

Quality & Safety Assurance Committee Key Issues Report		
Report Date: 28 th July 2021		Report of: Quality & Safety Assurance Committee
Date of last meeting: 28 th July 2021		The Committee was quorate according to the Terms of Reference
1	Agenda	<p>The Committee considered an agenda which included the following:</p> <ul style="list-style-type: none"> • Board Assurance Framework • CQC/ Section 31 and 29a Update • Maternity Champion Report • Maternity Dashboard • Nursing and Midwifery Staffing • Safeguarding Key Summary Report • Quality Indicators Integrated Performance Report • Getting to Good highlights • Incident Overview Report • Legal Report • Incident Overview Report • Complaints- Improving response times • PHSO Report • PALS Complaints and Patient Experience Annual Report <p>The Committee considered reports from the following</p> <ul style="list-style-type: none"> • Quality Operational Committee Report • Emergency Department Quality Operational Committee • Maternity Transformation Assurance Committee • Maternity Quality Operational Committee • Nursing Midwifery and AHP Workforce Committee
2a	Alert	Complaint response time remain a concern. The Committee received a detailed report showing the current complaints status by division and by stage. The process has recently been reviewed to try and streamline the handling of and responses to complaints. A further detailed report showing progress will be considered in October
2b	Assurance	The management of Datix Incidents is improving based upon figures reported to QSAC. The Committee will continue to monitor this

2c	Advise	<p>The Director of Nursing gave a verbal report covering recent CQC inspection visits. Whilst CQC continue to raise some concerns there is a greater confidence in the Trust's management to respond appropriately and work with CQC to provide additional explanations, evidence and feedback</p> <ul style="list-style-type: none"> • The volume of acute care is increasing with June having a 6.5% increase in A&E activity compared to June 2020. Ambulance services are reporting activity on a par with winter demands • The Committee considered how the Trust's Public Board Sessions might receive information about Serious Incidents • The implementation of the Badgernet system in Maternity will start on 9/8/21. This sees a gradual implementation with new maternity bookings being on the new system. The expectation is that delivery suite activity will be documented from January 2022 		
2d	Review of Risks			
3	Actions to be considered by the Board	Report to be noted		
4	Report compiled by	<i>Dr David Lee Committee Chair</i>	Minutes available from	<i>Mel Eccles Committee Support / EA to Medical Director</i>