

Board of Directors' Meeting 12 October 2023

Agenda item	108/23		
Report	Staff Story		
Executive Lead	Anna Milanec, Director of Governance		
Report Author	Helen Turner, Lead Freedom to Speak Up (FTSU) Guardian		
	Link to strategic pillar:		Link to CQC domain:
	Our patients and community	√	Safe
	Our people	√	Effective
	Our service delivery		Caring
	Our partners		Responsive
	Our governance		Well Led
	Report recommendations:		Link to BAF / risk:
	For assurance		
	For decision / approval		Link to risk register:
	For review / discussion		
	For noting	√	
	For information		
	For consent		
Presented to:	Direct to the Board of Directors		
Dependent upon (if applicable):	-		
Executive summary:	<p>This month's staff story is from a Band 6 Sister and is being heard as part of the celebrations and awareness raising for October's speak up month.</p> <p>This story highlights the importance of FTSU, and reaching out to the team to get help, and improvements made from the initial contact.</p>		
Recommendations for the Board:	The Board is asked to note the staff story (which will be delivered in person via MS Teams), and take assurance from the work being undertaken to embed the value of FTSU across the Trust to improve staff and patient experience.		
Appendices	N/A		

1.0 Introduction

- 1.1 This story captures the Band 6 sister's experience of speaking up about patient safety.
- 1.2 It also conveys what happens when someone who has raised the concern gets involved to effect change.

2.0 Background

- 2.1 The story will be told by the individual in person at Board and involves safe staffing levels and not being able to provide a level of safe care.

3.0 The use of stories

- 3.1 These stories value the perspective of the people sharing their experience, providing a tool through which they can share what is important to them, enabling storytellers through empowering them to tell their story in their own words and in their own way.
- 3.2 The stories provide an honest and genuine insight into their experience, offering a different perspective and an opportunity to reflect.

4.0 Risks and actions

- 4.1 In the coming months further FTSU stories will come to Board highlighting the importance and experience of those speaking up, and learning and action taken from the experience.

5.0 Conclusion

- 5.1 The Board is asked to note this story and take assurance of the work being undertaken to embed the value of FTSU across the Trust to improve staff and patient experience.