

# Public Participation Report Quarter 4 (Jan-Mar 2022)

Julia Clarke – Director of Public Participation



# Highlights of Public Participation – Q4

## COMMUNITY ENGAGEMENT (for details see slides 5 – 14)

- The Public Participation Department has been supporting our Trust to engage with our local communities on the Hospital Transformation Programme (HTP). The team has organised a number of events including focus groups (aligned to the clinical workstreams) and an About Health Event
- We presented the SaTH approach to engagement at an ICS- led Involving Communities event in February
- HTP Workstream focus groups have been planned over the next two years, which will inform the plans as they develop towards implementation.
- We concluded our recruitment of County and Borough Councillors during February, and now engage regularly with more than 160 councillors across Shropshire, Telford & Wrekin and mid-Wales.
- We have continued to make stronger links with our local communities and seldom heard groups (with 60% of our meeting/events being face to face).
- Our Social Inclusion project is now complete, To read about this project and the outcomes please see the link below: [Our Equality Work - SaTH](#)





# Highlights of Public Participation – Q4

## VOLUNTEERS (for details see slides 15 – 19)

- In October we delivered a Young People's Academy at RSH to 42 young people aged 16-25, all of whom expressed an interest in pursuing a career in healthcare
- We successfully bid to Health Education England to expand our **"Volunteer to Career" programme** - one of only 10 successful bids nationally and have received **£25k** funding. The project, funded by HEE, aims to create a career pathway for volunteers at the Trust. The project is being jointly led by the volunteer team and a clinical lead. This programme will start by focusing on careers within Midwifery. This project is being put forward for the NHS Parliamentary Awards in the Volunteer Award category
- Over 241 young people have accessed our Youth Volunteering scheme (aged 16-25) since last year, supported by a development grant from NHSCT
- Our volunteers responded at short notice to provide additional support to both A&Es during times of high service demand over winter



# Highlights of Public Participation – Q4

## SATH CHARITY (for details see slides 20 – 24)

- Income for the 3 months of Q4 2023 is £33,154 and expenditure for this same period was £49,706
- SaTH Charity's new Client Relationship Management system (CRM) is up and running and we are starting to build a database of supporters – who we can now keep updated with regular news on SaTH Charity. To date we have **657** SaTH Charity Supporters
- SaTH Charity had a meeting with a legacy consultant to understand more about legacy giving. The team are now creating a 5 year strategy to raise awareness around gifts in wills.
- SaTH Charity has held a number of sessions for fund advisors to provide a greater understanding of the charity and how funds can be unitised. This quarter the final session was held with fund advisors from Medicine and Emergency



# COMMUNITY ENGAGEMENT (1): Public Assurance Forum 3 April 2023

- The Public Assurance Forum (PAF) met on 3<sup>rd</sup> April 2023, with good member representation from community members and divisional teams.
- **External membership of the Forum includes representatives from: Healthwatch Shropshire, Healthwatch T&W, Community Health Council which is being replaced by Llais (Voice) from April 2023, Shropshire Patient Group, Telford Chief Officers Group (COG), Telford Patient First, Maternity Voices Partnership, Shropshire Voluntary and Community Sector Assembly, Powys Association of Voluntary Organisations (PAVO), Health and Wellbeing Board, Montgomery Health Forum.**
- Key Items that were discussed at the Forum included:
  - A **new Joint Chair** of the Public Assurance Forum was agreed: **Counsellor Joy Jones**, County Councillor of Newtown East Ward
  - **Terms of Reference** have been updated to include:
    - Publishing the agenda and papers on our Trust website following approval at SLC
    - Papers will be sent to all Deputies as well as nominated core members
    - To add contact details for member organisations on our public website
    - Membership is also being reviewed
  - **HTP Update:** A brief update on the Hospitals Transformation Programme was given by Jenny Fullard (Chief Communications Officer), which included an overview of the engagement which has happened to date. It was explained that public engagement was currently on hold due to the national pre-election protocol but we will re-commence our engagement with the public in mid May – starting with an HTP About Health Event on Tuesday 9 May

# COMMUNITY ENGAGEMENT (2): Public Assurance Forum 3 April 2023

- **SaTH Improvement Hub and Public Involvement:** James Owen, Deputy Director of Education and Improvement, gave a presentation on the SaTH Improvement Hub and the current work they are undertaking. Members raised the issue of involving patients and public in improvement work at SaTH since COVID19. Prior to COVID19 members stated that the public and patients were actively involved in improvement projects and would often bring a different perspective to service changes. James advised he would go back to his team to look at how they can incorporate patient and public involvement into their work. It was agreed that the Public Participation team would work with the Improvement Hub to look at more opportunities to involve our communities
- **The 'Big Conversation', ICS update** – Kate Manning (Head of Communications and Engagement, ICS) updated PAF on their engagement on the 'Big Health and Wellbeing Conversation' which they launched in March 2023. This will help inform their Joint Forward Plan for the next 5 years. The ICS have held a number of community listening events, which Kate advised has had a mixed take up in attendance – the events where there were existing concerns about health services in that area had a high attendance rate. PAF members discussed how attendance could be increased at events and how for future events PAF members could support the dissemination of information to promote events
- **Social Inclusion Report** – Following a successful bid application to NHSCT, the Trust was able to fund a Social Inclusion Facilitator for 12 months to work with our seldom heard communities. Following the completion of the project an end of project report was submitted to PAF. The report outlines the seldom heard groups that the Trust engaged with over the 12 month project and the outcomes from this. PAF members noted the importance of engaging and working with our communities who may not typically engage with us through “normal” engagement channels. It was noted that a substantive Public Participation Facilitator (Engagement and Inclusion) had been appointed to continue with this important work.
- **Service Changes** - The Forum welcomed the comprehensive update on the service changes in Q4 supported by the Public Participation team, including:
  - PRH renal dialysis relocation
  - Outpatient Echo Cardiography service (temporary change).
  - Mobile Breast Screening Unit – Market Drayton and Bridgnorth
  - It was noted by PAF members the positive outcomes of these service changes and how engaging with the public had helped in addressing issues that were concerning the public.



# COMMUNITY ENGAGEMENT (3): Public Public Assurance Forum 3 April 2023

- **Divisional Updates** – Written divisional updates were provided by Women & Children, Medicine & Emergency, Clinical Support, Surgery, Anaesthetics & Cancer, Patient Experience. Each update was presented by a Divisional representative to the PAF. The updates focused on how the Divisions involved patients and the public with their work.
- **Member updates:**
  - Healthwatch T&W – the contract for Healthwatch T&W has recently been out to tender. The contract was awarded to Engaging Communities Solutions (who run a number of HW's in the East and West Midlands). The change of provision started from the 1<sup>st</sup> April 2023
  - Healthwatch Shropshire have launched a survey for the public on the handling of complaints within health care. The survey has been developed with support from local NHS Trusts, including SaTH.
  - Healthwatch Shropshire are currently drafting a report following an online survey last year on people experience of seeking a referral to secondary/specialised care.
  - Shropshire Patient Group have requested that papers from PAF are available on the Trust's website so that the public and members of organisations are able to keep updated and for greater transparency. It was agreed at PAF that the agenda and papers would now be published online following the meeting, subject to approval from SLC.
  - The Director and Head of Public Participation had a meeting with Shropshire Patient Group prior to PAF to discuss the purpose of PAF and also their concerns around the lack of engagement in projects and programmes of work at SaTH. It was agreed that James Owen (Deputy Director of Education and Improvement) would be invited to attend April's PAF to update on Patient and Public engagement in improvement work and that the Transformation lead would be invited to a meeting later in the year.
- **Supplementary information:**
  - **A supplementary information pack was provided to PAF members for information and included:**
    - The first year's 'Plan on a Page' for community engagement, volunteers and SATH Charity was presented to the Forum with an update on Quarter 4 in relation to the actions.
    - Draft Quarterly Board report presented
    - The Trust IMPACT magazine issued by the Transformation Team)

# Section 242 duties– Service changes (1)

## Breast Screening Mobile Unit (Market Drayton & Bridgnorth) temporary service change – COMPLETED

- A temporary service change was made to the county mobile breast screening unit going to Market Drayton & Bridgnorth in 2022.
- There was a backlog of clients who were waiting to be invited for their NHS breast screening, this is due to delays during the first wave of the pandemic. 17,725 women were overdue their invitation for breast screening. :
  - Market Drayton – 2669
  - Bridgnorth – 4235
  - Shrewsbury – 10,821
- To clear the backlog of 17,725 women in these areas who required their breast screening appointment, we invited to attend their appointment at one of our main hospital sites – with extended our opening hours to evenings and weekend to support patients attending appointments

Following engagement with the public around this service change (supported by the Public Participation team) the following was implemented:

- Free car parking on the hospital sites is being offered to women from the affected areas
- Following appointment letters being sent to women from Market Drayton and Bridgnorth, the team have monitored appointment uptake.
- Community transport organised for women via Community Wheels. Women came with friends and some women treated it as a day for an outing with friends.
- Following our initial engagement we have met with the Market Drayton Patient Participation to feedback to them
- All outstanding women have now been invited by 2022 and the mobile unit will return to Market Drayton and Bridgnorth in 2025 as part of it's 3 year cycle

The detail of all service change proposals and engagement can be found at [Services Changes and Developments – SaTH](#)





# Section 242 duties– Service changes (2)

## Outpatient Echocardiography, temporary service change (Update)

- In November 2022 the Cardiorespiratory service wait time for echocardiography was at 11 weeks with only 54% of patient being seen within the 6 week National Access Target for diagnostics.
- As a result of this, the service made the decision, agreed by the Trust, its system partners and through public engagement (supported by the Public Participation team) to temporarily relocate the echocardiography service from the Royal Shrewsbury Hospital site to the Princess Royal Hospital at Telford. During this time a dedicated clinic was held at RSH for our Welsh patients until the backlog is cleared, initially weekly and then fortnightly.
- The Trust will continue to provide a daily inpatient echocardiography service at the Royal Shrewsbury Hospital (no change to current service provision).
- The temporary relocation commenced on 16<sup>th</sup> January 2023 and has now (17/3/23) been in place for 9 weeks.
- The current echocardiography performance against the National Access Targets for diagnostics is 82%
- This represents a 28% improvement in performance. The service is on target to be back within the 95% National Access Target for diagnostics before the end of April.
- The service continues to monitor its performance weekly to provide local and national assurance that the 6 week National Access Target will be met

**The detail of all service change proposals and engagement can be found at [Services Changes and Developments – SaTH](#)**



# COMMUNITY ENGAGEMENT

The Community Engagement team hold a series of community meetings where the public across Shropshire, Telford & Wrekin and Powys are invited to join us virtually to find out more about their hospitals, which includes:

- **Monthly email update** – An email update to our 3600+ members and organisations
- **Community Cascade** – this is delivered twice a month following feedback from the public requesting an additional session in the evening
- **About Health Events**– There is an ongoing series of virtual health events for staff and the public.
- We concluded our recruitment of County and Borough Councillors during February, and now engage regularly with more than 160 councillors across Shropshire, Telford & Wrekin and mid-Wales.
- This Quarter we have increased the number of events the community engagement team have attended with over 60% of our meetings and event now being face to face.
- We presented the SaTH approach to engagement at an ICS- led Involving Communities event in February and were commended for the comprehensive and inclusive approach we have adopted



## Community Members

Total at 31/03/23 **3674** ↑  
Joined in Q4 **362** ↑



## Organisations

Total at 31/03/23 **356** ↑  
Joined in Q4 **42** ↓



## Community Events

Held in Q4 **7** ↑  
Attended in Q4 **56** ↑

# Getting Involved with HTP

The Public Participation Department has been supporting our Trust to engage with our local communities around the Hospital Transformation Programme (HTP). The team has organised a number of events including:

- **Quarterly focus groups** which are aligned to the four clinical workstreams. Workstream focus groups have been planned over the next two years which will inform the plans as they develop towards implementation. We are also planning focus groups to help shape the retail offer in the new front entrance at PRH and to look at transport issues. The first focus groups were held in February and March and were well-attended. We have also attended local health groups to update. Focus group presentations, actions and Q&As from all four focus groups are published in the public domain and can be found here: [HTP Focus Groups - SaTH](#)
- **Quarterly *About Health* events**, the first event this year in January was successful with over 100 individuals attending this online event. Future sessions are being arranged on a quarterly basis and we will publish these in our monthly newsletter update. The next About Health event is on the evening of **Tuesday 9 May 2023**
- The About Health event in January was recorded and is available to view here: [About Health Event: Hospitals Transformation Programme - 24.01.23 - YouTube](#) Since the presentation has been uploaded it has been viewed by 389 people
- All Q&A submitted for the event are available to review: <https://www.sath.nhs.uk/news/http-about-health-event/>
- We have supported the Divisions to develop their Equality and Health Inequality Impact Assessments as part of the Outline Business Case



# HTP engagement in Q4

- Over the last five months then Public Participation team have involved the following groups in the development of the OBC by providing updates and opportunities for feedback, both on our communications and involvement approach and that of the wider programme:
  - The Public Assurance Forum at SaTH (09.01.23, further updated scheduled for 03.04.23)
  - Community Health Councils for Montgomeryshire and Powys (17.01.23, 19.01.23)
  - Integrated Care Board Equality and Involvement Committee (18.01.23)
  - Monthly Community Cascade
  - Community Connectors Powys (09.02.23)
  - AF Veterans Drop-Ins
  - Joint Health Overview and Scrutiny Committee (13.02.23)
  - Shropshire, Telford and Wrekin Involvement and Insight Group (16.02.23)
  - Shropshire Patient Group (21.02.23)
  - Community Connectors Shrewsbury (26.02.23)
  - Telford Patients First (01.03.23)
  - Maternity Voice Partnership (involved in focus groups and information shared via MVPs and the SaTH maternity social media account)
  - Shropshire Voluntary and Community Sector Assembly (09.03.23)
  - Shropshire, Telford and Wrekin Big Health and Wellbeing Conversation
  - Shawbirch Patient Participation Group (09.01.23)
- Working with our Community engagement social inclusion officer, and partners we will further involve seldom heard groups and groups representing health inequalities. Our engagement with our seldom heard communities will be informed by our Health Equality and Quality Impact Assessments (in development, to be signed off by the Clinical Assurance Group).

# HTP Focus groups

Further focus groups are taking place in May and June directly linked to each of our workstreams

**Urgent and Emergency  
Care and Medicine**  
25 May  
10:30 – 13:30

**Planned care: Surgery,  
Anaesthetics and  
Cancer**  
6 June  
10:00 – 12:00

**Women and Children**  
5 June  
10:00 - 12:00

**Clinical Support  
Services**  
21 September  
11:00 – 13:00

We have invited a range of community groups of people with or representing people with recent, lived experience that can help to inform our plans as well as asking people to sign up to their specific interest group.

There will be further focus groups and discussions over the three years, including on the new retail space at PRH and travel & transport.

# Next Steps for Involving the public with HTP

- Public focus groups have been arranged for the four HTP workstreams in May/June 2023
- Each focus group, will be tailored to individual developments within the service area and work to the timeframes within the wider programme. Ongoing discussions will cover:
  - What questions do people have?
  - What will work well under the clinical models?
  - How do we improve/optimize the patient experience?
  - Is there any potential positive or negative impact we need to consider?
- Over the coming months we will seek enhance our focus groups by recruiting further people to provide balanced and relevant feedback. This includes the following:
  - Patients (recent experience and future).
  - Carers and partners (for example maternity).
  - Health and care professionals.
  - Seldom heard groups/inequality groups or their representatives.
  - Representatives from SaTH's Public Assurance Forum (who represent many voluntary/patient groups).
  - Interested parties and individuals.



# COMMUNITY ENGAGEMENT - Social Inclusion

A gap analysis of our seldom-communities has been undertaken and an action plan has been developed with a quarterly update provided to the SaTH's Public Assurance Forum. The Social Inclusion project Report has also been taken to April's Public Assurance Forum, please see the link to the report: [Our Equality Work - SaTH](#).

Areas of focus in Quarter 4 included:

<b>Rurality</b> – attending a meeting of VCS groups at the Cavalier Centre in rural South Shropshire where we signed 17 organisations to the Get Involved Project and gave a presentation on the HTP and the Focus groups.	<b>LGBT+</b> - met with staff at the Safe Ageing No Discrimination (SAND) office to discuss their project and how we can help them in their goal to improve the experience and increase the expectations of LGBT+ people as they age in Shropshire and Telford & Wrekin.	<b>Powys</b> – attended a meeting of the Powys Association of Voluntary Organisations (PAVO) Community Workers Network and gave a presentation on how to get involved with the HTP focus groups. We have also been listening to and talking with service veterans and their advocates in Newtown and Welshpool
<b>Urban deprivation</b> – we attended a Department of Work & Pensions (DWP) team meeting at Titan House in Telford as part of our actions to support people living in areas of urban deprivation into volunteering and employment.	<b>Rural deprivation</b> – we attended a DWP jobs fair in Newtown, Powys as part of our actions to support people living in areas of rural deprivation into volunteering and employment	<b>Young People</b> – talking with students and staff at Telford College to discuss membership of the Get Involved Project and meeting with South Shropshire Youth Forum to help plan the 2023 Youth Conference.

# COMMUNITY ENGAGEMENT:

## Questions from Trust Board meetings

We look to identify any trends in questions to the Trust Board so that we can be responsive in planning future engagement events with our local communities. All eligible questions submitted to the Trust Board from the public are published on our website - [Public Questions Log – SaTH](#)

- During Quarter 4 **no eligible\*** questions were submitted to the Trust Board
- All eligible questions submitted to the Trust Board from the public are published on our website - [Public Questions Log – SaTH](#)

\* i.e. relevant to an agenda item and within 10 days of the meeting



# VOLUNTEERS - Volunteers' Highlights

**We have 353 active volunteers** at the Trust.

- We are relaunching our EOLC volunteer scheme with the EOLC team with an induction planned on the 19<sup>th</sup> April. 7 volunteers are signed up so far.
- Our volunteers responded at short notice to provide support to A&Es during times of high service demand and we had volunteers helping patients complete Friends and Family Test (FFTs) in our ED in Shrewsbury
- We delivered a Focus Group for the Discharge Lounge (DL) with 19 volunteers attending plus 2 members of the DL Team. This engagement is important to show volunteers how valuable they are, to understand the role better and make any suggested improvements to support recruiting further volunteers.
- The Team delivered a talk to 13 people at Shropshire Council's Employment Services who were interested in finding out more about how job seekers can become volunteers to gain the relevant skills to enter a career within the NHS.
- The Volunteers team also met with the regional social prescribing link to discuss how we can support people, who may require additional support, to volunteer with us.

## Quarter 3

New applications received

90

Volunteers completed the application process

67

Total Active volunteers

353

Total hours

5,768

Volunteers stopped volunteering

30



# Volunteer's to Careers- HEE funded Project

The Public Participation Team has been awarded £25k to develop a Volunteers to Careers programme at Trust.

- The project, funded by HEE, aims to create a career pathway for volunteers at the Trust. The project is being jointly led by the volunteer team and a clinical lead. This programme will start by focusing on careers within Midwifery.
- The aim of the programme is to support a minimum of 25 volunteers into an NHS Career and to provide them with bespoke knowledge and skills for them to apply for a career in health.
- As part of the programme, they will receive a number of bespoke sessions on interview skills, completing a successful NHS application and CV
- Feedback from HEE and Helpforce (Helpforce are a charity who support volunteering in health and social care) has been very positive on the project progress and they have asked to use our Project Scope and promotional material as examples to other Trusts.
- A webpage for expressions of interest is now live with over 25 people registering so far. We held a Find Out More online event on the 7<sup>th</sup> March which followed by an Induction Event at PRH on 4<sup>th</sup> April to welcome the first Cohort of VTC volunteers.
- This project is being put forward for the 2023 NHS Parliamentary Awards in the Volunteer Award category



# VOLUNTEERS -Young People's Academy

The team delivered the Young People's Academy at the SECC, at RSH in February.

**42 young people** aged 16-25, all of whom have an interest in pursuing a career in healthcare.

The day included:

- Understanding the NHS
- Volunteering presentation
- A first aid session (provided by St John Ambulance)
- Sighted Guiding session
- Getting Involved at SaTH
- Hospital Transformation Programme
- Routes into NHS Careers

## *Feedback from Participants:*

*"I really enjoyed learning about the different pathways and the NHS attributes and values"*

*"I loved the sighted guiding as that was not something I had done before"*

*"The routes into the NHS and the volunteering scheme I found really useful because it was helpful in knowing how to get involved and invested in my future"*



# NHSCT Funding – Youth Volunteer Project

SaTH is one of only 16 Trusts to be awarded funding to focus on young people, aged 16-18 who may experience barriers to volunteering. The funding for the project ends on 31/03/2023

- Since the scheme started 241 young people (aged 16-25) have volunteered through this scheme
- 42 young people attended our **Young People's Academy** on 23<sup>rd</sup> February who were current volunteers, and those considering either a volunteering role or a career in healthcare. Feedback from the event has been very good.
- The Marches, Oswestry Careers Fair- The volunteers team visited The Marches Careers Fayre and spoke to a number of enthusiastic young people who would like to volunteer at our hospital.
- In the last Quarter we launched a digital media campaign to encourage young people to apply to volunteer at SaTH. The campaign included a paid advert campaign using google adverts and a social media campaign across Facebook and Instagram. In this period, our Volunteering webpage received 5,207 page visits, compared to 2,001 in the same period in 2021, which indicates the effectiveness in the campaign's ability to encourage visits to our website.





# VOLUNTEERS - Volunteer Roles

- **End of Life Volunteers** - We are relaunching our EOLC volunteer scheme with an induction planned on the 19th April. 7 volunteers are signed up so far.
- **Activity Volunteers** – 2 x inductions took place to introduce volunteers into the new “activities” role on ward 28 and ward 11; the encourages patients to become more active. 15 volunteers have been inducted and 7 of those have started.
- **ED Friends and Family Test (FFT)** – with support from the ED and Patient Experience team, we delivered a training session for the new Patient Support role in the Emergency Department to support the completion of FFTs.
- **Plaster Room** - The Volunteer Team are working to reintroduce a volunteer placement within the plaster room at PRH.
- **Multi Agency Discharge Event (MADE)** – Volunteers gave 112 hours supporting the ‘Home for Christmas’ discharge event in December.



# SaTH CHARITY - Highlights

- Income for the 3 months of Q4 2023 is £33,154 compared to £136,031 in the same period last year. Expenditure for the same period was is £49,706 compared to £121,068 in 2022
- SaTH Charity's new Beacon Client Relationship Management system (CRM) is up and running and we are starting to build a database of supporters – who we can now keep updated with regular news on SaTH Charity. To date we have **657** SaTH Charity Supporters. This new database system enables us to now send thank you cards centrally for most charitable funds. This ensure that all donors (for whom we have contact details) are sent a thank you. A gift aid declaration is also sent as this could raise additional revenue for the Charity
- SaTH Charity, supported by Non-executive Directors, have held a number of sessions for fund advisors, to provide greater understanding of the charity and how funds can be utilised to support patients. In this quarter we held the final session with fund advisors from Medicine and Emergency
- SaTH Charity had a meeting with a legacy consultant to understand more about legacy giving. The team are now creating a 5 year strategy to raise awareness around gifts in wills.



Shrewsbury and  
Telford Hospital  
Charity

# SaTH CHARITY - Highlights

- Events company PNP Events Ltd had over 4,000 cookies leftover from their Christmas 'Polar Express' train ride. Each year they donate the surplus to a charity and this year SaTH was the lucky recipient. The cookies were given out to staff and volunteers by SaTH Charity Volunteer Annie who delivered them to RSH, PRH, Shrewsbury Business Park and Fertility at Severn Fields Medical Village.
- Dr Pamela Sturgess ran an additional Art Class for staff supported with refreshments from SaTH charity
- Our Small Things Fund is partly funded through the staff lottery launched by the team supports staff by providing additional items to make their work environment a little bit more comfortable. Items purchased this quarter include fridges, coffee machines, radios, hot water flasks, water containers. We will be looking at taking the Pennies from Heaven scheme (pennies from pay cheques automatically donated to SaTH Charity) in-house in the Spring to further support this work





# SaTH CHARITY - Highlights

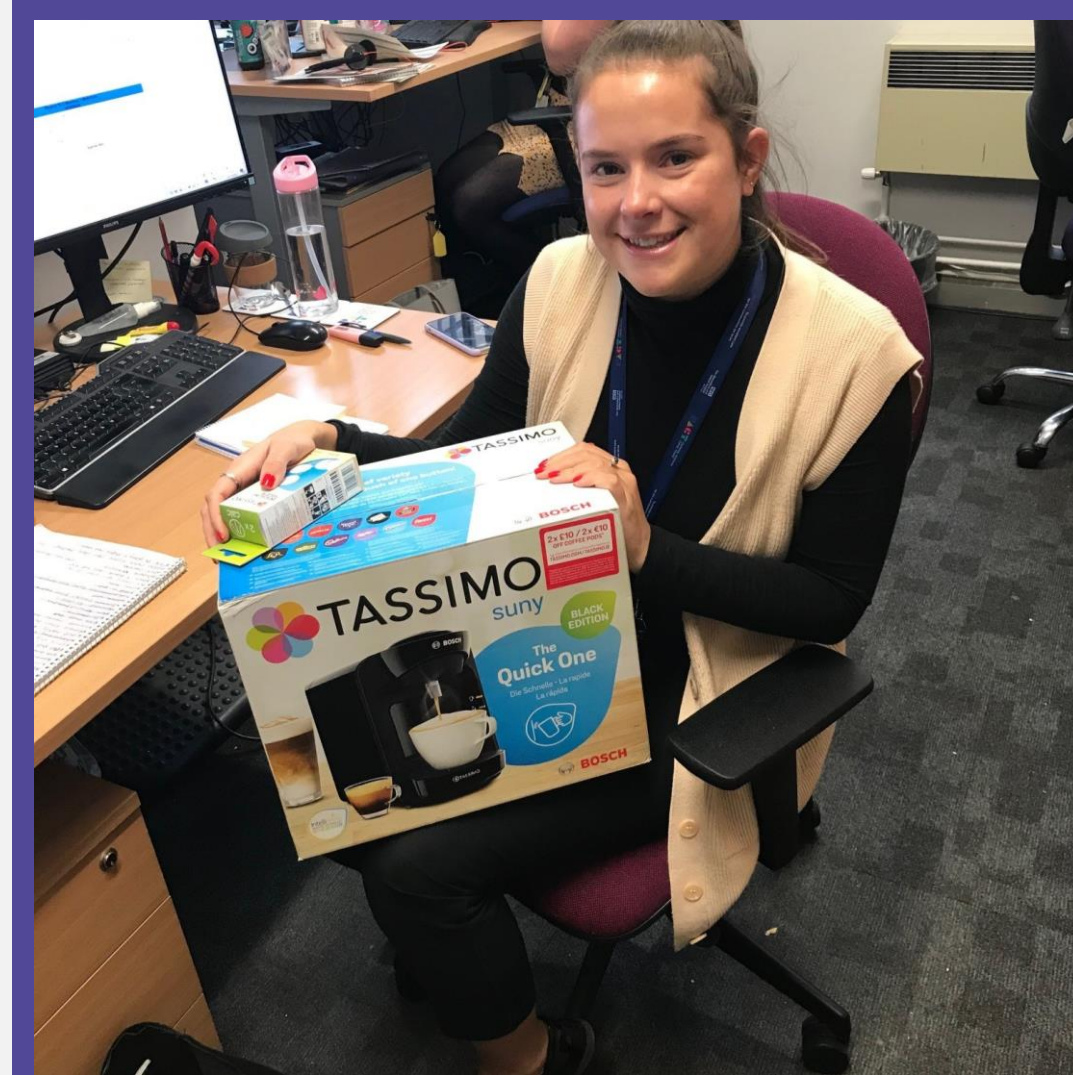
## Impact Statements:

*"I just wanted to say a huge thank you for providing the items for the team, it will make a huge difference to us and I am very grateful. Thank you again. Kind regards, Emma"* -  
**Midwife/Lactation Consultant RSH**

*"I just wanted to share some feedback with you. One of the phlebotomists just told me that a patient who could hardly walk, danced her way into her room today singing along to the radio you provided."* – **Andrea Granger, Phlebotomy Manager**

*"This is wonderful news, thank you so much. I know that the Therapy Team will be absolutely thrilled. I can confirm that the SaTH Charity logo has taken pride of place on the back of the A6 booklet."* - **Rachel Hanmer, Improvement Hub Administrator**

*"Just a quick thank you to say what a lovely surprise the large polar express cookies were. They were very yummy and hugely appreciated. Many thanks."* **Jayne Beedles, Ward Clerk**





# SaTH CHARITY - Fundraising

- Martha, a nurse at SaTH, and her partner Ben, have raised over £1500 for bereaved parents in hospital after they lost their son George at 21 weeks gestation. The money will go towards Wellbeing boxes which are called 'Love from, George', and include an array of toiletries for parents, a hot water bottle teddy, cosy blanket, water bottle, grief book, cosy socks, notebook and pen, resources to access help online and a voucher for the hospital cafe to get a hot drink or cake.
- Pictured is fundraising Ian Griffiths who ran the Oswestry 10k in October 2022, in memory of his father Frederick Griffiths. Ian raised £550 for the Chronic Kidney Disease Team as a thank you for their care for his father.
- Great Bolas and Eaton-on-Tern Cancer Committee raised £8,000 for the Paediatric Oncology Unit. The money will be used to buy some equipment and to brighten up the family room.
- Karen Breese and friends have raised over £950 for the Dementia Fund doing a 'Cold Dip' Challenge. They raised money from sponsorship and plunged into cold water to swim outdoors everyday in November.
- The Neonatal Outreach Team donation from their Christmas Raffle raised over £900 for future events they are planning



# SaTH CHARITY - Expenditure

In Quarter 4 there were **73** requests for charitable funds across 18 different funds. Examples of approved funding included:

- Alpha Spirometer for AMU.
- Chair and sofa for a bereavement room on Ward 28
- 4 reclining chairs for the discharge lounge
- Refurbishment of relatives room at ITU RSH
- Games for patients living with dementia
- Staff Induction Pocket Guide for Therapies
- Side tables and chair for DSU and Endoscopy
- Otoscope and ophthalmoscope trolley – ITU
- Light projectors to aid radiographers
- Wound care simulator for the tissue viability team

## Impact Statement:

Andy Parry, Operational Manager - Medicine Division, requested a chair and Sofa for the Bereavement Room on Ward 28

*“Patients who have lost a love one are now able to have a quiet space to reflect and to chat with the clinical team”– **Andy Parry,***

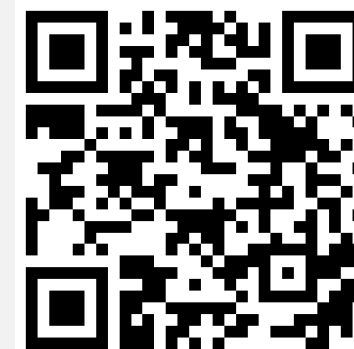
# PUBLIC PARTICIPATION - Forward Plan

- The Public Assurance Forum to meet on 3<sup>rd</sup> July 2023 (last met 3<sup>rd</sup> April 2023)
- Supporting staff with any future service changes engagement
- Supporting the HTP Communications and Engagement programme, including quarterly focus groups for the public and patients
- A Young People's Academy and a People's Academy to start in Q1
- To continue to support staff wellbeing through SaTH Charity
- Attendance at community events to engage with the public



# Dates for your diary

Date	Time	Event	Booking
Wednesday 14 June	11:00 – 12:00	Community Cascade	Via Eventbrite
Thursday 15 June	18:30 – 19:30	Evening Cascade	Via Eventbrite
Wednesday 12 July	11:00 – 12:00	Community Cascade	Via Eventbrite
Thursday 13 July	18:30 – 19:30	Evening Cascade	Via Eventbrite



Please register for all events online at: <https://sathnhs.eventbrite.co.uk/>

Hospitals Transformation Focus Groups			
Date	Time	Event	Booking
Monday 5 June	10:00 – 12:00	Women's and Children's	Via email
Tuesday 6 June	10:00 – 12:00	Medicine and Emergency Care/Surgery, Anaesthetics and Cancer	Via email
Wednesday 7 June	10:00-11:00	PRH Front entrance Focus Group	Via email
Thursday 21 September	11:30 – 13:30	Clinical Support Services	Via email

If you are interested in joining a Focus Group please email [sath.engagement@nhs.net](mailto:sath.engagement@nhs.net)



# The People's Academy 2023 Dates

Date	Time	Title	Venue
<b>The June People's Academy - Online</b>			
Tuesday 06 June	10:00 – 12:00	The NHS	Online
Tuesday 13 June	10:00 – 12:00	Our Hospitals	Online
Tuesday 20 June	10:00 – 12:00	Our Populations	Online
Tuesday 27 June	10:00 – 12:00	How to #GetInvolved	Online
<b>The September People's Academy – Online and In Person</b>			
Tuesday 05 September	10:00 – 12:00	The NHS	Telford (tbc)
Tuesday 12 September	10:00 – 12:00	Our Hospitals	Telford (tbc)
Tuesday 19 September	10:00 – 12:00	Our Populations	Telford (tbc)
Tuesday 26 September	10:00 – 12:00	How to #GetInvolved	Telford (tbc)
<b>The November People's Academy - Online</b>			
Thursday 02 November	10:00 – 12:00	The NHS	Online
Thursday 09 November	10:00 – 12:00	Our Hospitals	Online
Thursday 16 November	10:00 – 12:00	Our Populations	Online
Thursday 23 November	10:00 – 12:00	How to #GetInvolved	Online

Please register for our People's Academy online at:  
<https://sathnhs.eventbrite.co.uk/>



A People's Academy prior to the pandemic