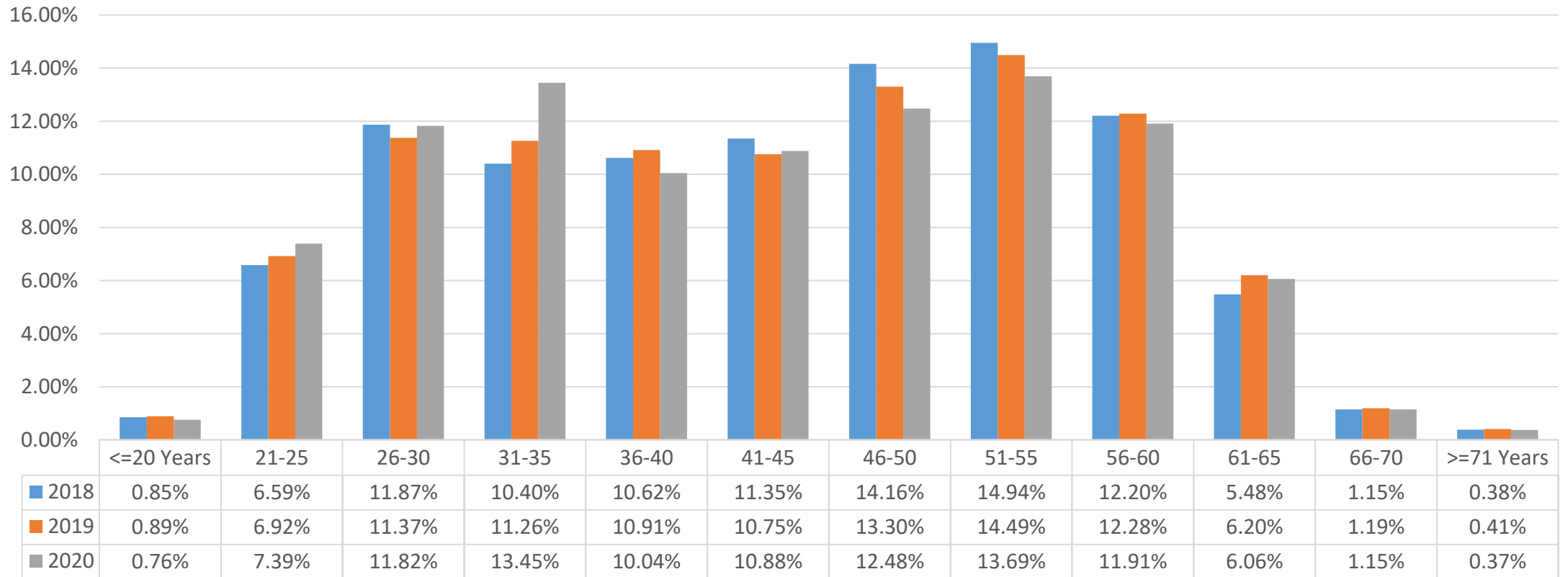


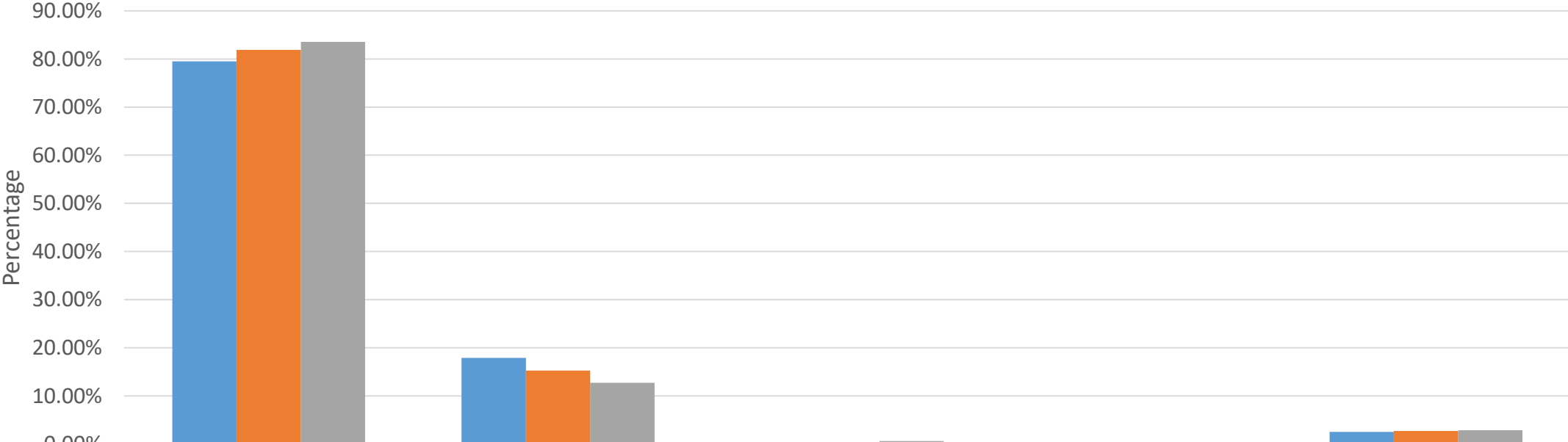
# Appendix 1

## Equality Data 2020

## Age Profile of Workforce

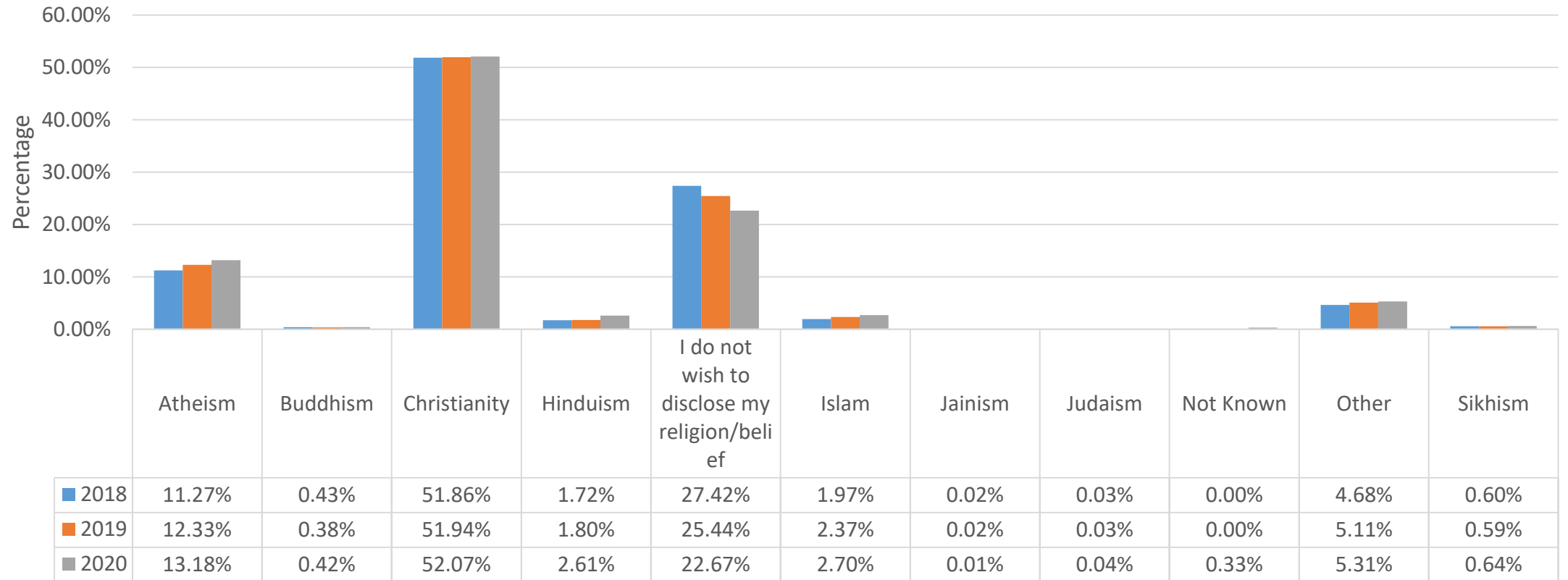


### Disability Declared – Workforce

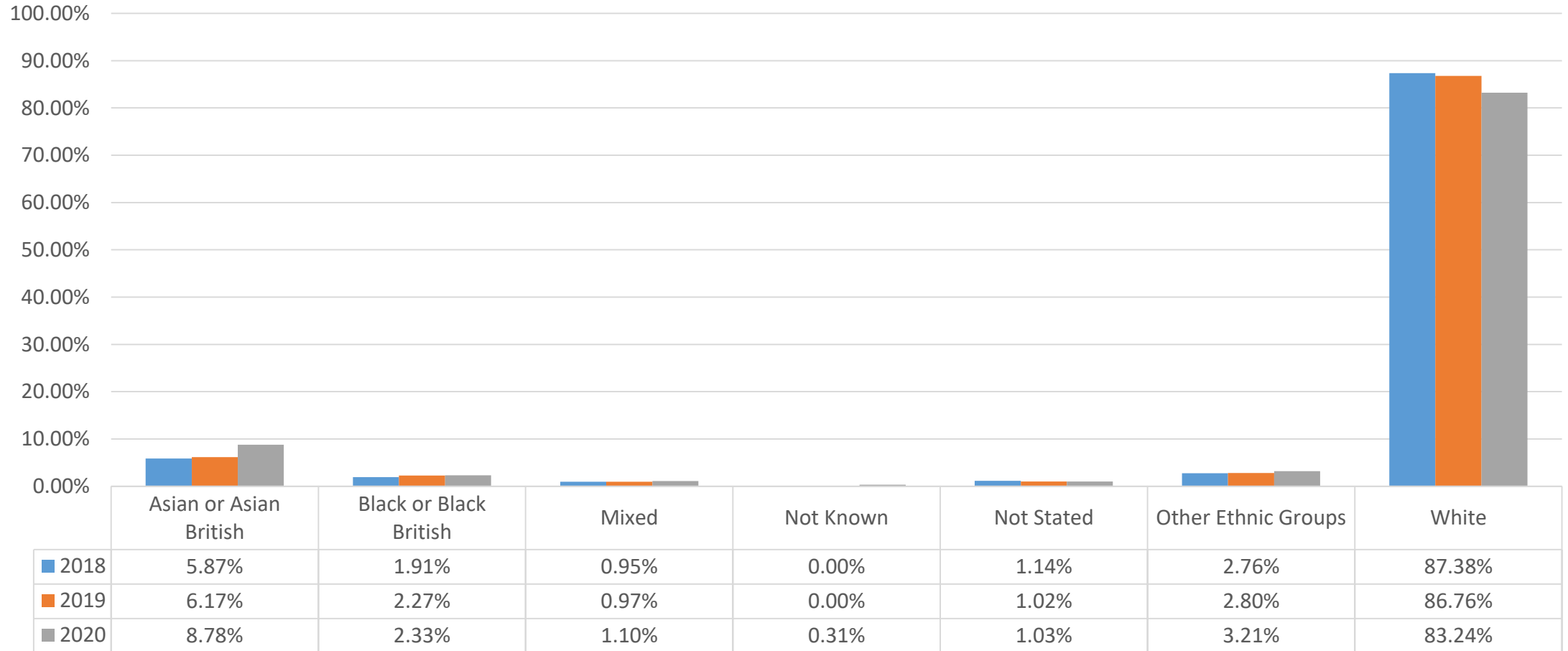


	No	Not Declared	Not Known	Prefer Not To Answer	Yes
■ 2018	79.51%	17.89%	0.00%	0.08%	2.52%
■ 2019	81.90%	15.26%	0.00%	0.14%	2.70%
■ 2020	83.54%	12.73%	0.60%	0.30%	2.84%

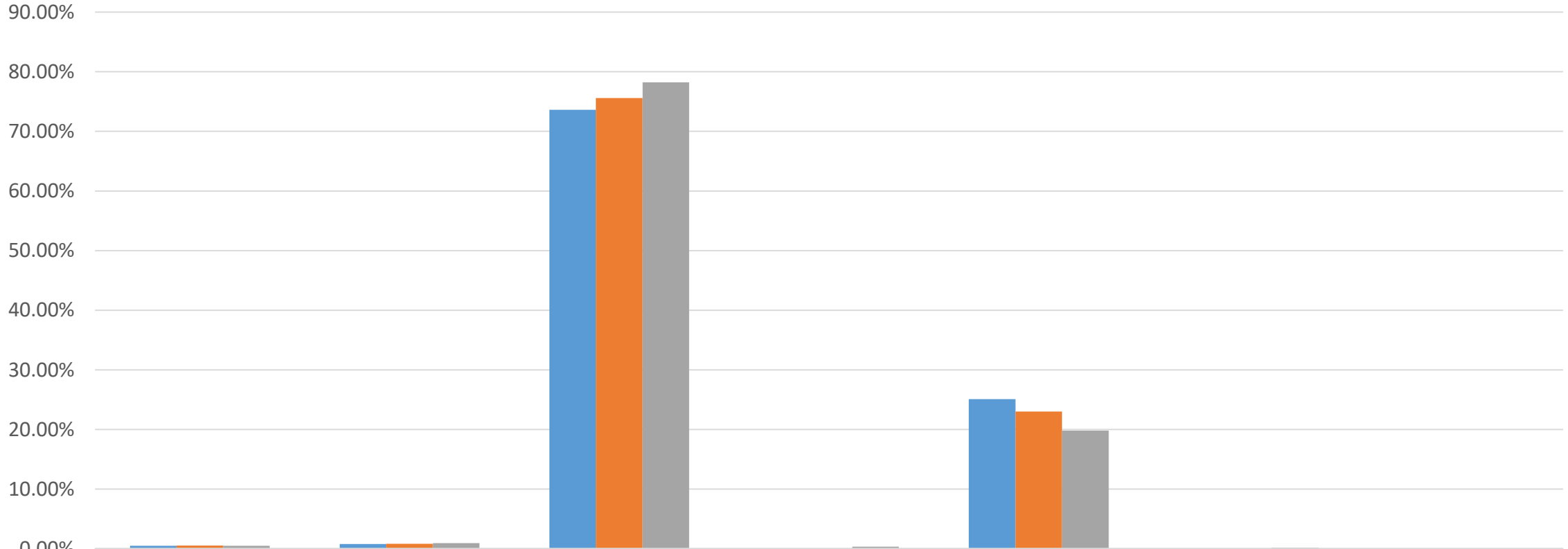
## Workforce Religious Belief



## Workforce Ethnicity

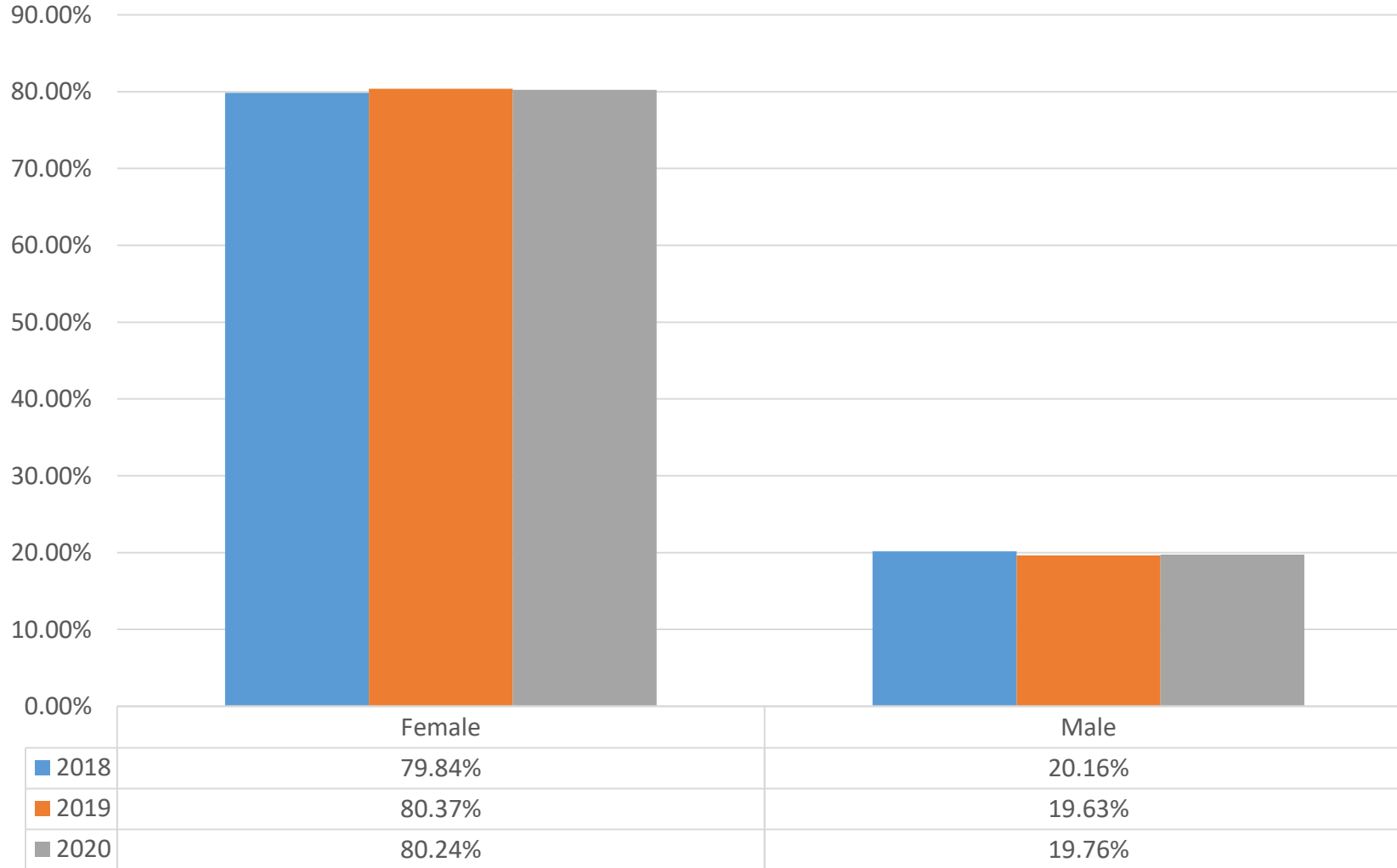


## Workforce Sexual Orientation

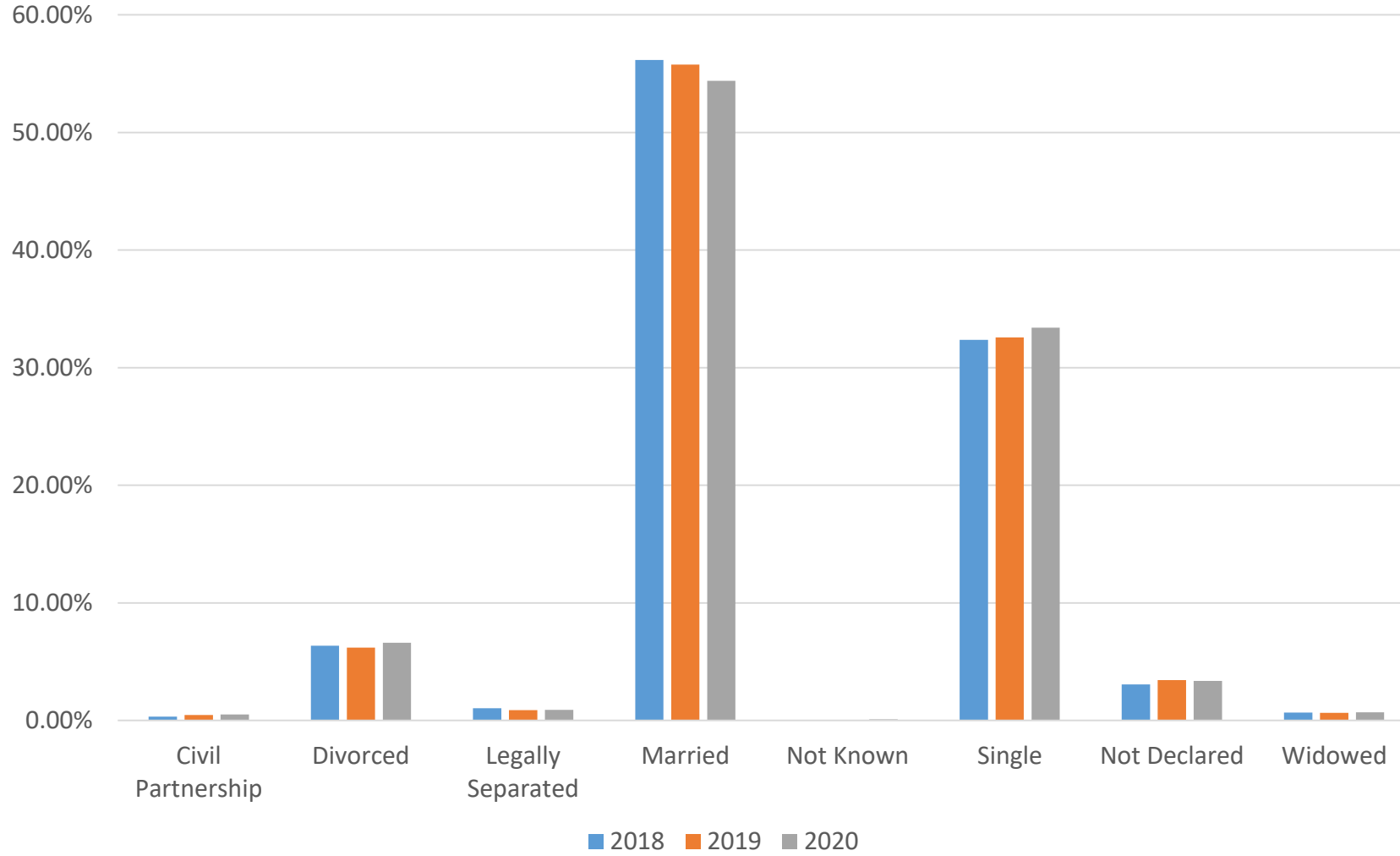


	Bisexual	Gay	Heterosexual	Not Known	Not Stated	Other sexual orientation not listed	Undecided
■ 2018	0.48%	0.79%	73.60%	0.00%	25.09%	0.02%	0.02%
■ 2019	0.54%	0.84%	75.58%	0.00%	23.00%	0.03%	0.00%
■ 2020	0.49%	0.96%	78.22%	0.34%	19.82%	0.15%	0.01%

## Workforce Gender

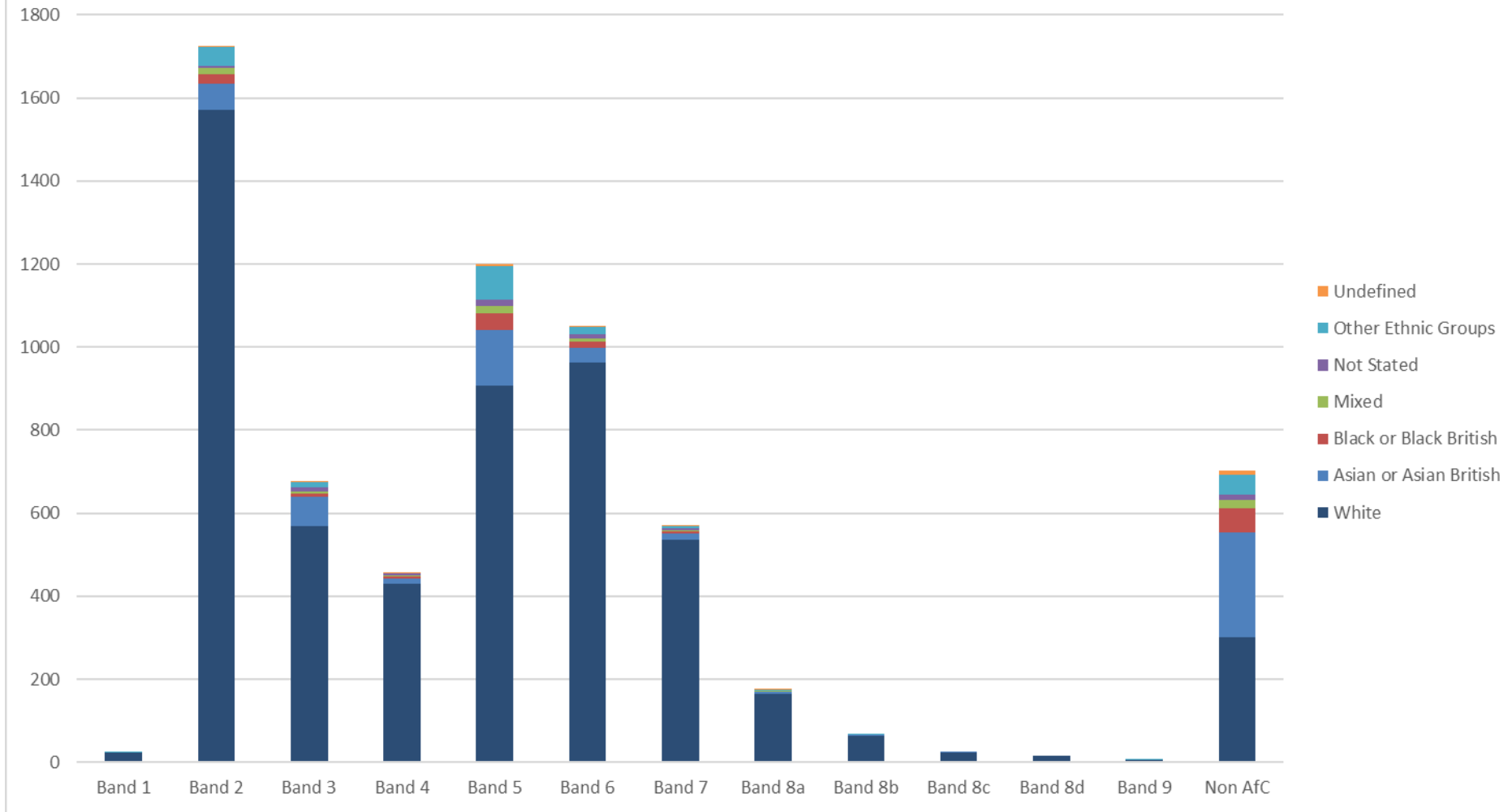


## Workforce Marital Status

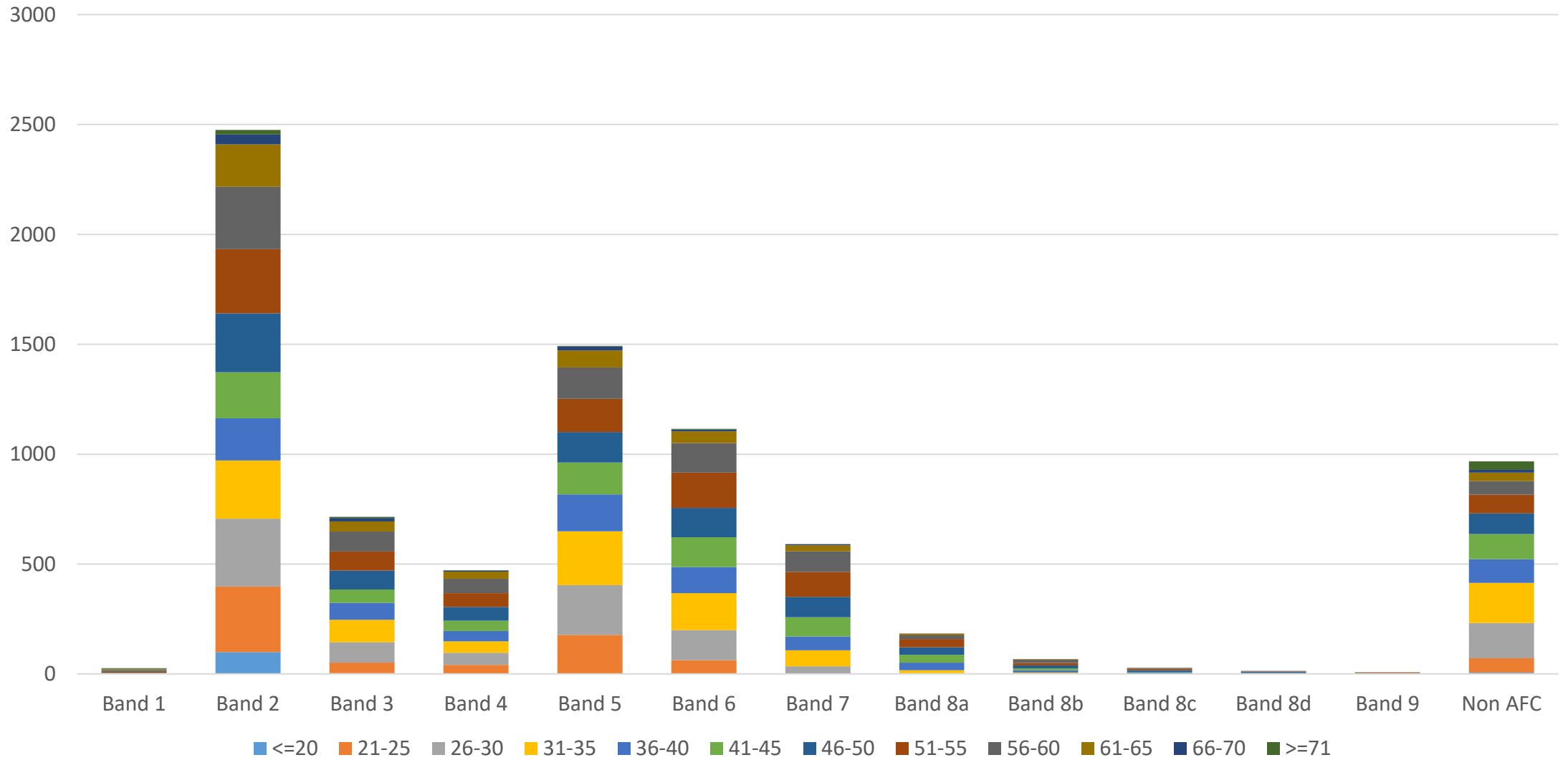




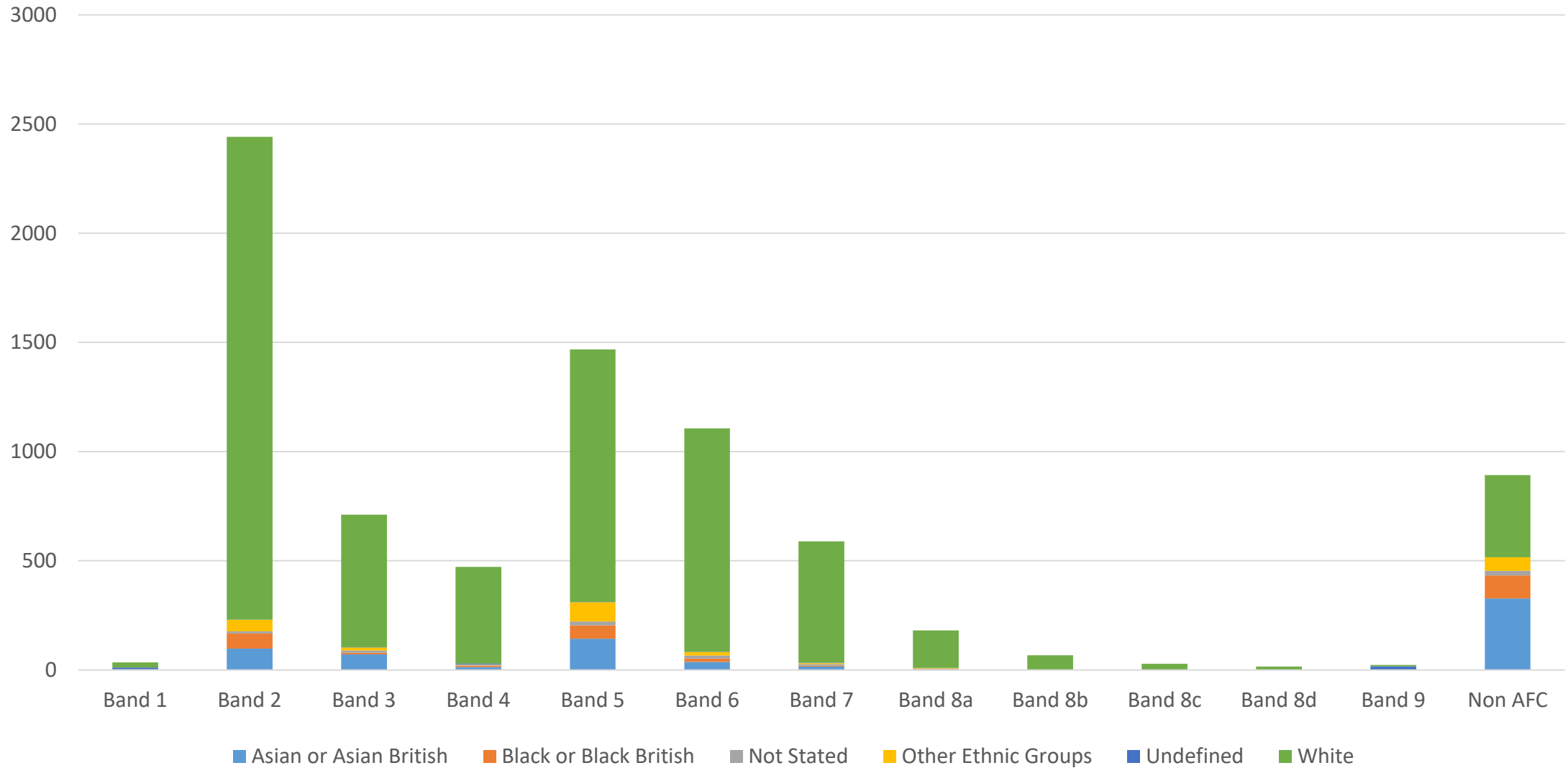
AfC Band By Ethnic Group - December 2020



# Workforce Age by Banding

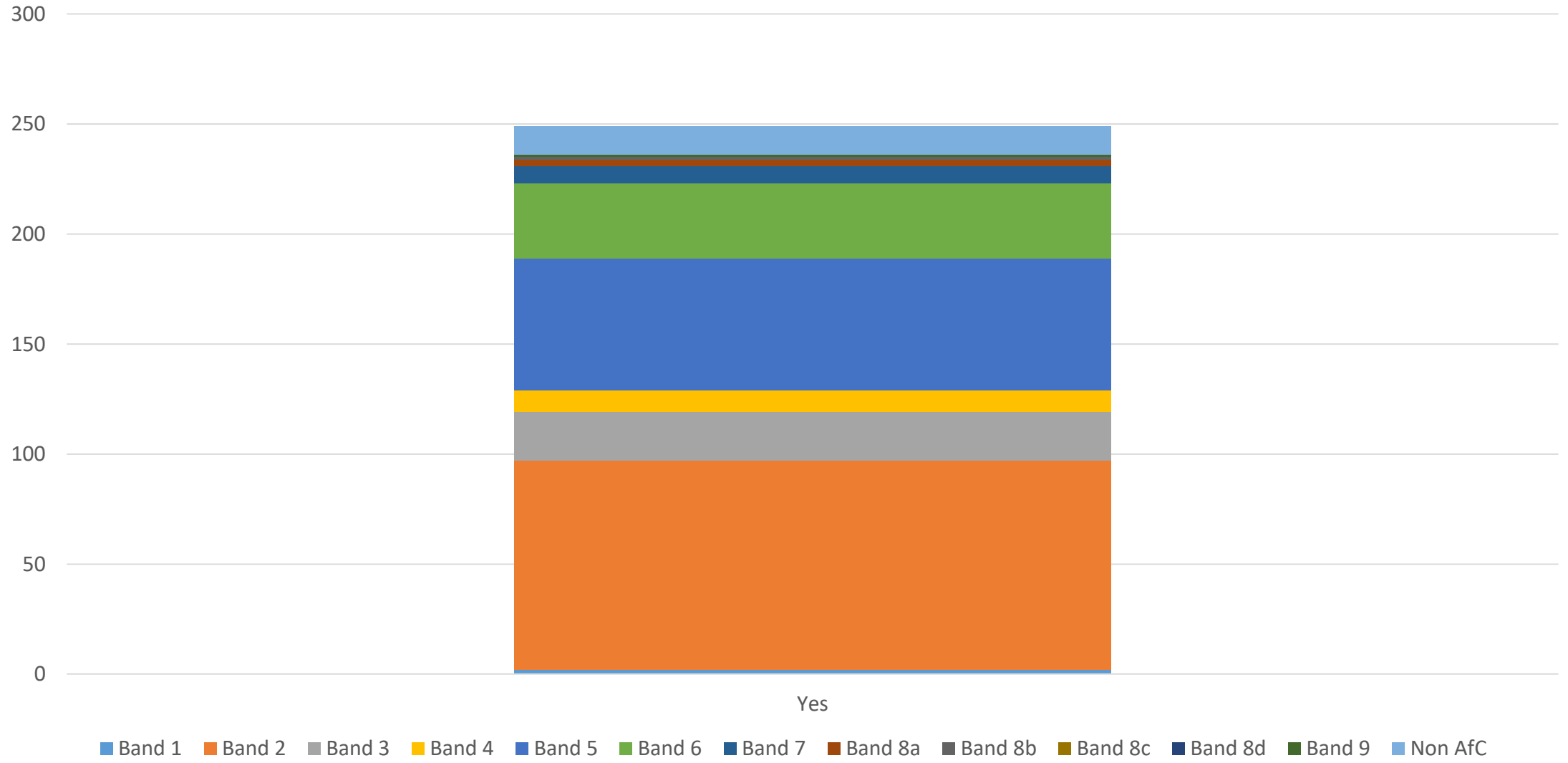


## Workforce Ethnicity by Banding

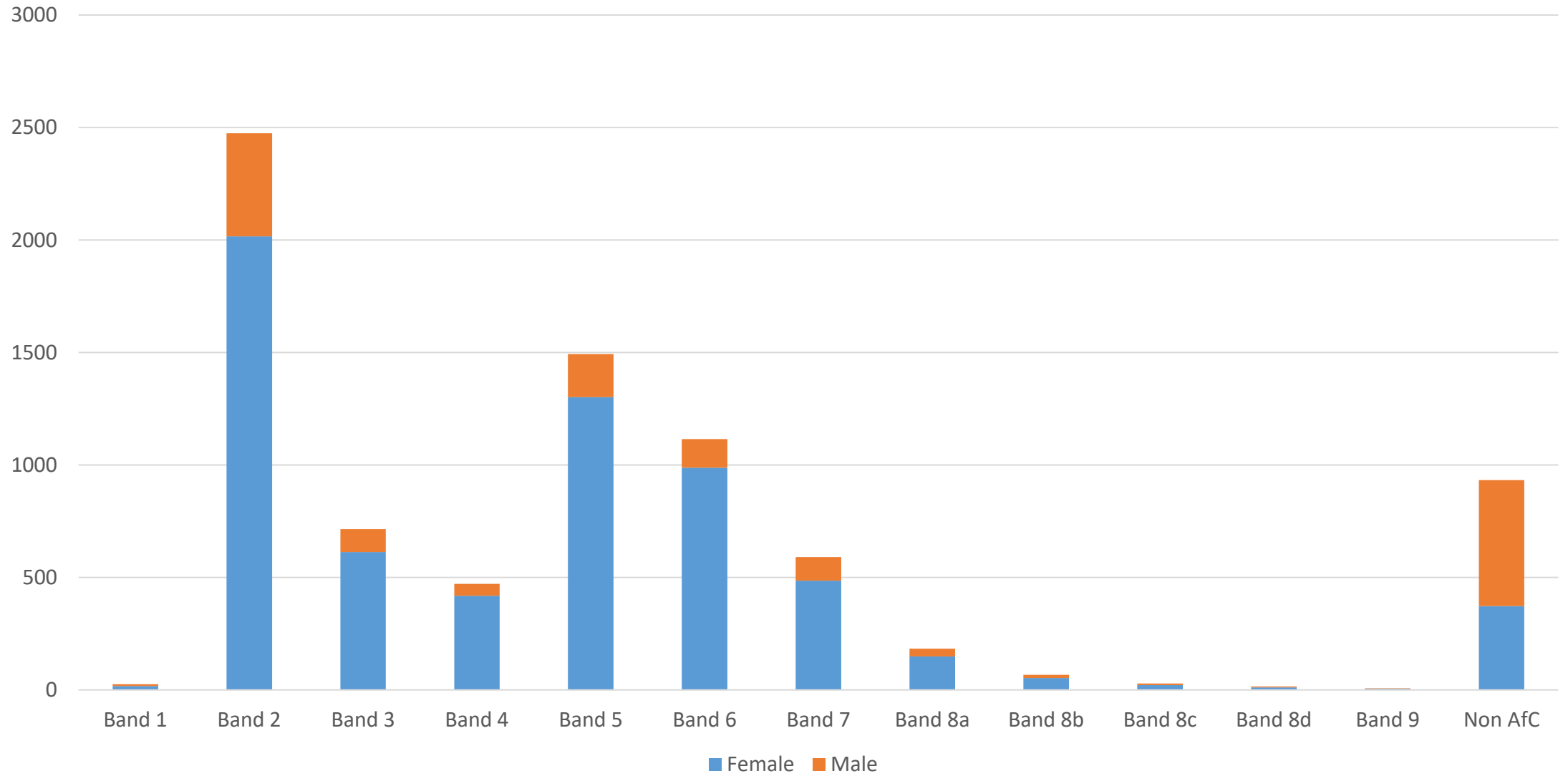




# Workforce Disability Declared by Banding



## Workforce Gender by Banding

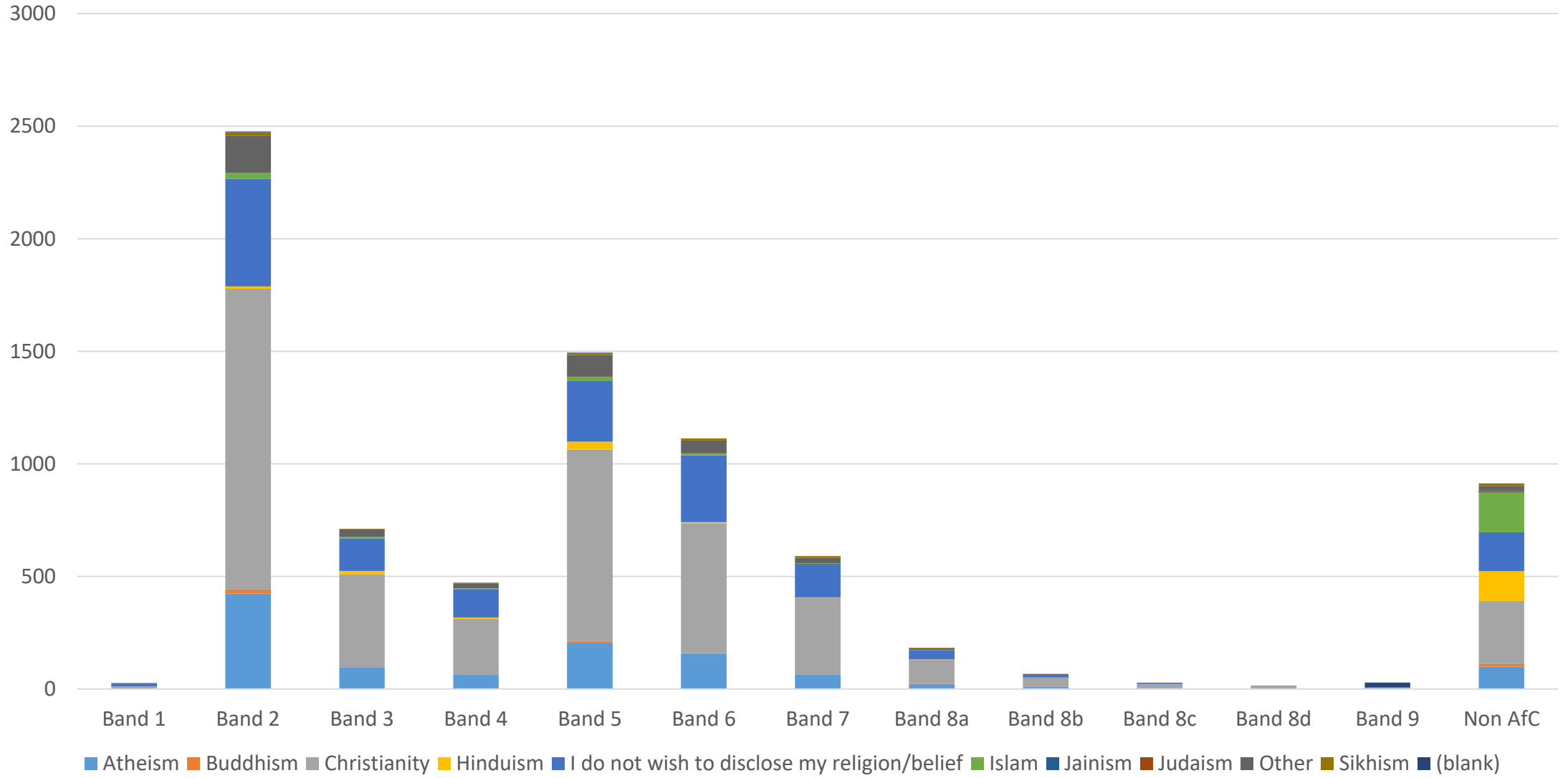




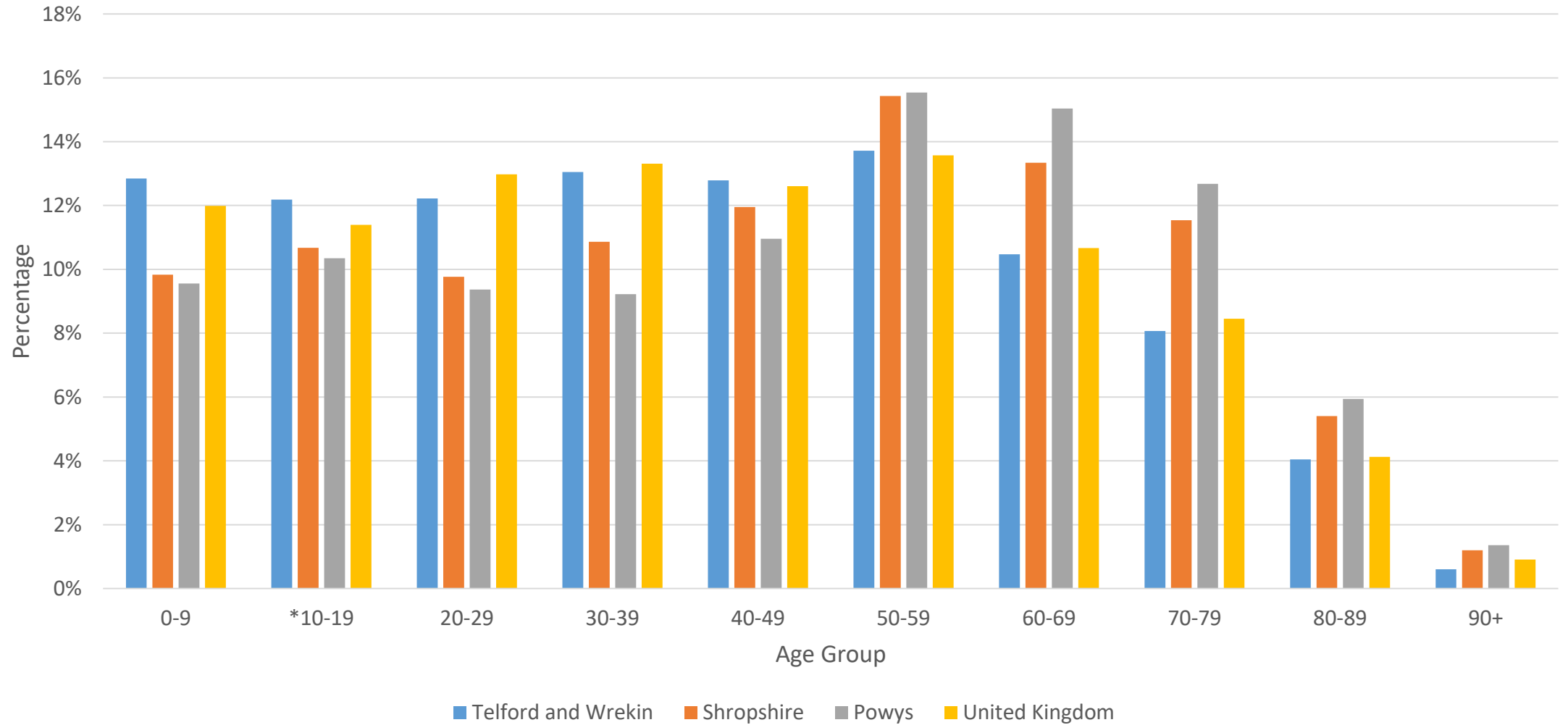




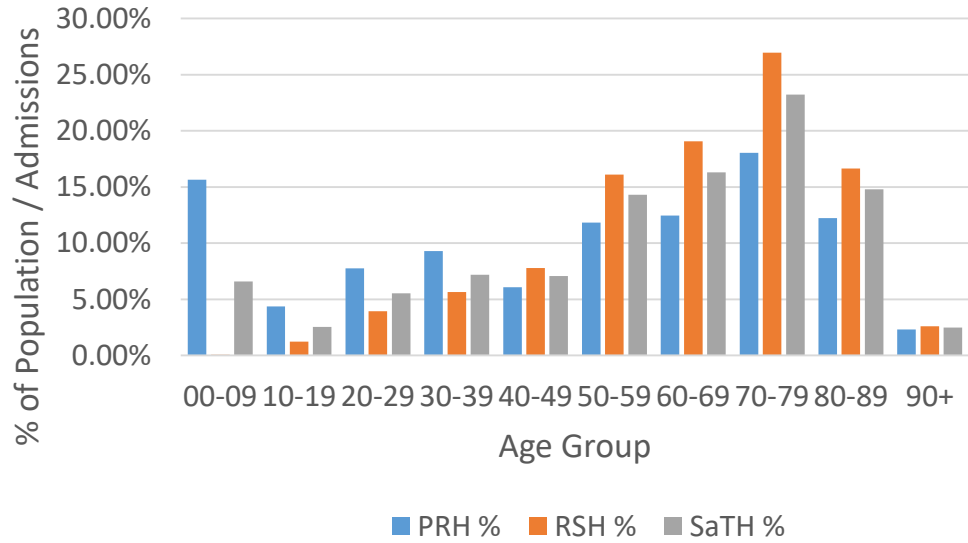
# Workforce Religious Belief by Banding



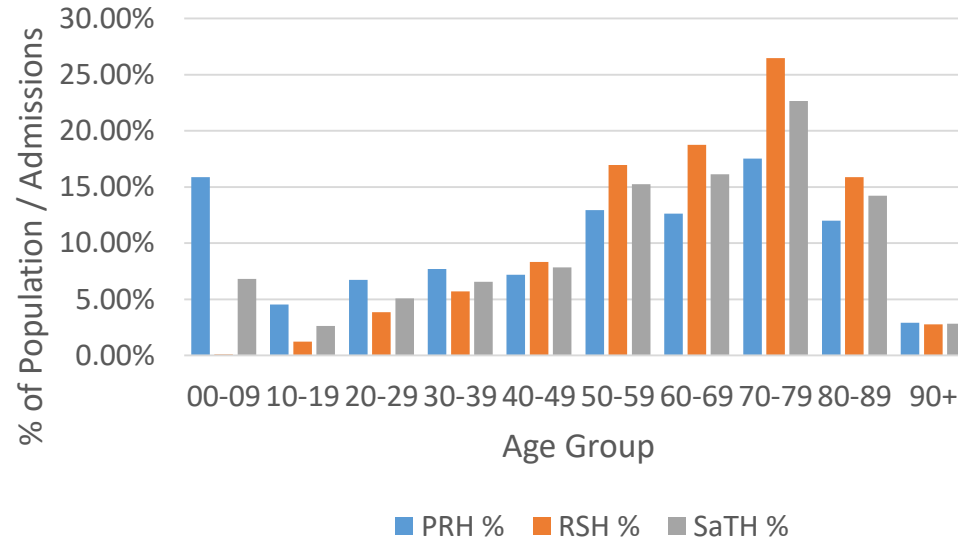
## Population Breakdown by Age



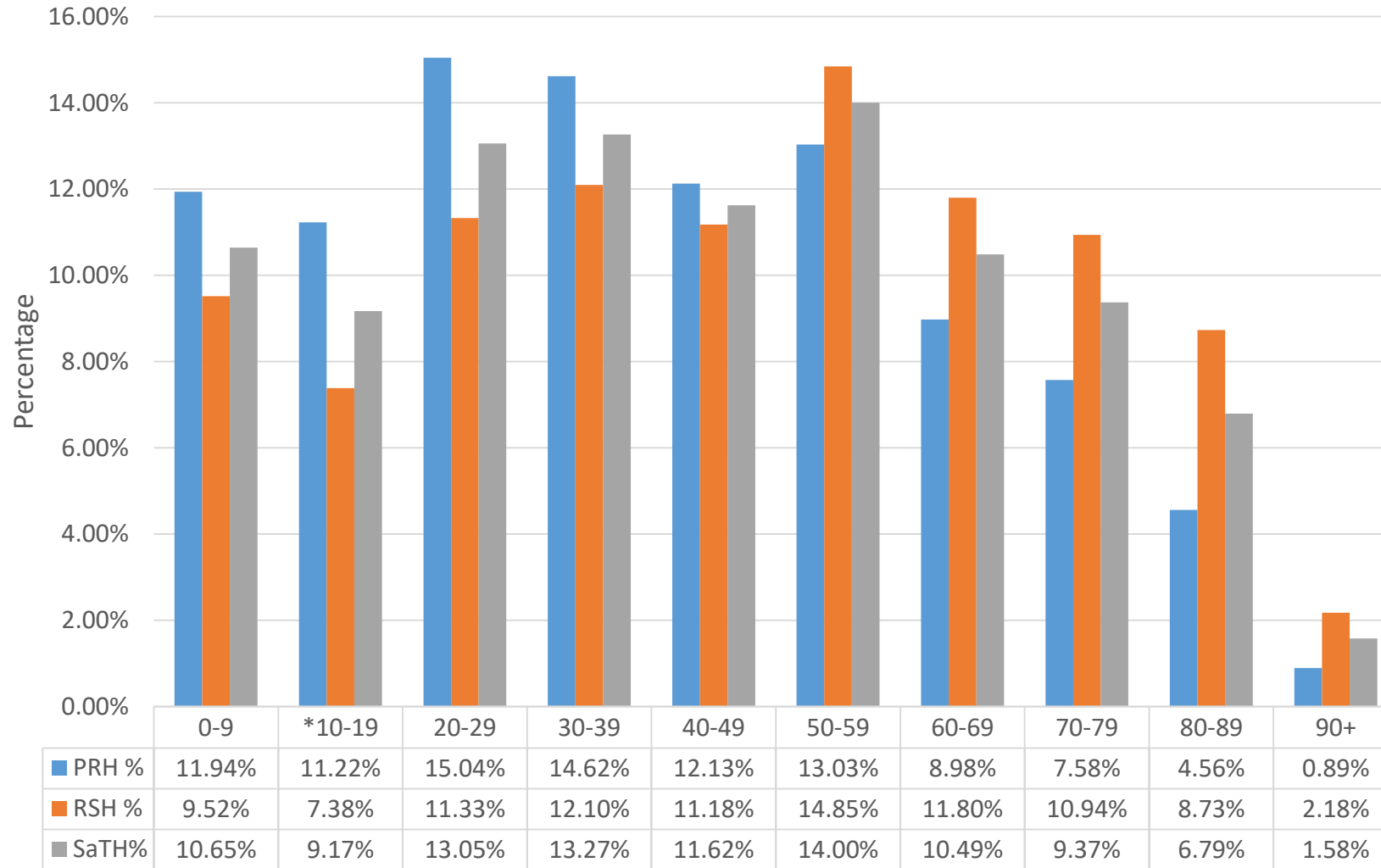
### Admission by Age Vs % of Population 2020



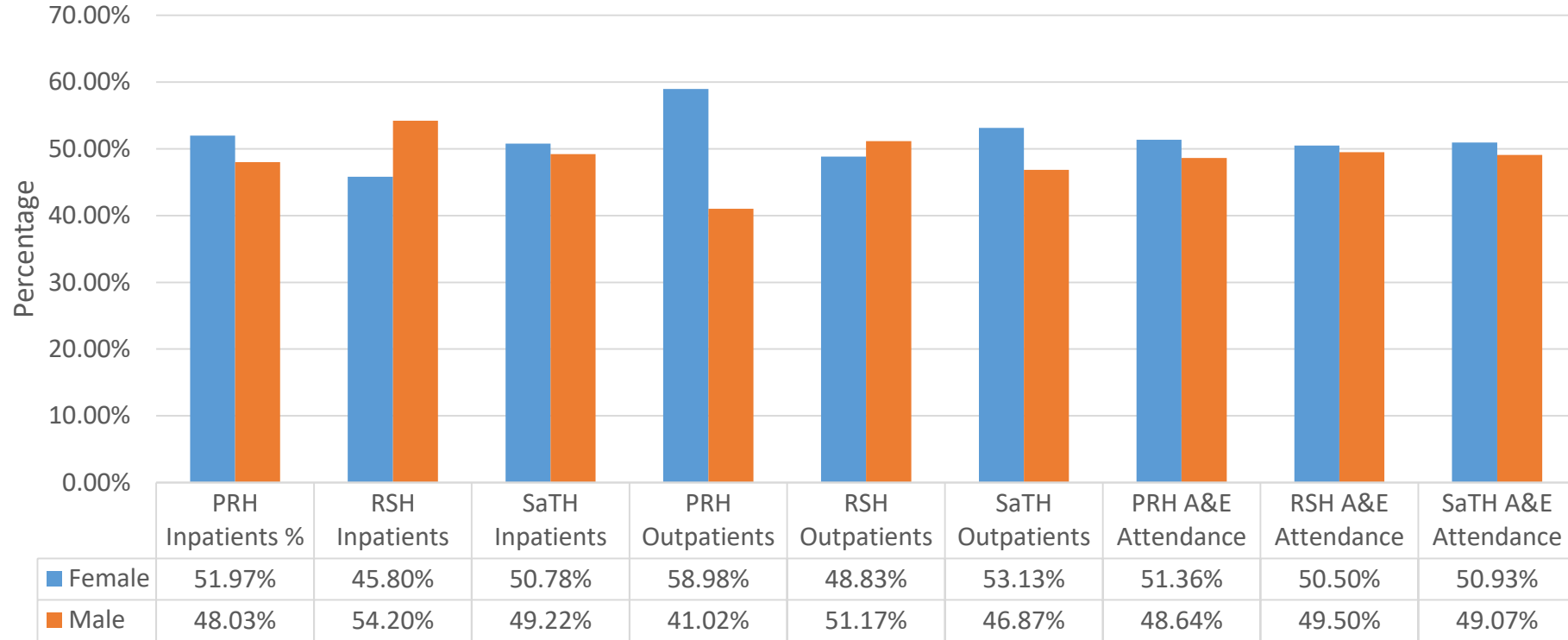
### Admission by Age Vs % of Population 2019



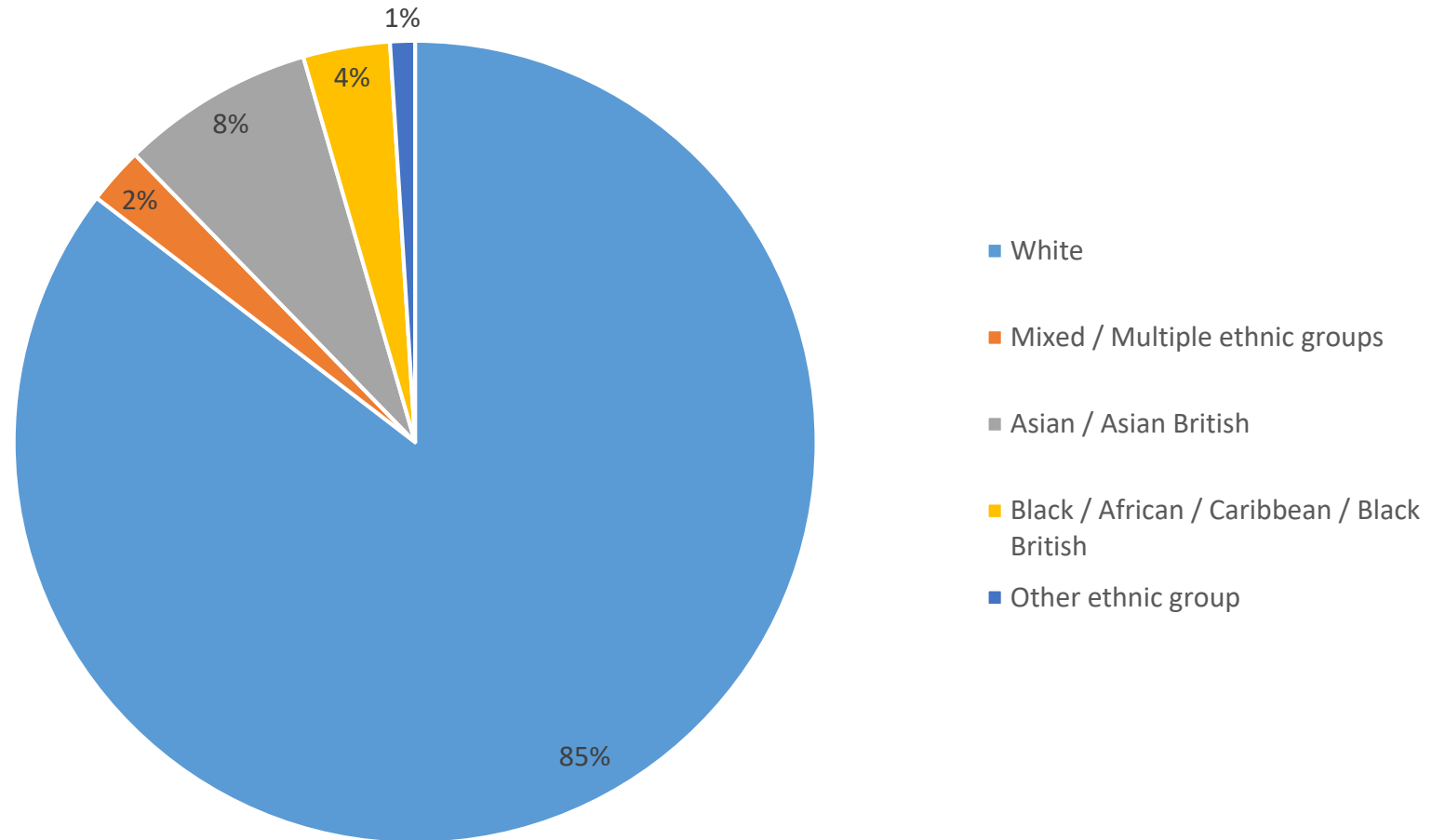
## Missed Outpatients Appointments By Age



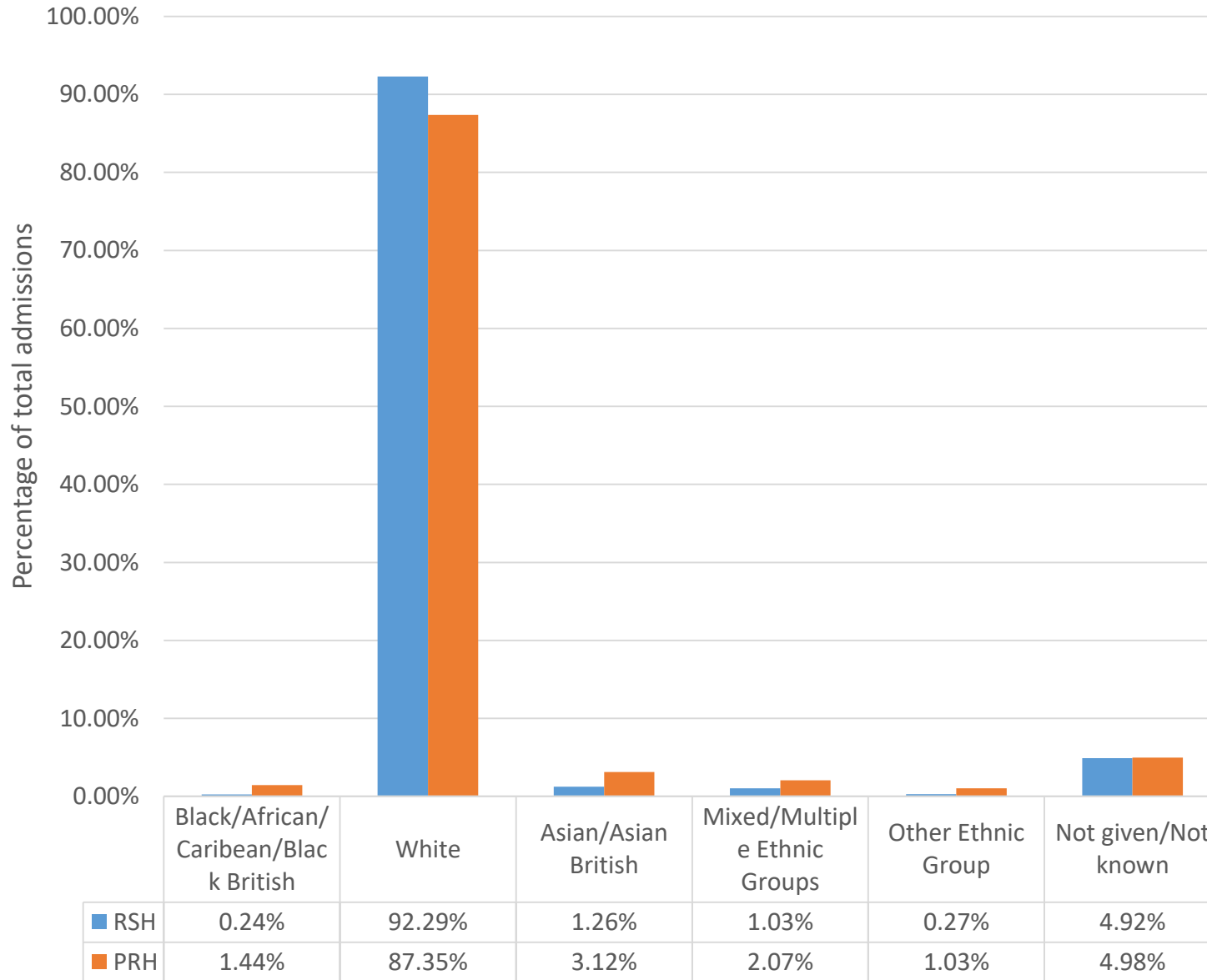
## Patient Profile by Gender



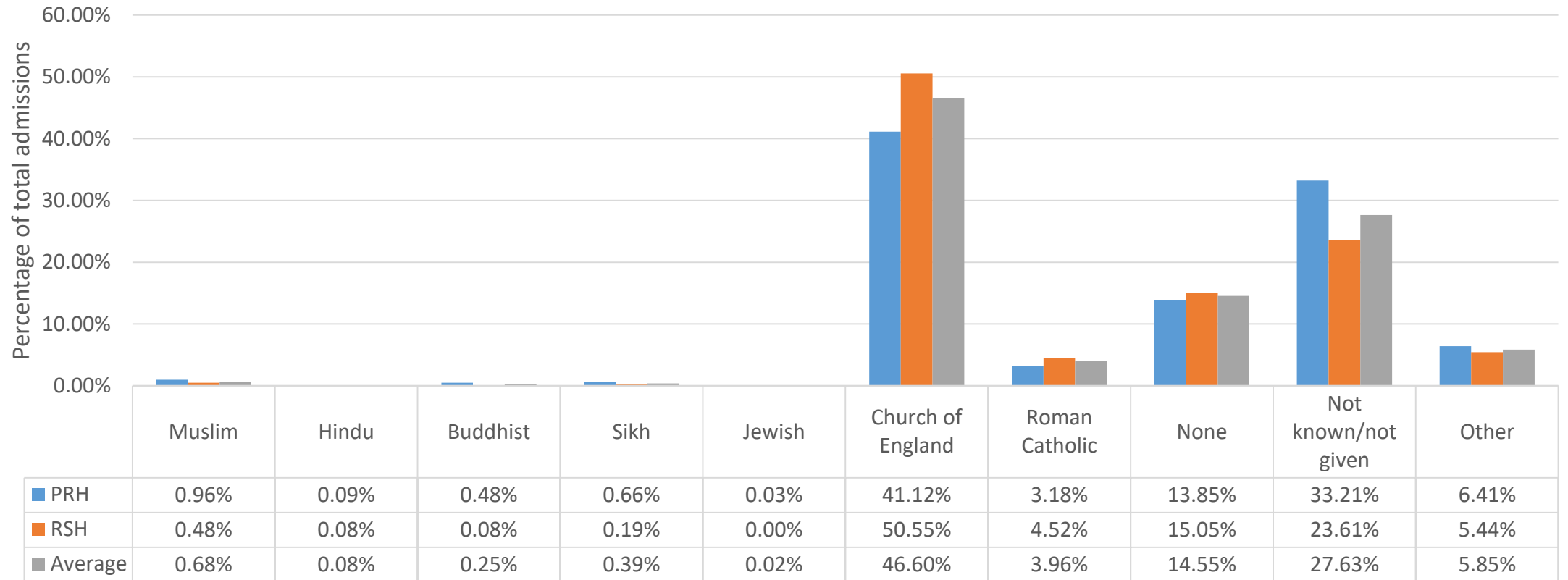
## Ethnicity in England & Wales



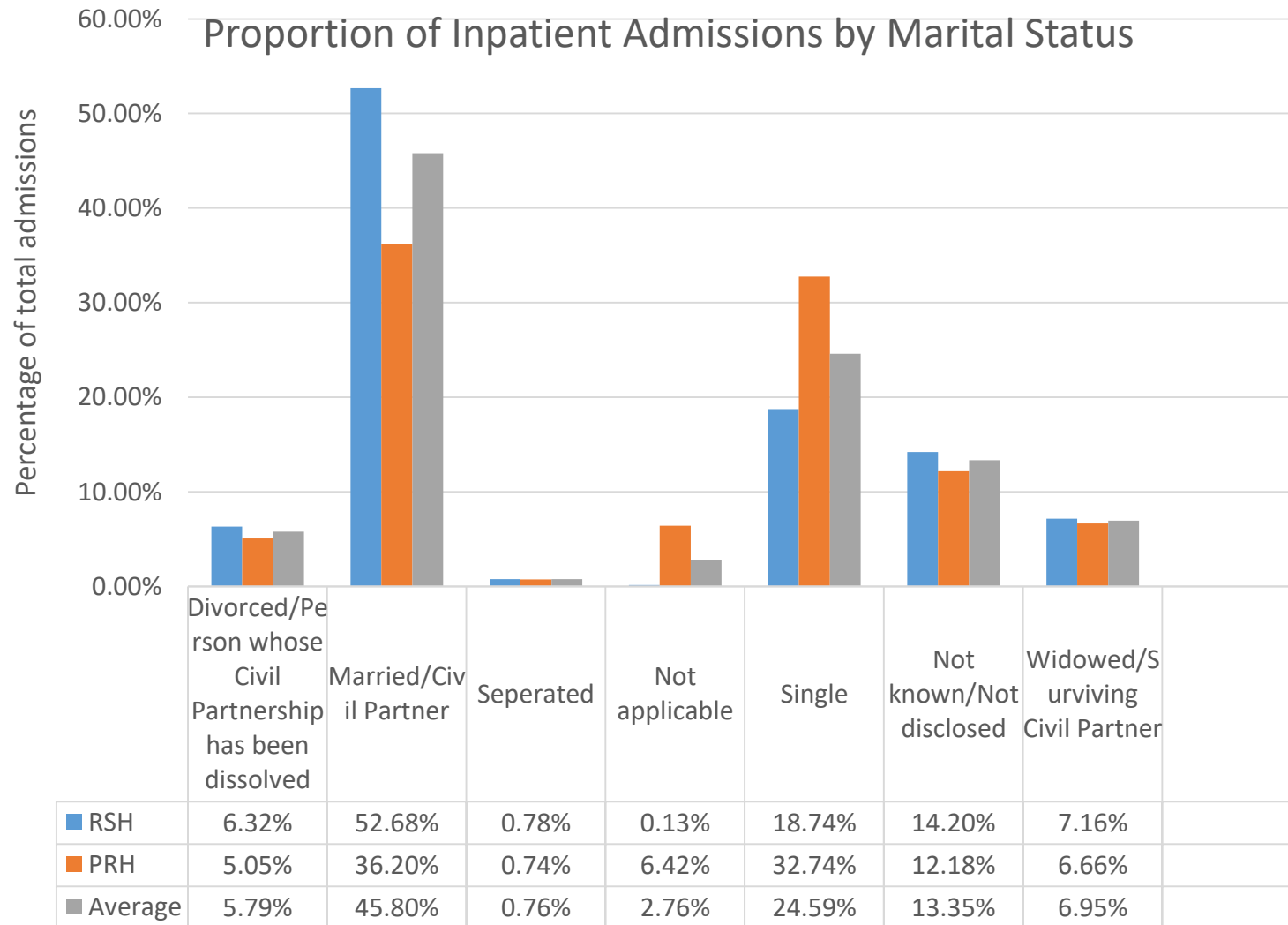
# Proportion of Inpatient Admissions by Ethnicity



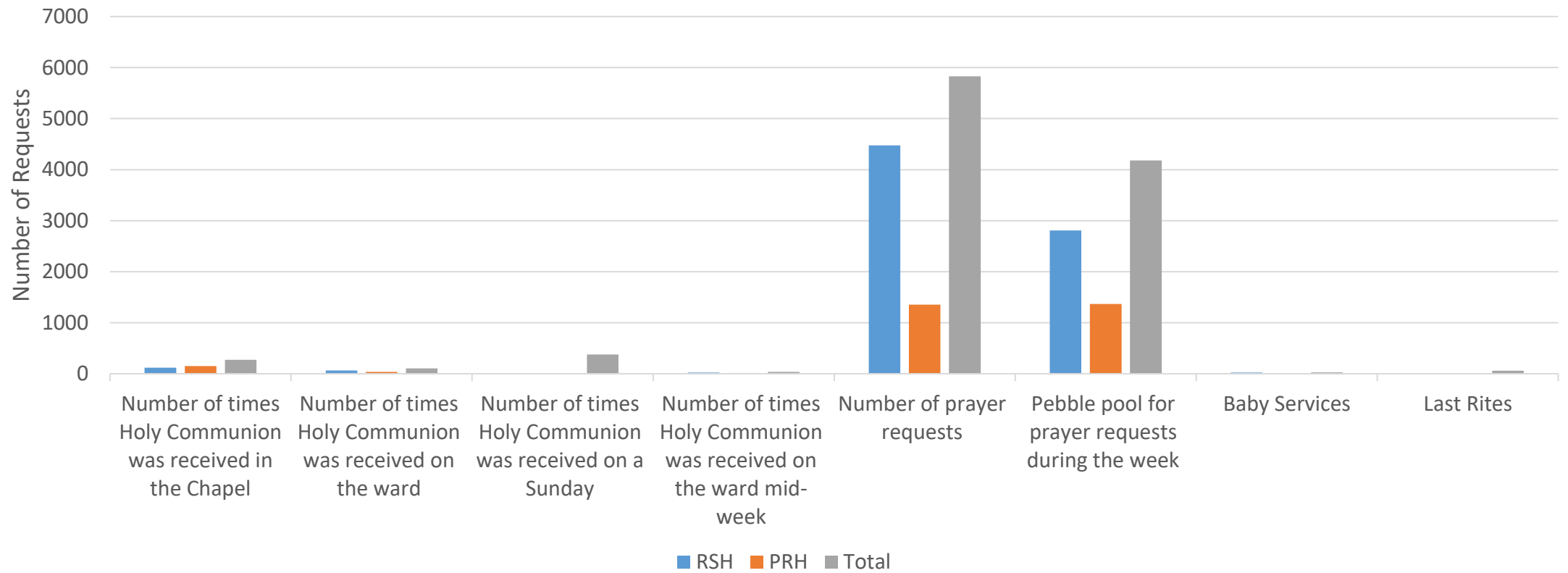
## Proportion of Inpatient Admissions by Religion



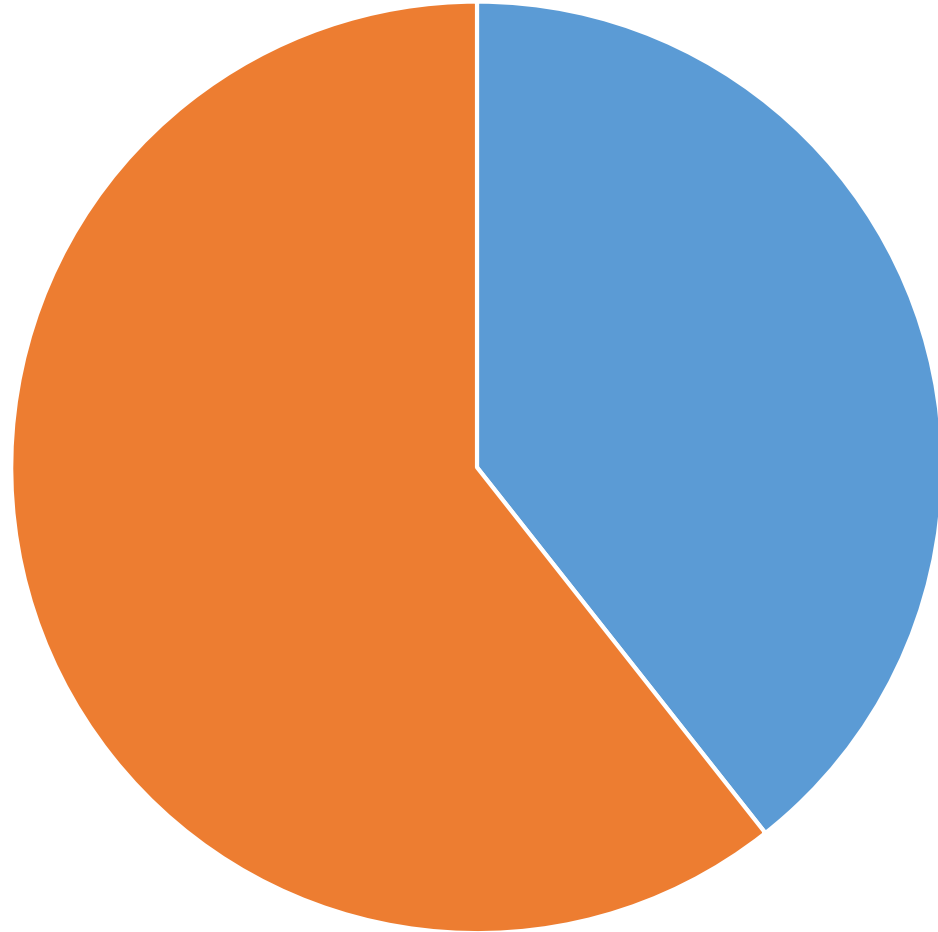




## Chaplaincy Services at The Shrewsbury and Telford Hospital NHS Trust



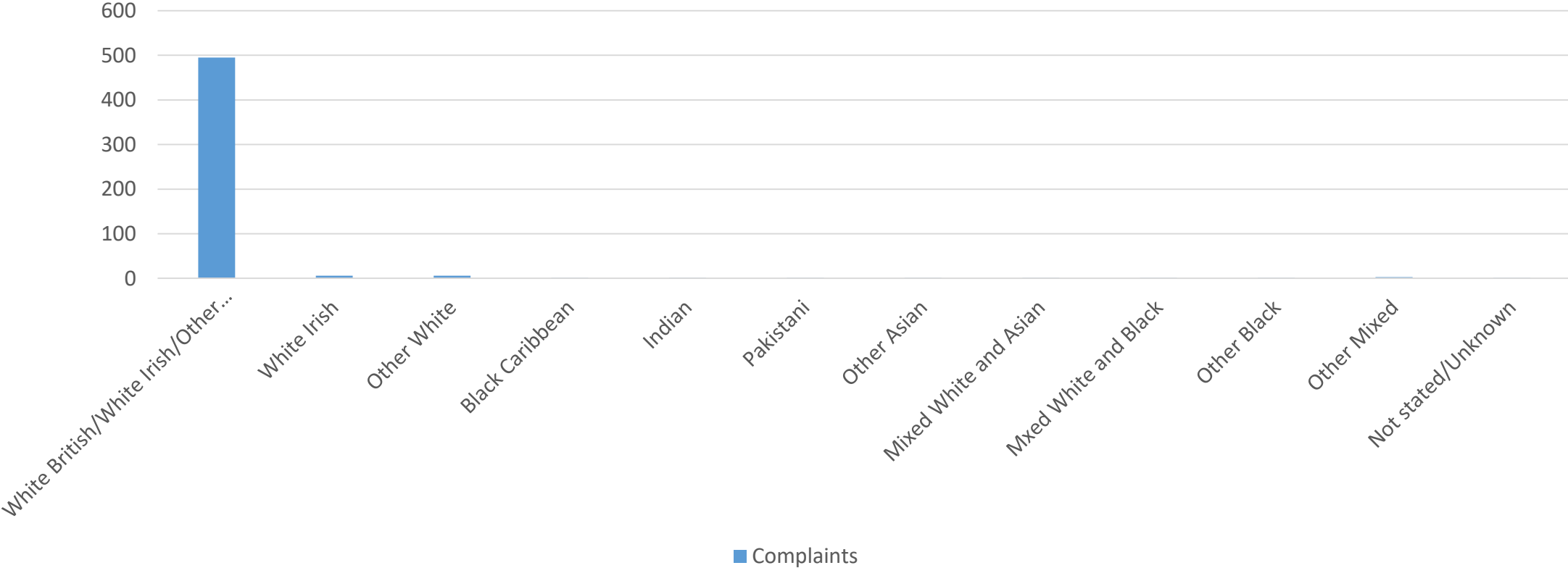
# Complaints



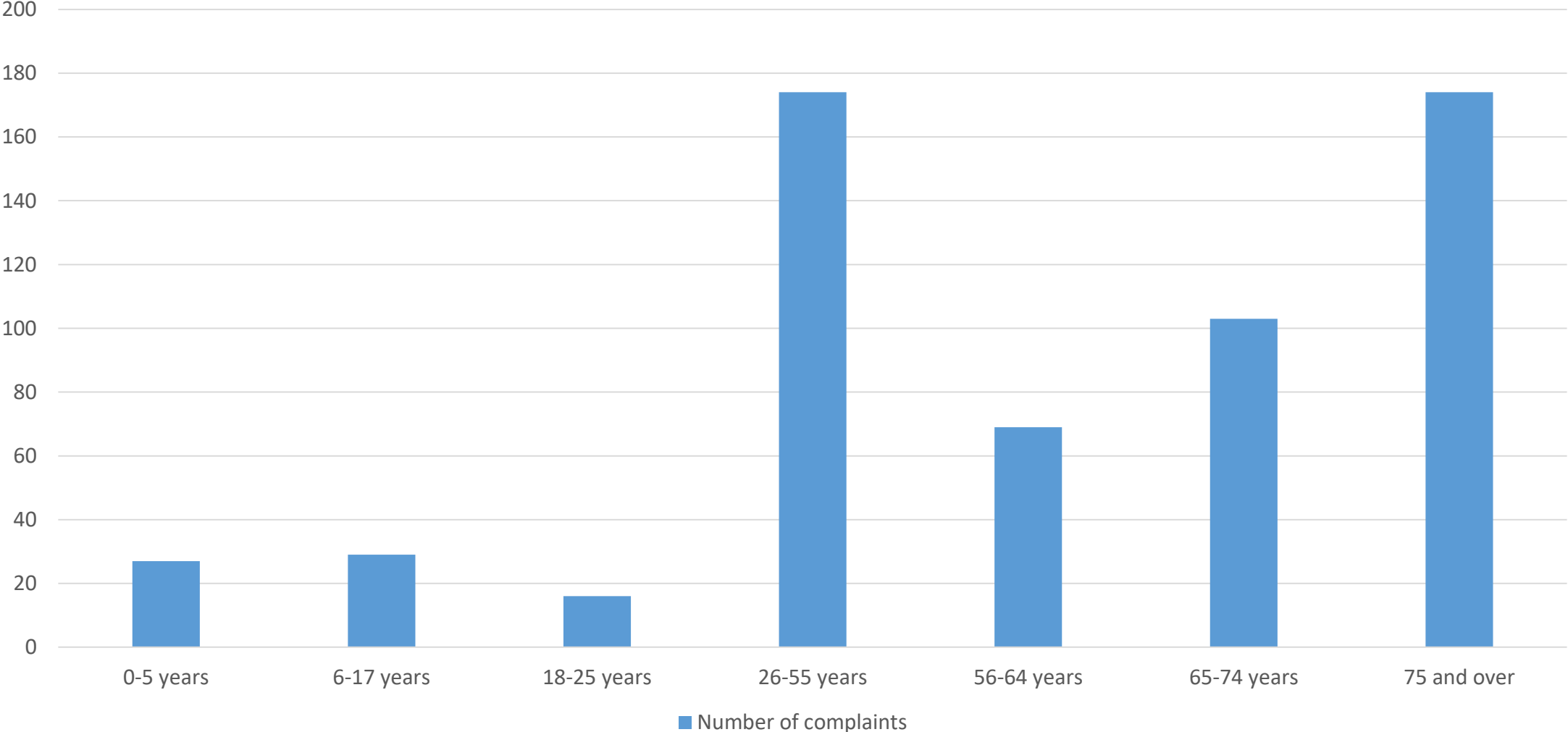
■ Complaints relating to male patients

■ Complaints relating to female patients

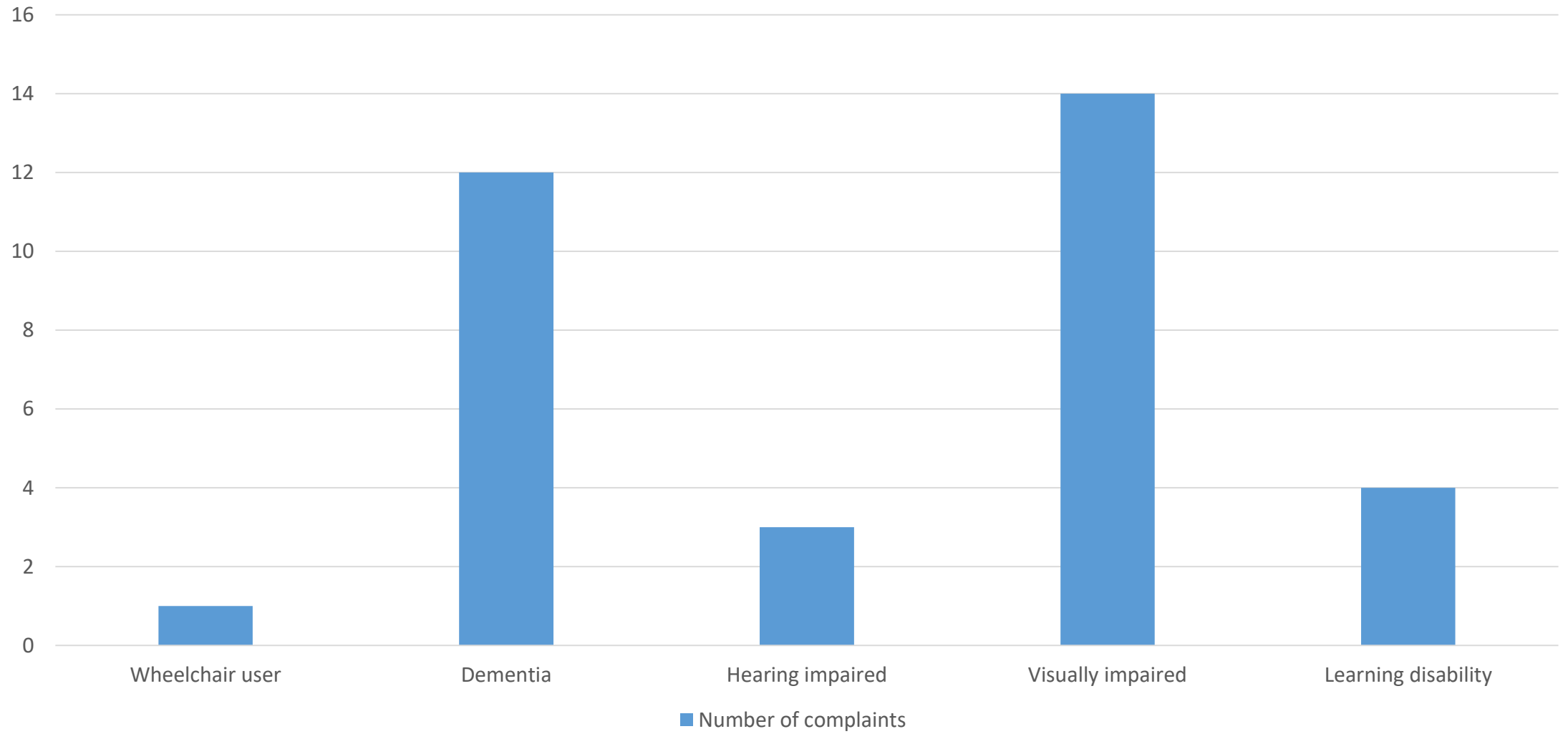
### Complaints by patients ethnicity



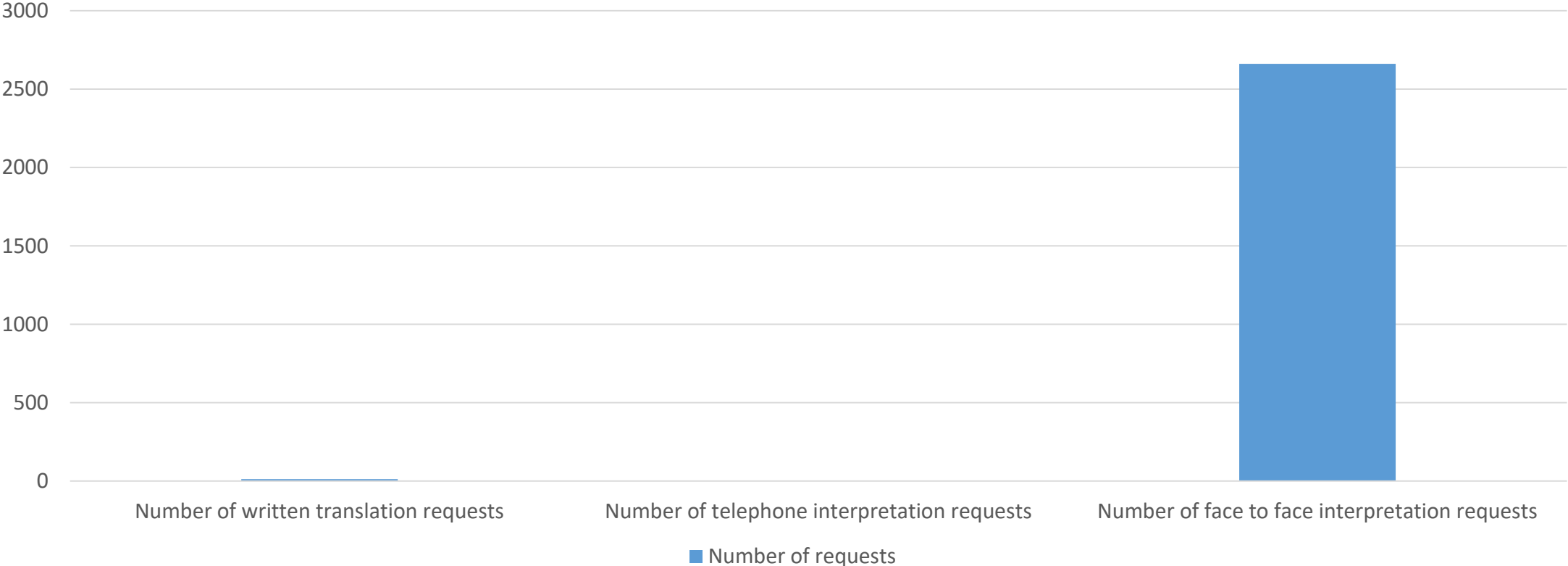
# Number of complaints by patient age



## Number of Complaints by patients disability



# Number of interpretation requests



# A breakdown of the number of interpreter requests by language

- Albanian
- Arabic
- Bengali
- BSL
- Bulgarian
- Cantonese
- Czech
- Dari
- Farsi
- French
- Gujarati
- Hindi
- Hungarian
- Italian
- Kurdish
- Latvian
- Lithuanian
- Mandarin
- Nepalese
- Polish
- Portuguese
- Punjabi
- Pushto
- Romanian
- Russian
- Slovak
- Spanish
- Sylheti
- Tamil
- Turkish
- Urdu
- Vietnamese
- Greek
- Thai
- Twi
- Ukrainian
- Filipino
- German
- Serbian
- Japanese
- Malayalam
- All Languages
- Burmese
- Akan
- Punjabi
- Mirpuri
- Pahari
- Pidgin
- Yoruba
- Hausa



# Number of BSL Translation Requests

