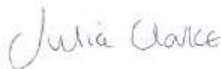


Board of Directors' Meeting 5th August 2021

Agenda item	230/21			
Report	Public Participation Report			
Executive Lead	Director of Public Participation			
	Link to strategic pillar:		Link to CQC domain:	
	Our patients and community	√	Safe	
	Our people		Effective	
	Our service delivery		Caring	
	Our partners		Responsive	√
	Our governance		Well Led	√
	Report recommendations:		Link to BAF / risk:	
	For assurance			
	For decision / approval		Link to risk register:	
	For review / discussion			
	For noting	√		
	For information			
For consent				
Presented to:	SLC-O 22 July 2021			
Dependent upon (if applicable):	N/A			
Executive summary:	<p>This paper gives an update on the work of Public Participation (Community Engagement, volunteering and SaTH Charity) for Quarter 1 of 2021/22.</p> <p>It is important that the Trust continues to engage and involve our local populations in a meaningful and inclusive way. COVID-19 has impacted on the ways we engage with our local communities, however, it is essential that we continue to have an ongoing dialogue with our communities, and ensure they have opportunities to be involved. This paper outlines how we have engaged with our local communities, including meeting our Section 242 statutory duties to engage. This presentation also provides an update on our charity and where funding has been allocated across the Trust.</p> <p>This paper will outline the Trust's forward plan around engaging our local communities over the next 3-6 months</p>			
Appendices	Annex 1: Quarter 1 Public Participation Update			
				

1.0 Public Participation Team

The Public Participation Team consists of three main inter-related public-facing services

- Community Engagement
- Volunteering
- Charity management

Under the banner of Get Involved – Make a Difference the team <https://www.sath.nhs.uk/about-us/get-involved/get-involved-public-participation/> there are lots of different ways to Get Involved and it's easy to do. We reach out to engage with the public and the emphasis is on everything we do directly linking to our local communities. This can be by joining as a Community Member to be kept up-to-date about what is going on at SATH, having a say about hospital services, becoming a fundraiser for our charity or volunteering time to help at the hospitals.

2.0 Community Engagement

- 2.1 Provides support to the Divisions to ensure they meet their Section 242 duties to engage, this included some early engagement around the potential relocation of PRH Dialysis Services to Horton Wood Park.
- 2.2 We held a 4 week online conversation with our local communities about our Public Participation plan, with over 1,200 ideas, comments and votes shared.
- 2.3 The Public Participation Team continues to engage with the public with a regular series of virtual meetings and health lectures. The Quarterly Community Meeting gave an update on the HTP with a presentation and Q&A session with Chris Preston
- 2.4 The community Engagement Team have restarted face to face engagement with sessions in Oswestry, Church Stretton, Wellington, Shrewsbury, Newtown and Welshpool.
- 2.5 Trends and themes from Trust Board questions and Freedom of Information requests have been identified to support the planning of future engagement events with our local communities
- 2.6 Through our Social Inclusion project we have continued to work with our local communities to ensure that the views of seldom heard groups are listened to within SaTH

3.0 Volunteers

- 3.1 We currently have 194 volunteers (59 young volunteers) and have 48 individuals who are going through the application process
- 3.2 Following updated NHS guidance we are currently restoring some of our pre-covid volunteer services including the return of postponed volunteers (we currently have 530 volunteers on hold) and the reintroduction of volunteers onto ward areas
- 3.3 Our Response Volunteers continue to provide a service across both hospital sites, giving an additional 336 hours of support to our hospitals each week, with an emphasis on supporting nursing colleagues.

- 3.4 We celebrated National Volunteer Week (1-7th June) with a number of different events including information drop-in sessions, the relaunch of the staff volunteer scheme, and distributing Thank you cards and goodies to our active volunteers
- 3.5 From September 2021, SaTH will be delivering the NHS Cadet programme in partnership with St Johns Ambulance.

4.0 Charities

- 4.1 Income for the first 2 months of the year is £329,986 (this includes funding from NHS Charities Together – NHS CT)
- 4.2 SaTH Charity ran a number of staff engagement and support projects in Quarter 1. These were really successful with staff being given items such as hand creams and face wipes
- 4.3 As the lead Charity for the ICS, SaTH Charity was successful in securing funding from NHS Charities Together totalling £222,766.39 for the Stage 2 Community Partnership Grant
- 4.4 To celebrate “International Days” two ice cream vans were funded by SaTH Charity to recognise all staff across the Trust. Nearly 2000 ice creams were given to staff
- 4.5 There is an increase in staff joining the Staff Lottery with ticket sales in excess of £1,143 per month

5.0 Risks and actions

Risk	Action	Timescales
1. Fail to deliver wider public participation	Ongoing programme of events and meetings to keep the public informed and engaged with the Trust. Engagement with our communities around our Public Participation Plan.	On going
2. Fail to deliver statutory duties (s242) to engage with the public	Continue to support our Divisions to ensure they meet their Statutory Duties.	Ongoing
3. Public support through donations for SaTH Charity could start to recede as the levels of lockdown are reduced and the country returns to the new normal	Plan developed to build on awareness of SATH charity to link to local fundraising from individuals groups and corporate organisations.	September 2021
4. The risks of not having a joined up approach to fundraising and volunteering would be a potential decline in income and hours donated, impacting on staff workload.	Stronger links have been built between the Charity and Volunteering team to align them as areas that are supported by the population. Both are supported by giving; time, money or both.	In place

5.0 Conclusion

Trust Board are asked to

5.1 note the activity in Quarter 1 by the Public Participation Team

5.2 note the Forward plan for the Public Participation Team for the next 3-6months

**Director of Public Participation
July 2021**