

Quality & Safety Assurance Committee Key Issues Report

Report Date: October 2020	Report of: Quality & Safety Assurance Committee
Date of last meeting: 28 th October 2020	Membership- The meeting was quorate as defined by its Terms of Reference In addition The Chair of the Maternity Assurance Committee and The Chair of the Emergency Department Assurance Committee attended for the relevant agenda items
1	Agenda The Committee considered an agenda which included the following: <ul style="list-style-type: none"> • Board Assurance Framework Risks • PHSO report • Falls • Quality Governance Report • Patient Safety and Quality Care through the period of winter pressures including service changes consequent on the COVID-19 pandemic • CQC <ul style="list-style-type: none"> ○ Improvement Plan ○ Sections 31 and 29a update • Legal Report The Committee considered reports from the following <ul style="list-style-type: none"> • Quality Operational Committee Report • Emergency Department Assurance Committee Exception Report • Maternity Assurance Committee Exception Report
2a	Alert The Committee wish to alert members of the Board that: <ul style="list-style-type: none"> • There is a requirement to support staff whose role and scope of practice may change in order to meet the needs of patients within the pandemic response • The winter period looks to be challenging with the demands of normal increases in unscheduled activity and a second wave of COVID-19. The Trust must work effectively with partners within the health and social care system to help manage demand. The system response to these pressures is critically important • Achieving effective patient flow through the available bed base will be a major factor in meeting the challenges. The committee is not assured that key strategies such as criterion led discharge have been effectively implemented. This will require leadership and support for staff • Falls prevention remains a high priority within the Trust and is an area of high scrutiny for CQC. This work is important. It is important to note, however, that the Trust is not an outlier within the NHS for falls • There have been recent outbreaks of COVID-19 within wards at Princess Royal Hospital. The situation was not helped by a

		<p>failure to follow the testing protocol recommended with specific regard to conducting tests on day 5 of admission. There has been an NHS I/E assurance visit linked to these cases</p> <ul style="list-style-type: none"> Royal Shrewsbury Hospital Accident and Emergency Department are seeing a high conversion rate to inpatient admissions. This is being investigated
2b	Assurance	<p>The Committee wish to assure members of the Board that:</p> <ul style="list-style-type: none"> There continues to be good progress against the CQC action plan targets. There is a key focus required on embedding actions. There remain concerns about the management of deteriorating patients as inpatients with a recent Serious Incident The plan for winter is very well constructed but the implications on quality and safety of care require considerable attention
2c	Advise	<p>The Committee wish to advise members of the Board that:</p> <ul style="list-style-type: none"> The committee endorse plans to streamline the committee structures and work is underway to ensure that there is an appropriate handover from the Maternity and Emergency Department Assurance Committees so that action plans are picked up and members are appropriately briefed about the work of the committees CQC have removed 2 of their conditions placed upon the maternity services. This is highly encouraging and suggests the level of assurance in these services is increasing
2d	Review of Risks	
<p>a) The Committee reviewed the Board Assurance Framework for Assurance on the following risks:</p> <ul style="list-style-type: none"> BAF 1204 - IF our maternity services do not evidence learning and improvement THEN the public will not be confident that the service is safe. <i>Level of assurance provided: Moderate</i> BAF 1533 - IF we do not implement all of the 'integrated improvement plan' which responds to CQC concerns THEN we cannot evidence provision of improving care to our patients. <i>Level of assurance provided: Low</i> BAF 1746 - IF we do not have effective systems in place to consistently identify and escalate and manage patients with sepsis or other deteriorating medical conditions, THEN patients will not have the best outcomes possible <i>Level of assurance provided: Low.</i> BAF 1134 - We have a risk that we do not work successfully in partnership, resulting in our current traditional service models for both unscheduled and scheduled care being insufficient to meet escalating demand. <i>Level of assurance provided: Low</i> BAF 1771 (Phase 1 – Response) We have a risk that we do not have adequate resources, systems, capacity and processes in place resulting in not being able to successfully manage the response to the outbreak of the COVID-19 virus effectively. <i>Level of assurance provided: Low</i> (Phase 2 – Restoration) We have a risk that we do not have adequate resources, capacity and the processes in place, resulting in not being able to safely restore critical services to pre-Covid levels. <i>Level of assurance provided: Low</i> 		

b) In considering these risks, the Committee can confirm:

Check box to confirm

- 1 The BAF risks are up-to-date
- 2 The direction of travel stated is current and correct
- 3 The current risk rating is correct
- 4 There is no additional/updated content (controls/assurances) or new risk(s) that needs to be added?

The committee notes that the Board Assurance Risks are being reviewed and reworked. Discussions were held about the need to reword BAF 1533 and with respect to the Board's "risk appetite" in responding to challenges.

If there are changes to content or new risks identified the Committee recommends to the Board

Click for BAF risk option

Recommendation:

3	Actions to be considered by the Board	• Report to be noted		
4	Report compiled by	<i>Dr David Lee</i>	Minutes available from	<i>Melanie Eccles PA to Medical Director</i>