



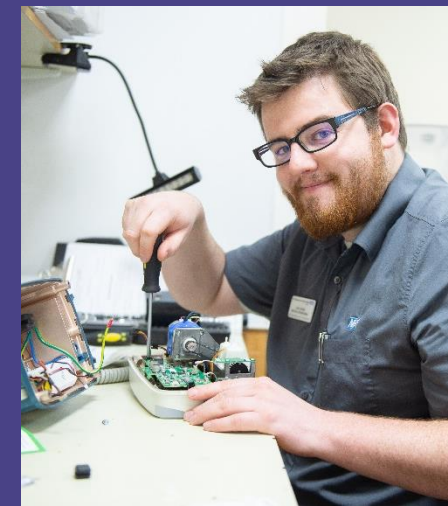
**Integrated
Care System**
Shropshire, Telford and Wrekin



**The Shrewsbury and
Telford Hospital**
NHS Trust

Hospitals Transformation Programme: Women and Children's Focus Group

14 September 2023



**HOSPITALS
TRANSFORMATION
PROGRAMME**



HIGHER QUALITY,
SAFER CARE



IMPROVED
OUTCOMES



BETTER
ACCESS



A GREAT PLACE
TO WORK

Why are we here?

- Where are we in the process?
- Latest developments
- Your feedback
- How can you get involved?
- Questions

Julia Clarke, Director of Public Participation

Matthew Neal, Director of Hospitals Transformation Programme

Adam Ellis-Morgan Technical Lead for the Hospitals Transformation Programme





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Introduction



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Where are we in the process?



Where are we in the process?

- We've **worked with our lead clinicians** to add further detail into the clinical model to start to design the **“flow” of clinical services** (how our clinical teams will work and connect to each other).
- **On track** to submit the Outline Business Case during Summer 2023
- Seeking **planning permission** for building works at the Royal Shrewsbury Hospital
- **Preparations underway** to be ready for the implementation phase
- Your feedback is continuing to inform the development of our proposals. This **involvement will continue** and over the next few weeks, months and years there will be many opportunities for people to help us influence the physical environments and people's experience of our services.



Location of the new build at RSH



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- Easier to access for patients
- Better clinical adjacencies between services
- Improved, modern main entrance for patients



Latest developments: approach to planning

- We are working with Shropshire Council as part of the planning process for the Royal Shrewsbury Hospital site.
- This supports our developing plans to ensure, if approved, we have full implementation by late 2026 and can provide improved care for everyone across Shropshire, Telford & Wrekin and mid Wales.
- We are working through the design and planning to ensure our facilities will deliver the clinical model and core outcomes of the Future Fit consultation in the most effective and efficient way within the investment.
- We'll continue to work with staff, patients and communities to inform plans at every step of this improvement journey.



Feedback received so far from engagement

- Respondents identified the most important aspect as being **reorganisation of the hospital's parking layout**, including a new hospital entrance facing the major public carpark.
- Respondents identified the least important aspect as the improvements to the hospital experience with soft landscaping to the exterior, a new entrance leading to a café and modern courtyard spaces.
- **The vast majority of respondents either like the design of the buildings or like the design of the buildings** but have some reservations, a small number of respondents stated that they were unsure as to whether they liked the design of the buildings or not.
- There were a number of recurring themes, in both verbal and written feedback, during the Planning events, including:
 - The most common theme that was around parking.
 - Many attendees and respondents stated that the existing buildings were dated and need upgrading.
 - A number of people referenced the narrow entrance road and roundabout off Mytton Oak Road as a concern.
 - Concerns about the increase noise, particularly from the helipad and ambulances as well as during construction.
 - A few respondents raised the issue of a lack of public transport between the two hospital sites.



Construction

- Some disruption to users and local residents in respect of noise, dust and vibrations.
- Residents will be consulted on a construction management plan, which will be agreed with the council.
- The development will be carried out in phases whilst maintaining the full operation of the hospital.

An indicative timeline of building works subject to planning permission and other factors:



Transport

- Comprehensive review of the transport facilities onsite undertaken.
- Increase in overall parking.
- The staff car parking provision reorganised.
- Vehicle access points into the site will remain unchanged.
- Relocated hospital entrance, which will now face the major public car park.
- Increase in cycle parking.



We will continue to work with service users, local communities and colleagues as we develop our Travel and Transport plans for both hospitals.



Sustainability

- Aim to achieve BREEAM excellent, using sustainable building solutions such as solar panels.
- The project aims to be Net Zero Ready which means the building will be capable of adapting to future sustainable technologies.
- Proposals include neutral grassland, hedgerow mixed scrub and the introduction of shrub planting around the boundary of the building.



Update from Women and Children's Division



Action log from previous meeting

5 June 2023

Agenda Item	Date of Meeting	Action	Lead Officer	Timescale / Deadline	Comment / Feedback from Lead Officer	Action
Part 1	05/06/2023	Kate Ballinger to liaise with focus group member (MA - Focus group member) and Ruth Smith (Lead for Patient Experience) to discuss what the Trust can do to support Children with Learning Disabilities accessing our services.	Kate Ballinger	30/06/2023	Introductory email sent 06/06/23 and plans to involve MA in development of alternative video tours of new build with RS.	COMPLETED
Part 1	05/06/2023	Julie Plant to contact questioner (MA - Focus group member) regarding involvement in the current facilities and additionally advise for reassurance, that there is now a Paediatric Mental Health Nurse employed as part of the children's unit which she will also be happy to discuss with MA.	Julie Plant	30/09/2023	Contact made by Julie Plant (delayed due to unavoidable circumstances) and meetings have been arranged to discuss further	COMPLETED
Part 1	05/06/2023	The earlier slide which mentioned the digital links, are you working with Wales for the cross boarder digital links? Kate Ballinger to contact the digital team to find out current position.	Kate Ballinger	31/07/2023	Information received from Digital team and passed on the HG at Powys Teaching Health Board.	COMPLETED



Action log from previous meeting



5 June 2023

Part 1	05/06/2023	Julie Plant (Divisional Director of Nursing) to contact focus group members (JS and MA) to discuss the development of a children and young people participation group and also the parent element of the Post-Acute Care Enablement (PACE) team.	Julie Plant	30/09/2023	Contact made by Julie Plant (delayed due to unavoidable circumstances) and meetings have been arranged to discuss further	COMPLETED
Part 1	05/06/2023	Kate Ballinger to introduce JS and MA to Ruth Smith (Head of Patient Experience) as one of her big focuses is around children and young people with learning disabilities.	Kate Ballinger	30/06/2023	Introductory email sent 06/06/23 and plans to involve MA & JS in development of alternative video tours of new build with RS.	COMPLETED
Part 2	05/06/2023	Travel is coming up quite a bit in the conversations we're having. How do you think we can manage this together? It has been suggested hospital transport, what other solutions do you think there are?	Hannah Morris	30/09/2023	Travel and Transport Group arranged for 28th September	COMPLETED
Part 2	05/06/2023	Hannah Morris link with the ICS regarding feedback that Patient Participation Groups would find it useful to have a responsible lead within the ICS for patient groups (as they previously had within the CCG).	Hannah Morris	31/07/2023	HM met with Kate Manning. It was agreed that Kate would liaise with the Patient Participation Groups to look at how they link, share information and involve PPG groups	COMPLETED



Women & Children's Division

HTP Quarterly summary

- EHIA development
- 1:200 departmental design for Maternity services, Neonatology, Paediatrics and Gynaecology
- Room Data Sheet detail
- Public engagement during planning permission consultation

Next 3 months

- 1:50 design and room data sheet collation
- Continuation of work programme to deliver the clinical model e.g. pathways, workforce and estate allocation



In continuing the programme, we will need input from across the Divisions to develop detailed plans

The following areas will need significant input from across the Trust through the FBC period

Key work area	Requirement	Key stakeholders (in addition to HTP)
 <p>Finalising the detailed designs</p>	<ul style="list-style-type: none"> Inputting to the detailed designs for all the new areas 	<ul style="list-style-type: none"> Divisions
 <p>Developing the operational plans for the new clinical model</p>	<ul style="list-style-type: none"> Developing the detailed workforce model, recruitment and training plans and change management approach Defining the new pathways and approaches within the new clinical model 	<ul style="list-style-type: none"> Divisions Exec team
 <p>Managing key dependencies</p>	<ul style="list-style-type: none"> Delivering the out of hospital plans – demonstrate the plan, the patient impacts, pathways and timeline Demonstrating delivery of the Trust digital strategy Aligning with wider estates plans 	<ul style="list-style-type: none"> Strategy Digital Estates Clinical divisions ICS and partners (inc. LCTP)
 <p>Contracting for the deal</p>	<ul style="list-style-type: none"> Putting in place all the contractual arrangements for the full scope of the project Managing the contract, project and cost effectively 	<ul style="list-style-type: none"> Finance Commercial ICS
 <p>Preparing for implementation</p>	<ul style="list-style-type: none"> Demonstrating the governance, plans and resources are all in place to deliver this effectively 	<ul style="list-style-type: none"> Exec team Divisions

W&C Services within the new build at RSH

Floor	Service
Ground Floor	UTC and Emergency Department
	Acute Medicine including Short Stay Ward and SDEC
Level One	Maternity Delivery
	Neonates
	Gynaecology (including EPAS)
Level Two	Maternity Inpatients
	Paediatrics (including paediatric oncology and CAU)
Level Three	Critical Care
	Oncology and Haematology Inpatients

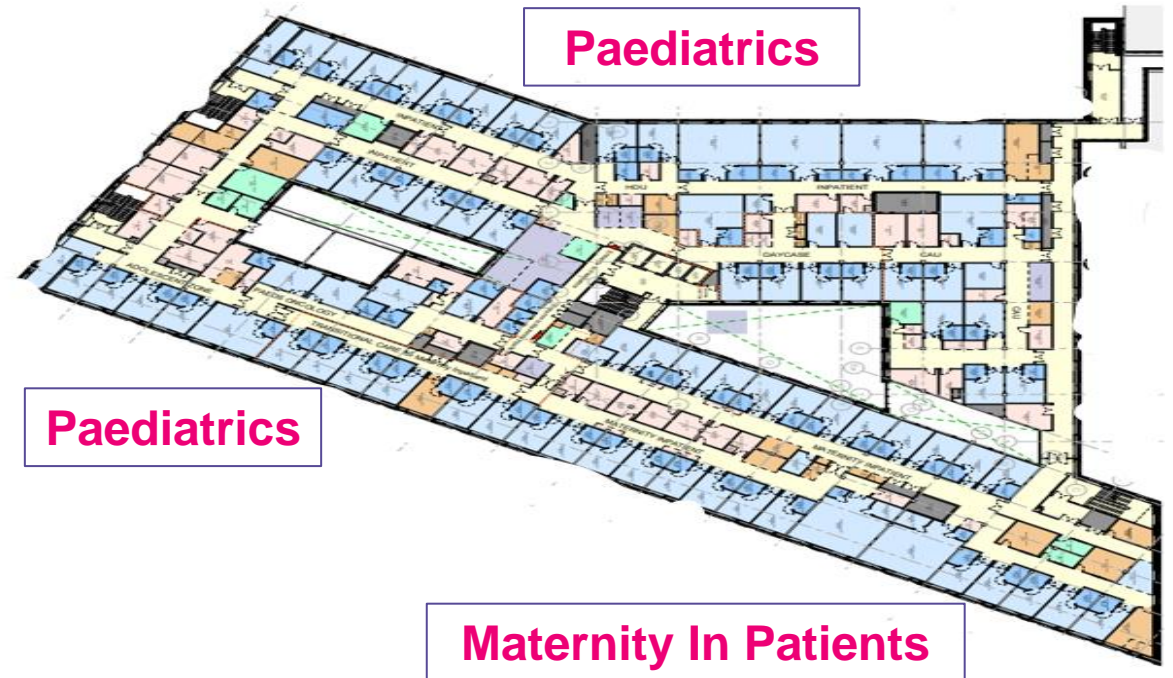
Designs

High level floor plans and artist's impressions – site location

Level 1



Level 2



Update from AHR Architects- Gareth Banks, Regional Director





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How can you remain involved?



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Focus groups

We are entering an exciting phase for the programme as we design the detailed patient pathways. We are committed to engaging and working closely with our local communities, patients and colleagues to ensure we improve the experience for all the communities we serve.

- Travel and Transport MS Teams focus group: **28 September 3pm-5pm**
- We are also identifying opportunities to involve our wider communities and those directly identified following the EQHIA process.
- Our next HTP About Health event will be held on MS Teams on **7 November at 6.30pm**

If you would like us to attend an existing meeting or join you at an event, please email:

sath.engagement@nhs.net



Get involved

- There will be a range of ways to get involved over the next few years
- You can help us develop these plans in the best way for the future of local healthcare services
- Talk to your colleagues, friends and family about the programme
- Let us know your thoughts on our plans
- Take part in future sessions and workshops – help us to design services that better meet local needs
- We need to understand your perspectives
- We want to ensure that anyone who is interested can get involved in some way.
- If you would like us to attend a meeting to update your group/organisation or to register for a focus group, email us on sath.engagement@nhs.net
- Keep looking at our website for more information: www.sath.nhs.uk/about-us/hospitals-transformation-programme/

If you want to hear more about what's happening at our hospitals and how to get involved, email sath.engagement@nhs.net





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Questions



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Thank you for joining us...

- We will upload the presentation and Q&As on our website: www.sath.nhs.uk
- If you sign up to become a community member sath.engagement@nhs.net we will keep you updated on how you can get involved and updated on the programme through our monthly update.
- Any further questions, please email: sath.improvinghospitals@nhs.net





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Thank you



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