

**Appendix 1**  
**Responses to Feedback Questions**

<b><u>QTR3 October - December 23</u></b>	
Yes	The issues were all resolved informally and now I have returned to the Trust on the same department and have been welcomed back. The Manager with whom I had the issues and I have resolved our differences informally and there has been no reoccurrence of the situation. Many thanks for your kind assistance I felt very well supported by you during the issues raised.
Yes	<i>The process was straightforward. Chan was very patient and helpful. The result is that positive change appears to have occurred in my department. I will continue monitoring the situation.</i>
Yes	I will as it was of a great help