


Board of Directors' Meeting 13 October 2022

Agenda item	183/22		
Report	Ockenden Report Assurance Committee 23 August 2022 – Co-Chairs' Summary Highlight Report		
Executive Lead	Director of Governance & Communications		
	Link to strategic pillar:		Link to CQC domain:
	Our patients and community	√	Safe
	Our people	√	Effective
	Our service delivery	√	Caring
	Our partners	√	Responsive
	Our governance	√	Well Led
	Report recommendations:		Link to BAF / risk:
	For assurance	√	BAF 1, BAF 4
	For decision / approval		Link to risk register: 970, 1083, 1930, 2027, 2065
	For review / discussion		
	For noting		
	For information		
For consent			
Presented to:	N/A		
Dependent upon (if applicable):	N/A		
Executive summary:	<p>1. The thirteenth meeting of the Ockenden Report Assurance Committee was held on 23 August 2022 and was livestreamed in public. This brief report provides a summary of key points/issues that the Co-Chairs wish to draw to the attention of the Board of Directors.</p> <p>2. Recommendation</p> <p>The Board of Directors is asked to:</p> <ul style="list-style-type: none"> Note the contents of the report 		
Appendices	None		
			

Ockenden Report Assurance Committee

23 August 2022

Co-Chairs' Summary Highlight Report

1. The thirteenth meeting of the Ockenden Report Assurance Committee was held on 23 August 2022 and was live streamed in public.
2. This brief report provides a summary of the key themes discussed and highlights any particular matters which the Co-Chairs feel should be drawn to the attention of the Board of Directors.
3. Again, on this occasion, Ms Jane Garvey chaired the meeting. The Committee heard from the Director of Midwifery in relation to progress regarding implementation of the interim/first Ockenden Report and from the Divisional Medical Director (Women's and Children's) for progress in reviewing and progressing actions in relation to the final Ockenden Report. As part of the Committee's wish to understand better the impact that service changes, arising from the Ockenden Report actions, are having for the benefit of service users, the Committee also received a presentation from the Deputy Director of Midwifery in relation to informed consent and birth preferences – LAFL 4.55, IEA 7.2 and IEA 7.3 from the first Ockenden Report.

4. **Future Meetings Programme**

The Committee agreed its future programme based on proposals developed by the Division. The forward meeting programme has been designed to ensure regular updates on progress of the implementation of the Ockenden Reports actions and a thematic deeper dive into specific actions. There will also be a focus on service improvements and accounts of patient experience.

5. **Progress Update in implementing the actions from the First Ockenden Report and Feedback from the NHSEI Insight Visit**

Ms Annemarie Lawrence, Director of Midwifery, gave an update on progress in implementing the actions from the first Ockenden Report and the recent regional Insight visit.

For the first Ockenden Report the considerable progress that has been made was reported (remaining in line with what we heard at the July meeting), with the outstanding actions dependent on external parties for completion. For ease, progress can be summarised as follows:

- 46/52 Actions have been implemented (89%), comprising 42 (81%) actions evidenced and assured and 4 actions delivered but not yet evidenced

- 6 actions (11%) have not yet been delivered, and of these 4 are 'on track' to be delivered and 1 is 'off track'.

As reported previously, the actions not yet delivered are reliant for delivery on external dependencies. The 'off track' action relates to the LMNS (Local Maternity and Neonatal System) and the need to operate in a multi-unit/maternity service LMNS. This has been an outstanding action for some time and it is important that it is resolved at a system level as soon as possible. We heard in the meeting from the representative of the LMNS who confirmed that there was a revised delivery date of October 2022. The Committee will continue to pursue delivery of this outstanding action.

Ms. Lawrence also took the opportunity to provide an update on the recent NHSEI Insight visit that reviewed the evidence relating to the delivery of the seven IEAs (Immediate and Essential Actions – applicable to all Maternity Services). The Trust received positive feedback and an 89% overall compliance score. In particular, there was positive and encouraging feedback about the service and staff.

6. Progress Update in implementing the actions from the Final Ockenden Report

Mr Underwood, Divisional Medical Director (Women's and Children's), provided an update relating to delivery of actions from the final Ockenden Report, confirming that 42 of the 158 actions (27%) have been delivered with 33 actions evidenced and assured and 9 actions delivered but not yet evidenced. Of the 116 actions not yet delivered, 57 are 'on track' for progress. In relation to the timescale for delivery it was noted that at this point 51 actions are scheduled for delivery in 2022/23, 85 in 2023/24 and 22 to be determined.

In response to a discussion about the state of progress, an external member of the Committee expressed a view that he thought, based on his experience, that the Trust was 'ahead of the curve' in terms of its implementation and embedding of the actions. Related to this, myself and Mrs Barnett were keen to emphasise that it was important for the Trust to be doing the right things and at the right pace.

7. Informed Consent – Birth Preferences

Finally, we heard from Ms Kim Williams, Deputy Director of Midwifery, with regard to the Trust's approach to managing birth preferences. In particular, we heard about the birth preferences card and heard video excerpts of positive and encouraging patient feedback.

8. Next Meeting

Following the death of Her Majesty Queen Elizabeth II, the meeting scheduled for 20 September 2022 was cancelled in view of its proximity to Her Majesty's State Funeral. Arrangements were, however, made to share progress since its last meeting with Committee members,

The next meeting is scheduled for 18 October 2022, 2.30–4.30.

The standing invitation for Trust Board members (who are not standing members of the Committee) to join the meeting remains.

9. Committee Co-Chair

I also need to report that regrettably Ms. Jane Garvey has had to stand down as Committee Co-Chair due to her other commitments. Although when approached, Jane was a little reluctant to take on the task of co-chairing the Committee, within a short time she rose to the challenge and made an immediate impact. She has brought a curious and enquiring approach in her role as co-chair, providing a different perspective which has enabled a sometimes thoughtful and reflective discussion. I am especially grateful for her contribution which will be missed.

I have approached Ms Maxine Mawhinney (another former BBC journalist and news reporter) to invite her to co-chair the Committee and I am pleased to report that she has accepted the offer. I look forward to welcoming her to the meeting in October.

Dr Catriona McMahon
Co-Chair, Ockenden Report Assurance Committee
15 September 2022