



We're using the secure online portal Patient Hub to...

check if you still want to be referred for an appointment

You can access this on your **smart phone**, **tablet** or **computer**. All the important information, will be in one place.

You can find out more information here:

<https://www.sath.nhs.uk/news/updating-our-appointment-waiting-lists>



Please make sure we have your up-to-date **mobile number** and/or **email address**.

As and when the hospital needs to contact you, patients with a registered mobile phone number and/or email address will automatically be registered with this service.

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The image shows a smartphone screen with the NHS logo and 'The Shrewsbury and Telford Hospital NHS Trust' at the top. Below this is the heading 'Patient login' and a sub-heading 'Please enter your mobile number OR your email address, followed by your date of birth.' There are three input fields: 'Mobile phone number' with a mobile phone icon, 'Email address' with an envelope icon, and 'Date of birth (dd/mm/yyyy)' with a calendar icon. At the bottom is a blue button labeled 'Next' with a right-pointing arrow.

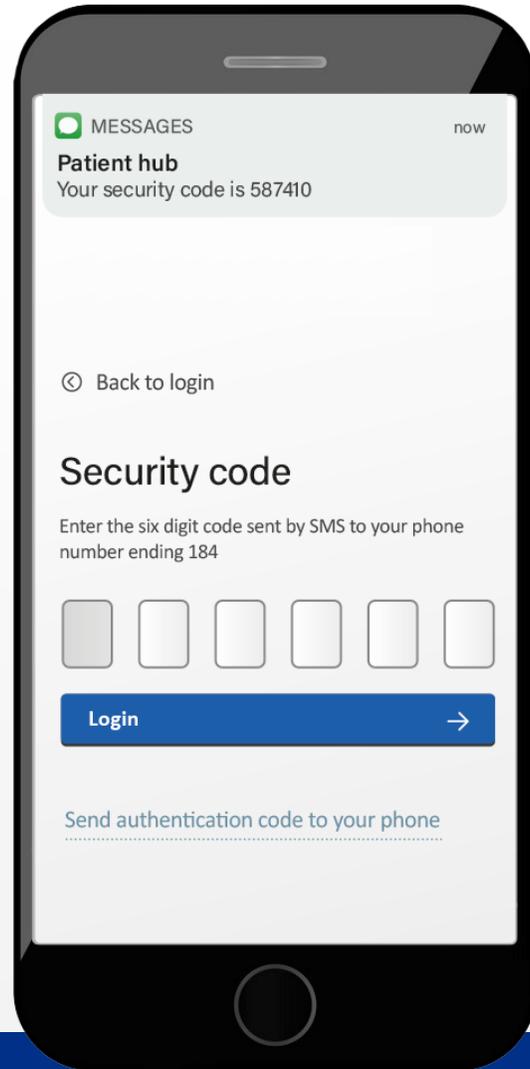


You'll be sent a **text message** or **email** from us with a link to follow.

Click on this link and confirm your mobile number or email address and date of birth when prompted.

You can find out more information here:

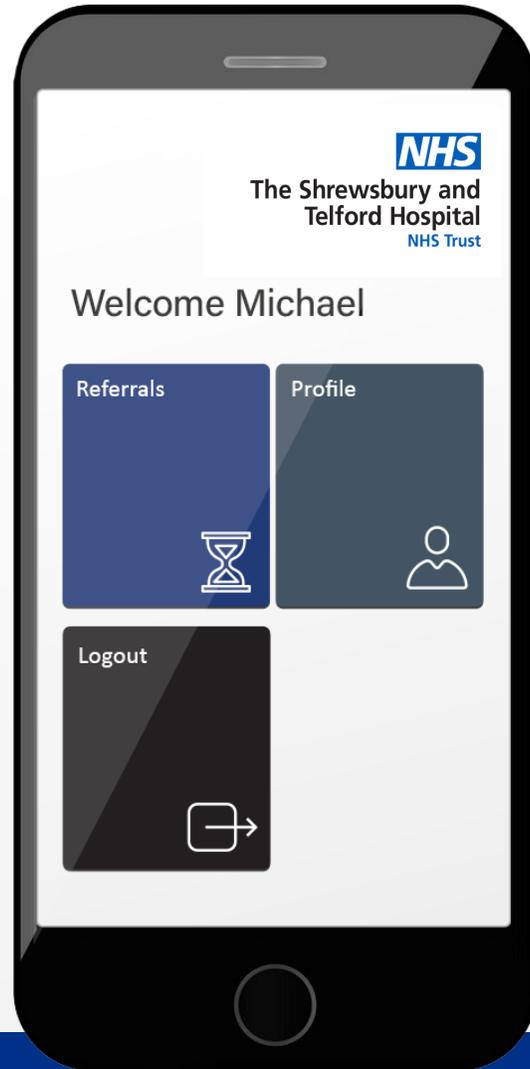
<https://www.sath.nhs.uk/news/updating-our-appointment-waiting-lists>



You will then be sent a **6-digit authentication code** by SMS, or **by email** if we don't have your mobile number.

You can find out more information here:

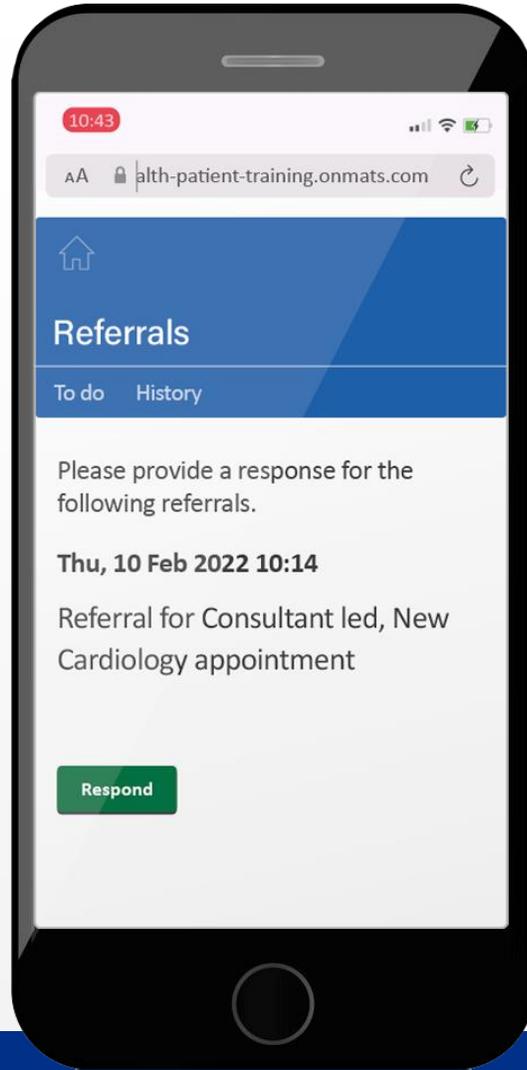
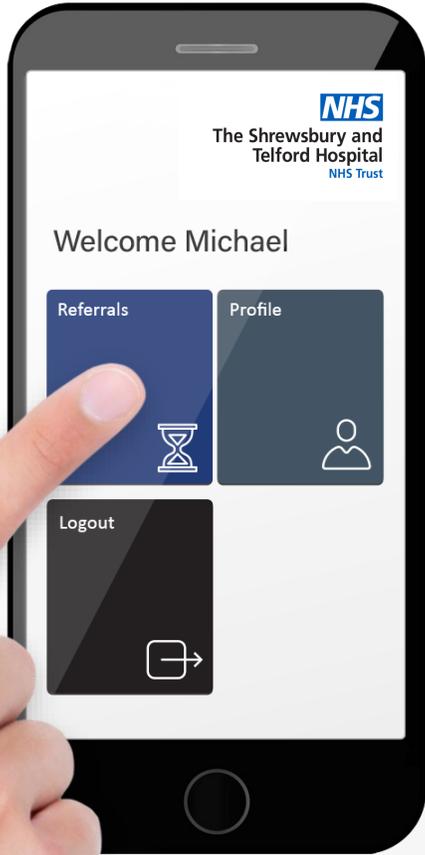
<https://www.sath.nhs.uk/news/updating-our-appointment-waiting-lists>



Once you receive the authentication code,
key it into the secure page to unlock it
and then **you're in!**

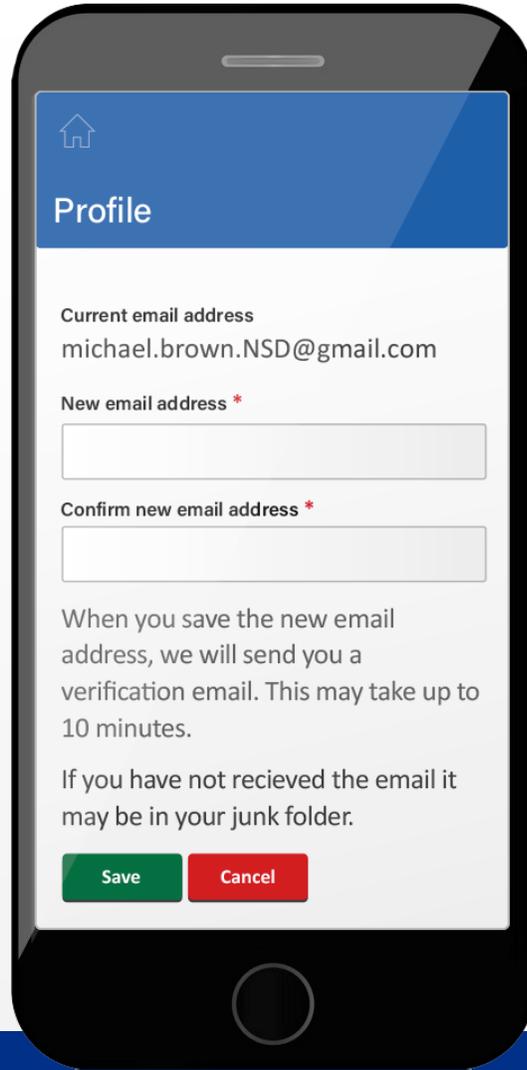
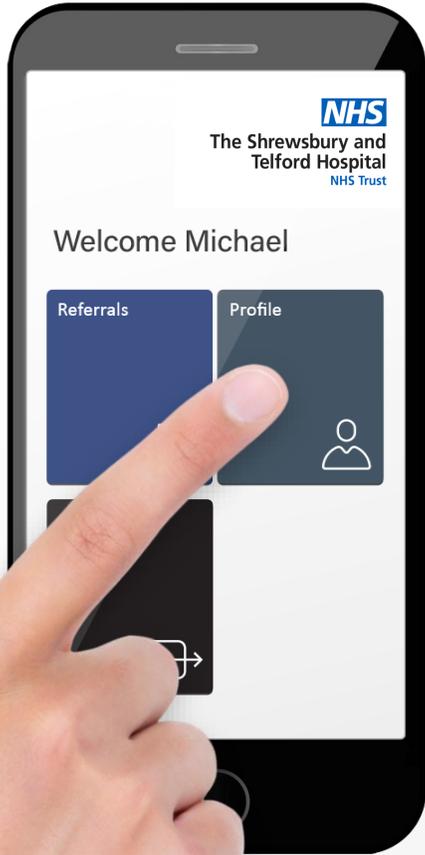
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You can view your **appointments**, simply click on the **Referrals** tab.

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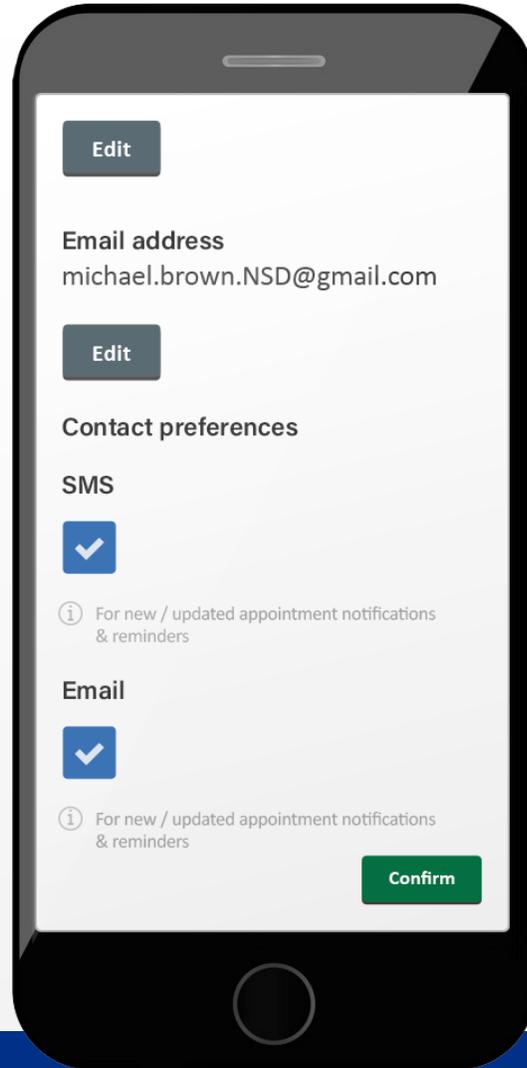
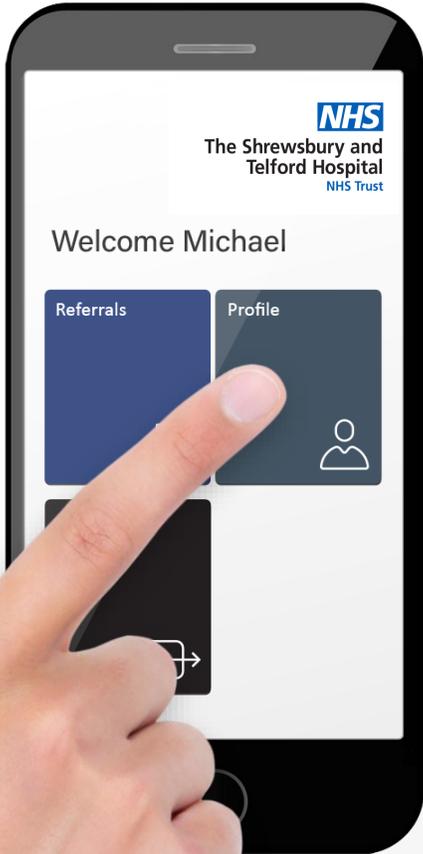


Updating your details

You can update your email and mobile phone details. You simply click on the **Profile** tab.

You can find out more information here:

<https://www.sath.nhs.uk/news/updating-our-appointment-waiting-lists>



Updating your preferences

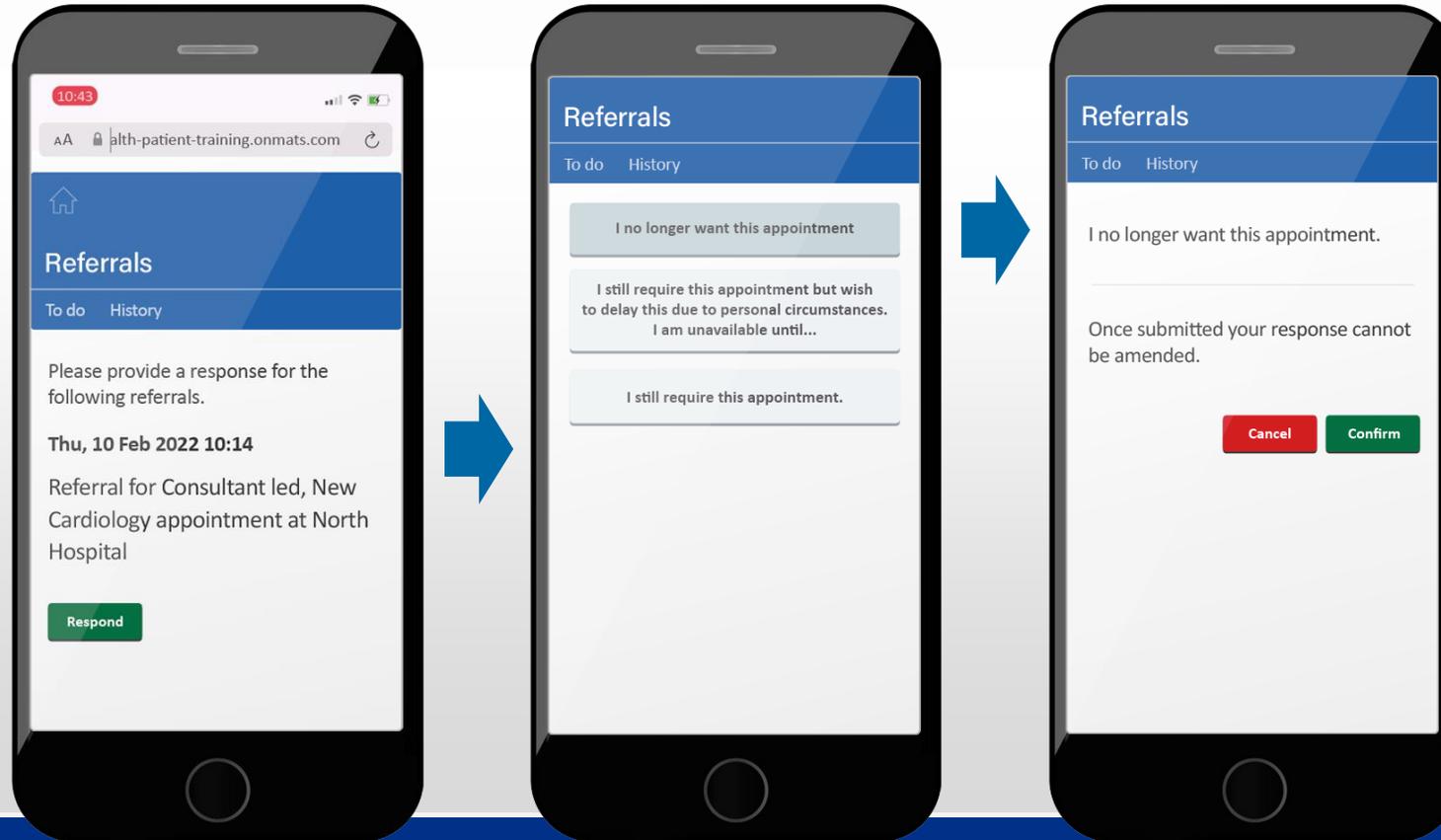
You can opt out of the service if you wish. You simply click on the **Profile** tab.

Please note: using letters via the post is likely to take longer than opting to use digital.

You can find out more information here:

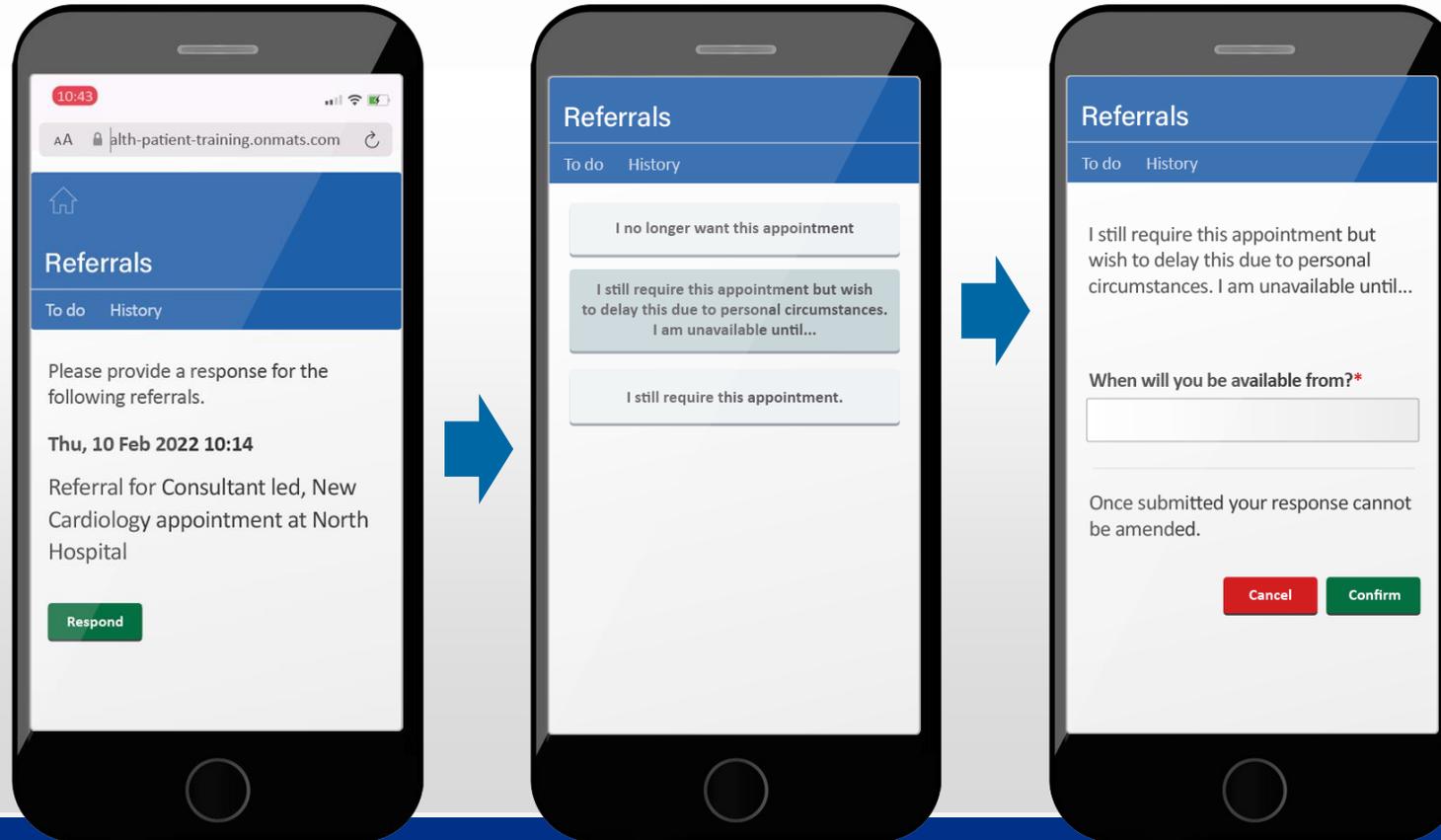
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The patient journey



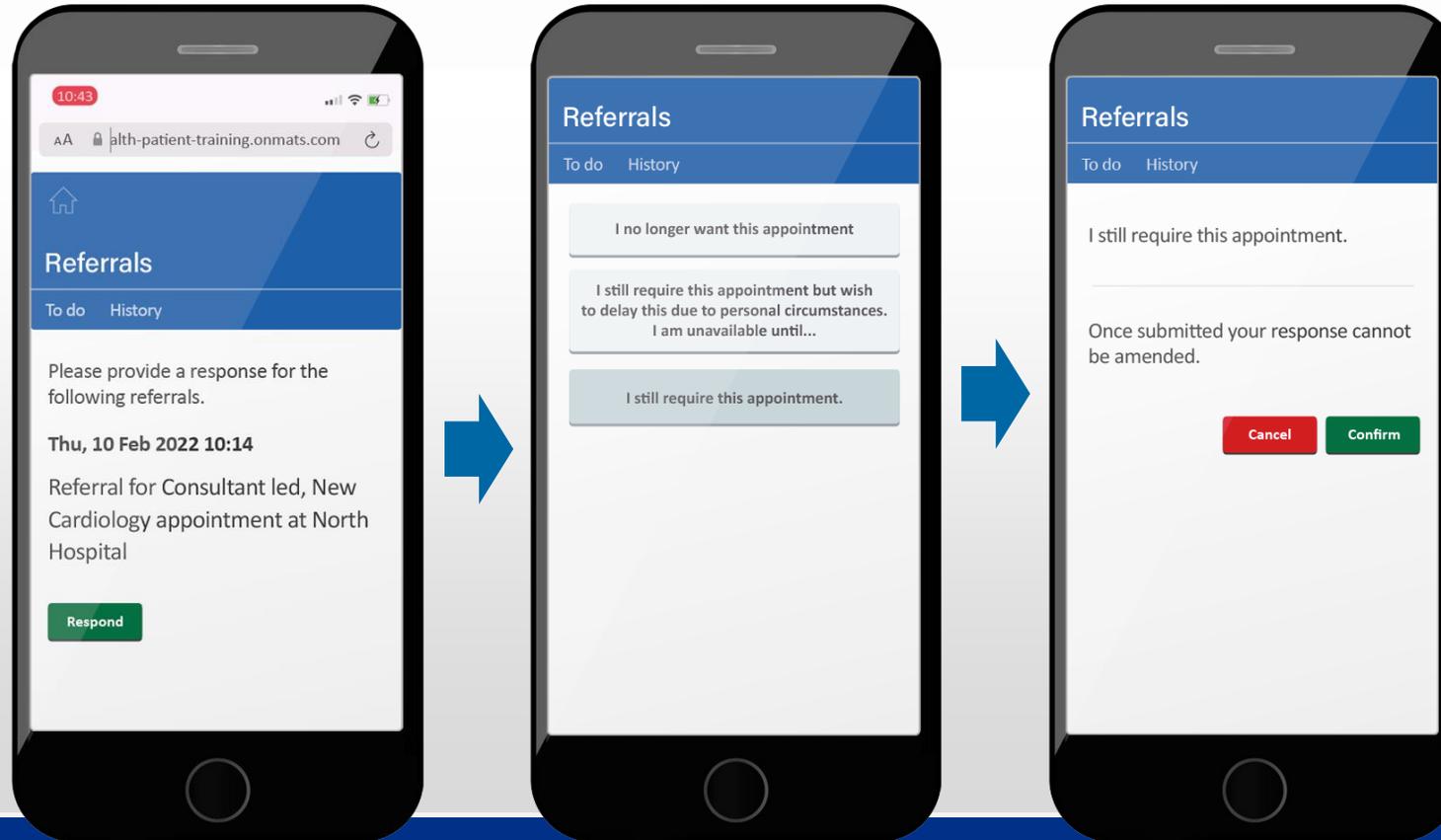
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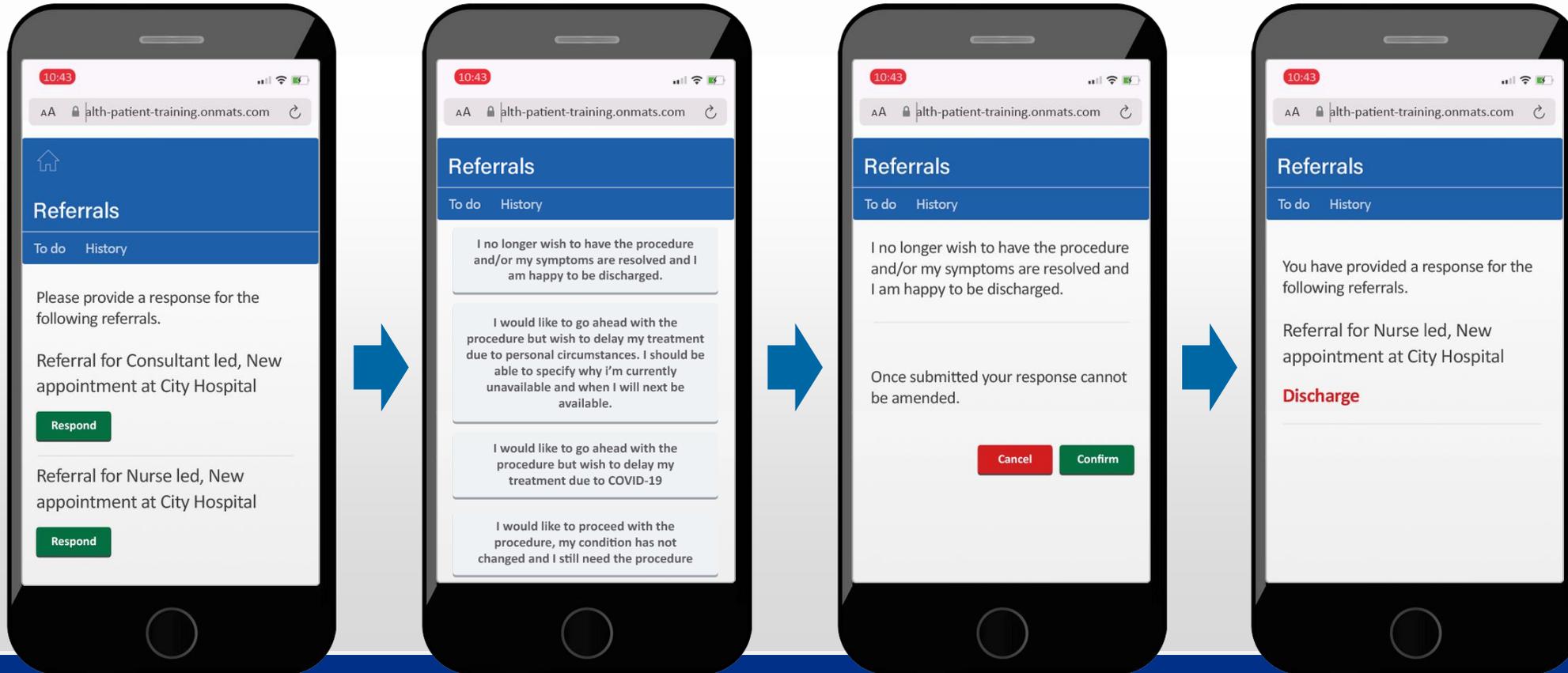
The patient journey



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The patient journey

– Requesting to be removed from waiting list

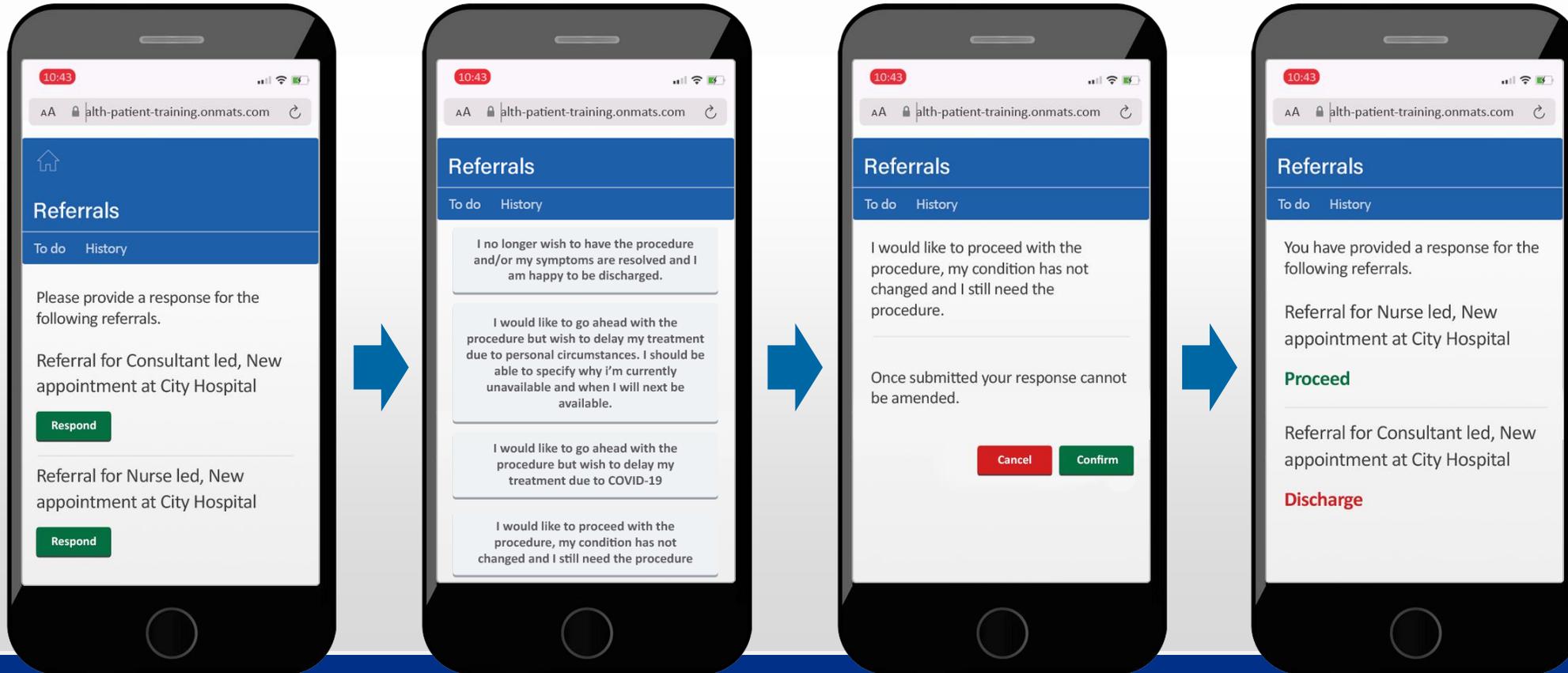


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The patient journey

– Remaining on waiting list



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