

| Quality & Safety Assurance Committee Key Issues Report |  |  |  |  |  |  |
|--|--|--|--|--|--|--|
| Report Date:<br>November 2020                          | Report of: Quality & Safety Assurance Committee  |  |  |  |  |  |
| Date of last meeting: 25 <sup>th</sup> November 2020   | Membership- The meeting was quorate as defined by its Terms of Reference   |  |  |  |  |  |
| 1 Agenda   | <ul> <li>The Committee considered an agenda which included the following:</li> <li>Board Assurance Framework Risks</li> <li>Falls</li> <li>Quality Account</li> <li>Legal Report</li> <li>Quality Indicator Report</li> <li>Patient Safety and Quality Care through the period of winter pressures including service changes consequent on the COVID-19 pandemic</li> <li>CQC / Section 29 Update</li> <li>Safeguarding Key Summary Report</li> <li>Infection Prevention and Control Summary Report</li> <li>The role of the Maternity Champion</li> <li>COVID-19 response update and outbreak report</li> <li>Complaints and PALS quarterly report</li> <li>The Committee considered reports from the following</li> <li>Quality Operational Committee Report</li> <li>Emergency Department Quality Operational Committee</li> <li>Maternity Quality Operational Committee</li> <li>Review Actions and Learning from Incidents</li> </ul>   |  |  |  |  |  |
| 2a <b>Alert</b>  | <ul> <li>The Committee wish to alert members of the Board that:</li> <li>Despite progress the work to ensure compliance with the mental capacity assessments these are still not being consistently completed. MCA / DoLS training sessions continue to be delivered either by elearning or face to face. Current figures are (insert number) 52% compliance. The internal target for MCA/DoLs training is to achieve 90% by the end of March 2021.</li> <li>Currently 65% of front facing staff have been vaccinated. The Trust has managed to get influenza vaccinations to vaccinate over 70% of staff and that numbers of doses initially procured in January 2020 are being boosted by surplus supplies from the Shropshire Health System</li> <li>Like in other trusts, staffing models and ratios in critical care are being challenged by the divide into COVID and non-COVID patients, and by the ongoing important elective recovery programme. This has implications on staff morale and exhaustion levels. Despite this, SaTH Critical Care have helped the Midlands Critical Care Network on several occasions by transferring in and taking over COVID patients from other units.</li> </ul> |  |  |  |  |  |
| 2b Assurance   | <ul> <li>The Committee wish to assure members of the Board that:</li> <li>There has been excellent progress in addressing the Significant<br/>Incident investigation and reporting backlog which has now been<br/>eliminated</li> <li>The Quality Account proposals /process was reviewed</li> </ul>   |  |  |  |  |  |

| 2c  | Advise   | The Committee wish to advise members of the Board that:  |                        |                     |                    |  |  |
|---|--|--|------------------------|---------------------|--------------------|--|--|
|   |  | <ul> <li>In order to recover diagnostic activity SATH will need to retain additional scanning capacity</li> <li>That issues related to falls on wards were carefully reviewed. Despite CQC attention SATH does not appear to be an outlier within the NHS. The response to concerns and active measures to reduce falls have been undertaken /implemented appropriately, professionally and quickly</li> </ul> |                        |                     |                    |  |  |
| 2d Review of Risks  |  |  |                        |                     |                    |  |  |
| For Quality & Safety Assurance Committee the strategic risks are: •   |  |  |                        |                     |                    |  |  |
| BA  | AF Risk  |  |                        |                     | Assurance<br>Level |  |  |
| BAF 1 - There is a risk of not providing adequate patient safety, quality of care and Medium patient experience |  |  |                        |                     |                    |  |  |
| •B  | Low  |  |                        |                     |                    |  |  |
| •B.<br>rec  | Low  |  |                        |                     |                    |  |  |
| regulations There are two risks previously overseen by Workforce Assurance                                      |  |  |                        |                     |                    |  |  |
| Committee and Covid Assurance Committee respectively:   |  |  |                        |                     |                    |  |  |
|   | BAF 4 - There is a risk of the ability to recruit and retain staff•MediumBAF 9 - There is a risk that the impact of COVID-19 continues for a considerableLow |  |                        |                     |                    |  |  |
|   | Low  |  |                        |                     |                    |  |  |
| ре  | riod   |  |                        |                     | (see below)        |  |  |
| a) In considering these risks, the Committee can confirm:<br>Check box to confirm                               |  |  |                        |                     |                    |  |  |
| 1 The BAF risks are up-to-date  |  |  |                        |                     |                    |  |  |
| 2 The direction of travel stated is current and correct   |  |  |                        |                     |                    |  |  |
| 3 The current risk rating is correct ⊠  |  |  |                        |                     |                    |  |  |
| 4 There is no additional/updated content (controls/assurances) or new risk(s) that needs<br>to be added?        |  |  |                        |                     |                    |  |  |
|   |  |  |                        |                     |                    |  |  |
| lf th   | ere are changes to co  | ontent or new risks identif  | ied the Committee reco | mmends <sup>·</sup> | to the Board       |  |  |
|   | commendation:  |  |                        |                     |                    |  |  |
| The committee advise that BAF 9 needs revisiting. The detailed BAF entry mentions the danger of                 |  |  |                        |                     |                    |  |  |
| a second wave and this has clearly happened. The mitigations should include best practice                       |  |  |                        |                     |                    |  |  |
| Infection Prevention and Control, appropriate testing and, when available, vaccination.                         |  |  |                        |                     |                    |  |  |
| 3   | Actions to be<br>considered by the<br>Board  | Report to be noted   |                        |                     |                    |  |  |
| 4   | Report compiled  | Dr David Lee   | Minutes available      | Melanie I           | Eccles             |  |  |
|   | by   |  | from                   | PA to Me            | dical Director     |  |  |