

Board of Directors' Meeting: 10 August 2023

| Agenda item | | 082/23 | | |
|--------------------------------|--------------|---|--|-------------------------|
| Report Title | | Digital Story – Virtual Ward | | |
| Executive Lead | | Director of Nursing | | |
| Report Author | | Lead for Patient Experience | | |
| | | | | |
| CQC Domain: | | Link to Strategic Goal: | | Link to BAF / risk: |
| Safe | \checkmark | Our patients and community | | BAF1, BAF2 |
| Effective | \checkmark | Our people | | |
| Caring | | Our service delivery | | Trust Risk Register id: |
| Responsive | | Our governance | | |
| Well Led | \checkmark | Our partners | | |
| Consultation Communication | | Shropshire Community Health NHS Trust (SHCT) Board of Directors | | |
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| Executive summary: | | Virtual Wards (VW) are a National initiative led by NHSE to reduce pressure on acute settings and offer improved patient pathways. Within Shropshire, Telford & Wrekin there is a plan to support 250 virtual ward beds in by December 2023. Within the video are some of the staff within the VW Team in SCHT talking about their experiences and 2 patients' stories. Jodi & John both have long term conditions and tell of their experiences of being VW patients and the impact this has had on their physical, mental, emotional and social wellbeing. Both stories help to show the range of patients that VW can support. | | |
| Recommendations for the Board: | | The Board of Directors is asked to: note the content of the digital story in terms of service provision and the patient stories take assurance regarding the joint working between Shropshire Community Health NHS Trust and SaTH to improve pathways. | | |
| Appendices: | | Digital Story – supplied by Shropshire Community Health NHS Trust Board of Directors | | |