



Storyteller easy read information



When a person comes into hospital they can tell us about their experience.

This is called a patient story.



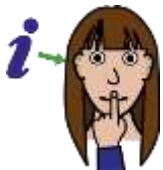
Patient stories help us to understand what we did well and what we could do better.

They help us to improve.



Patient stories are shared with staff so that we can learn.

They are sometimes put on our website.



The information you tell us will not be shared if you do not want it to be.

We will not share anything without your permission.



Telling us your story will not affect any future care you or your family has with us.

What will happen?



We can film you telling the story.

Or we can record your voice and put images over the top.



If you become upset or tired when telling your story, we can stop and have a break.

Or you can ask us to come back another time to finish the story.



If you need extra support we can arrange this for you.



We will ask you if you are happy with the story before it is shared.



We will store your story safely.



You can ask us at any time to stop sharing your story.

Keeping you safe



We will need tell our safeguarding team if:

- you tell us something which might mean you are in danger,
- you tell us about something that is dangerous in our own services.



We do this to keep you and other patients safe.



We will not tell our safeguarding team more than what is needed to keep you and other safe.

Who to contact



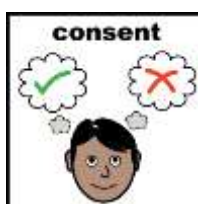
If you have any questions or you want us to stop using your story, please contact the Lead for Patient Experience.



Telephone: 01743 261000 ext 3032

Email: ruth.smith42@nhs.net

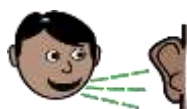
Easy read consent form



I agree to take part in a patient story.



I have been given a copy of the storyteller easy read information and I understand.



I am happy to have my voice recorded and for this to be used.



I am happy to be filmed and for this to be used.



I understand that my story will be kept unless I ask for it to be removed.



I am happy for my story to be shared:

- with staff at The Shrewsbury and Telford Hospital NHS Trust
- at meetings with members of the public or journalists
- on the internet or on social media

For storyteller:

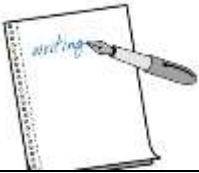
Name



Contact details



Signature



Date



For staff:

I have informed the above person about this interview and I am sure that they understand the content of both the storyteller information sheet and this consent form.

Name:

Position:

Signature: