life Support

- 3.4.1 I am pleased to share that our Director of Midwifery, Nicola Wenlock, has been appointed as a midwife representative on the Resuscitation Council UK's Newborn Life Support sub-committee.
- 3.4.2 This is a great achievement for Nicola, who is already an accredited Newborn Life Support instructor for both the UK Resuscitation Council and the European Resuscitation Council, and will now spend time ensuring best practice is performed nationally. Nicola will also be delivering Newborn Life Support training to our Midwives, Neonatal Nurses and Doctors at

SaTH.

### 3.5 First look at new Macmillan Cancer Support Service

3.5.1 I am pleased to report that we are collaborating with Macmillan and other charities to provide more care and support for those with cancer and other life threatening conditions.

3.5.2 This partnership working means that we are able to extend and improve existing services within the Hamar Centre, including the development of a new and improved Macmillan Cancer Support Service.



3.5.3 The additional space and improved services within the Hamar Centre will provide more support and counselling services for people affected by cancer and other life threatening and life limiting conditions in Shropshire, Telford & Wrekin and Mid Wales.

### 4.0 Stakeholder Engagement

4.1 Since the last Board meeting I have undertaken a range of duties, meetings and contacts locally and nationally including:

- Induction meetings with colleagues across the Trust and partner organisations
- Meetings with CQC and NHSI/E regarding key issues, following recent CQC inspections.
- Discussions regarding the draft Trust Operational Plan 2020/21 and the STP regarding the 2020/21 planning approach.
- Briefing and oversight meetings regarding Coronavirus

4.2 The Trust is regularly reviewed by external regulators and organisations. The latest of these are the following Getting it Right First Time (GIRFT) visits:

- 12/3/20 Neurology
- 26/3/20 Gastroenterology
- 6/4/20 Acute Medicine
- 22/4/20 Emergency Care
- 28/4/20 Geriatric Medicine

All visits and reviews are maintained as evidence for Well-Led and CQC assessments.

### 5.0 Community Engagement update

5.1 We hold a number of community engagement sessions with stakeholders across Shropshire, Telford & Wrekin and Mid Wales. Since the last public Board meeting, these include:

- 55 Young People attended our Young People's Academies at Royal Shrewsbury Hospital and the Princess Royal Hospital

- A new cohort of 14 individuals attended our People’s Academy this month
- Attendance at Career’s Fairs at local colleges and NHS Careers live
- Attendance at a number of patients groups across Shropshire, Telford and Wrekin, and Powys

## 6.0 Charity update

### 6.1 London Marathon

6.1.1 Amanda Cheeseman, who is a Clinical Support Worker within our Bariatric Team, was due to take part in the 2020 London Marathon. Amanda gained her place through a ballot for staff, and pledged to raise at least £2,000 for SaTH Charity from her Marathon place. Whilst she will now have to wait until October, after the annual event was postponed due to Coronavirus, we look forward to wishing her well.

### 6.2 Prudential London-Surrey 100

6.2.1 SaTH Charity has secured two places at the Prudential RideLondon-Surrey 100, and the Trust is looking for a pair of cyclists to take part in the event and raise money at the same time.



6.2.2 The charity is asking for the successful pair to commit to raising at least £1,000 between them. To apply for a place, an email or letter can be sent to SaTH Charity explaining, in 100 words or less, the reason for wanting to take place in RideLondon-Surrey 100 for the charity. Applications can be emailed to [sath.charity@nhs.net](mailto:sath.charity@nhs.net) or posted to Andrew James c/o SaTH Charity, Stretton House, Royal Shrewsbury Hospital, Mytton Oak Road, Shrewsbury SY3 8XQ.

### 6.3 Donations to the Children’s Ward

6.3.1 We are very grateful that our hospitals have so much support from our communities as that support can make such a difference to the experience that our patients have whilst in our care. We are really grateful to staff at Jaguar parts manufacturer and supplier SNG Barratt, based in Bridgnorth, who donated a football table and a large selection of cuddly toys to the Children’s Ward at PRH.



6.3.2 The gifts were donated to improve the experience for patients receiving treatment on the Children’s Oncology Unit.

