

QUESTION NO.	MEETING DATE	QUESTIONER	QUESTION	ANSWER
2020/11	08/10/2020	Diane Peacock	How can it be acceptable that the Trust information system is not able to 'derive' data on the numbers of hospital inpatient deaths that relate to <i>care home residents</i> based in Shropshire and in Telford & Wrekin (STW)?	Currently the Trust does not have systems in place to produce this information. The local CCG has also confirmed, that currently they also do not have systems in place to produce this information. The CEO advised it would be useful to the Trust to be able to provide this information in the future and this will be worked on for the future.
2020/12	08/10/2020	Diane Peacock	Can the Board please assure the public that written questions and Trust responses for July 2020 will be published retrospectively and, in future public questions with Trust responses are reported in full?	<p>The Trust welcomes questions from the public, as they offer a different perspective on the issues discussed and additional insights into the challenges patients, staff and communities face.</p> <p>The Trust requires questions to be submitted 48 hours prior to the public meeting, so the Board of Directors have time to prepare the answers. This is important as many questions require some research.</p> <p>The Trust will aim to answer as many questions on the day of the Board meeting as possible. Those for which an immediate response could not be prepared will be acknowledged on the day.</p> <p>The Trust will post the answer to outstanding questions on the website by the next meeting (or sooner where possible). If the Trust is unable to post a response within this window, the question</p>

				will be acknowledged on the website, with a timeline for response.
2020/13	08/10/2020	Diane Peacock	The fact that outbreaks affecting care home residents in STW have been relatively low compared to other areas means local intelligence on possible causal factors could be exceptionally informative when planning to safeguard local care home residents in the event of a future surge. Given the claim that a system-wide, multi-agency partnership approach was adopted locally to deal with the first Covid-19 outbreak, why is it that a multi-agency evidence base - to evaluate locally specific multifactorial elements impacting on care home residents – is apparently not available for public scrutiny?	<p>Local health and social care have been integrated in the safe management of patients being discharged to all care settings (including domestic homes) during Covid-19. An integrated discharge team and hub manned by hospital, social care and community staff, has been put in place, providing an invaluable function.</p> <p>Local Authorities, as regional lead agencies, supported by the CCG, commission care homes and the Shropshire Partners in Care (SPIC) coordinate activities across the sector. Unfortunately the Trust does not have access to care home plans and activity.</p> <p>Whilst the Trust continues to monitor patients discharged to a community health and social care setting, it does not have access to the detailed Local Authorities' lessons learnt from the first wave of Covid-19, and benefits to residents and staff.</p>
2020/14	08/10/2020	Diane Peacock	The Trust is claiming they are unable to differentiate between those patients discharged to their own home or to a residential care home at the beginning of the Covid-19 outbreak. Why is this information not available either via Capacity Tracker or as part of the various multi agency teams overseeing these processes?	The Trust's information systems will not enable an answer to this question and the integrated discharge team hub does not hold this information either. The Trust's new information system, tentatively scheduled to be installed in the Autumn of 2021 will solve this problem
2020/12	08/10/2020	Dulcie Howell	Have the Hip Operations at Telford Hospital resumed yet.	This surgical area has been prioritised although some operations have not commenced as quickly as the Trust would

				like. The Trust's surgical team has been asked to investigate the individual case and a clinician will be asked to contact Ms Howell.
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