

Ref	Domain	Standard name	Standard Detail	Acute Providers	Supporting Information - including examples of evidence	Organisational Evidence	Self assessment RAG Red (not compliant) = Not compliant with the core standard. The organisation's work programme shows compliance will not be reached within the next 12 months. Amber (partially compliant) = Not compliant with core standard. However, the organisation's work programme demonstrates sufficient evidence of progress and an action plan to achieve full compliance within the next 12 months. Green (fully compliant) = Fully compliant with core standard.	Action to be taken	Lead	Timescale	Comments
<b>Domain 1 - Governance</b>											
1	Governance	Senior Leadership	The organisation has appointed an Accountable Emergency Officer (AEO) responsible for Emergency Preparedness Resilience and Response (EPRR). This individual should be a board level director within their individual organisation, and have the appropriate authority, resources and budget to direct the EPRR	Y	<u>Evidence</u> • Name and role of appointed individual • AEO responsibilities included in role/job description	CS1 Chief Operating Officer JD. Sara Biffen is AEO  <a href="#">CS1a NED Portfolio</a>	Fully compliant				
2	Governance	EPRR Policy Statement	The organisation has an overarching EPRR policy or statement of intent.  This should take into account the organisation's: • Business objectives and processes • Key suppliers and contractual arrangements • Risk assessment(s) • Functions and / or organisation, structural and staff changes.	Y	The policy should: • Have a review schedule and version control • Use unambiguous terminology • Identify those responsible for ensuring policies and arrangements are updated, distributed and regularly tested and exercised • Include references to other sources of information and supporting documentation.  <u>Evidence</u> Up to date EPRR policy or statement of intent that includes: • Resourcing commitment • Access to funds • Commitment to Emergency Planning, Business Continuity, Training, Exercising etc.	<a href="#">CS2 EPRR Policy</a> <a href="#">CS2 Evidence Link</a>	Fully compliant				
3	Governance	EPRR board reports	The Chief Executive Officer ensures that the Accountable Emergency Officer discharges their responsibilities to provide EPRR reports to the Board, no less than annually.  The organisation publicly states its readiness and preparedness activities in annual reports within the organisation's own regulatory reporting requirements	Y	These reports should be taken to a public board, and as a minimum, include an overview on: • training and exercises undertaken by the organisation • summary of any business continuity, critical incidents and major incidents experienced by the organisation • lessons identified and learning undertaken from incidents and exercises • the organisation's compliance position in relation to the latest NHS England EPRR assurance process.  <u>Evidence</u> • Public Board meeting minutes • Evidence of presenting the results of the annual EPRR assurance process to the Public Board • For those organisations that do not have a public board, a public statement of readiness and preparedness activities.	<a href="#">Annual Board report submitted on an annual basis. This year, the report will be presented in October 2022.</a> <a href="#">Command and Control functions have been implemented throughout the response to COVID19 and when Critical Incidents have been declared within the trust.</a> <a href="#">Concurrent events have been debriefed and will be incorporated into the report.</a> <a href="#">Summary of Training and Exercising will also be highlighted in the report.</a> <a href="#">CS Evidence Link</a>	Fully compliant				
4	Governance	EPRR work programme	The organisation has an annual EPRR work programme, informed by: • current guidance and good practice • lessons identified from incidents and exercises • identified risks • outcomes of any assurance and audit processes  The work programme should be regularly reported upon and shared with partners where appropriate.	Y	<u>Evidence</u> • Reporting process explicitly described within the EPRR policy statement • Annual work plan	<a href="#">Annual work plan in place and included in the Board Report</a> <a href="#">CS Evidence Link</a>	Fully compliant				
5	Governance	EPRR Resource	The Board / Governing Body is satisfied that the organisation has sufficient and appropriate resource to ensure it can fully discharge its EPRR duties.	Y	<u>Evidence</u> • EPRR Policy identifies resources required to fulfil EPRR function; policy has been signed off by the organisation's Board • Assessment of role / resources • Role description of EPRR Staff/ staff who undertake the EPRR responsibilities • Organisation structure chart • Internal Governance process chart including EPRR group	<a href="#">1 x FTE Emergency Planning Manager and newly recruited BS5 Emergency Planning Officer. See Page 6 of the EPRM JD for Organisational Diagram</a> <a href="#">CS5 Evidence Link</a>	Fully compliant				
6	Governance	Continuous improvement	The organisation has clearly defined processes for capturing learning from incidents and exercises to inform the review and embed into EPRR arrangements.	Y	<u>Evidence</u> • Process explicitly described within the EPRR policy statement • Reporting those lessons to the Board/ governing body and where the improvements to plans were made • participation within a regional process for sharing lessons with partner organisations	<a href="#">Evidence Log\CS6\Exercise Rainbow Debrief All Commands.docx</a>  <a href="#">Evidence Log\CS6\Exercise Astral Bend Debrief Report.doc</a>  <a href="#">X:\EmergencyPlanning\Core Standards\2022-2023\Evidence Log\CS6\Post Exercise Report - Cyber Storm 2021-22 FINAL.docx</a>	Fully compliant				
<b>Domain 2 - Duty to risk assess</b>											
7	Duty to risk assess	Risk assessment	The organisation has a process in place to regularly assess the risks to the population it serves. This process should consider all relevant risk registers including community and national risk registers.	Y	• Evidence that EPRR risks are regularly considered and recorded • Evidence that EPRR risks are represented and recorded on the organisations corporate risk register • Risk assessments to consider community risk registers and as a core component, include reasonable worst-case scenarios and extreme events for adverse weather	<a href="#">CS7 Evidence Link- Extreme Heat Risk- example</a>	Fully compliant				

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						<a href="#">CS7a SaTH Risk Matrix Combined April 22 V2</a>					
8	Duty to risk assess	Risk Management	The organisation has a robust method of reporting, recording, monitoring, communicating, and escalating EPRR risks internally and externally	Y	<u>Evidence</u> • EPRR risks are considered in the organisation's risk management policy • Reference to EPRR risk management in the organisation's EPRR policy document	<a href="#">CS8 EPRR and Business Continuity Risks are aligned to the RM Policy</a> <a href="#">CS8 Evidence Link SaTH Risk Management Policy Jan 2022</a>	Fully compliant				
<b>Domain 3 - Duty to maintain Plans</b>											
9	Duty to maintain plans	Collaborative planning	Plans and arrangements have been developed in collaboration with relevant stakeholders to ensure the whole patient pathway is considered.	Y	Partner organisations collaborated with as part of the planning process are in planning arrangements <u>Evidence</u> • Consultation process in place for plans and arrangements • Changes to arrangements as a result of consultation are recorded		Fully compliant				
10	Duty to maintain plans	Incident Response	In line with current guidance and legislation, the organisation has effective arrangements in place to define and respond to Critical and Major incidents as defined within the EPRR Framework.	Y	Arrangements should be: • current (reviewed in the last 12 months) • in line with current national guidance • in line with risk assessment • tested regularly • signed off by the appropriate mechanism • shared appropriately with those required to use them • outline any equipment requirements • outline any staff training required	<a href="#">CS10 Major Incident and Mass Casualty Operational Plan September 2021, V4.0</a>	Fully compliant				
11	Duty to maintain plans	Adverse Weather	In line with current guidance and legislation, the organisation has effective arrangements in place for adverse weather events.	Y	Arrangements should be: • current • in line with current national UK Health Security Agency (UKHSA) & NHS guidance and Met Office or Environment Agency alerts • in line with risk assessment • tested regularly • signed off by the appropriate mechanism • shared appropriately with those required to use them • outline any equipment requirements • outline any staff training required • reflective of climate change risk assessments • cognisant of extreme events e.g. drought, storms (including dust storms), wildfire.	<a href="#">CS11 SaTH Heatwave Plan V2.0 April 2022</a>  <a href="#">CS11a SaTH Cold Weather Operational Plan v 3.2 February 2021</a>	Fully compliant				
12	Duty to maintain plans	Infectious disease	In line with current guidance and legislation, the organisation has arrangements in place to respond to an infectious disease outbreak within the organisation or the community it serves, covering a range of diseases including High Consequence Infectious Diseases.	Y	Arrangements should be: • current • in line with current national guidance • in line with risk assessment • tested regularly • signed off by the appropriate mechanism • shared appropriately with those required to use them • outline any equipment requirements • outline any staff training required  Acute providers should ensure their arrangements reflect the guidance issued by DHSC in relation to FFP3 Resilience in Acute setting incorporating the FFP3 resilience principles.	Current Pandemic Influenza Policy is scheduled for review on the EPRR Work Programme for review in September 2022. This will reflect organisational learning from the COVID-19 Pandemic.	Partially compliant	Plan has been updated to reflect learning from COVID-19 and will be published in September 2022	Emergency Planning Manager		

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13	Duty to maintain plans	New and emerging pandemics	In line with current guidance and legislation and reflecting recent lessons identified, the organisation has arrangements in place to respond to a new and emerging pandemic	Y	Arrangements should be: • current • in line with current national guidance • in line with risk assessment • tested regularly • signed off by the appropriate mechanism • shared appropriately with those required to use them • outline any equipment requirements • outline any staff training required	Current Pandemic Influenza Policy is scheduled for review on the EPRR Work Programme and scheduled for review in September 2022. This will reflect organisational learning from the COVID-19 Pandemic.	Partially compliant	Plan has been updated to reflect learning from COVID-19 and will be published in September 2022	Emergency Planning Manager	Sep-22	
14	Duty to maintain plans	Countermeasures	In line with current guidance and legislation, the organisation has arrangements in place to support an incident requiring countermeasures or a mass countermeasure deployment	Y	Arrangements should be: • current • in line with current national guidance • in line with risk assessment • tested regularly • signed off by the appropriate mechanism • shared appropriately with those required to use them • outline any equipment requirements • outline any staff training required  Mass Countermeasure arrangements should include arrangements for administration, reception and distribution of mass prophylaxis and mass vaccination.  There may be a requirement for Specialist providers, Community Service Providers, Mental Health and Primary Care services to develop or support Mass Countermeasure distribution arrangements. Organisations should have plans to support patients in their care during activation of mass countermeasure arrangements.  Commissioners may be required to commission new services to support mass countermeasure distribution locally, this will be dependant on the incident.	Currently working with system partners to develop a multi agency plan. SaTH do not have the PGD/ Licences to be able to prescribe and dispense medicines to outpatients.	Partially compliant	A system wide plan is in development	Chief Pharmacist Emergency Planning Manager Head of Estates Assistant Workforce Director	Dec-22	
15	Duty to maintain plans	Mass Casualty	In line with current guidance and legislation, the organisation has effective arrangements in place to respond to incidents with mass casualties.	Y	Arrangements should be: • current • in line with current national guidance • in line with risk assessment • tested regularly • signed off by the appropriate mechanism • shared appropriately with those required to use them • outline any equipment requirements • outline any staff training required  Receiving organisations should also include a safe identification system for unidentified patients in an emergency/mass casualty incident where necessary.	<a href="#">Major Incident and Mass Casualty Policy in place, this was tested during Exercise Rainbow on 19th May 2022.</a> <a href="#">CS15 Evidence: Exercise Rainbow Post Exercise Report</a>  <a href="#">CS15a SaTH Major Incident and Mass Casualty Plan V4.0 September 2021</a>	Fully compliant				
16	Duty to maintain plans	Evacuation and shelter	In line with current guidance and legislation, the organisation has arrangements in place to evacuate and shelter patients, staff and visitors.	Y	Arrangements should be: • current • in line with current national guidance • in line with risk assessment • tested regularly • signed off by the appropriate mechanism • shared appropriately with those required to use them • outline any equipment requirements • outline any staff training required	<a href="#">Trust wide Evacuation and Shelter Plan in draft. This needs to be dovetailed with Community Health Trust, ICB, Local Authority, Critical care Network and Regiona NHSE plans.</a> <a href="#">CS 16 Evidence SaTH Evacuation and Shelter Plan V1 August 2022.</a>	Partially compliant	Plan has been drafted, is out for consultation and will be published September 2022 and exercised November 2022	Emergency Planning Manager	Sep-22	
17	Duty to maintain plans	Lockdown	In line with current guidance, regulation and legislation, the organisation has arrangements in place to control access and egress for patients, staff and visitors to and from the organisation's premises and key assets in an incident.	Y	Arrangements should be: • current • in line with current national guidance • in line with risk assessment • tested regularly • signed off by the appropriate mechanism • shared appropriately with those required to use them • outline any equipment requirements • outline any staff training required	<a href="#">CS17 Evidence: SY4 Lockdown Policy v1.8 February 2022</a>	Fully compliant				
18	Duty to maintain plans	Protected individuals	In line with current guidance and legislation, the organisation has arrangements in place to respond and manage 'protected individuals' including Very Important Persons (VIPs), high profile patients and visitors to the site.	Y	Arrangements should be: • current • in line with current national guidance • in line with risk assessment • tested regularly • signed off by the appropriate mechanism • shared appropriately with those required to use them • outline any equipment requirements • outline any staff training required	<a href="#">CS18 Evidence:</a>	Fully compliant				
19	Duty to maintain plans	Excess fatalities	The organisation has contributed to, and understands, its role in the multiagency arrangements for excess deaths and mass fatalities, including mortuary arrangements. This includes arrangements for rising tide and sudden onset events.	Y	Arrangements should be: • current • in line with current national guidance • in line with DVI processes • in line with risk assessment • tested regularly	<a href="#">CS19 Evidence Excess Deaths Plan</a>  <a href="#">CS19a Major Incident and Mass Casualty Plan V4.0 September 2021</a>	Fully compliant				

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20	Command and control	On-call mechanism	The organisation has resilient and dedicated mechanisms and structures to enable 24/7 receipt and action of incident notifications, internal or external. This should provide the facility to respond to or escalate notifications to an executive level.	Y	<ul style="list-style-type: none"> <li>Process explicitly described within the EPRR policy statement</li> <li>On call Standards and expectations are set out</li> <li>Add on call processes/handbook available to staff on call</li> <li>Include 24 hour arrangements for alerting managers and other key staff.</li> <li>CSUs where they are delivering OOHs business critical services for providers and commissioners</li> </ul>	<a href="#">CS20 Major Incident Overview Policy V 3.0 June 2022</a> <a href="#">CS20a Sath on Call Roles and Responsibilities June 2020</a> <a href="#">CS20b Sath On Call Competencies Framework</a>	Fully compliant				
21	Command and control	Trained on-call staff	Trained and up to date staff are available 24/7 to manage escalations, make decisions and identify key actions	Y	<ul style="list-style-type: none"> <li>Process explicitly described within the EPRR policy or statement of intent</li> </ul> <p>The identified individual:</p> <ul style="list-style-type: none"> <li>Should be trained according to the NHS England EPRR competencies (National Minimum Occupational Standards)</li> <li>Has a specific process to adopt during the decision making</li> </ul>	<a href="#">CS21 Major Incident Overview Policy V3.0 June 2022</a> <a href="#">CS21a Sath On Call Roles and Responsibilities June 2020</a> <a href="#">CS21b Sath on Call Competencies Framework</a>	Fully compliant				
<b>Domain 5 - Training and exercising</b>											
22	Training and exercising	EPRR Training	The organisation carries out training in line with a training needs analysis to ensure staff are current in their response role.	Y	<p><u>Evidence</u></p> <ul style="list-style-type: none"> <li>Process explicitly described within the EPRR policy or statement of intent</li> <li>Evidence of a training needs analysis</li> <li>Training records for all staff on call and those performing a role within the ICC</li> <li>Training materials</li> <li>Evidence of personal training and exercising portfolios for key staff</li> </ul>	<a href="#">CS22 Major Incident Overview Policy V 3.0 June 2022</a>  <a href="#">CS22a 2021-2022 Training and Exercising Record</a>  <a href="#">CS22b SMOG Training Slides</a> <a href="#">CS23 EPRR Training Programme</a>	Fully compliant				
23	Training and exercising	EPRR exercising and testing programme	In accordance with the minimum requirements, in line with current guidance, the organisation has an exercising and testing programme to safely* test	Y	<ul style="list-style-type: none"> <li>Organisations should meet the following exercising and testing requirements: <ul style="list-style-type: none"> <li>a six-monthly communications test</li> <li>annual table top exercise</li> </ul> </li> </ul>	<a href="#">CS23a Emergency Planning Work Programme</a>	Fully compliant				
24	Training and exercising	Responder training	The organisation has the ability to maintain training records and exercise attendance of all staff with key roles for response in accordance with the Minimum Occupational Standards.  Individual responders and key decision makers should be supported to maintain a continuous personal development portfolio including involvement in exercising and incident response as well as any training undertaken to fulfil their role	Y	<p><u>Evidence</u></p> <ul style="list-style-type: none"> <li>Training records</li> <li>Evidence of personal training and exercising portfolios for key staff</li> </ul>	<a href="#">CS24 2021-22 Training and Exercise Records</a>	Fully compliant				
25	Training and exercising	Staff Awareness & Training	There are mechanisms in place to ensure staff are aware of their role in an incident and where to find plans relevant to their area of work or department.	Y	As part of mandatory training Exercise and Training attendance records reported to Board	<a href="#">CS25 EPRR Annual Report 2021-2022</a>	Fully compliant				
<b>Domain 6 - Response</b>											
26	Response	Incident Co-ordination Centre (ICC)	The organisation has in place suitable and sufficient arrangements to effectively coordinate the response to an incident in line with national guidance. ICC arrangements need to be flexible and scalable to cope with a range of incidents and hours of operation	Y	<ul style="list-style-type: none"> <li>Documented processes for identifying the location and establishing an ICC</li> <li>Maps and diagrams</li> <li>A testing schedule</li> <li>A training schedule</li> <li>Pre identified roles and responsibilities, with action cards</li> </ul>	<a href="#">CS26 Sath Major Incident Plan September 2021_V3.0</a> <a href="#">CS26a Exercise Rainbow Attendance Records</a> <a href="#">CS26b EPRR Training Programme</a>	Fully compliant				
27	Response	Access to planning arrangements	Version controlled current response documents are available to relevant staff at all times. Staff should be aware of where they are stored and should be easily accessible.	Y	Planning arrangements are easily accessible - both electronically and local copies	<a href="#">CS27 SaTH Intranet Page</a>	Fully compliant				
28	Response	Management of business continuity incidents	In line with current guidance and legislation, the organisation has effective arrangements in place to respond to a business continuity incident (as defined within the EPRR Framework).	Y	<ul style="list-style-type: none"> <li>Business Continuity Response plans</li> <li>Arrangements in place that mitigate escalation to business continuity incident</li> <li>Escalation processes</li> </ul>	<a href="#">CS28 SaTH Business Continuity Policy</a> <a href="#">CS29 SaTH Major Incident Overview Policy</a> <a href="#">CS29a Loggist Training Slides</a>	Fully compliant				
29	Response	Decision Logging	continuity, critical and major incidents, the organisation must ensure: 1. Key response staff are aware of the need for creating their own personal records and decision logs to the required standards and storing them in accordance with the organisations' records	Y	<ul style="list-style-type: none"> <li>Documented processes for accessing and utilising loggists</li> <li>Training records</li> </ul>	<a href="#">CS29b Decision Loggist Aide memoir</a> <a href="#">CS30 Exercise Rainbow MEL</a> <a href="#">CS30a Sitrep SOP</a>	Fully compliant				
			completing, authorising and submitting situation reports (SitReps) and briefings during the response to		<ul style="list-style-type: none"> <li>Documented processes for completing, quality assuring, signing off and submitting SitReps</li> </ul>						

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30	Response	Situation Reports	incidents including bespoke or incident dependent formats.	Y	<ul style="list-style-type: none"> <li>Evidence of testing and exercising</li> <li>The organisation has access to the standard SitRep Template</li> </ul>	<a href="#">CS30b NHSE Sitrep Template</a>	Fully compliant				
31	Response	Access to 'Clinical Guidelines for Major Incidents and Mass Casualty events'	Key clinical staff (especially emergency department) have access to the 'Clinical Guidelines for Major Incidents and Mass Casualty events' handbook.	Y	Guidance is available to appropriate staff either electronically or hard copies	<a href="#">CS31 Confirmation of access to Clinical Guidelines for Major Incidents and Mass Casualty Events</a>	Fully compliant				
32	Response	Access to 'CBRN incident: Clinical Management and health protection'	Clinical staff have access to the 'CBRN incident: Clinical Management and health protection' guidance. (Formerly published by PHE)	Y	Guidance is available to appropriate staff either electronically or hard copies	<a href="#">CS32 Confirmation of access to CBRN Incident Management and Health Protection</a>	Fully compliant				
<b>Domain 7 - Warning and informing</b>											
33	Warning and informing	Warning and informing	The organisation aligns communications planning and activity with the organisation's EPRR planning and activity.	Y	<ul style="list-style-type: none"> <li>Awareness within communications team of the organisation's EPRR plan, and how to report potential incidents.</li> <li>Measures are in place to ensure incidents are appropriately described and declared in line with the NHS EPRR Framework.</li> <li>Out of hours communication system (24/7, year-round) is in place to allow access to trained comms support for senior leaders during an incident. This should include on call arrangements.</li> <li>Having a process for being able to log incoming requests, track responses to these requests and to ensure that information related to incidents is stored effectively. This will allow organisations to provide evidence should it be required for an inquiry.</li> </ul>	<a href="#">CS33 Major Incident Overview Policy V 3.0 June 2022</a>	Fully compliant				
34	Warning and informing	Incident Communication Plan	The organisation has a plan in place for communicating during an incident which can be enacted.	Y	<ul style="list-style-type: none"> <li>An incident communications plan has been developed and is available to on call communications staff</li> <li>The incident communications plan has been tested both in and out of hours</li> <li>Action cards have been developed for communications roles</li> <li>A requirement for briefing NHS England regional communications team has been established</li> <li>The plan has been tested, both in and out of hours as part of an exercise.</li> <li>Clarity on sign off for communications is included in the plan, noting the need to ensure communications are signed off by incident leads, as well as NHSE (if appropriate).</li> </ul>		Partially compliant	Consultation with Communications Team to consider OOH Communications Cover. Consideration to be given for EOC's to receive Media Training	Head of Communications Emergency Planning Manager	Jan-23	
35	Warning and informing	Communication with partners and stakeholders	The organisation has arrangements in place to communicate with patients, staff, partner organisations, stakeholders, and the public before,	Y	<ul style="list-style-type: none"> <li>Established means of communicating with staff, at both short notice and for the duration of the incident, including out of hours communications</li> <li>A developed list of contacts in partner organisations who are key to service delivery (local)</li> <li>Having an agreed media strategy and a plan for how this will be enacted during an incident. This will allow for timely distribution of information to warn and inform the media</li> <li>Develop a pool of media spokespeople able to represent the organisation to the media at all times.</li> <li>Social Media policy and monitoring in place to identify and track information on social media</li> </ul>	<a href="#">CS35a call out cascade included in Major Incident Plan</a> <a href="#">CS36 Major Incident and Mass Casualty Plan</a>	Fully compliant				
36	Warning and informing	Media strategy	The organisation has arrangements in place to enable rapid and structured communication via the media and social media	Y		<a href="#">CS02 Social Media Policy v1.7 June 2020</a>	Fully compliant				
<b>Domain 8 - Cooperation</b>											
37	Cooperation	LHRP Engagement	The Accountable Emergency Officer, or a director level representative with delegated authority (to authorise plans and commit resources on behalf of their organisation) attends Local Health Resilience	Y	<ul style="list-style-type: none"> <li>Minutes of meetings</li> <li>Individual members of the LHRP must be authorised by their employing organisation to act in accordance with their organisational governance arrangements and their statutory status and responsibilities.</li> </ul>	<a href="#">CS37 Evidence: LHRP Meeting Minutes</a> <a href="#">CS37a HEPOG Minutes</a> <a href="#">CS37b HEPOG Agenda</a>	Fully compliant				
38	Cooperation	LRF / BRP Engagement	The organisation participates in, contributes to or is adequately represented at Local Resilience Forum (LRF) or Borough Resilience Forum (BRF), demonstrating engagement and co-operation with partner responders.	Y	<ul style="list-style-type: none"> <li>Minutes of meetings</li> <li>A governance agreement is in place if the organisation is represented and feeds back across the system</li> </ul>	<a href="#">CS38 Evidence LRF RAWG Minutes</a> <a href="#">CS39 Evidence Major Incident Overview Policy</a>	Fully compliant				
39	Cooperation	Mutual aid arrangements	The organisation has agreed mutual aid arrangements in place outlining the process for requesting, coordinating and maintaining mutual aid resources. These arrangements may include staff, equipment, services and supplies. In line with current NHS guidance, these	Y	<ul style="list-style-type: none"> <li>Detailed documentation on the process for requesting, receiving and managing mutual aid requests</li> <li>Templates and other required documentation is available in ICC or as appendices to IRP</li> <li>Signed mutual aid agreements where appropriate</li> </ul>	<a href="#">CS39a MOU with SFRS</a> <a href="#">CS39b MOU with West Midlands 4x4</a>	Fully compliant				
40	Cooperation	Arrangements for multi area response	The organisation has arrangements in place to prepare for and respond to incidents which affect two or more Local Health Resilience Partnership (LHRP) areas or Local Resilience Forum (LRF) areas.		<ul style="list-style-type: none"> <li>Detailed documentation on the process for coordinating the response to incidents affecting two or more LHRPs</li> <li>Where an organisation sits across boundaries the reporting route should be clearly identified and known to all</li> </ul>	N/A	Not applicable				
41	Cooperation	Health tripartite working	Arrangements are in place defining how NHS England, the Department of Health and Social Care and UK Health Security Agency (UKHSA) will communicate and work together, including how information relating to national emergencies will be cascaded.		<ul style="list-style-type: none"> <li>Detailed documentation on the process for managing the national health aspects of an emergency</li> </ul>	N/A	Not applicable				
42	Cooperation	LHRP Secretariat	The organisation has arrangements in place to ensure that the Local Health Resilience Partnership (LHRP) meets at least once every 6 months.		<ul style="list-style-type: none"> <li>LHRP terms of reference</li> <li>Meeting minutes</li> <li>Meeting agendas</li> </ul>	N/A	Not applicable				

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43	Cooperation	Information sharing	The organisation has an agreed protocol(s) for sharing appropriate information pertinent to the response with stakeholders and partners, during incidents.	Y	<ul style="list-style-type: none"> <li>Documented and signed information sharing protocol</li> <li>Evidence relevant guidance has been considered, e.g. Freedom of Information Act 2000, General Data Protection Regulation 2016, Caldicott Principles, Safeguarding requirements and the Civil Contingencies Act 2004</li> </ul>	<a href="#">CS43 LRF Information Sharing Protocol V5 July 2020</a> <a href="#">CS43a Data Protection Regulations (GDPR) and</a>	Fully compliant				
<b>Domain 9 - Business Continuity</b>											
44	Business Continuity	BC policy statement	The organisation has in place a policy which includes a statement of intent to undertake business continuity. This includes the commitment to a Business Continuity Management System (BCMS) that aligns to the <a href="#">ISO standard 22301</a> .	Y	<p>The organisation has in place a policy which includes intentions and direction as formally expressed by its top management.</p> <p>The BC Policy should:</p> <ul style="list-style-type: none"> <li>Provide the strategic direction from which the business continuity programme is delivered.</li> <li>Define the way in which the organisation will approach business continuity.</li> <li>Show evidence of being supported, approved and owned by top management.</li> <li>Be reflective of the organisation in terms of size, complexity and type of organisation.</li> <li>Document any standards or guidelines that are used as a benchmark for the BC programme.</li> <li>Consider short term and long term impacts on the organisation including climate change adaptation planning</li> </ul>	<a href="#">CS44 Business Continuity Planning Policy V8 Issued March 2021</a>	Fully compliant				
45	Business Continuity	Business Continuity Management Systems (BCMS) scope and objectives	<p>The organisation has established the scope and objectives of the BCMS in relation to the organisation, specifying the risk management process and how this will be documented.</p> <p>A definition of the scope of the programme ensures a clear understanding of which areas of the organisation are in and out of scope of the BC programme.</p>	Y	<p>BCMS should detail:</p> <ul style="list-style-type: none"> <li>Scope e.g. key products and services within the scope and exclusions from the scope</li> <li>Objectives of the system</li> <li>The requirement to undertake BC e.g. Statutory, Regulatory and contractual duties</li> <li>Specific roles within the BCMS including responsibilities, competencies and authorities.</li> <li>The risk management processes for the organisation i.e. how risk will be assessed and documented (e.g. Risk Register), the acceptable level of risk and risk review and monitoring process</li> <li>Resource requirements</li> <li>Communications strategy with all staff to ensure they are aware of their roles</li> <li>alignment to the organisations strategy, objectives, operating environment and approach to risk.</li> <li>the outsourced activities and suppliers of products and suppliers.</li> <li>how the understanding of BC will be increased in the organisation</li> </ul>	<a href="#">CS45 Business Continuity Planning Policy V8 Issued March 2021</a>	Fully compliant				
46	Business Continuity	Business Impact Analysis/Assessment (BIA)	The organisation annually assesses and documents the impact of disruption to its services through Business Impact Analysis(es).	Y	<p>The organisation has identified prioritised activities by undertaking a strategic Business Impact Analysis/Assessments. Business Impact Analysis/Assessment is the key first stage in the development of a BCMS and is therefore critical to a business continuity programme.</p> <p>Documented process on how BIA will be conducted, including:</p> <ul style="list-style-type: none"> <li>the method to be used</li> <li>the frequency of review</li> <li>how the information will be used to inform planning</li> <li>how RA is used to support.</li> </ul> <p>The organisation should undertake a review of its critical function using a Business Impact Analysis/assessment. Without a Business Impact Analysis organisations are not able to assess/assure compliance without it. The following points should be considered when undertaking a BIA:</p> <ul style="list-style-type: none"> <li>Determining impacts over time should demonstrate to top management how quickly the organisation needs to respond to a disruption.</li> <li>A consistent approach to performing the BIA should be used throughout the organisation.</li> <li>BIA method used should be robust enough to ensure the information is collected consistently and impartially.</li> </ul>	<a href="#">CS46a Business Continuity Planning Policy V8 Issued March 2021</a> <a href="#">CS47 SaTH BCP Template</a>	Fully compliant				
47	Business Continuity	Business Continuity Plans (BCP)	The organisation has business continuity plans for the management of incidents. Detailing how it will respond, recover and manage its services during disruptions to:	Y	<p>Documented evidence that as a minimum the BCP checklist is covered by the various plans of the organisation.</p> <p>Ensure BCPS are Developed using the ISO 22301 and the NHS Toolkit. BC Planning is</p> <ul style="list-style-type: none"> <li>Discussion based exercise</li> <li>Scenario Exercises</li> <li>Simulation Exercises</li> <li>Live exercise</li> <li>Test</li> <li>Undertake a debrief</li> </ul>	<a href="#">CS47a Business Continuity Planning Policy V8 Issued March 2021</a> <a href="#">CS48 Exercise Gone Phising</a>	Fully compliant				
48	Business Continuity	Testing and Exercising	The organisation has in place a procedure whereby testing and exercising of Business Continuity plans is undertaken on a yearly basis as a minimum, following organisational change or as a result of learning from other business continuity incidents.	Y	<p>Organisation's Information Technology department certify that they are compliant with the Data Protection and Security Toolkit on an annual basis.</p>	<a href="#">CS48a Business Continuity Training</a>	Fully compliant				
49	Business Continuity	Data Protection and Security Toolkit	Organisation's Information Technology department certify that they are compliant with the Data Protection and Security Toolkit on an annual basis.	Y	<p><u>Evidence</u></p> <ul style="list-style-type: none"> <li>Statement of compliance</li> <li>Action plan to obtain compliance if not achieved</li> </ul>	<p>A/W update from Roz/ Mick/ Andy</p>	Fully compliant				

Ref	Domain	Standard name	Standard Detail	Acute Providers	Supporting Information - including examples of evidence	Organisational Evidence	Self assessment RAG Red (not compliant) = Not compliant with the core standard. The organisation's work programme shows compliance will not be reached within the next 12 months. Amber (partially compliant) = Not compliant with core standard. However, the organisation's work programme demonstrates sufficient evidence of progress and an action plan to achieve full compliance within the next 12 months. Green (fully compliant) = Fully compliant with core standard.	Action to be taken	Lead	Timescale	Comments
50	Business Continuity	BCMS monitoring and evaluation	The organisation's BCMS is monitored, measured and evaluated against established Key Performance Indicators. Reports on these and the outcome of any exercises, and status of any corrective action are annually reported to the board.	Y	<ul style="list-style-type: none"> <li>Business continuity policy</li> <li>BCMS</li> <li>performance reporting</li> <li>Board papers</li> </ul>	<a href="#">CS 50 Business Continuity Planning Policy V8 Issued March 2021</a> <a href="#">CS50 a Exercise Gone Phishing Materials</a> <a href="#">CS50 b Exercise Gone Phishing PXR</a>	Fully compliant				
51	Business Continuity	BC audit	The organisation has a process for internal audit, and outcomes are included in the report to the board.  The organisation has conducted audits at planned intervals to confirm they are conforming with its own business continuity programme.	Y	<ul style="list-style-type: none"> <li>process documented in EPRR policy/Business continuity policy or BCMS aligned to the audit programme for the organisation</li> <li>Board papers</li> <li>Audit reports</li> <li>Remedial action plan that is agreed by top management.</li> <li>An independent business continuity management audit report.</li> <li>Internal audits should be undertaken as agreed by the organisation's audit planning schedule on a rolling cycle.</li> <li>External audits should be undertaken in alignment with the organisations audit programme</li> </ul>	<a href="#">CS51 BCP Audit Template</a>	Fully compliant				
52	Business Continuity	BCMS continuous improvement process	There is a process in place to assess the effectiveness of the BCMS and take corrective action to ensure continual improvement to the BCMS.	Y	<ul style="list-style-type: none"> <li>process documented in the EPRR policy/business continuity policy or BCMS</li> <li>Board papers showing evidence of improvement</li> <li>Action plans following exercising, training and incidents</li> <li>Improvement plans following internal or external auditing</li> <li>Changes to suppliers or contracts following assessment of suitability</li> </ul>	<a href="#">CS52 Business Continuity Planning Policy V8 Issued March 2021</a> <a href="#">CS52a Exercise Gone Phishing PXR</a>	Fully compliant				
53	Business Continuity	Assurance of commissioned providers / suppliers BCPs	The organisation has in place a system to assess the business continuity plans of commissioned providers or suppliers; and are assured that these providers business continuity arrangements align and are interoperable with their own.	Y	<ul style="list-style-type: none"> <li>EPRR policy/Business continuity policy or BCMS outlines the process to be used and how suppliers will be identified for assurance</li> <li>Provider/supplier assurance framework</li> <li>Provider/supplier business continuity arrangements</li> </ul>	<a href="#">CS53 Contract Management Planner 2022</a> <a href="#">CS53a Devices and Products Committee Papers</a>	Fully compliant				
54	Business Continuity	Computer Aided Dispatch	Manual distribution processes for Emergency Operations Centre / Computer Aided Dispatch systems are in place and have been fully tested annually, with learning identified, recorded and acted upon	n/a	<ul style="list-style-type: none"> <li>Exercising Schedule</li> <li>Evidence of post exercise reports and embedding learning</li> </ul>	Not Applicable	Not applicable				
<b>Domain 10 - CBRN</b>											
55	CBRN	Telephony advice for CBRN exposure	Key clinical staff have access to telephone advice for managing patients involved in CBRN incidents.	Y	<ul style="list-style-type: none"> <li>Staff are aware of the number / process to gain access to advice through appropriate planning arrangements</li> </ul>	<a href="#">CS55 Major Incident Plan</a> <a href="#">CS55a Debrief Decontamination Incident 04/11/2021</a>	Fully compliant				
56	CBRN	HAZMAT / CBRN planning arrangement	There are documented organisation specific HAZMAT/ CBRN response arrangements.	Y	<ul style="list-style-type: none"> <li>Evidence of: <ul style="list-style-type: none"> <li>command and control structures</li> <li>procedures for activating staff and equipment</li> <li>pre-determined decontamination locations and access to facilities</li> <li>management and decontamination processes for contaminated patients and fatalities in line with the latest guidance</li> <li>interoperability with other relevant agencies</li> <li>plan to maintain a cordon / access control</li> <li>arrangements for staff contamination</li> <li>plans for the management of hazardous waste</li> </ul> </li> </ul>	<a href="#">CS56a Veolia Contract</a> <a href="#">CS56b Exercise Astral Bend Debrief Report</a> <a href="#">CS56c Exercise Rainbow Debrief Report</a> <a href="#">CS57 PRPS Training</a>	Fully compliant				
57	CBRN	HAZMAT / CBRN risk assessments	are in place appropriate to the organisation.  This includes: <ul style="list-style-type: none"> <li>Documented systems of work</li> <li>List of required competencies</li> <li>Arrangements for the management of hazardous waste.</li> </ul>	Y	<ul style="list-style-type: none"> <li>Impact assessment of CBRN decontamination on other key facilities</li> </ul>	<a href="#">CS57a PRPS Train the Trainer Attendance</a> <a href="#">CS57b Veolia Contract</a>	Fully compliant				
58	CBRN	Decontamination capability availability 24 / 7	The organisation has adequate and appropriate decontamination capability to manage self presenting patients (minimum four patients per hour), 24 hours a day, 7 days a week.	Y	Rotas of appropriately trained staff availability 24 / 7	<a href="#">Estates on call Rota ED Rosters/ Confirmation from Lisa Matthews that there are sufficient numbers of staff on shift at both sites</a>	Fully compliant				

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59	CBRN	Equipment and supplies	The organisation holds appropriate equipment to ensure safe decontamination of patients and protection of staff. There is an accurate inventory of equipment required for decontaminating patients.  • Acute providers - see Equipment checklist: <a href="https://www.england.nhs.uk/ourwork/epr/hm/">https://www.england.nhs.uk/ourwork/epr/hm/</a> • Community, Mental Health and Specialist service providers - see guidance 'Planning for the management of self-presenting patients in healthcare setting': <a href="https://webarchive.nationalarchives.gov.uk/20161104231146/https://www.england.nhs.uk/wp-content/uploads/2015/04/epr-chemical-incidents.pdf">https://webarchive.nationalarchives.gov.uk/20161104231146/https://www.england.nhs.uk/wp-content/uploads/2015/04/epr-chemical-incidents.pdf</a> • Initial Operating Response (IOR) DVD and other material: <a href="http://www.jesip.org.uk/what-will-jesip-do/training/">http://www.jesip.org.uk/what-will-jesip-do/training/</a>	Y	Completed equipment inventories; including completion date	<a href="#">CS59 Major Incident Store Inventory</a>	Fully compliant				
60	CBRN	PRPS availability	The organisation has the expected number of PRPS (sealed and in date) available for immediate deployment.  There is a plan and finance in place to revalidate (extend) or replace suits that are reaching their expiration date.	Y	Completed equipment inventories; including completion date	<a href="#">CS60 Major Incident Store Inventory</a> <a href="#">CS61 Respirix Service Records</a>	Fully compliant				
61	CBRN	Equipment checks	There are routine checks carried out on the decontamination equipment including: • PRPS Suits • Decontamination structures • Disrobe and robe structures • Shower tray pump • RAM GENE (radiation monitor) • Other decontamination equipment.  There is a named individual responsible for completing these checks	Y	Record of equipment checks, including date completed and by whom.	<a href="#">CS61a Tent deployment (on MICAD/ Estates Schedule of works)</a> <a href="#">CS61b Major Incident Store Inventory</a> <a href="#">CS62 Respirix Service Records</a>	Fully compliant				
62	CBRN	Equipment Preventative Programme of Maintenance	There is a preventative programme of maintenance (PPM) in place for the maintenance, repair, calibration and replacement of out of date decontamination equipment for: • PRPS Suits • Decontamination structures • Disrobe and robe structures • Shower tray pump • RAM GENE (radiation monitor)	Y	Completed PPM, including date completed, and by whom	<a href="#">CS62b Tent deployment (on MICAD/ Estates Schedule of works)</a> <a href="#">CS62b Major Incident Store Inventory</a>	Fully compliant				
63	CBRN	PPE disposal arrangements	There are effective disposal arrangements in place for PPE no longer required, as indicated by manufacturer / supplier guidance.	Y	Organisational policy	<a href="#">CS63 An Organisation-wide Policy for Waste Management</a> Ref: HS09	Fully compliant				
64	CBRN	HAZMAT / CBRN training lead	The current HAZMAT/ CBRN Decontamination training lead is appropriately trained to deliver HAZMAT/ CBRN training	Y	Maintenance of CPD records	<a href="#">CS64 PRPS Train the Trainer Attendance</a>	Fully compliant				
65	CBRN	Training programme	Internal training is based upon current good practice and uses material that has been supplied as appropriate. Training programmes should include training for PPE and decontamination.	Y	Evidence training utilises advice within: • Primary Care HAZMAT/ CBRN guidance • Initial Operating Response (IOR) and other material: <a href="http://www.jesip.org.uk/what-will-jesip-do/training/">http://www.jesip.org.uk/what-will-jesip-do/training/</a>  • A range of staff roles are trained in decontamination techniques • Lead identified for training • Established system for refresher training	<a href="#">CS65 Training Records</a>	Fully compliant				
66	CBRN	HAZMAT / CBRN trained trainers	The organisation has a sufficient number of trained decontamination trainers to fully support its staff HAZMAT/ CBRN training programme.	Y	Maintenance of CPD records	<a href="#">CS66 PRPS Train the Trainer Attendance</a> <a href="#">CS67 PRPS Training Session</a>	Fully compliant				
67	CBRN	Staff training - decontamination	Personnel responsible for decontamination understand the requirement to isolate the patient to stop the spread of the contaminant.	Y	Evidence training utilises advice within: • Primary Care HAZMAT/ CBRN guidance • Initial Operating Response (IOR) and other material: <a href="http://www.jesip.org.uk/what-will-jesip-do/training/">http://www.jesip.org.uk/what-will-jesip-do/training/</a> • Community, Mental Health and Specialist service providers - see Response Box in 'Preparation	<a href="#">CS67a PRPS Training Lesson Plan</a>	Fully compliant				
68	CBRN	FFP3 access	Organisations must ensure staff who may come into contact with confirmed infectious respiratory viruses have access to, and are trained to use, FFP3 mask protection (or equivalent) 24/7.	Y		Mask Fit Testing compliance <a href="https://intranet.sath.nhs.uk/tools/searchV2.asp">https://intranet.sath.nhs.uk/tools/searchV2.asp</a>	Fully compliant				