

Information for Patients

Ear moulds

How you can help



Ear moulds are a vital part of a hearing aid. Ear moulds need to fit well and be looked after.

When should you get new ear moulds made?

New impressions may need to be made if the ear mould is a poor fit, split, or if feedback happens due to ear growth.

There can be other causes of feedback in hearing aids.

For Example:

1. The ear mould is not put in correctly.
2. The tubing is cracked or does not fit.
3. There is a build-up of wax or fluid in the ear near the end of the ear mould.

Your Teacher of the Deaf will help with any of the above.

Always get the ears checked for wax by the ToD before going for impressions as they cannot be made if there is too much wax in the ear.

How often should impressions be made?

New impressions should be taken every term for children with soft, microflex or bio-pore ear moulds.

For those with soft acrylic ear moulds new impressions should be taken every 6 months.

Pre-School children

Young children's ears grow quickly and need new impressions taking more frequently. These can be made at:

- Sensory Inclusion Service (SIS) Family Group
- Local hospital clinics
- Hearing aid appointments
- Sometimes by your Teacher of the Deaf at home

Children attending Primary and Secondary Schools

These children can have impressions made at:

- Local hospital clinic
- Hearing aid appointments

Children attending Special Schools

These children are able to have impressions made at:

- Local hospital clinics
- Hearing aid appointments
- In school

Cleaning Ear Moulds

Ear moulds should be cleaned often using antiseptic wipes. If your child has any discharge from the ear they should not wear the hearing aid and get medical advice.

Children who suffer from infections of the outer ear should have bio-pore ear moulds made. Use sterilising tablets to clean their moulds. Sterilising tablets are available from your Teacher of the Deaf.

What your Audiologist / Teacher of the Deaf can do for you

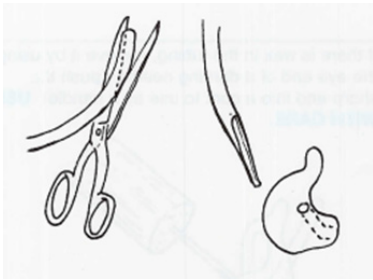
- Give you cleaning advice
- Let you know if your child needs medical help
- Service and clean the aids
- Take ear impressions for new ear moulds
- Cleaning equipment for your ear mould

Retubing ear moulds

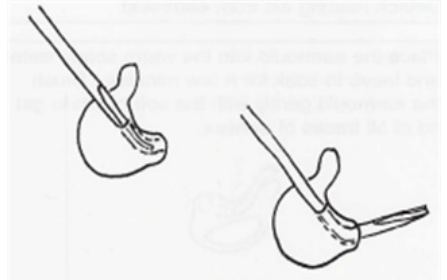
Tubing can become loose, cracked, hard or discoloured. Tubing can be replaced. Teachers of the Deaf carry spare tubing. They will show you how to re-tube moulds. Most hearing impaired children will be able to re-tube their own moulds before they leave primary school.

How to Re-tube

1. Remove old tubing being careful not to split mould. If tubing is difficult to remove then try soaking in hot water for 10 minutes before removing.



2. Cut tubing to a point to make threading easier.



3. Thread the tubing through from the back until the bend touches the back of the mould.



4. Cut extra tubing by ear canal.



5. Place hearing aid behind ear, measure tubing to 5 mm above tip of hook. Remove and cut.

Where to get impressions made?

Impressions can be taken at various places across Shropshire.

Appointments must be pre-booked in advance at:

- Royal Shrewsbury Hospital
- Princess Royal Hospital
- Bridgnorth Community Hospital
- Oswestry Health Centre
- Ludlow Community Hospital
- Whitchurch Community Hospital
- Market Drayton Health Centre
- Newport Cottage Hospital

Contact us:

Tel: 01743 261482

Text: 07913798467

E-mail: sath.audiology@nhs.net

SEND and Inclusion

6th Floor (B) Darby House, Lawn Central
Telford, TF3 4JA

Email: SENDandInclusion@telford.gov.uk

Further information is available from:



Feedback

We appreciate and encourage feedback which can be shared in a number of ways through the hospital website. Scan the QR code to give feedback. www.sath.nhs.uk/patients-visitors/patient-experience/feedback-hub/

Patient Advice and Liaison Service (PALS)

PALS will act on your behalf when handling patient and family concerns, they can also help you get support from other local or national agencies. PALS, is a confidential service.

Royal Shrewsbury Hospital, Tel: [0800 783 0057](tel:08007830057) or [01743 261691](tel:01743261691)

Princess Royal Hospital, Tel: [01952 282888](tel:01952282888)

Other Sources of Information

NHS 111

A fast and easy way to get the right help, whatever the time. NHS 111 is available 24 hours a day, 365 days of the year.

111 (free from a landline or mobile) www.nhs.uk

Self Help & Support Groups

A selection of websites providing access to good quality health information, local organisations and community groups is available from the library. www.library.sath.nhs.uk/find/patients/

Information in Other Languages or Formats

If you require this information in a different way such as easy read, a different language, larger print, audio or braille please tell a member of staff or contact the Patient Experience Team;

sath.patientexperience@nhs.net or [01743 261000](tel:01743261000) ext. 2503.

Your information

Information about you and your healthcare is held by the NHS. You can find out more about how we hold your information and how it is used on our website: www.sath.nhs.uk

Website: www.sath.nhs.uk

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