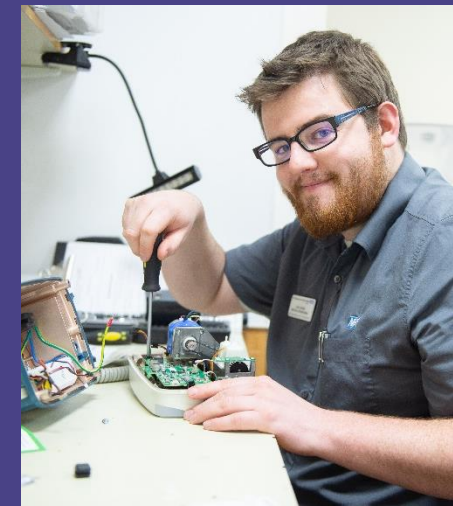


Hospitals Transformation Programme: Update

15 August 2023



HOSPITALS
TRANSFORMATION
PROGRAMME



HIGHER QUALITY,
SAFER CARE



IMPROVED
OUTCOMES



BETTER
ACCESS



A GREAT PLACE
TO WORK

Why are we here?

- Where are we in the process?
- Latest developments
- Your feedback
- Questions

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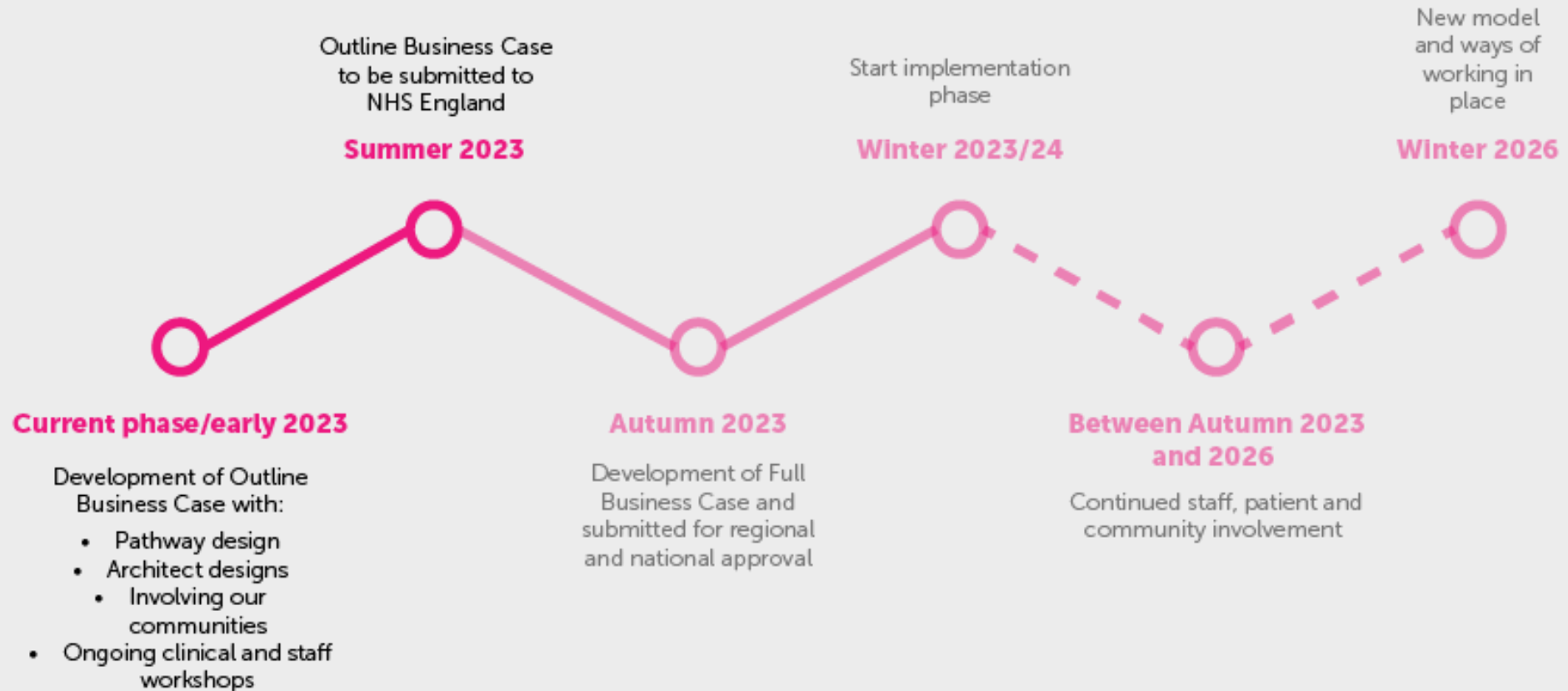
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Introduction



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Where are we in the process?



Where are we in the process?

- We've **worked with our lead clinicians** to add further detail into the clinical model to start to design the **“flow” of clinical services** (how our clinical teams will work and connect to each other).
- **On track** to submit the Outline Business Case during Summer 2023
- Seeking **planning permission** for building works at the Royal Shrewsbury Hospital
- **Preparations underway** to be ready for the implementation phase
- Your feedback is continuing to inform the development of our proposals. This **involvement will continue** and over the next few weeks, months and years there will be many opportunities for people to help us influence the physical environments and people's experience of our services.



Latest developments: approach to planning

- We are working with Shropshire Council as part of the planning process for the Royal Shrewsbury Hospital site.
- This supports our developing plans to ensure, if approved, we have full implementation by late 2026 and can provide improved care for everyone across Shropshire, Telford & Wrekin and mid Wales.
- We are working through the design and planning to ensure our facilities will deliver the clinical model and core outcomes of the Future Fit consultation in the most effective and efficient way within the investment.
- We'll continue to work with staff, patients and communities to inform plans at every step of this improvement journey.



Latest developments: approach to planning

- Application submitted to Shropshire Council in July 2023
- Currently progressing through the statutory consultation phase which:
 - Gathers views from the public;
 - Seeks professional views from statutory consultees;
- We are aiming for the application to be heard at the Planning Committee in October 2023, and therefore the application will be discussed right up until this point.



Background

- The hospital currently occupies approximately 21 hectares, with a variety of building types and scales from 2-storeys to 5-storeys.
- Several of the hospital buildings at the site are ageing.
- Failure to improve the configuration of the estate will only increase the risk of future disruption.



Location of the new build at RSH



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- **Easier to access for patients**
- **Better clinical adjacencies between services**
- **Improved, modern main entrance for patients**



The Royal Shrewsbury Hospital proposals

The plans for RSH include approximately 30,000 sq. m of accommodation to provide:

- A new entrance, reception and hospitality offer as well as enhanced patient drop off facilities and accessible parking to cater across Shropshire, Telford and Wrekin, and mid-Wales
- A purpose designed large Emergency Medicine department with a paediatric zone aligned with a new urgent treatment centre
- An Acute Medicine floor
- Consultant-led Maternity, Gynaecology and Neonatal services with Midwifery led delivery
- A children's centre including enlarged children's assessment unit, children's inpatient, oncology and surgical services
- An adult Oncology and Haematology ward with increased single accommodation
- A large new Critical Care Unit



The Royal Shrewsbury Hospital proposals

- There will be two new front doors one to the Emergency Department and one to the New Main entrance.
- There will be large new reception and triage areas, with dedicated waiting for adults and children.
- There will be an expanded provision for 10 ambulances, with a protective canopy.
- A new drop off and accessible parking directly outside the Emergency Department
- Relocated Helipad.
- Emergency department purpose designed with a new larger resus area



Improving the hospital experience

- Areas of soft landscaping to soften the hospital's frontage and enhance the patient and visitor experience.
- Double height atrium which will connect the new and the old hospital with a lightweight structure.
- The café and waiting area will lead off from the atrium with pleasant views into the new courtyard.



Transport

- Comprehensive review of the transport facilities onsite undertaken.
- Increase in overall parking.
- The staff car parking provision reorganised.
- Vehicle access points into the site will remain unchanged.
- Relocated hospital entrance, which will now face the major public car park.
- Increase in cycle parking.



We will continue to work with service users, local communities and colleagues as we develop our Travel and Transport plans for both hospitals.



Sustainability

- Aim to achieve BREEAM excellent, using sustainable building solutions such as solar panels.
- The project aims to be Net Zero Ready which means the building will be capable of adapting to future sustainable technologies.
- Proposals include neutral grassland, hedgerow mixed scrub and the introduction of shrub planting around the boundary of the building.



Design – appearance and materials

- The building also sits back from the boundaries of the site, minimising the impact on neighbours.
- The existing hospital buildings are of a panellised concrete construction providing a clean, efficient, and effective new face for a modern hospital.
- The windows are glazed between floor and ceiling to maximise daylight within the hospital building.



Construction

- Some disruption to users and local residents in respect of noise, dust and vibrations.
- Residents will be consulted on a construction management plan, which will be agreed with the council.
- The development will be carried out in phases whilst maintaining the full operation of the hospital.

An indicative timeline of building works subject to planning permission and other factors:





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How can you get involved?



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Engagement undertaken since June 2023

03 August	Shrewsbury Community Connectors	MS Teams
3 August	HTP Planning Focus Group	MS Teams with HTP team
25 July	About Health Event – HTP Update from Ed Rysdale, Matt Neal, Rachel Webster, Julia Clarke	MS Teams - live
22 July	Purslow Show	Purslow Farm
14 July	Local businesses Procurement event	Shrewsbury Town FC SY4 4RR
13 July	Community Cascade pm slot	MS Teams
12 July	Community Cascade am slot	MS Teams
11 July	About Health Event – Patient Safety Framework introduction from Pete Jeffries	MS Teams - live
8 July	Lawley & Overdale Parish Council Fun Day	Lawley green
8 July	Adult Park Run NHS75	Shrewsbury Quarry
06 July	About Health Event – Windrush celebration from One Voice, Windrush Caribbean Community	MS Teams - live
3-16 July	National NHS CT in-store SaTH Charity fundraising	Morrison's (national partner) in Wellington, Lawley and Shrewsbury



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Engagement undertaken since June 2023

5 July	NHS 75 birthday and NHS Big Tea	Captain Tom's courtyard PRH and Mytton Restaurant RSH
4 July	Hadley Parish Council Meeting	Hadley Community Centre, High Street, Hadley, Telford TF1 5NL
01 July	Bishop's Castle Carnival	Bishop's Castle SPARK Centre
29 June	Energize Community Event	University Centre - Shrewsbury
29 June	Armed Forces veteran's drop-in	Welshpool
29 June	About Health Event – Operational Update from Sara Biffen	MS Teams - live
27 June	Welshpool, Montgomery and Llanfair Caereinion Locality Network Meeting	Welshpool
25 June	Welshpool Carnival	Welshpool
24 June	Armed Forces Day	Shrewsbury Castle
24 June	South Shropshire youth Conference	Craven Arms Discovery Centre
21 June	Helpforce Masterclass	MS Teams



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Engagement undertaken since June 2023

15 June	Community Cascade pm slot	MS Teams
15 June	Community Connectors	Shrewsbury
15 June	Armed Forces Outreach	Madley
14 June	Community Connectors	Oswestry
14 June	Community Cascade am slot	MS Teams
13 June	Community Connectors	Market Drayton
12 June	Armed Forces Outreach	Dawley
8 June	St George's Parish Coffee Morning	Parish Hall



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Listening to local communities

Planning permission RSH

- There will be a range of ways to view our proposals, to ask questions of our programme team and give feedback
- This engagement activity is part of the planning process
- We are committed to working with our architects and suppliers to ensure we are:
 - Considerate constructors
 - Acting sustainably

We want to involve our staff, patients, and be a good neighbour and involve our local communities:

- We launched an online planning website
- Planning events were held on 19 July, 22 July, 24 July
- Colleague session was held on 19 July
- An online webinar was held on 1 August
- We held a HTP Planning Focus Group on 3 August
- The boards are on display in Outpatients at RSH and PRH
- **The deadline to complete the online survey has been extended (on the planning proposals) to 27 August**

For more information visit: www.rshplanningapplication.co.uk



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Consultation questions

www.surveymonkey.co.uk/r/THPVYBR



- Design of buildings – I like the design of the buildings/ I like the design of the buildings but have some reservations/ I do not like the design of the buildings/ I am unsure.
- How important the following aspects of the proposals are (very important – not important):
 - Improvements to the hospital experience with soft landscaping to the exterior, a new entrance leading to a café and modern courtyard spaces
 - Reorganisation of the hospital's parking layout, including a new hospital entrance facing the major public carpark
 - Creating a sustainable hospital that fits in with the surrounding context of buildings and the site overall



Feedback received so far from engagement

- Planning events were held on 19, 22, 24 July (all in person) and 1 August (online)
- The last colleague session was on 19 July when display boards were in SECC. These are now on display in Outpatients, both at RSH and PRH.
- To promote the events, the project team issued a community newsletter to 6,926 households, contacted local groups and key stakeholders including councillors and the local Members of Parliament.
- Comments and feedback received over the course of the three drop-in events and were largely supportive of the proposals, with some helpful comments on specific features.
- Some comments received welcoming the proposed changes to landscaping and proposed improvements to footpaths
- To date, we have received **53** feedback forms returned.



Feedback received so far from engagement

- Respondents identified the most important aspect as being **reorganisation of the hospital's parking layout**, including a new hospital entrance facing the major public carpark.
- Respondents identified the least important aspect as the improvements to the hospital experience with soft landscaping to the exterior, a new entrance leading to a café and modern courtyard spaces.
- **The vast majority of respondents either like the design of the buildings or like the design of the buildings** but have some reservations, a small number of respondents stated that they were unsure as to whether they liked the design of the buildings or not.
- There were a number of recurring themes, in both verbal and written feedback, during the Planning events, including:
 - The most common theme that was around parking.
 - Many attendees and respondents stated that the existing buildings were dated and need upgrading.
 - A number of people referenced the narrow entrance road and roundabout off Mytton Oak Road as a concern.
 - Concerns about the increase noise, particularly from the helipad and ambulances as well as during construction.
 - A few respondents raised the issue of a lack of public transport between the two hospital sites.



Engaging with community – next steps

- **DESIGN MEETINGS** - ongoing 1:50 Design meetings are being arranged with clinical teams and public representation on groups. We will contact PAF members who have also been part of focus groups to ask for nominations. There will also be one representative from PACE.
- **CLINICAL FOCUS GROUPS**- we are looking to hold the next clinical workstream focus groups as hybrid meetings – MS Teams and face to face. We intend to invite the scheme’s design architects who will have details of the relevant floor plans for each group. We may need to hold meetings slightly later on the planned dates as we are working with the architects to confirm arrangements. We will be contacting all focus group attendees with details this week and also to ask any issues/areas they want including on the agenda. The outcomes of this will be reported through to the HTP programme through a paper including an action log
- **TRAVEL & TRANSPORT FOCUS GROUP** – we are looking at 28 September as a possible date for this focus group (to be held on MS Teams).



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Focus groups

We are entering an exciting phase for the programme as we design the detailed patient pathways. We are committed to engaging and working closely with our local communities, patients and colleagues to ensure we improve the experience for all the communities we serve.

- Medicine, emergency, surgery, anaesthetics and cancer focus group: **7 September** and every three months to follow
- Women's and children's focus group: **5 September** and every three months to follow
- Clinical Support Services: **21 September** and every six months to follow
- Travel and Transport focus group – **possibly 28 September - tbc**





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Thank you



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