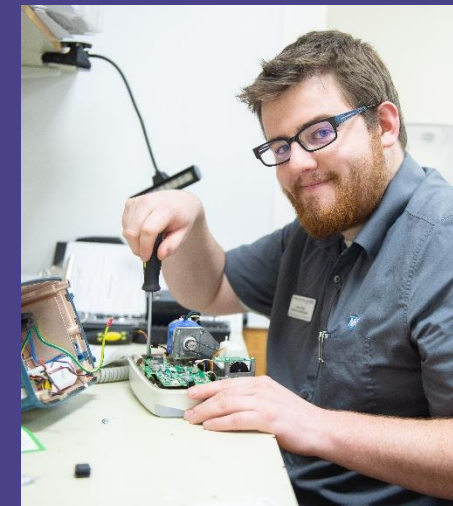


Hospitals Transformation Programme: Maternity and Neonatal Voices Partnership

16 November 2023



Why are we here?

- Where are we in the process?
- Latest developments
- Your feedback
- How can you get involved?
- Questions

Julia Clarke, Director of Public Participation

Tom Jones, HTP Clinical Implementation Lead

Adam Ellis-Morgan Technical Lead for Hospitals Transformation Programme





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Introduction



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Where are we in the process?



Where are we in the process?

- We've **worked with our lead clinicians** to add further detail into the clinical model to start to design the “**flow**” of **clinical services** (how our clinical teams will work and connect to each other).
- **We have submitted our** Outline Business Case.
- **Our planning application for Royal Shrewsbury Hospital has been submitted.**
- **Preparations underway** to be ready for the implementation phase
- Your feedback is continuing to inform the development of our proposals. This **involvement will continue** and over the next few weeks, months and years there will be many opportunities for people to help us influence the physical environments and people's experience of our services.



Location of the new build at RSH



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- Easier to access for patients
- Better clinical adjacencies between services
- Improved, modern main entrance for patients



HIGHER QUALITY,
SAFER CARE



IMPROVED
OUTCOMES



BETTER
ACCESS



A GREAT PLACE
TO WORK

Action log from Women and Children focus group previous meeting – 14 September 2023

Agenda Item	Date of Meeting	Action	Lead Officer	Timescale / Deadline	Comment / Feedback from Lead Officer	Action
Part 1	14/09/2023	Dates to be arranged for specialist focus groups (Carers, Mental Health and Children & Young People) These will be shared with focus group members.	Hannah Morris	30/11/2023	A specialist focus group has been organised on Learning Disabilities and Autism for the 14th November. A children's and young people's focus group is being organised for March 2024	In progress
Part 1	14/09/2023	The Trust will link with MNVP to arrange a focus group with service users that they link with to gain their feedback.	Hannah Morris	30/11/2023	Meeting organised for the 16 November 2023.	COMPLETED



Women & Children's Division

HTP Quarterly summary

- EHIA development
- 1:200 departmental design for Maternity services, Neonatology, Paediatrics and Gynaecology
- Room Data Sheet detail
- Public engagement during planning permission consultation

Next 3 months

- 1:50 design and room data sheet collation
- Continuation of work programme to deliver the clinical model e.g. pathways, workforce and estate allocation



W&C Services within the new build at RSH



Floor	Service
Ground Floor	UTC and Emergency Department
	Acute Medicine including Short Stay Ward and SDEC
Level One	Maternity Delivery
	Neonates
	Gynaecology (including EPAS)
Level Two	Maternity Inpatients
	Paediatrics (including paediatric oncology and CAU)
Level Three	Critical Care
	Oncology and Haematology Inpatients



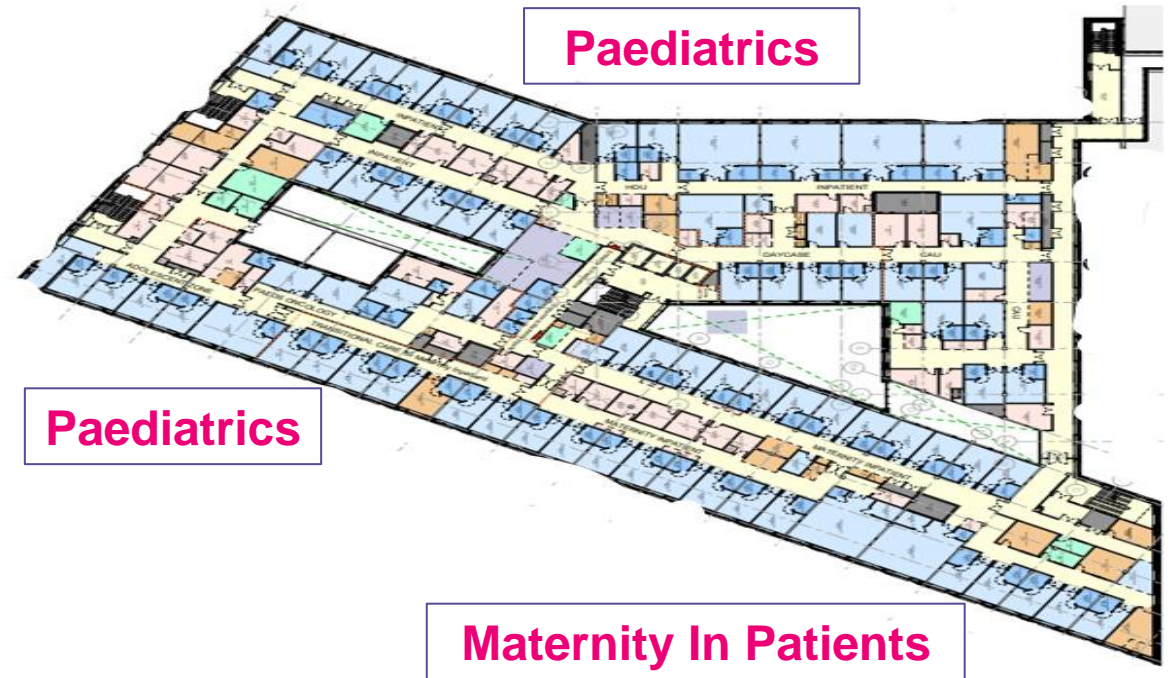
Designs

High level floor plans and artist's impressions – site location

Level 1



Level 2



Update from AHR Architects- Gareth Banks, Regional Director



Design: Concept

All images are indicative only.

Retreat spaces

Locality



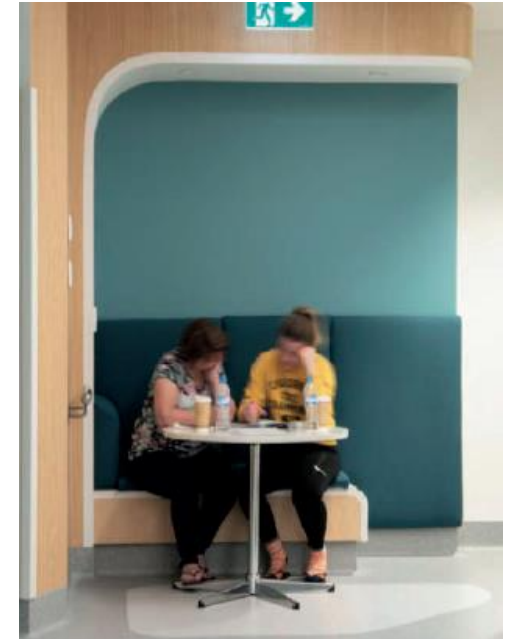
‘Trysting trees’



Verticality



Canopies

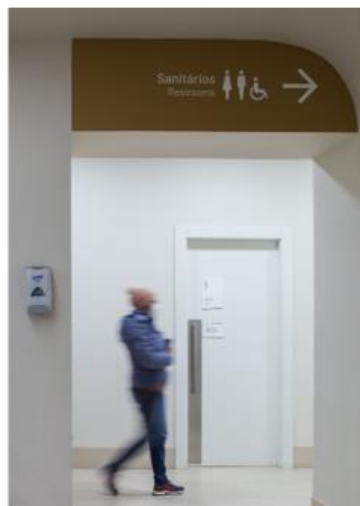


Design: Wayfinding

We have designed signs to:

- Indicate the direction that you need to go.
- Confirm and offer reassurance that you are on the right path.
- Clearly identify that you have reached your location.

All images are indicative only.



Design: Entrance Lobby

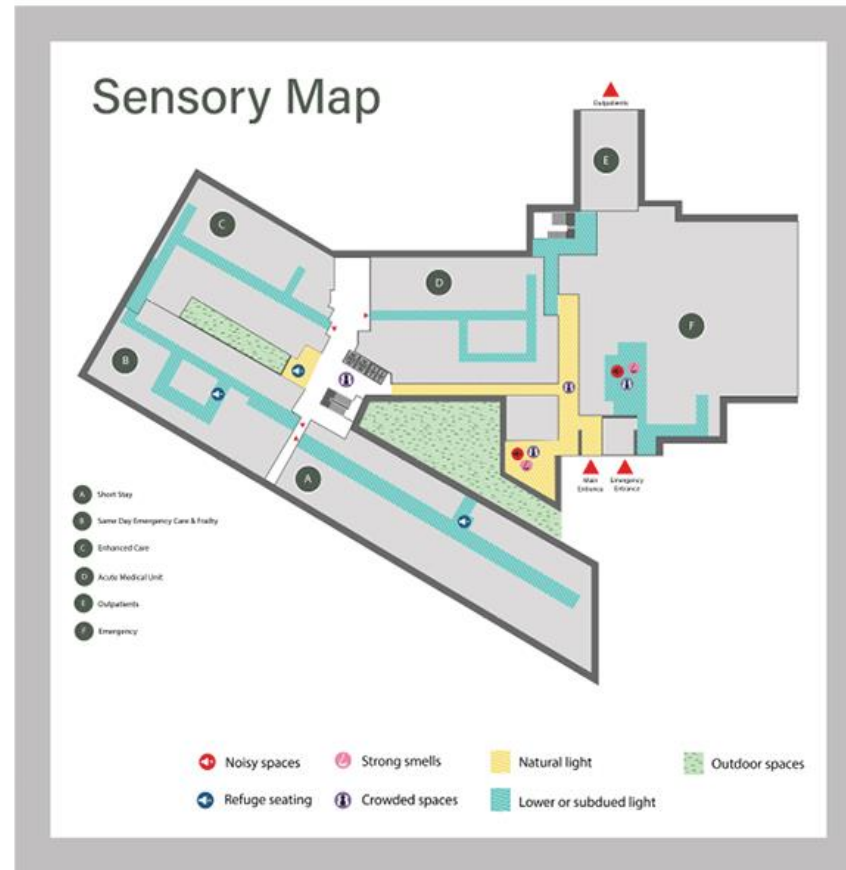
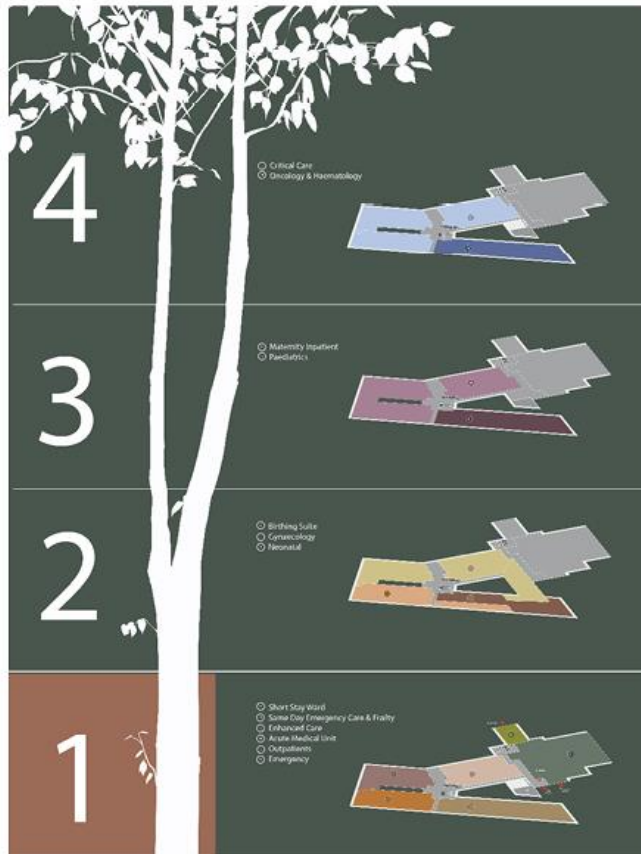


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- Indicate direction
- Offer reassurance
- Identify the destination

All images are indicative only.



**HOSPITALS
TRANSFORMATION
PROGRAMME**



HIGHER QUALITY,
SAFER CARE



IMPROVED
OUTCOMES



BETTER
ACCESS



A GREAT PLACE
TO WORK

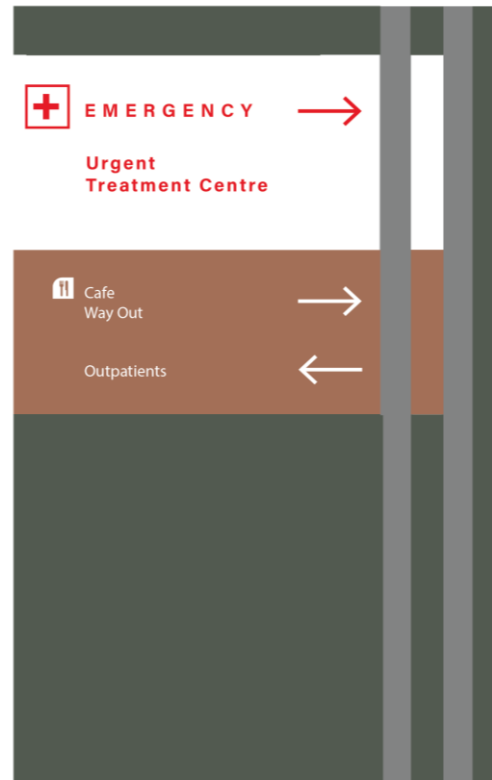
Design: Atrium Junction

Indicate direction

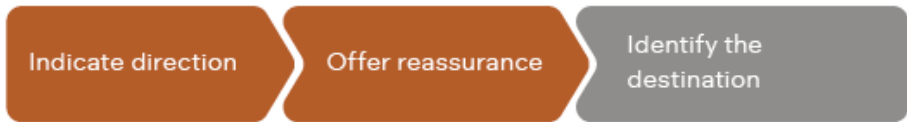
Offer reassurance

Identify the destination

All images are indicative only.



Design: Lift Lobby



All images are indicative only.



Design: Lift Lobby



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Design: Department Entrance



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Indicate direction

Offer reassurance

Identify the
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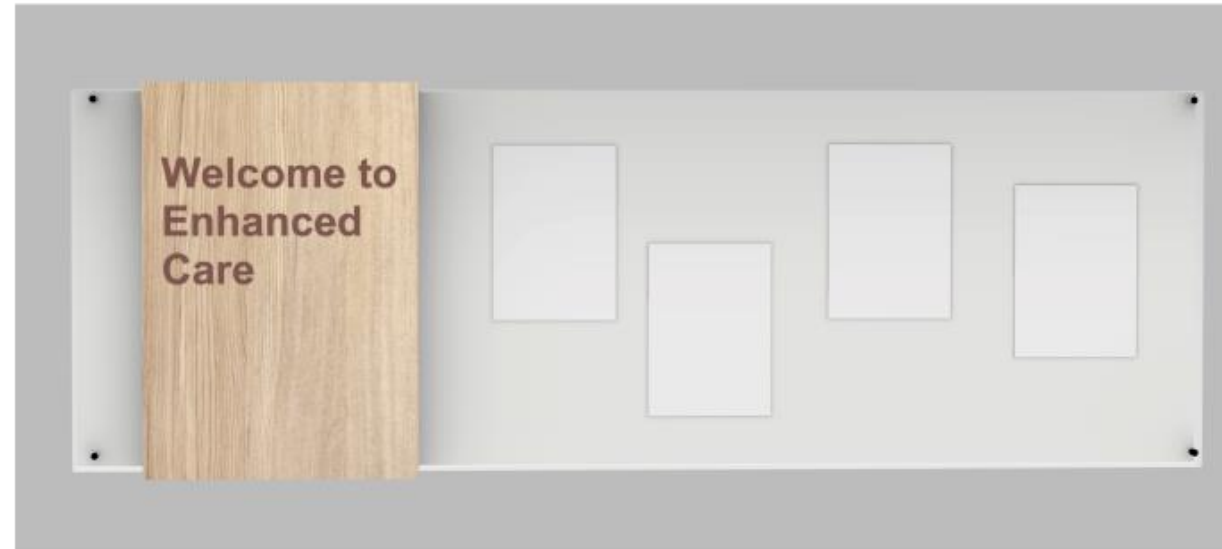
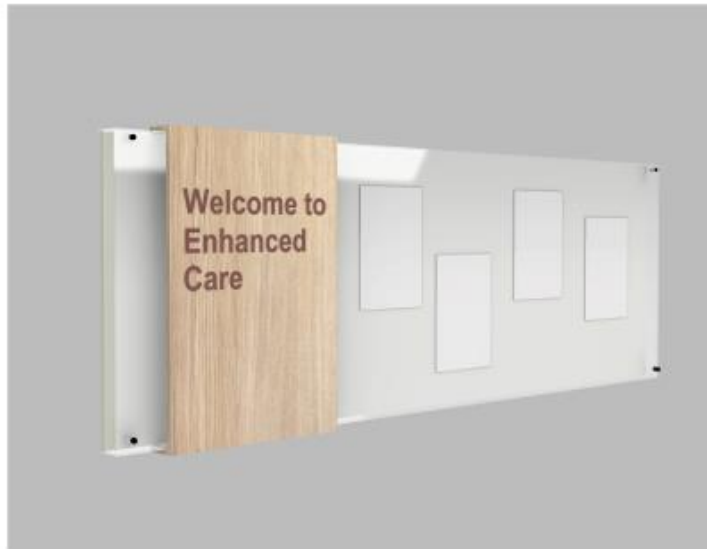
Design: Notice Boards

Indicate direction

Offer reassurance

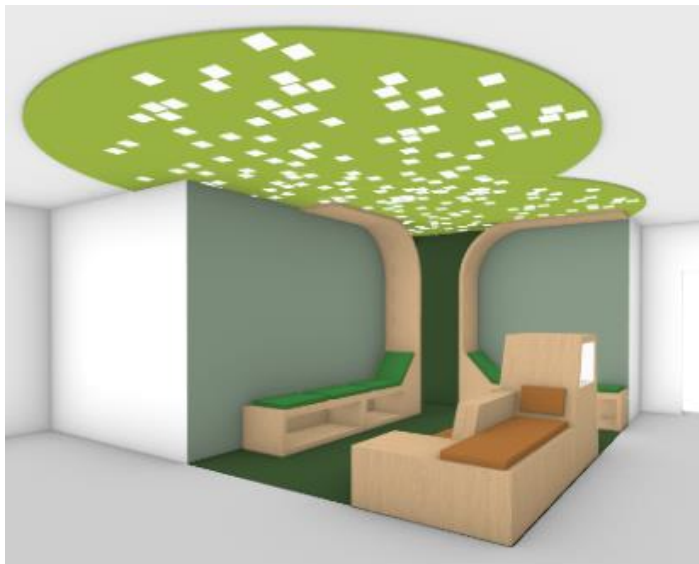
Identify the
destination

All images are indicative only.



Design: Paediatric Waiting Areas

All images are indicative only.



Design: Department Corridor

Indicate direction

Offer reassurance

Identify the
destination

All images are indicative only.



Design: Department Junctions

Indicate direction

Offer reassurance

Identify the destination

All images are indicative only.



Design: Retreat Spaces



All images are indicative only.



Design: Retreat Spaces

All images are indicative only.



Outside retreat



Inside retreat



Feedback - what we've heard so far

Wayfinding / signage

- Further design development for high contrast easy to read signage
- Location map
- Differentiation between main hospital and emergency

Locality and materials

- Research and develop design ideas around the local landscape, the community and local materials that can be used as part of the design

Colour, shape & artwork

- Research and develop design ideas to mitigate sickness, nausea and dizziness
- Explore tonal variations
- Refine colour palette

Furniture

- Information boards that remove the clutter and confusion and have a decorative element to work alongside the artwork
- Explore how the seating can feel more private but remain wheelchair accessible
- Furniture for different user groups - children through to elderly and identify their needs



Feedback - what we've heard so far

Design for Paediatrics

- Explore makaton for paediatric signage
- Info slices to help with demystification in waiting areas
- Work with local schools to identify aspects of design that will feel familiar to patients
- Area to display artwork and information

Design for Neurodiversity

- Spaces specifically for learning disabilities and autism for adults in the ED waiting area
- Furniture that considers self injurious behaviour eg rounded corners and upholstered sides
- Sensory map

Design for dementia

- Create a heat map of areas where older people will spend most time in the hospital and tailor design specifically for these areas
- Using the The Stirling standards for dementia-friendly design to inform the design development
- Clear icons to support text on signage
- Signage on wards/ bed bays that tells people where they are to support patients with delirium
- Explore how to display clocks on wards
- Places to sit and stop along corridors



How can you remain involved?



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Focus groups

We are entering an exciting phase for the programme as we design the detailed patient pathways. We are committed to engaging and working closely with our local communities, patients and colleagues to ensure we improve the experience for all the communities we serve.

- PRH Travel and Transport MS Teams focus group: **17 November 10am – 12pm**
- MEC & SAC focus group: **5 December 10am – 12pm**
- Women and Childrens focus groups: **7 December 10am – 12pm**
- Public Assurance Forum: **15 January 1pm – 4pm**
- We are also identifying opportunities to involve our wider communities and those directly identified following the EQHIA process.

If you would like us to attend an existing meeting or join you at an event, please email:
sath.engagement@nhs.net



Get involved

- There will be a range of ways to get involved over the next few years
- You can help us develop these plans in the best way for the future of local healthcare services
- Talk to your colleagues, friends and family about the programme
- Let us know your thoughts on our plans
- Take part in future sessions and workshops – help us to design services that better meet local needs
- We need to understand your perspectives
- We want to ensure that anyone who is interested can get involved in some way.
- If you would like us to attend a meeting to update your group/organisation or to register for a focus group, email us on sath.engagement@nhs.net
- Keep looking at our website for more information: www.sath.nhs.uk/about-us/hospitals-transformation-programme/

If you want to hear more about what's happening at our hospitals and how to get involved, email sath.engagement@nhs.net





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Questions



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Thank you for joining us...

- We will upload the presentation and Q&As on our website: www.sath.nhs.uk
- If you sign up to become a community member sath.engagement@nhs.net we will keep you updated on how you can get involved and updated on the programme through our monthly update.
- Any further questions, please email: sath.improvinghospitals@nhs.net





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Thank you



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